Product(s):	Clarity Software
TechNote Number:	CT-N01N-A0
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Circulation:	External
Applicable to:	Clarity for Windows
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Symptom:

Clarity runs but appears tiny on the screen. The GUI is squashed and buttons/text are all over the top of each other, rendering the software unusable.

Problem:

This occurs on high DPI screens (high resolution compared to the physical screen size). Examples include Microsoft Surface computers and 13" laptops with 4k screens.
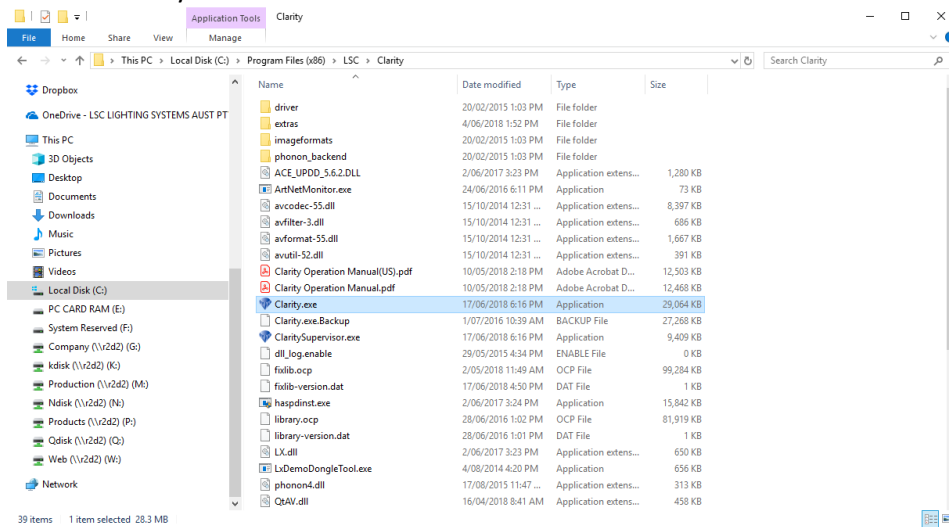
Cause:

Windows has some automatic scaling features that incorrectly guess how to scale Clarity.
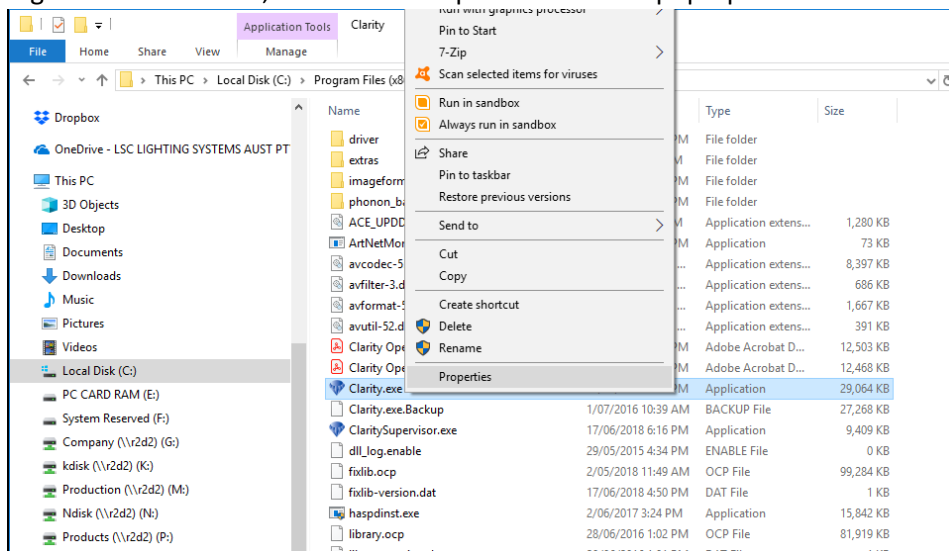
Solution:

The scaling options that Windows uses for the Clarity app need to be altered to work correctly.
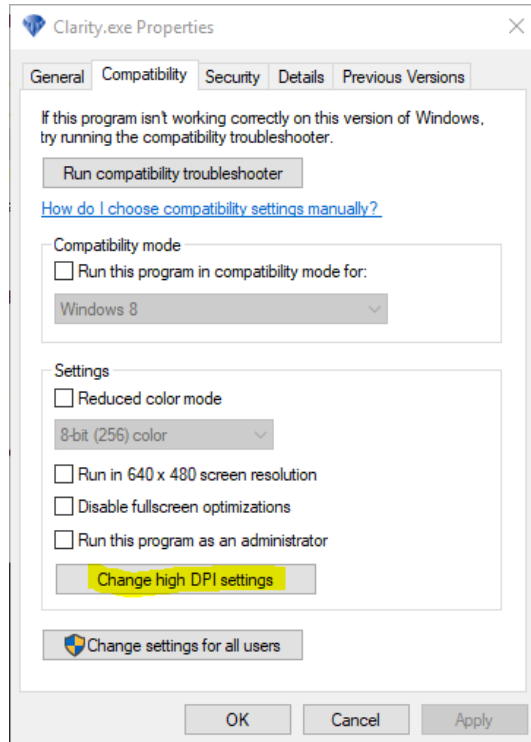
Procedure:

1. Navigate to the Clarity installation directory
   e.g. C:\Program Files (x86)\LSC\Clarity

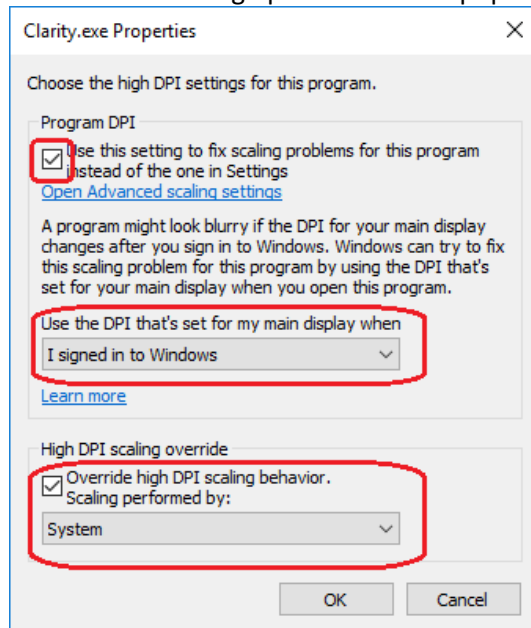2. Find the Clarity.exe file.

3. Right Click on this file, then select Properties from the pop-up menu.

4. In the Properties window, select the Compatibility tab.
   Click on the [Change high DPI settings] button.

5. Select the following options from the pop-up window.

Ensure that the bottom option is to **System**

6. Press OK to close the pop-up windows and then press OK again to close Properties.

7. Repeat steps 3 thru 6 for the file names ClaritySupervisor.exe

End of TechNote