



**Trial Park Lands Dry Area
22 December 2014 to 22 March 2015.**

**Interim Evaluation Report
February 2015**

1. Introduction

In July 2014, Adelaide City Council applied to the State Government for a 6 month trial Dry Area in the Southern Park Lands to help alleviate issues of excessive alcohol consumption and anti-social behaviour.

In late September, 2014, The Commissioner for Liquor and Gambling indicated his concerns about a geographic based dry area and particularly the displacement of vulnerable people to other areas.

Senior Officers from Adelaide City Council (ACC), SA Police, the Department for Communities and Social Inclusion (DCSI), Aboriginal Affairs and Reconciliation, SA Health and Consumer and Business Services (CBS) was convened and considered the option of a timed Dry Area for all Parklands supported by improved service co-ordination to those drinking in the Southern Parklands. A timed Dry Area may reduce the risk of displacement and reduce levels of intoxication due to shortened drinking time, while also maximising the chance to divert people to appropriate services.

Based on the advice of the Senior Officers Group, Adelaide City Council amended its Dry Area application in October 2014 to cover the entire Park Lands between the hours of 8pm and 1pm the following day for a trial period of six months.

The Commissioner for Liquor and Gambling approved Council's application to begin on 22 December 2014, however only between the hours of 8pm and 11am the following day and for a period of three months. The trial Park Lands Dry Area concludes on 22 March 2015.

The Senior Officers Group will monitor the trial and have implemented a range of complementary strategies and actions in a Park Lands Management Strategy (**Appendix A**) to achieve the three objectives of the trial;

1. Providing and trialing a circuit breaker for the current situation in the South Park Lands to provide residents and businesses with a break from the anti-social behaviours they have been experiencing, whilst not creating a displacement of the issues to another part of the Park Lands.
2. Maximising the opportunity for vulnerable people to access the services they need by combining the Dry Area trial with a coordinated and integrated service response.
3. Not disadvantaging the many people who currently enjoy safe and responsible informal drinking in the Park Lands, noting that the majority of clubs, organisations and events that operate in the Park Lands already have liquor licenses.

A Park Lands Operational Group has been established to carry out the strategies of the Senior Officers Group and is coordinated by the Homelessness Strategy Unit in the Department for Communities and Social inclusion. The operational group is made up of representatives from Government and non-government services that have direct contact with vulnerable people who frequently drink in the Park Lands, SAPOL and Adelaide City Council. The operational group meets fortnightly and implements the Park Lands Management Strategy as well as coordinates the service provision of individuals presenting in the Park Lands.

2. Strategic Context

Jurisdiction	Name	Key elements relating to alcohol management in the public realm
National	'Our Cities, Our Future', The Commonwealth National Urban Policy 2011	<ul style="list-style-type: none"> • Improve the planning and management of our cities • Support community wellbeing • Improve the quality of the public domain
National	National Drug Strategy 2010-2015	<ul style="list-style-type: none"> • Reduce harms to community safety and amenity
State	South Australia's Strategic Plan 2011	<ul style="list-style-type: none"> • Urban spaces (T 1) • State-wide crime rates (T 17) • Alcohol consumption (T 81)
State	The Thirty Year Plan for Greater Adelaide, 2010	<ul style="list-style-type: none"> • Healthy, safe and connected communities • Maintaining and improving liveability • Ensuring safe and walkable communities that incorporate Crime Prevention Through Environmental Design principles
State	South Australia: A Better Place to Live (Public Health Plan) 2013	<ul style="list-style-type: none"> • Councils may consider the development of local alcohol management strategies to address community safety and related implications of excessive alcohol use
Adelaide City Council	City of Adelaide Strategic Plan 2012-2016	<ul style="list-style-type: none"> • Outcome 4: Liveable City • 'Enable people to use the city safely' • 'Neighbourhoods, streets and public spaces are safe and welcoming that promote social interaction'
Adelaide City Council	Safer City Strategy 2013-2017	<ul style="list-style-type: none"> • Outcome 2: People feel safer in our city • 2.2 Partner with SAPOL and the State Government to review, promote awareness of an enforce the Dry Area
Adelaide City Council	City Community Strategy 2012-2016	<ul style="list-style-type: none"> • Outcome 1: A socially inclusive city • Inclusive responses to meet the needs of isolated and marginal groups

3. Legislative Context

Section 131 of the **Liquor Licensing Act 1997** provides for the prohibition, by notice in the Government Gazette of the consumption or possession of liquor in a specified public place, or a public place of a specified kind. The prohibition may be absolute or conditional and may operate continuously or at specified times.

Long term dry areas are approved by the Minister by notice in the Government Gazette following a recommendation by the Liquor and Gambling Commissioner.

Short term dry areas (for a period of up to 14 days) are approved by the Commissioner by notice in the Government Gazette.

4. Scope

Evaluation of the trial Park Lands Dry Area is necessary to determine its effectiveness and to consider ways forward at the completion of the trial. The Senior Officers Group (SOG) identified a range of evaluation strategies (**Appendix B**) to collect data and obtain feedback on the trial Dry Area. Due to the limited time frame of the trial (three months) various SOG agencies were unable to provide the full range of data outlined in the SOG Evaluation Plan. This evaluation uses data from the first month of the trial, 22 December 2014 to 22 January 2015. In order to obtain the views of a broad cross section of the community, the evaluation includes feedback submitted to the 30 January 2015, an intercept survey conducted on 24 January 2015 and a community meeting held on 4 February 2015. Further data collection and evaluation will be possible at the next evaluation point either at the completion of the trial on 22 March 2015 or after any future extensions.

The evaluation includes evidence from a number of sources that help to determine the effectiveness of the dry area. It also collects information about community attitudes towards a timed dry area in the Park Lands from a range of sources using two data collection methods.

1. SA Health data including:
 - Total number of admissions and number of Aboriginal admissions to the Salvation Army Sobering up Unit on Whitmore Square
 - Number of pickups by the Mobile Assistance Patrol from the Park Lands.
2. Adelaide City Council conducted a data collection exercise to determine the locations and numbers of large congregations of vulnerable people drinking in the Park Lands. This data collection has been in place since December 2012 and is continued for the duration of the trial to determine any changes in congregation numbers or locations where people choose to congregate.

SA Police committed to providing data but were unable to meet deadlines for submission of the report. At the next evaluation point data will be obtained that relates to:

- Expiation notices issued for the offence of consuming or possessing open liquor containers in a public place.
- Apprehension reports that involved an offence
- Apprehensions made under the Public Intoxication Act
- Referrals made to social services for people requiring health or welfare assistance.

Community consultation was also conducted by Adelaide City Council to inform the evaluation and feedback is still being sought from the community until the end of the trial. Adelaide City Council opened a Your Say Adelaide webpage dedicated to the Dry Area trial on 23 December 2014 and issued consultation packs (**Appendix C**) inviting the community to submit their feedback on the trial. Other consultation includes an intercept survey of 155 Park Lands users across three different parks on 24 January 2015 and a Community meeting with Senior Officers Group members on 4 February 2015.

5. SAPOL enforcement of the trial Park Lands Dry Area

It is the responsibility of SA Police to monitor and enforce the Dry Area. SAPOL is actively involved in the Senior Officers Group and the Park Lands Operational Group to work collaboratively with other agencies when applying the Dry Area requirements to vulnerable people. This includes referring people to agencies who may require health and/or welfare assistance, are not currently connected with a service, or to connect with their existing case managers.

SAPOL have been working on providing data relating to their enforcement of the trial Dry Area, and in particular the data that relates to the Park Lands. Due to the complexity of this data extraction, it has not been included in this interim evaluation. Police data will form part of the final evaluation of the trial Park Lands Dry Area.

