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Tweed Shire Council

Kingscliff Youth and Family Space Engagement Report

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Key Findings

Residents value Kingscliff's natural amenity.

They would like to see a safe, accessible recreational space that meets the needs of diverse users.

This family and youth facility should have water and toilets as well as sheltered seats where grandparents can supervise children and young people can meet, chat and watch others participate in a range of activities including skateboarding, scooters and BMX bikes.

The facility should be close to shops, public transport and shade.

Many of the locations suggested by residents for this facility were close to existing parks, sports facilities and schools.

1. Background

“Grandnanna would love to see me ride the board I like but I can't ride it on the farm.” Written by a young workshop participant.

The Brief

To facilitate a community roundtable discussion on 2 May 2018 to discuss the possibility of a new youth and family space in the Kingscliff area.

The Objective

Tweed Shire Council (TSC) sought to:

- Gather feedback and ideas from a range of stakeholders around the possibility of a future youth and family space in the Kingscliff area
- Bring the community together to participate in a hands-on interactive workshop to generate ideas and give everyone a voice in this decision
- Hear diverse views including those of young people

Methodology

Participants sat at round tables of six to eight.

Each table was provided:

- A large colour map of Kingscliff (A0 in size) highlighting the open space areas
- Pictures of popular youth spaces that have been built in other areas.
- Reporting cards for each of the table activities

The event investigated these questions:

- What do you love about Kingscliff?
- Considering what we love about Kingscliff, what are the recreational open space needs of the Kingscliff community?
- Considering our needs, what should a youth and family space look like? What design elements should be included and how do these elements address community needs?
- Considering tonight's discussion, what are the best criteria for choosing an appropriate location for a youth and family recreation area?

Each question was supported by a brainstorming activity followed by a table activity or a room discussion.

Participants used online poll software for the brainstorming activities. This software allowed the audience to submit responses on their own phone or provided Ipads. These responses were projected as a word cloud that grew and changed as more ideas were submitted.

The table activities were supported by template response forms on which participants documented their ideas.

Council staff provided technical support and contracted Articulous to provide an independent facilitator for this event.

The results of this workshop were analysed using NVIVO, a qualitative data analysis software tool. This respected qualitative data analysis software package is used by many universities and identifies frequently occurring words and phrases.

Workshop Agenda

Item	Responsibility
Welcome	Mayor Katie Milne
Where have we come from - Brief explanation of outcomes of past planning studies and current open space planning activities	TSC Officer
Activity 1 Brainstorming activity <ul style="list-style-type: none"> ● In one word, what do you love about Kingscliff. If there is more than one thing that you love just enter those ideas separately. 	Facilitated by Mr B Houston and completed using online poll software.
Activity 2 <ul style="list-style-type: none"> ● Considering what we love about Kingscliff, what are the recreational open space needs of youth in the Kingscliff community? Consider visitors as well as residents. Brainstorming activity <ul style="list-style-type: none"> ● In one word, what are the recreational needs of youth in Kingscliff? Table activity <ul style="list-style-type: none"> ● Consider these emerging themes. ● Consider what you said earlier about what you loved about Kingscliff, who is living here and who visits the 	Facilitated by Mr B Houston and completed using online poll software and templated response form.

<p>area.</p> <ul style="list-style-type: none"> ● As a table pick two different types of users and describe their needs. 	
<p>Activity 3</p> <ul style="list-style-type: none"> ● Considering our needs, what should a youth and family space look like? What design elements should be included and how do these elements address community needs? <p>Brainstorming activity</p> <ul style="list-style-type: none"> ● In one word, what should be considered in designing a youth/ family space in Kingscliff? <p>Table activity</p> <ul style="list-style-type: none"> ● Consider these emerging themes and the pictures of successful youth spaces at your table. ● As a table come up with a youth family space concept. ● How does your concept meet the needs of different users we discussed earlier? 	<p>Facilitated by Mr B Houston and completed using online poll software and templated response form.</p>
<p>Activity 4</p> <ul style="list-style-type: none"> ● Considering tonight’s discussion, what are the criteria for choosing an appropriate location for a youth and family recreation area? <p>Brainstorming activity</p> <ul style="list-style-type: none"> ● In one word, what are the major factors that should be considered in choosing a location for this facility? <p>Table activity</p> <ul style="list-style-type: none"> ● Using the maps provided, choose a location and describe how that location meets these emerging themes? 	<p>Facilitated by Mr B Houston and completed using online poll software and templated response form.</p>
<p>Thank you and close</p>	<p>Mayor Katie Milne</p>

Activity 2: Considering what we love about Kingscliff, what are the recreational open space needs of youth in the Kingscliff community? Consider visitors as well as residents.

