

# PRIVACY POLICY

# Your Privacy

At Vyta Buzz Pty Ltd (ABN 83 168 909 082), keeping your personal information private is important to us and we do this in accordance with both Australian Law & the EU GDPR. We are committed to protecting the privacy of any information provided by our customers.

We recommend you read through this document carefully. If you have any queries, please contact us info@dynavyte.com or on +61 418 131 267

## Collection of Data

Collecting client information such as your name, address, phone number, email address and credit card details is an integral part of providing many of the services we do at Vyta Buzz Pty Ltd. Circumstances where we may be required to collect personal details from you include:

- Purchasing items online
- Requests to join our mailing list
- Replacements
- General Enquiries
- Competitions

This data is used to manage and complete your orders, keep you up to date with promotional events and inform you of any changes to our website and/or stockists. Vyta Buzz Pty Ltd does not sell, rent or disclose your personal details unless required to by law. We may share some of the personal information we collect with service providers, and contractors who help us provide particular services. We would like to assure you that your information will not be divulged, excepting in the aforementioned circumstances.

### Website and Credit Card Security

Vyta Buzz Pty Ltd uses the industry standard Secure Sockets Layer (SSL) protocol, which encrypts your information as it is transmitted over the internet. This encryption scrambles details such as credit card numbers, billing details, and delivery addresses so that other computers are unable to decipher the information, ensuring your privacy and security.

To ensure you are accessing a secure server, look for the unbroken key or closed lock symbol located either at the bottom left or top right of your browser window. If it appears, then SSL is active. You can double-check by looking at the URL. If SSL is active, then the first characters of the URL will read /https/ rather than just /http/. It is important for you to protect against unauthorized access to your password and your computer.



Our websites use "cookies" - small data files that are stored on your computer when you visit a website. Cookies enable you to shop on our websites and may be used in a variety of ways to enhance or personalize your online browsing and shopping experience. Cookies may eliminate the need to repeatedly enter the same information, enabling us to improve the content, reliability and functionality of our websites, evaluate the effectiveness of advertising and track usage patterns. Accepting a cookie will not give us access to any data on your computer other than the data stored in the cookie. You may experience a loss of functionality as a result of configuring your web browser not to accept cookies.

#### How You Can Gain Access to Your Data

If you wish to view, change or remove the information you have provided to us at anytime, please send your request to info@dynavyte.com or contact us on +61 418 131 267

# Security

We understand the importance of your information and we treat it as strictly confidential. We have appropriate physical, electronic and managerial procedures in place to safeguard and secure the information we collect to prevent unauthorised access or disclosure, maintain data accuracy, and ensure the appropriate use of information.

# Your Rights

While information is sought from you for the sole purpose of improving our service levels, you have the right to either refuse to provide details about yourself or remain anonymous. Having said that, some of our services can only be provided if we have certain information. Your information may also be used for the purpose of introducing other products that we believe might be of interest to you.

You have the right to request a copy of the information we have on file. You also have the right to request for any data to be removed/deleted.

If you are not completely satisfied with anything set out in this statement, you may lodge a query in writing via email to info@dynavyte.com or via post at:

Vyta Buzz Pty Ltd PO Box 58 Cambooya QLD 4358 Australia

Any enquiries or complaints will be handled with impartiality and utmost discretion.

### **Promotional Communication**

By signing up to our and mailing list, you are consenting to receive news & promotional material from Vyta Buzz Pty Ltd. If you wish to unsubscribe to our mailing lists or update your preferences, please use our website forms, or contact us at info@dynavyte.com

# Changes to our Privacy Policy

If any changes to these policies occur, we will notify our customers by updating this section of our website. If you have any questions regarding our privacy policy or any other matter, please contact us via email on info@dynavyte.com or call us on +61 418 131 267



# Legal Statement

The Dynavyte name and logos are the trademarks of Dirt Food Pty Ltd (ABN 58 615 349 374) as licensed to Vyta Buzz Pty Ltd (ABN 83 168 909 082) and Dynavyte Pty Ltd (ACN 604 585 382), and the information on this site is protected by copyright. You may only use the information, text or graphics contained on this site for your personal use and may not reproduce, adapt or publish it, in whole or in part for any purpose without the express consent of Vyta Buzz Pty Ltd.

Vyta Buzz Pty Ltd has made every effort to ensure the accuracy of the information contained on this site, but does not accept liability for errors or omissions, both within this site or any link attached to this site.

#### Social Media

By providing any imagery or content, whether photos, video or animation, to any Vyta Buzz Pty Ltd social media accounts (i.e. Facebook, Instagram or Twitter), then you are granting Vyta Buzz Pty Ltd (ABN 83 168 909 082) a non-exclusive, revocable, non-transferrable, royalty-free, worldwide, perpetual licence to use, modify, delete from, add to, publicly display and reproduce, your content.

You are able to revoke this licence at any time by contacting Vyta Buzz Pty Ltd in writing at info@dynavyte.com informing us that you no longer want Vyta Buzz Pty Ltd to utilise your content.

By submitting content to us, you are warranting that you own the content in question and have the rights and legal authority to submit it, and all people who appear within the media have consented to their image being used in the way described above.