6. SA Health funded service data

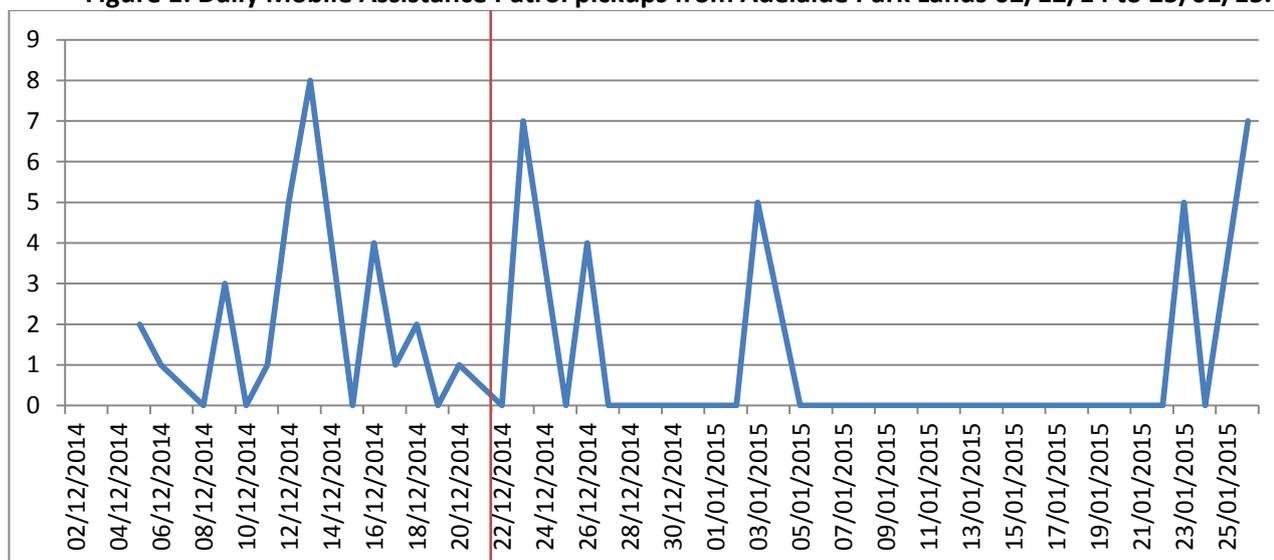
SA Health are the primary funders for the Salvation Army Sobering Up Unit and the Mobile Assistance Patrol operated by the Aboriginal Sobriety Group.

Mobile Assistance Patrol

The Mobile Assistance Patrol (MAP) receives additional funding from the Department for Communities and Social Inclusion and \$46,000 annually from Adelaide City Council through the Community Development Grants Program. MAP provides transport to people under the influence of alcohol or other drugs from the City to places of safety. This may be the individual's home or the home of a friend or relative, hospital or the Sobering Up Unit. It provides an effective intervention to people who may come into contact with Police for breaches of the Public Intoxication Act.

From the introduction of the Dry Area on 22 December 2014 until 26 January 2015, the Mobile Assistance Patrol provided 28 transport services to people congregating in the Park Lands. MAP provided the same number of services for the three weeks prior to the dry area's implementation. The below figure highlights a decrease in daily pickups from the Park Lands after the introduction of the trial dry area indicated by a red line. On 27 of the 35 reporting days, no pickups by the MAP bus were recorded.

Figure 1: Daily Mobile Assistance Patrol pickups from Adelaide Park Lands 02/12/14 to 25/01/15.



The Mobile Assistance Patrol is a voluntary service for intoxicated people to be transported to a place of safety. The incidence of no pickups being recorded may be that either no one wished to accept offers of transport or that very few people were congregating in the Park Lands during the MAP bus attendances. Congregation data collected by Adelaide City Council and discussed later in this report, shows a correlation between the MAP data and congregation data when congregation numbers are low or zero.

Sobering Up Unit

The Salvation Army Sobering Up Unit is located in Whitmore Square and operates 24 hours a day, 7 days a week. It provides a safe place for people suffering the effects of alcohol or other drugs to sober up. The service also provides referrals to other services to support clients housing or health needs. The unit also accepts people apprehended under the Public Intoxication Act as an alternative to the City Watch house.

The data provided by the Sobering up Unit highlights the number of Aboriginal and Torres Strait Islander (ATSI) admissions and the number of total admissions to the Unit during the months of December 2014 and January 2015

For the month of December, of which three weeks was prior to the implementation of the trial Park Lands Dry Area, the Sobering Up Unit received 463 ATSI admissions and 916 total admissions. From the beginning of January 2015 until the 22 January 2015, the Unit received 400 ATSI admissions and 671 total admissions. The table below provides a weekly breakdown of Sobering Up Unit admissions for the period 1 December 2014 to 22 January 2015.

Table 1: Admissions to the Salvation Army Sobering Up Unit 1/12/14 to 22/01/15

	ATSI	ADMISSIONS
1/12/14/- 7/12/14	109	216
8/12/14 – 14/12/14	100	223
15/12/14-21/12/14	106	214
22/12/14-28/12/14	116	195
29/12/14- 4/1/15	99	188
5/1/15-11/1/15	143	231
12/1/15- 18/1/15	117	199
19/1/15 - 22/1/15	73	121
TOTAL	863	1587

The admission data shows no real changes or trends in the use of the Sobering Up Unit after the trial Park Lands Dry Area was implemented. Admissions have remained steady throughout the period, despite the reported decrease in the number of people congregating in the Southern Park Lands and the Mobile Assistance Patrol and congregation data that show a decrease in the total number of people congregating in the City. This suggests that even though public drinking might appear to have decreased, there is still the same level of demand for a safe place for people to sober up.

SA Health also have the ability to obtain data on alcohol related ambulance carries and emergency department presentations while intoxicated. However this data requires processing time that is longer than the timeframes of this evaluation. The final evaluation may include more detailed health related data.

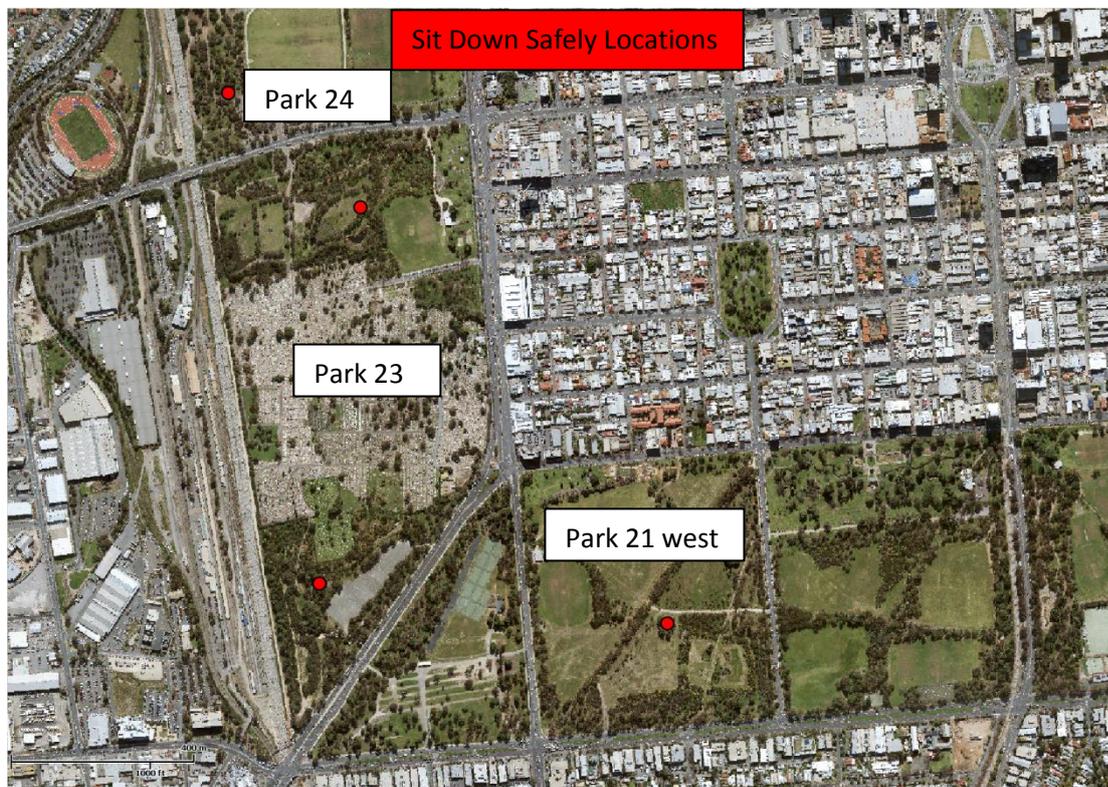
7. Service response to vulnerable people affected by the trial Park Lands Dry Area