Brainstorming activity, what are the recreational needs of youth in Kingscliff?



171 responses were submitted to this poll. The top five most frequently occurring words (in order) were

- Access
- Town
- Visibility
- Parking
- Size

Table activity 1 - pick two different types of users and describe their needs

Participants identified these unique user groups:

- Skateboarders (general)
- Beginner skaters
- Experienced Skaters
- Street skaters
- Youth (general)
- Teenagers
- Female teenagers

- Children
- Families
- Grandparents who supervise children
- All ability users
- People who are disadvantaged

NVIVO qualitative analysis software was used to identify frequently occurring words and phrases. The most commonly identified needs across all these user categories were:

- Toilets
- Visibility
- Shelter and shade
- Safety
- A range of facilities for skaters and other users
- Seating
- Lighting

Detailed results

User	Described needs
Skate boarders (general)	An area of smaller ramps intended for beginners so that the more advanced rides can skate in a more advanced area without running into smaller kids.
Teens	Accountability Bike off road gravel ramps Bins for rubbish Bowl Competitions Graffiti wall Half piper Learning area Lighting for use and visibility Open and free activity Open area Quarter pipers Roll overs Safety and visibility Social Area Social outlet for individuals - no training Teaching area Timeless Toilets and Shower area Well designed skate park with a good array of ramps/ledges / bowl etc.
Female teen	Competitions

	<p>Dance hall Make friends Parental interaction Physical activities Safety Skate park</p>
Youth (general)	<p>Access to toilets Amenities CCTV Chairs and tables Dance area Exercise Half piper Landscaping Lighting Multi use Phone Rubbish Bins Safety Seating Security / CCTV Shade Shelter from sun and weather near facility Small grass area Super vision Teaching area Toilet, shower Visibility Visible Water Kiosk</p>
Children	<p>Bubblers Cross age appropriate Events space Learning area Make friends Parental interaction Paths for bicycles with Physical activity Play sports Positive aggression release Safety Shade Skate park Space for roller-skating Swings for non-skaters Toilets Visibility to their carer</p>

Families	Ability level / different areas Amenities e.g. toilets Beginner space Close to beach Coffee van Gazebos Grassed areas for parents to sit while kids skate Grassy hills to block noise to houses Landscaped Safe Seating Shade for parents as well as skaters Spaced out skate park to accommodate lots of kids Viewing areas Water fountain
Grandparents (who supervise children)	A place to take our grandchildren Coffee delivery Education source - road rules, sharing space. Kingscliff spaces that local kids use Seats Shade Toilets Visibility of grandkids at all times Walking distance of other facilities like creek and surf
Beginner skaters	Clinics Flat area with street obstacles to skate Freeness Fun Gated off area Grass space Happiness Helpers Mini ramp Safety Small ramps
Experienced skaters	Alexandra Headland Big Ramps Bowl and street sections Carpark Close to shops Consider wind/Sand

	<p>Down ledge Half pipe Handrail Ledge Lighting Mini bowl More like Tugun and Murwillumbah Night skating and security Not like South Tweed/Cabarita Parking Rail Rails Seating shelter trees Separation from novice training Shade Sitting and talking Space Tables Toilet/facilities Training facility Use decoration Water/taps/bubblers Well designed</p>
Street user	<p>Flat area Quarter Seats to watch Separate areas for tiny tots and different abilities</p>
Observers	<p>BBQ Bike racks Car Parking Crime prevention Landscaping Lighting Mellow transitions Men's Shed align Night Safety Opportunity fund raise Picnic Shelters Seating Shade Socialising Tables Visible Water fountains</p>

