Client: Vets4Pets Ridgehaven

Inventory Management Suite - MyStock and MySupply. 12 Months period

Quickly order from multiple suppliers at one time

VetPartners is one of Australia's leading veterinary hospital groups, they manage more than 240 sites across ANZ region. VetPartners offer a range of functions such as payroll, finance, IT, human resources, learning and development, recruitment and marketing to support their vet hospitals.

VetPartners chose Butterfly inventory management to transform their ordering and inventory management process. In doing so have gained significant savings and visibility into their corporate-wide spend.

Read the case study to learn exactly how Vets4Pets benefited from Butterfly Apps Inventory management solution over the first 12 months of implementation.

CHALLENGES

Vets4Pets Ridgehaven is a small animal veterinary clinic in South Australia owned by VetPartners. 70% of their material supply comes from one major supplier, the other 30% comes from 10 different suppliers. Prior to implementing Butterfly Systems Vets4Pets Ridgehaven had a scanner which was provided by their major supplier but was not used for ordering. The ordering personnel preferred to order via multiple supplier websites or phone calls, this easily consumed more than 5 hours per week for managing inventory.

When the key ordering person or senior staff were on leave, this caused a bottleneck effect with other staff not knowing where stock was ordered or how to efficiently manage inventory.

SOLUTIONS

BUTTERFLY APPS FOR INVENTORY MANAGEMENT
Butterfly Apps has been successfully implemented at Vets4Pets Ridgehaven for 12 months. This system stands out head and shoulders above any other solutions, in terms of ease of use and functionality.

Over 12 months,
- 283 purchase orders created
- 11 suppliers
- 568 product items purchased
- 70% of all products come from one major supplier, the other 30% comes from   10 different suppliers.

BENEFITS

100% USER ENGAGEMENT
Regardless of users' age group and comfort level of using mobile devices, young and senior staff agree that Butterfly Apps is easy to use.

IMPROVEMENT ON ORDERING PROCESS
Butterfly Apps has reduced ordering time by more than 4.5 hours per week in average sized veterinary hospitals, this is equivalent to $8,190.00 labour cost saving per annum.

REMOVING BOTTLENECK
Butterfly Apps allows anyone to scan to raise orders to predefined suppliers. Purchase orders can only be sent to suppliers if the value is under the user's spend limit. When a purchase order is raised over the users spend limit, it will automatically send to management for approval. The approval process is visible and transparent to every user; There is no longer a bottleneck issue at Vets4Pets Ridgehaven.

TRANSPARENCY IN INVENTORY CONTROL
Butterfly Apps provides best practices for inventory management in veterinary clinics. Butterfly Apps allows users to set up the facility as a professional warehouse incl. stock location and min/max stock level and product images. Following best practice increases staff job satisfaction and improves efficiency which minimises expired stock.

SAVING TIME IN STOCK TAKE
Manual stock take for 600 product items in various locations takes around 26 staff hours including physically counting and combining different excel files or paper notes; Butterfly Apps can reduce the total stock take time to around 5 hours, the total cost saving per stock take is $735 in labour cost.
Vets4Pets Ridgehaven has recently completed a mini-stocktake on their merchandise items; 164 product items were accurately counted and reported in less than 1 hour.

VISIBILITY BENEFIT
Achieving auto purchase to pay can save 75% of accounting and administration labour time. Butterfly Apps captures data accurately and opens users' eyes to information that they did not have before. This enables the operation and procurement teams to really take control of contract compliance. Both procurement and finance department can use the data from Butterfly Apps for monitoring spending, purchase, rebate claims from suppliers, identifying trend and patterns for improving the operational efficiency and negotiating contract pricing with suppliers.

Case Study

Gain full visibility of inventory spending

Over a 12 month period

234 **Hours Saved**
Raising orders and receiving stock

$301k
Annual Inventory spend

100% **Engagement**
Regardless of users age & experience using mobile devices

283 **Purchase Orders**
Raised

11 **Suppliers**

164 **merchandise product**
items accurately counted and reported during stocktake in less than 1 hour

568 **Product items**
Purchased

30% **Material supply**
Purchased from 10 suppliers

42 **Staff Hours**
Saved during bi-annual stocktake

Return on investment recognized in less than 12 months

— Testimonial —

"I like Butterfly Apps because it is convenient, I can quickly order from multiple suppliers at one time. It saves so much time for someone in my role that does a lot of multi tasking."

- Carla, Practice Manager Vets4Pets Ridgehaven

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" I am not usually a fan of new technology; But Butterfly Apps have been so quick and easy to learn and implement"

- Christine, Receptionist, Vet4Pets Ridgehaven

Butterfly Systems Pty Ltd is an Australian owned technology company bringing efficiency, accuracy and safety to clinical logistics. The company has been **awarded** an Australian government **Accelerating Commercialisation** Grant for its technology commercialisation"
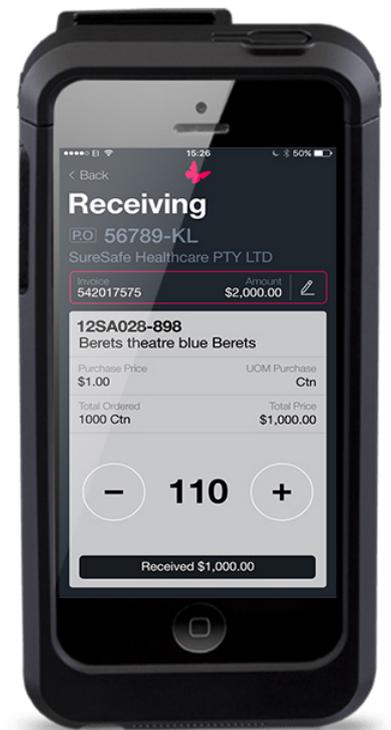
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