Many of the people who congregate to drink in the Park Lands have chronic health needs, may be homeless or are otherwise disadvantaged. Many service providers and advocates for vulnerable people argue that a Dry Area is an enforcement response to a health and social issue and that vulnerable people are unfairly disadvantaged by the penalties of breaching the Dry Area regulations.

In its Park Lands Management Strategy, The Senior Officers Group highlighted that the implementation of a Dry Area was just one strategy for addressing the issues associated with excessive alcohol consumption and the health and welfare issues experienced by vulnerable people. Other strategies include the establishment of informal sit down areas to encourage larger groups to congregate away from residential areas, and to examine ways that service delivery could be offered to increase the number of vulnerable people accessing necessary health and welfare services.

Sit down areas

Four locations were identified in the Park Lands by the Park Lands Operational Group that would provide congregations of up to 20 people with a safe and comfortable place to meet and socialise while minimising any negative impact on the surrounding community. These locations were in Park 24, Park 23 north of the cemetery and Park 23 south of the cemetery and Park 21 west as per the below map.



Each location was supplied with bins and logs and park benches for seating and was chosen due to its natural shade, and ability for services to access the area via Park lands bituminised trails. These locations are also reasonable walking distances to toilets and social services. Bottled water is available via visiting services.

Observations by Outreach services, Police and Council Officers during the first month of the trial concluded that the sit down areas were not attracting groups as they had intended. Examination of why these areas are not being used will be a priority during the remaining period of the trial. Workers are advising groups of people as they come into contact with them that the locations are available for their use.

Service Delivery

Health and Homelessness services each provide different functions and focus on different areas of need so that clients can be referred to the most appropriate service. Services can be centre based, where the client needs to attend the service location, or outreach, where the service can attend, engage and assist a client at a location that suits the client's needs. Quite often this is in the Park Lands.

Table 2 : Current services for vulnerable people that may be affected by the trial Park Lands Dry Area.

Organisation	Service name	Delivery Method	Service Description
Aboriginal Sobriety Group	Mobile Assistance Patrol	Outreach	MAP provides transport to Aboriginal and non-Aboriginal people under the influence of alcohol or other substances from public places to places of care, safety and support. Council funding will support overall running costs including vehicle expenses and wages.
Adelaide Day Centre for Homeless Persons	Adelaide Day Centre	Centre based	Assists Homeless men aged 25 years and over and provides emergency assistance for food, clothes and furniture.
Hutt Street Centre	Hutt Street Centre	Centre based	The Hutt Street Centre provides essential services, meals, education and training and case management to homeless and vulnerable men, women and families in the City.
Uniting Communities	Aboriginal Transitional Housing and Outreach Service (ATHOS)	Centre based and outreach	Provides short term transitional accommodation and support to Aboriginal people from regional and remote Communities. In addition to its central 24-hour service at Hendon, ATHOS accommodates and supports people in four outreach properties in Northern Adelaide. ATHOS also operates a Return to Country program for Aboriginal people wishing to return to remote communities.
	New ROADS	Centre based	The New ROADS program provides residential and outreach accommodation, counselling support and community connection for people and families affected by alcohol and other drug use. They provide 20 beds for individuals and families throughout metropolitan Adelaide..
	Homelessness Gateway Service	Phone based	The Homelessness Gateway Service is a 24 hour telephone based service to enable people experiencing or at risk of homelessness access to appropriate support. The Gateway provides an assessment, intake and referral to appropriate services.
Nunkuwarrin Yunti	No Pulgi	Centre based ad outreach	No Pulgi is an outreach primary health care service which aims to improve health outcomes of all homeless people in the Adelaide central business district. No Pulgi comprises a multi-disciplinary primary health care team that strives to deliver a high

Organisation	Service name	Delivery Method	Service Description
			quality health service to homeless people in places where they gather.
Anglicare SA	Magdalene Centre	Centre based	Provides essential services to disadvantaged, isolated and marginalised individuals and families and communities in inner city Adelaide including emergency assistance, community programs and social enterprise.
Salvation Army	Supported Accommodation and Recovery Services	Centre based	Case management for people experiencing homelessness due to a complex range of life issues such as substance misuse and mental health problems.
	Towards Independence Sobering Up Unit	Centre based	24/7 service providing shelter, support referrals and advocacy for persons who are assessed when presenting at the unit as requiring a safe place to sober up or recover from the immediate effects of alcohol and drug use.
Drug and Alcohol Services SA (DASSA)	Aboriginal Connection Program	Outreach	An assertive drug and alcohol outreach service for homeless Aboriginal people living with complex physical and mental health conditions.
SAPOL	Aboriginal Community Constables	Outreach	Aboriginal Community Constables build links between the Police and local Aboriginal Community. They develop and participate in crime prevention strategies to reduce the number of Aboriginal people arrested and work with local Councils and relevant agencies to solve specific Aboriginal justice or social issues.
SA Health	Street to Home	Outreach	Homeless outreach service providing support to people who are sleeping rough in the city. Operates 7 days a week.
	City Watch House Community Nursing Services	Watch House based	A joint initiative between SAPOL and DASSA since 2003. Provides assessment, treatment and referral as well as timely interventions that link police detainees into treatment.
	Community Liaison Officers - Royal Adelaide Hospital and Lyell Mc Ewin Hospital	Hospital based	Identifies and engages homeless people presenting at emergency departments to ensure appropriate health care responses and reduce the number of people returning to homelessness.
Life Without Barriers	Exceptional Needs Unit, Homelessness Support Program	Outreach	Outreach and intensive case management to people sleeping rough. Clients are referred through the Exceptional Needs Unit in the Department for Communities and Social inclusion.

Organisation	Service name	Delivery Method	Service Description
Hutt Street Centre and Red Cross	Eastern Adelaide Generic Homelessness Service	Centre based	An intake and assessment service both on site and as an outreach service. The team provide information and referral to homeless and vulnerable adults seeking support in the inner city of Adelaide.
BaptistCare SA and Aboriginal Sobriety Group	Eastern Adelaide Aboriginal Specific Homelessness Service	Centre based	Aboriginal-specific homelessness case management services.
Hutt Street Centre, Westcare, Adelaide Day Centre	Community Transition Workers	Centre based	Utilising an assertive engagement strategy, Community Transition Workers ensure that clients are linked to both Specialist Homelessness Services and other appropriate services.