All abilities	BBQ Brail Signature First Aid Free Wi-Fi Pathways for access Programs Shade Shelter / trees / coverage Special needs Toilets Wheel Chair Access
Disadvantaged	Bus Stop Cycleway Lights Policed Safe Accessible area Safe from Roads and Storm water CCTV Visibility Youth Services

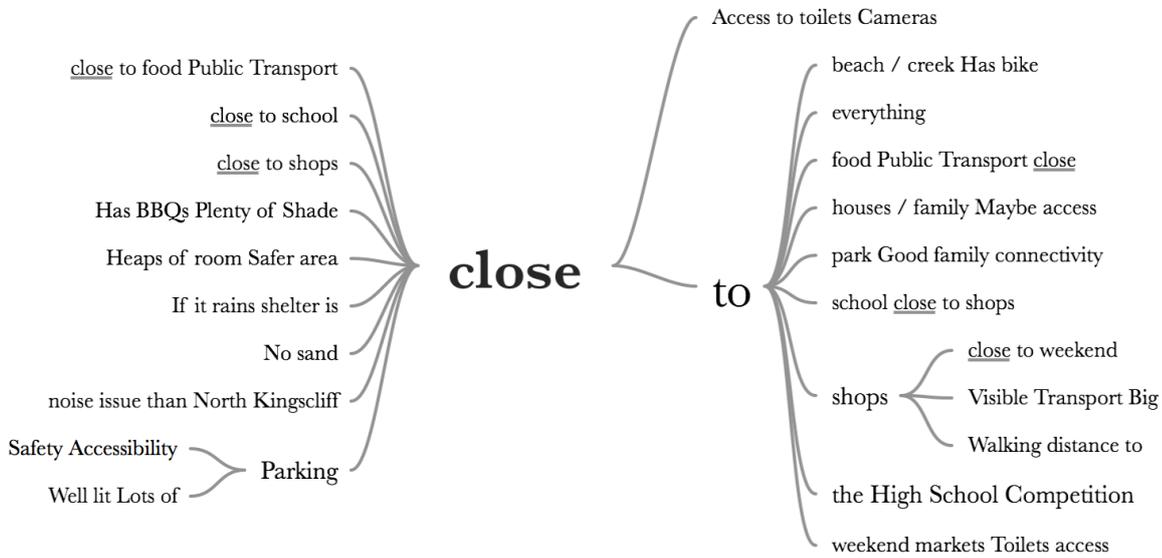
Detailed Results

Concept Title	Description
	Variety - A park that accommodates everyone aged 3 – 50. A smaller section is needed for kids to learn without being cleaned up by the bigger riders that are going faster and trying bigger tricks. A bowl with multiple depths so that its usable to people that don't have the skill levels for a giant bowl.
To provide fun, enjoyment, safety for everybody	Like Alexandra Park if it is above budget take it bit by bit with overall plan.
Family oriented – Surf style – Mega Park (Wave pool)	Multi zone for different skill levels Spread out with green – space / break-out areas / picnic tables / BBQ Skate etiquette Flowing sections for surf style skating (like Venice Beach) Giant Chess Board/Table tennis / half court basket ball Close to beach / creek Contoured
Kingscliff Youth and Family Space	Zones for different capabilities Zones for – Skateboards, scooters, BMX riders, roller skaters Mini Road track for young kids on trikes etc. It's a family activity space for different age groups Access to food.
Community Hub	A safe place Diversity of age and ability Support from other youths Inclusive of all ages Family area parents and carers can feel welcome and comfortable Non discriminative area for teenagers to use Mural and graffiti area Area to promote active Area for swing set, water area Exercise machines for everyone to use.
All ages Mega Scooter Skate Park Day and Night	Safe environment for all ages Visible Seats and shade and grass Trees Toilet facilities Bowls Bubblers Safe from roads Lots of ramps Gap jumps Roll ins Adequate lighting – for night use/safety Varied sized ramps / rails Kiddies space
All abilities community/family Campus	Education Access Learners ability

	<p>Experienced amateur professional</p> <p>Areas that everyone can use – multi zoned for what like to skate</p> <p>Community</p> <p>Youth</p> <p>Having fun, community hang out space making friends.</p> <p>Non restrictive</p> <p>Bathrooms</p> <p>Parents area.</p>
Practical Advice from Experienced Skater	<p>Consider the 3 types of skater – Bowl skater, street skater and vert skater.</p> <p>Cater for variety of skill</p> <p>Good examples of existing skate parks are Nerang, Ballina, Tugun</p> <p>Tugun gets very wind affected</p> <p>Close to beach means sand, which means lots of cleaning before you skate</p> <p>Salt spray affects the skating surface.</p> <p>Back of Woolworths</p> <p>Not too close to houses so you can have events with bands/music and not annoy residents</p> <p>Close to Woolies, means security CCTV etc., toilets</p> <p>Woolies close to school for parents collecting children</p> <p>Youth skate before and after school</p> <p>Redcliffe example has a stage beside the skate park to hold music events.</p>
	<p>Reedy Creek is a great design I like the graduated build up</p> <p>Car parking</p> <p>Public transport</p> <p>Mature Trees</p>
	<p>Empty Pool</p> <p>Diverse levels of experience CCTV</p> <p>Graduated ramps</p> <p>Good lighting</p> <p>Shared space</p> <p>Places to sit</p> <p>Water taps</p> <p>Safety</p> <p>Graduated ramps</p> <p>Shelter / cover</p> <p>Landscaping</p> <p>World Class</p> <p>Informed by youth</p> <p>Skaters</p> <p>A place to host cops and or for special events</p> <p>Place for birthday parties</p>
Skate Park	<p>Bracken Ridge is a good design</p> <p>Shade heaps of it</p> <p>Covered seating</p> <p>Basketball hoop</p> <p>Not age zones more experience</p> <p>Drinking fountain</p>

Indoor Sports Centre, Multi Sports Centre, Table Tennis Centre	A large indoor area where children and adults can participate in all different sports etc. Basketball, soccer, netball, tennis. By having indoor less noise. It can accommodate both sexes and all ages. Weather
Outdoor, inclusive space for all	Aesthetically pleasing and blending into the natural landscape Multi-purpose - skate scoot and bike areas Different ability zones accessible to all ages and ability Possible room for expansion
Skate park	Perfect transitions Large facility Bowls at all levels Kids section Viewing platform Well funded local, state and federal governments Noise reduction (below 27 db.) type of facility World class facility Training facility for Olympics (HPC) Multi-functional facility Allow scooters, bikes, rollerblades etc.

The reasons why tables chose these locations were analysed using NVIVO. This qualitative data analysis software package generated this word tree derived from the most commonly used phrases and provides insight on what criteria residents used to choose these locations.



Detailed Results

Preferred Location	Why
Around the Sports fields	Existing parking and lights Away from residents but still in the public eye Away from the beach so sand and wind are less of an issue Cudgen Leagues could do a pop us shop Public Transport
Opposite Police Station	Wait till got the money to do it. Professional enough to make it profitable to all.
South Beach Grass area (old sand mine)	Plenty of space No issues with noise Unused land Existing amenities
Opposite Police Station	Close to shops Close to weekend markets Toilets access Would require protection from sand Would require more due protection Less noise issue than North Kingscliff Close to park Good family connectivity Parking
Boat Ramp(Faulks Park and land to north (across from Tavern)	Size Access Add back old road for parking Better wind protection Can fit around existing amenities Away from units Existing coastal protection Connectivity Spread out around facilities (not lumped in one spot)
Difficult because we don't know what is Council land	Near town More accessible Visibility - Good Look Nice Near amenities Near Police
	Wind break to buffer sand Live stream camera - via app TSC Carpark
Opposite Police Station	Street visibility Ownership of space Central to town for shops Larger space to hold events Council land Pathways to space Go for a surf then a skate vice versa To be seen