Many of these agencies have come together into the Park Lands Operational Group, to provide a more coordinated response to people requiring support, especially those who receive services from a number of different agencies. The Operations Groups have developed a Park Lands Strategy Operations Plan (**Appendix D**) that outline all the available services, their hours of operation and a summary of services provided to client groups. As SAPOL engage with those congregating to drink in the Park Lands, they are in an excellent position to identify and refer vulnerable people to the most appropriate service outlined in the Operations Plan. As of the 3 February 2015, this collaborative approach has identified 109 individuals who frequent the Park Lands to drink or have been identified in the Park Lands as requiring service response. Agencies have then been able to coordinate the services they provide to people such as housing and health assistance, drug and alcohol services and Return to Country for people from remote areas. The Return to Country Program also safe tracks people with complex health issues to ensure they make it back to their community safely and receive any necessary health assistance along the way.

Another strategy to increase engagement with vulnerable people is a weekly barbeque to encourage individuals and families to meet, get some food and talk with agencies who may be able to provide necessary assistance. The diversional nature of the activity creates a break from the daily consumption of alcohol some people engage in and gives an opportunity for services to work with people who may often be too intoxicated to effectively engage.

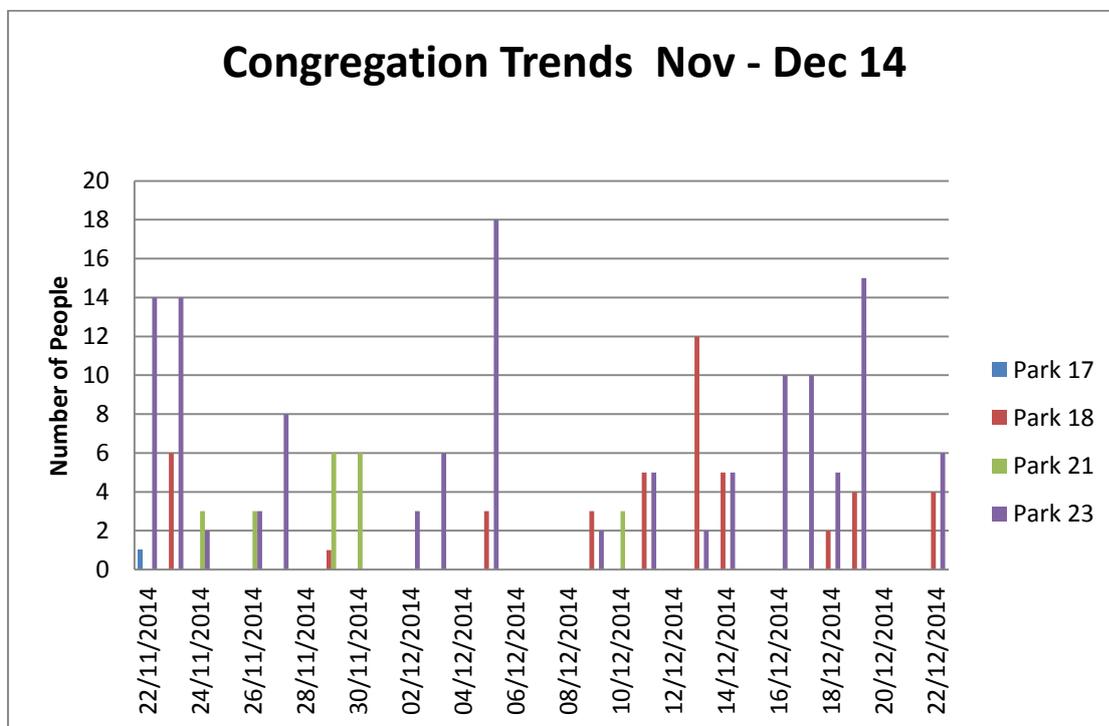
This barbeque began on Friday 30 January in the West Park Lands and attracted around 45 people. Attendance has remained steady each week and service providers have reported that it provides a great opportunity for people to meet and socialise in a positive way and is increasing their ability to engage with people who need assistance. The barbeque will continue to run for the duration of the trial Dry Area.

8. Park Lands Congregation Data

In December 2012, Adelaide City Council started collecting data to assess congregations and anti-social behaviour in the Park Lands. From one month prior to the beginning of the trial Park Lands Dry Area, a more sophisticated approach to collecting and interpreting this data was implemented to better provide details on congregation numbers and locations during the Dry Area trial.

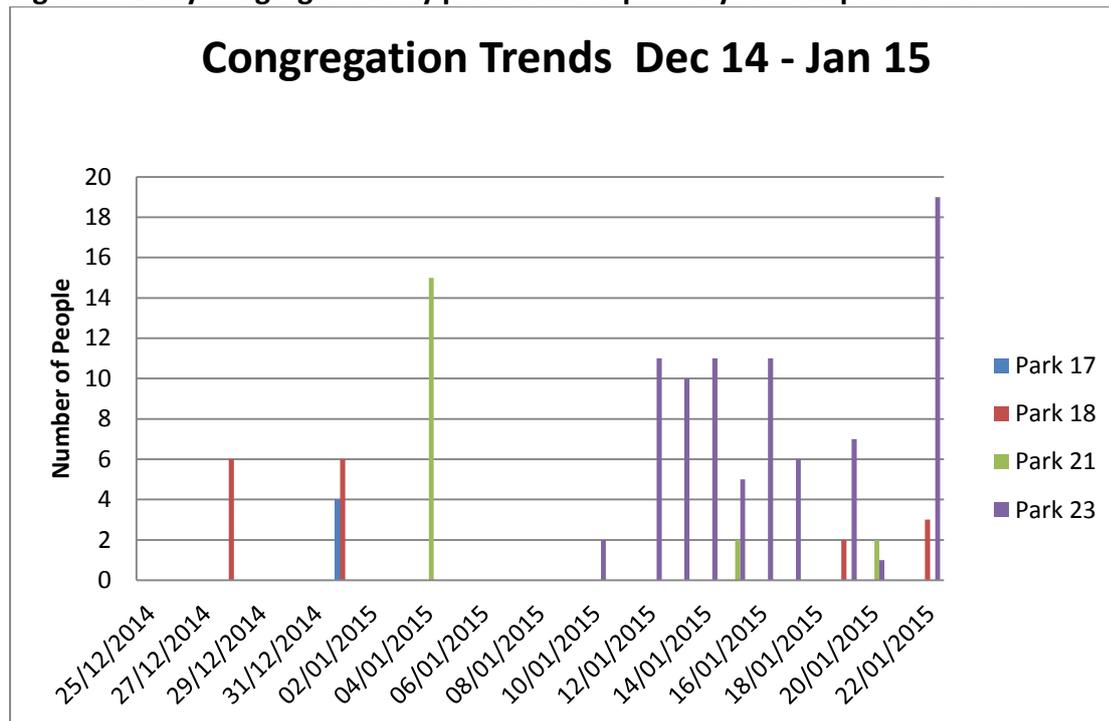
Figure two identifies the daily number of people congregating in certain locations of the Park Lands that have a higher profile for reports or perceptions of alcohol related anti-social behaviour. This data covers the period 22 November 2014 to 22 December 2014, one month prior to the implementation of the trial Dry Area.

Figure 2: Daily congregation numbers by park number prior to dry area implementation



This data highlights that Park 23 in the West Park Lands is the most frequented location for congregations and Park 18, bordered by Hutt Street and South Terrace had regular small congregations of people. Park 21 (Veale Gardens) has for much of this year seen regular large congregations of up to 40 people daily. However in the lead up to the trial commencing, congregations had started to move away from that location. For eleven days during the monitored month, no congregations were recorded in any of the monitored parks.

Figure 3: Daily congregations by park number post dry area implementation



The first month of the trial shows a decline in the numbers and occurrence of people congregating in the Park Lands. There were very little congregations over the Christmas and New Year period and toward the end of the month, the majority of congregations occurring in Park 23. This is consistent with the information given by SA Police and service providers who have turned their attention to Park 23 and also areas around Jolley’s Boathouse on the Riverbank, the Torrens Parade Ground and the Adelaide Convention Centre.

The figures over the two months show that the number of people congregating has decreased significantly from earlier in 2014 when regular groups of up to 40 people were gathering daily, mostly in Veale Gardens. Observations by service providers have been that less people have been attending the city to socialise since the beginning of December.

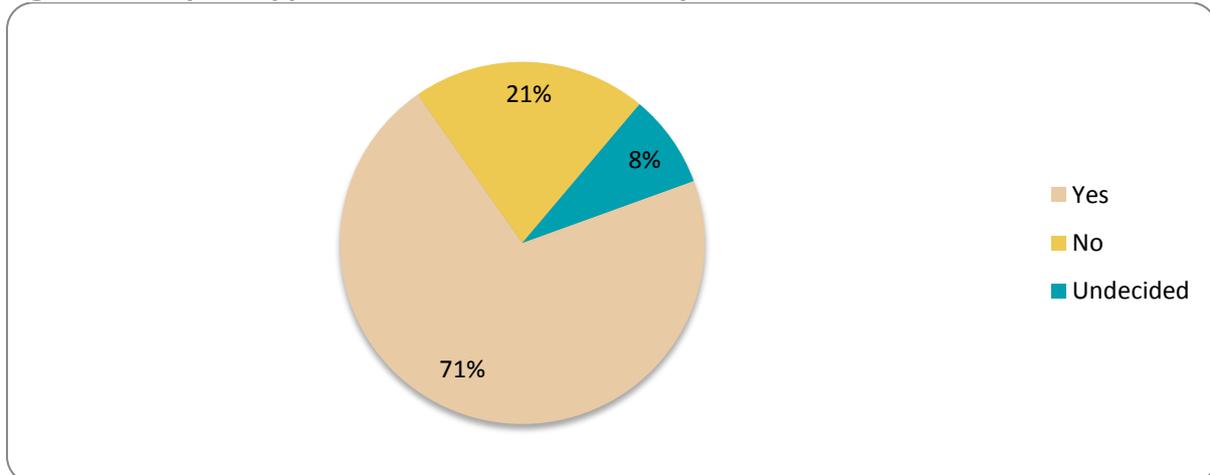
9. Consultation

Community Consultation is an important part of this evaluation, particularly due to the limited amount of data available in such a short timeframe. To generate the widest cross section of the city user community participating in the consultation, Council has taken three approaches:

Your Say Adelaide

Council’s online consultation page featured information on the Dry Area as well as an opportunity to fill in and submit feedback. As of 9 February, Council received a total of 24 responses to the Dry Area review. Of these, 16 were identified as city residents, 3 identified as a service and the remaining were workers or visitors to the city. The figures presented below show the responses received for each question in the survey. Not all respondents answered all questions.

Figure 4: Are you supportive of the current trial Dry Area across the Adelaide Park Lands?

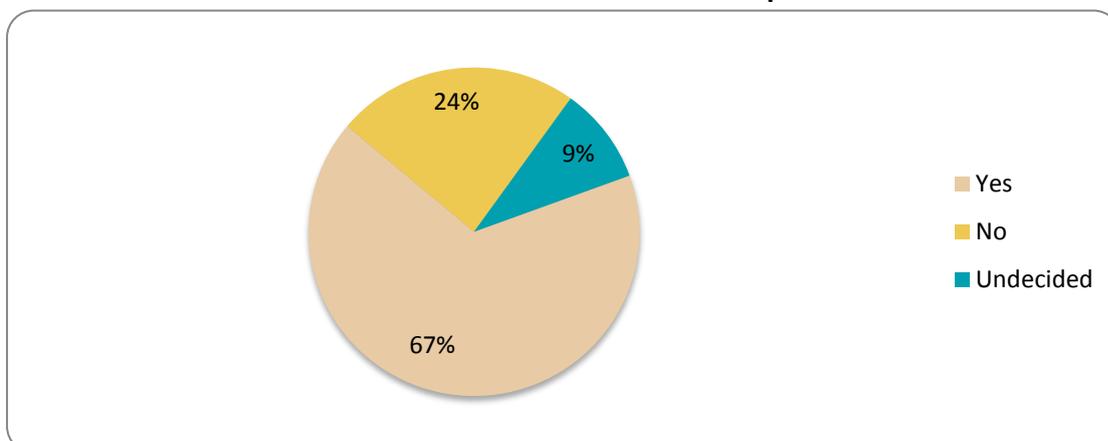


The majority of respondents to this question (17 out of 24) were supportive of the trial Dry Area and 13 of the 17 indicated that they lived in the City. Most respondents supportive of the Park Lands Dry Area trial cited and immediate reduction of antisocial behaviour in the Southern Park Lands and more of the community utilising the parks since its inception. Nine respondents would like to see the trial timed Dry Area become permanent and three would like it implemented on a 24 hour basis.

Five responses were not supportive of the trial Park Lands Dry Area and three indicated they worked directly with vulnerable people in the Park Lands. Three of these responses felt that the Dry Area was a criminal justice response to a health and welfare issue. All five respondents felt that a Dry Area will displace people suffering with alcohol addiction to other areas, potentially that are less accessible to Police and service providers.

The two undecided responses were concerned whether the trial Park Lands Dry Area arrangements were effective in dealing with the issue. They cited displacement and the ability to drink between 11am and 8pm that would impact on whether behaviours would change as a result of the Dry Area.

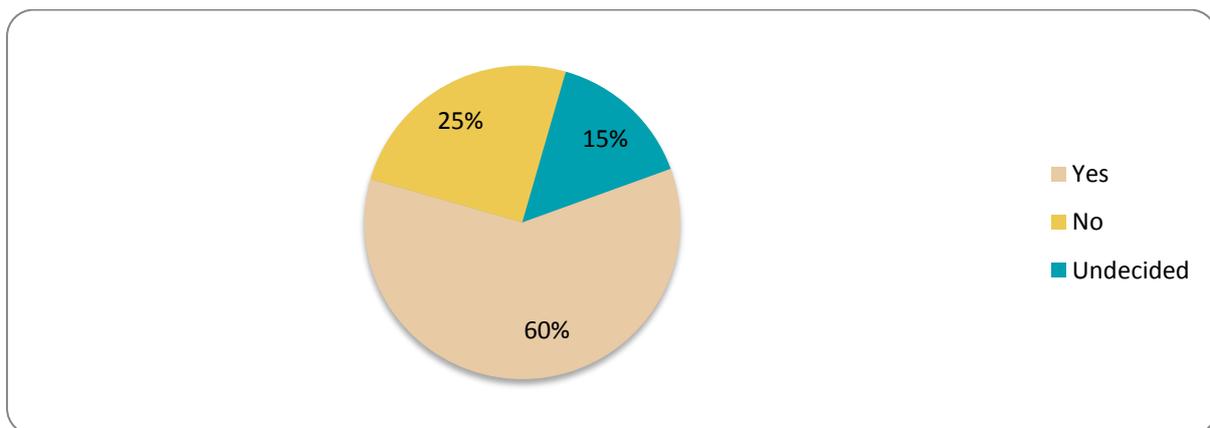
Figure 5: Do believe the Dry Area trial has reduced the impact of anti-social behaviours in the Park Lands associated with excessive alcohol consumption?