	A Positive Area
Corner Shell Street and Kingscliff Street	<p>Already the residents are used to the noise and activity</p> <p>Not over crowded on public holidays</p> <p>Toilets are there</p> <p>Trees</p> <p>Accessibility</p> <p>Including all sports</p> <p>Cost efficient for Council</p> <p>Council land</p> <p>Visible area with lighting</p> <p>Already recognised as a sporting area</p>
Behind Woolworths	<p>Safety</p> <p>Accessibility</p> <p>Parking</p> <p>Close to food</p> <p>Public Transport</p> <p>Close to the high school</p> <p>Competition bring tourists</p> <p>Money for town</p>
Faulks Park	<p>It has amenities</p> <p>Well lit</p> <p>Lots of parking</p> <p>Close to beach/creek</p> <p>Has bike track</p> <p>Has BBQs</p> <p>Plenty of Shade</p> <p>Close to the High School</p>
Family Recreation space	<p>A multi-use facility</p> <p>Primarily a skate park with user zone for varying abilities</p> <p>Visibly appealing</p> <p>Competition standard</p> <p>Coaching areas</p> <p>Spectator Zones</p> <p>Cycling Track</p> <p>BMX pump track</p> <p>Save positive environment</p>
Next to Leagues Club	<p>High Public access</p> <p>Club facilities</p> <p>Future services will compliment</p> <p>Supervision</p> <p>Catering</p> <p>Sports precinct</p>
Gales - Waterpark area Chinderah/ Cudgen	<p>Working with developer</p> <p>Investment cost by develop (no land costs)</p> <p>Maintenance agreement for ongoing repairs</p> <p>Can start with clean slate - involved in design</p> <p>Massive area for variety of activities</p> <p>You build it; they will come</p> <p>Minimal - zero impact on neighbouring properties</p> <p>Cost effective</p>

	Developer required to provide open space Seen from Coast Road
Corner Turnock/ Elrond Street or near the bridge / High school	
Near Storage King	
Central near shops and population i.e. near Woolworths	Safety Access to food – many shops Parents can leave kids there short term without (safety) Visibility Closer to the ambulance station The 601 and 603 stop at the Woolworths bus stop Windbreak If it rains shelter is close Access to toilets Cameras
Wommin Bay Road	Cheaper option
Primary School	There is space there School could use it too
Faulk Park	Enough land No Sand Protected Parking Accessibility Parental Supervision Playground toilets Sea spray Always busy people Surf Schools/Cross over Family area Noise issues Bus line – Kingscliff boat ramp
Woolworths (land behind)	Close to school Close to shops Walking distance to beach Away from beach winds, sand spray, salt spray which all impact negatively on the skating surface. Security CSP (Concrete Skate Parks) do great designs – biggest skate park designer and builder in Australia – Good ones cost \$1m Mitch
Woolworths (behind)	No sand Close to shops Visible Transport Big Heaps of room Safer area Close to everything

Council Land Foreshore Park Land	<p>Ownership</p> <p>Accountability to users</p> <p>Maintenance</p> <p>Lighting</p> <p>Amenity</p> <p>Precinct Planning</p> <p>Walkable</p> <p>No having to drive to a facility in another Shire</p> <p>A place where locals North and South Kingscliff can meet</p> <p>Recognising NIMBYism</p>
Cudgen Leagues Club Area	<p>Playing areas and other recreational areas. Away from sand and wind</p> <p>Away from residents who appreciate their peace</p> <p>These areas are owned by Council</p> <p>Any graffiti (which always happens) would not be so visible</p> <p>Well-lit facilities avail, main access road</p> <p>Bus availability</p> <p>Central away from residents, facilities, bus, accessible, CCTV, Walking distance</p>
Wommin Bay Road and Murphy's Road	<p>Playing areas and other recreational areas. Away from sand and wind</p> <p>Away from residents who appreciate their peace</p> <p>These areas are owned by Council</p> <p>Any graffiti (which always happens) would not be so visible</p> <p>Well-lit facilities avail, main access road</p> <p>Bus availability</p> <p>Central away from residents, facilities, bus, accessible, CCTV, Walking distance</p>
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Turnock Street	<p>Proximity to town</p> <p>No sand, salt wind issues</p> <p>Opportunity for music events without noise bothering residents</p> <p>Access from a number of areas</p>

Sports Fields	Becomes a sporting complex Can be included in master plan No sand, salt, wind issues Good access Not taking away from space already well utilised
Salt/Casuarina Side of Creek	Close to houses/family Maybe access to Council land
Corner Beach Street and Marine Parade	Police Station Visibility Accessibility Proximity Results in Police Partnership



Thank you!