Responses to the impact the trial has had on anti-social behaviours were mostly consistent with the support for the trial. One respondent indicated that although they supported the trial, they had not noticed any reduction in anti-social behaviour. This respondent reported an increase in the East Park Lands due to the displacement of people from the Southern Park Lands.

The respondents opposed to the trial felt that anti-social behaviours caused by excessive alcohol consumption were not reduced but moved elsewhere. This supported their view that the trial Dry Area was not effective in dealing with the issues experienced in the Park Lands.

Figure 6: Has the Dry Area trial improved your perception of safety in the Park Lands?



Again, responses to this question were fairly consistent with support for the Dry Area. Most respondents reported that they were more comfortable to use the Park Lands and had noted a larger number of people enjoying the Park Lands for recreation than they had previously observed. Others who answered no, or undecided noticed an increase in anti-social behaviour in other Park Land areas that they frequent, or argued that the real people who were unsafe in the Park Lands were those who are vulnerable and suffering from complex health needs.

Previous consultations, conducted by Council, on the City Wide Dry Area (streets and squares) has identified consistent polarised views on whether Dry Areas are suitable responses to alcohol related anti-social behaviour. Although the response rate was low, the views expressed in this consultation to date continue this trend. The Your Say Adelaide consultation page will remain open until 22 March when the trial concludes and further analysis of responses will be conducted at that point.

Park Lands Intercept Survey

Council engaged an independent consultant, Truscott Research to conduct an intercept survey of Park Lands users on Saturday 24 January 2015. The survey captured the views of 155 people using the Park Lands who may not be aware of the trial Dry Area or their ability to provide feedback on this trial. Full details of this survey can be found in **Appendix E**.

The interviews were conducted in the following locations:

North Adelaide Park Lands	40
Southern Park Lands	39
Rundle Park	35
Elder Park/Jolly's Boathouse	41

25% of total respondents were residents of the City of Adelaide. However, this varied according to the interview location. In North Adelaide, 55% of respondents were residents compared to only 10-20% in the other locations.

Of the Park Lands users surveyed, 86% indicated they **supported** the trial Park lands Dry Area. 7% were opposed to the dry area trial and the remaining 7% were undecided.

Responses were mixed on the **perceived impact of the trial** on alcohol related anti-social behaviour in the Park Lands. 37% of respondents believed that the dry area trial has reduced anti-social behaviour, 19% did not feel there was any impact on behaviour and 45% were undecided.

Half of all respondents indicated they had an **improved perception of safety** since the trial dry area was implemented. 23% felt that the dry area did not change their perceptions of safety while using the Park Lands.

These results combined with the community responses from Your Say Adelaide indicate strong community support for a dry area in some form in the Adelaide Park Lands.

Community Meeting

On Wednesday 4 February 2015, a Community Meeting was held with Senior Officers Group (SOG) representatives from Adelaide City Council, Department for Communities and Social Inclusion, SA Police, Consumer and Business Services and SA Health. SOG members outlined the strategies in place to address alcohol related anti-social behaviour in the Park Lands, explain how the Dry Area trial is being evaluated, and respond to any concerns.

Invitations to attend this meeting were distributed to all those who participated in previous community engagement on the proposed Park Lands Dry Area trial as well as agencies and services who may be impacted.

32 people attended the meeting and included residents, business owners, service providers, Council members and members of the Senior Officers Group.

Feedback from residents appeared to be generally in favour of the trial Dry Area and outcomes achieved to date. This is consistent with the feedback obtained from residents and the local community through Your Say Adelaide and the Truscott Intercept Survey. Residents also expressed approval of the coordination efforts of State Government and non-government services, SAPOL and Adelaide City Council through the Senior Officers Group and the Operations Group.

A number of people representing services and advocacy groups were concerned about the displacement of people to other parks away from residential areas and the measures of success applied to the trial given this displacement. Discussion also involved the role of the

Commissioner for Consumer Services, Liquor and Gambling in applying strategies to the sale of alcohol to prevent the purchase of high volume alcohol in the first place. The Commissioner confirmed that some strategies had already been developed but further investigation was warranted.

10. Observations and Feedback from the Senior Officers Group

The Senior Officers Group (SOG) were given the opportunity to review and provide comment on the data and feedback received at their 12 February meeting regarding the trial Dry Area. The SOG noted that while the reduction in congregation to drink in the South Park Lands is a positive outcome for the local community, there has been displacement to other areas within the existing CBD dry area as well as to other Park Lands which does not indicate a solution to the core issues.

The SOG also note that this movement began in the weeks prior to the trial Dry Area's implementation and that perhaps people changed their behaviour due to awareness that a Dry Area was imminent. However there is no clear explanation as to why people would move to another area of the Park Lands that has the same restrictions on alcohol consumption or to an area that has stricter conditions around alcohol consumption.

The SOG is concerned about the ineffectiveness of the identified sit down areas as a strategy to give large groups of people a safe place to socialise without disruption to the local residents. These sites have rarely been visited during the trial Dry Area and the SOG will reconsider sit down areas as a strategy, including the location and facilities available at existing sites or any future sites. Despite the best efforts of services to assist people in need, the SOG recognise that due to the complex nature of the issues many vulnerable people have, some people will not want to engage with services. This may exacerbate an individual's health and welfare issues and put them more at risk of coming into contact with the criminal justice system.

The SOG is also concerned about the potential criminalisation of the group through expiations for breaches of the Dry Area legislation, where expiations are issued with little capacity for payment by vulnerable people.

Although there has been no success to date, the SOG are committed to obtaining Kaurna representation on the group to provide expert advice on the issues facing Aboriginal People in relation to congregations and public drinking as well as advice to guide the development of strategies that enable Aboriginal people to use the city and public spaces safely in a way that is welcoming and promote social and culturally inclusive interaction.

If an extension to the trial period is implemented, the SOG will continue to monitor the trial and in the event that compelling information is presented that requires reconsideration for the trial Dry Area (particularly where unforeseen adverse consequences are identified), will advise Council and the Commissioner (noting the Commissioner is a member of the SOG) to

this effect. The SOG notes the Minister has powers to vary or revoke the Dry Area if deemed appropriate.

11. Summary

Community Consultation on the Dry Area reported a majority support for the trial and a decrease in anti-social behaviour along with an increase in perceptions of safety in the Park Lands. Those favourable to the timed Park Lands Dry Area report increased use of the Park Lands, particularly the Southern Park Lands and a more pleasant amenity in the parks and surrounding areas.

The data collected on congregation numbers across the Park Lands suggests that groups of people have moved from previous hot spots along the South Park Lands to West Park Lands and areas around the Riverbank. The data suggests that this move of large congregations began in the month before the Dry Area was implemented, so it is difficult to declare the Dry Area alone as the strategy that has improved the situation along South Terrace.

Service data from the Sobering Up Unit shows a steady rate of admissions from before the trial and for the first month of the trial. This data highlights that although public congregations have declined in the CBD, there are still a number of people who require a safe place to sleep and sober up for the evening.

The small amount of data and low consultation response rate obtained for this evaluation is inconclusive to suggesting that that the Dry Area is responsible for the increased amenity and perceptions of safety in the Southern Park Lands. The number of people congregating and issues of excessive alcohol consumption and anti-social behaviour have traditionally increased and decreased at various times throughout the year. It is possible that due to the Christmas period, an unusually cool January, and a new integrated service response that people have not had the need to travel to the City to socialise during the evaluation period.

12. Recommendations for the trial Park Lands Dry Area

The data and feedback presented in this evaluation, identifies a number of options for a way forward beyond the end of the trial. Each option is presented in the below table with a rationale for further implementation.

Option	Strengths and Opportunities	Weaknesses, Threats and Risks
1. End the trial with no continuation	<ul style="list-style-type: none"> Evaluation suggests the coordinated service response is working well and can continue to be implemented beyond the trial. Services continue with the coordinated service delivery method and engage with vulnerable people in areas that are easy locate. 	<ul style="list-style-type: none"> No clear solution to the impact that alcohol related anti-social behaviour is having on the community. Current feedback indicates that some form of Dry Area is favourable
2. Continue the trial for a further three months (until	<ul style="list-style-type: none"> Allows time for a full evaluation of the original three month trial including obtaining more data and 	<ul style="list-style-type: none"> Will require further consideration for ongoing strategies beyond the second three months.

June 2015)	feedback. <ul style="list-style-type: none"> • Tests the impacts of the trial Dry Area into the cooler months. 	<ul style="list-style-type: none"> • Still doesn't test the impact of the Dry Area across the whole year and may still not provide enough data for a comprehensive evaluation.
3. Continue the trial for a further six months (until September 2015)	<ul style="list-style-type: none"> • Tests the Dry Area across the most seasons and allows for identification of when peak times exist for particular issues. • Allows enough time for a comprehensive evaluation including Police data, Health data and feedback from the widest range of stakeholders. 	<ul style="list-style-type: none"> • Will require further consideration for ongoing strategies beyond the total 9 month period.
4. Implement the Park Lands Dry Area on a permanent basis	<ul style="list-style-type: none"> • Responds to the majority of community feedback that indicates support for a Dry Area in the Park Lands 	<ul style="list-style-type: none"> • Not enough time has been allowed to properly collect data and evaluate the current effectiveness of the Dry Area to support permanent implementation

Based on this analysis, it is recommended that the trial be continued for a further six months to bring the total trial period to 9 months. In order to make an informed decision about the value of this trial and any recommendation regarding permanent implementation, the Dry Area should be tested against most seasons and with an ongoing service and SAPOL response. This will give a clearer picture of its effectiveness as a behaviour management tool that contributes to a safer and more inclusive use of the Park Lands.

During the remainder of the proposed trial extension period:

- the SOG commits to reassess the value and implementation of the sit down areas in specified locations of the Park Lands and determine any appropriate alternative strategies.
- A final report will be provided by the end of the trial that evaluates the first 7 months of the trial.

13. List of Appendices

Appendix A: Senior Officer's Group Park Lands Management Strategy

Appendix B: Evaluation Plan

Appendix C: Trial Dry Area Consultation Pack

Appendix D: Park Lands Strategy Operations Plan

Appendix E: Truscott Research Park Lands User Intercept Survey

Senior Officers Group | Park Lands Management Plan for Safe and Responsible Use of the Park Lands | October 2014- April 2015

Strategy	Details	Action	Project Lead	Responsible Officer	Due Date	Measures of Success
Encourage larger groups to congregate away from residential areas in informally identified community meeting places in Park Lands	Identify suitable areas of the Park Lands away from neighbouring residential areas, accessible by services, which are as safe as possible and have proximity to main roads	Suitable areas identified	DCSI	Olive Bennell		Collaborative process for selection of meeting sites identified with service providers that consider safety, natural surveillance, services and police access.
	Identification of suitable sites to be undertaken in consultation with key agencies / services to select appropriate areas. Potential sites that meet criteria in Park 23 and 24 identified	<p>Consultation with key agencies/ services regarding sites selected</p> <p>Feedback is sought from:</p> <ul style="list-style-type: none"> - the Operational Group on service access - the Elders Group on cultural appropriateness 	DCSI	Olive Bennell		Large groups move away from neighbouring residential areas.
Work with other Councils to manage displacement to other Council areas	Advise neighbouring Councils of Dry Area regulation if enacted by the Office of Consumer and Business Services	Write to other Councils if the Office of Consumer and Business Services enact Dry Zone regulation	ACC	Sean McNamara	Immediately after Cabinet endorsement	Neighbouring councils are aware of the time based Dry Area trial and there is an established process for providing feedback to ACC.
Examine ways to provide services where people are located	Operations Group to explore opportunities, where possible and appropriate, to provide services on location in particular with the Hutt Street Centre and Westcare. Work with services to develop a creative response to service provision	Service providers to develop creative ways of delivering services to groups meeting in the Parklands on location where appropriate	DCSI	Olive Bennell		Services are provided in ways that maximise their usefulness, if appropriate, on site.

Senior Officers Group | Park Lands Management Plan for Safe and Responsible Use of the Park Lands | October 2014- April 2015

Strategy	Details	Action	Project Lead	Responsible Officer	Due Date	Measures of Success
<p>Encourage take up of service provision</p>	<p>An Operations Group will meet fortnightly to coordinate services. Agencies represented include:</p> <ul style="list-style-type: none"> • Homelessness Strategy, DCSI • Street to Home, SA Health • Aboriginal Transitional Accommodation and Outreach Service (ATHOS) Uniting Communities; • Aboriginal Community Connect, Uniting Communities • Nunkuwarnin Yunti • DASSA • SAPOL (including Community Constables) • Hutt Street Centre • Integrated Homelessness Program, Housing SA • Aboriginal Sobriety Group • Aboriginal Liaison Unit, Royal Adelaide Hospital • Sobering Up Unit , Salvation Army • Life Without Barriers • Adelaide City Council 	<p>Fortnightly meetings of Operations Group held</p>	<p>DCSI</p>	<p>Olive Bennell</p>		<p>Evidence of increased service provision to specific client group via fortnightly meetings and reporting from the Operations Group.</p>

Senior Officers Group | Park Lands Management Plan for Safe and Responsible Use of the Park Lands | October 2014- April 2015

Strategy	Details	Action	Project Lead	Responsible Officer	Due Date	Measures of Success
Encourage take up of service provision	A consortium of service providers will work in collaboration to apply for an Indigenous Advancement Strategy grant including funding to establish an Elders Patrol/ Night Patrol. This group will provide an after-hours response and will be modelled on best practices from similar models operating interstate;	Development of funding application to the Australian Government as part of the Indigenous Advancement Strategy grants.	DCSI	Olive Bennell	17 October 2014	Funding application developed by DCSI in collaboration with SAPOL and ACC is submitted.
	A consortium of service providers will work in collaboration to apply for other funding that enables the development of longer term strategies for addressing issues underpinning current concerns.	Further funding will be sought to enable development of a long term service response; building a new service model based on best practice research	DCSI	Olive Bennell		Funding sought and application developed in collaboration with SAPOL and ACC is submitted.
	Aboriginal programs service delivery will be reviewed to fit within the broader Safe Tracks Strategic Framework and will form part of the response to mobility. This will include transitional accommodation and after hours response.	Aboriginal programs service delivery will be reviewed	DCSI	Olive Bennell		Evidence of increased service use by specific client group via Safe Tracks Strategic Framework (including transitional accommodation and after hours responses).

Senior Officers Group | Park Lands Management Plan for Safe and Responsible Use of the Park Lands | October 2014- April 2015

Strategy	Details	Action	Project Lead	Responsible Officer	Due Date	Measures of Success
Community safety and policing	Actions will be undertaken to provide the safest possible Parklands environment.	SAPOL will enforce the Dry Area regulation working with service supports to ensure cultural appropriateness. SAPOL data on tip outs, expiations, arrests and reports provided at three and six months.	SAPOL	Bronwyn Killmier		Less alcohol- related criminal activity and anti- social behaviour occurs in the Parklands.
		ACC staff will continue to advise residents to contact SAPOL if they witness criminal or anti-social behaviour in the Parklands Develop DL flyer for local residents to reinforce this message	ACC	Sean McNamara		Timely SAPOL response to resident reports of criminal or anti-social behaviour in the Parklands

Senior Officers Group | Park Lands Management Plan for Safe and Responsible Use of the Park Lands | October 2014- April 2015

Strategy	Details	Action	Project Lead	Responsible Officer	Due Date	Measures of Success
Community safety and policing	Actions will be undertaken to provide the safest possible Parklands environment.	SAPOL will identify protocols for the involvement of Community Constables who have experience in working alongside Aboriginal communities to work with groups in the Parklands.	SAPOL	Bronwyn Killmier		Protocols for involvement of Community Constables identified.
		The Parklands Ranger and ACC Community Safety Officers will continue to monitor the Parklands daily. Create a roster of attendance by the Park Ranger at selected locations between 2 and 4pm each day and a schedule of data collection for each attendance. Process for timely notification of issues to relevant organisations identified	ACC	Tom McCready		Consistent data sets available at each Operations Group meeting. Timely notification of issues to relevant organisations

Senior Officers Group | Park Lands Management Plan for Safe and Responsible Use of the Park Lands | October 2014- April 2015

Strategy	Details	Action	Project Lead	Responsible Officer	Due Date	Measures of Success
Public health, cleaning and hygiene	Regular rubbish and waste removal, cleaning and site management	Cleansing staff will continue to remove rubbish and waste and clean Parklands sites as required	ACC	Tom McCready		Sites are kept clean No public complaints
Evaluation	Evaluation Plan created that includes strategies to measure progress and summative outcomes of strategies of Management Plan	Evaluation Plan created	ACC	Sean McNamara		An evaluation plan is created that measures the range of strategies in place to effectively manage the Parklands.
Community Engagement and Communication	Keep residents informed of progress and actions being taken Incorporate Kurna engagement to provide positive messages to visitors from remote areas about respecting Kurna land and that they are invited to share the space	Community Engagement and Communication Plan is in place	ACC	Sean McNamara		All stakeholders are kept informed of progress and actions taken
Governance of Senior Officers Group (SOG)	Establish Terms of Reference Determine Chair (Olive Bennell) Confirm membership Determine schedule of meetings	Invite an Aboriginal Elder or Commissioner for Aboriginal Engagement to join the SOG Write to APY Executive to invite ongoing sharing of information to support improved outcomes.	DCSI	Olive Bennell		Governance supports delivery of outcomes.

Evaluation Plan

Description

To evaluate the responses outlined in the Park Lands Management Strategy for safe and responsible use of the Park Lands. The strategy aims to increase amenity and perceptions of safety for general Park Lands users, while appropriately addressing the health and welfare needs of vulnerable people who gather to socialise in the Park Lands.

Background

Various attempts have been made over many years to address anti-social behaviour and violence related to excessive consumption of alcohol in the Park Lands. In recent months, local residents have increased their calls for a Dry Area prompting Council to make an application to the State Government. A Senior Officers Group comprising of ACC, CBS, SA Health, DCSI, AARD – DPC and SAPOL was formed and established a Park Lands Management Strategy that involves a number of actions, including the trial of a Dry Area between the hours of 8pm and 1pm the following day. This timed Dry Area is intended to delay the onset of excessive drinking in the Park Lands and reduce the incidence of people remaining late in the evening without affecting those who wish to consume alcohol responsibly in the Park Lands.

Objectives (from Senior Officers Group TOR)

- Providing and trialling a circuit breaker for the current situation in the South Park Lands to provide residents and businesses with a break from the anti-social behaviours they have been experiencing whilst not creating a displacement of the issues to another part of the Park Lands.
- Maximising the opportunity for vulnerable people to access the services they need by combining the proposed Dry Area trial with a coordinated and integrated service response.
- Not disadvantaging the many people who currently enjoy safe and responsible informal drinking in the Park Lands, noting that the majority of clubs, organisations and events that operate in the Park Lands already have liquor licences.

Measures of Success

- A reduction in the incidence of public drinking in areas and times designated as dry areas.
- A reduction in the incidence of anti-social or criminal behaviour by public drinkers
- An improved perception of safety reported from the local community surrounding areas affected
- Appropriate services and safety initiatives are implemented that support the area affected.
- Further strategies are identified and implemented that remove the need for a dry area.
- Minimal negative impact of any displacement of people into other areas that may arise as a consequence of these arrangements

Evaluation Plan

Evaluation Plan

Providing and trialling a circuit breaker for the current situation in the South Park Lands to provide residents and businesses with a break from the anti-social behaviours they have been experiencing whilst not creating a displacement of the issues to another part of the Park Lands.			
Data	Description	Source	Baseline
Number of people in regular, large congregations, drinking in the Park Lands.	Using a data collection method already in place with the Park Lands Ranger to determine the number and locations of large congregations to drink and any noticeable associated issues	ACC	Data is available for 18 months prior to implementation.
Stakeholder attitudes to the new arrangements	Seek feedback through Your Say Adelaide from residents and general Park Lands users on the amenity and perceptions of safety within the Park Lands.	ACC	Your Say Adelaide feedback from public consultation in October 2014.
Evidence of displacement	Seek feedback from other metropolitan Council's that may suggest public drinkers have moved to areas that are not currently under a Dry Zone.	ACC	
SAPOL data	<ul style="list-style-type: none"> • Expiation notices issued for the offence of consuming or possessing liquor in a public place. • Tip out of liquor in a dry area • Computer aided dispatch data relating to: <ul style="list-style-type: none"> • 101 Disturbance • 102 Intoxicated/drugged • 104 Potentially violent • 308 Street offence • Apprehension reports that 	SA Police	Data 3 months before implementation. To be negotiated with SA Police.

Evaluation Plan

	<ul style="list-style-type: none"> involved an offence Apprehensions made under the Public Intoxication Act 		
Maximising the opportunity for vulnerable people to access the services they need by combining the proposed Dry Area trial with a coordinated and integrated service response.			
Data	Description	Source	Baseline
Alcohol related patient carries <i>'Assumption: SA Health is able to negotiate data access with SA Ambulance (consider geographic, alcohol and Aboriginal status)'</i>	<ul style="list-style-type: none"> Number of alcohol related ambulance patient carries 	SA Ambulance	Quarterly data for 2014 as a point of comparison to 2015 quarterly data.
Number of Mobile Assistance Patrol pickups from Park Lands and surrounding areas.	<ul style="list-style-type: none"> MAP data on number of pickups in the southern Park Lands and western Park Lands and eastern Park Lands. 	SA Health, sourced from Mobile Assistance Patrol	Late 2014 data as point of comparison to 2015 quarterly data.
Salvation Army Sobering up unit presentations	<ul style="list-style-type: none"> Number of admissions Number of Aboriginal admissions 	SA Health, sourced from Sobering Up Unit	September quarter of 2014/2015: Number of admissions: 2761 Number of Aboriginal clients: 1275
Royal Adelaide Hospital Emergency injury and alcohol intoxication presentations by Aboriginal status <i>'Assumption: SA Health is able to negotiate data access (consider geographic, alcohol and Aboriginal status)'</i>	<ul style="list-style-type: none"> Number of injury and alcohol intoxication emergency department hospital presentations by Aboriginal status. 	SA Health	Quarterly data for 2014 as point of comparison to 2015 quarterly data.
NAHA funded services intake data	Email discussion supports further discussion/review: <ul style="list-style-type: none"> Number of people presenting at City based services during the defined period 	DCSI	H2H data 3 months before implementation.

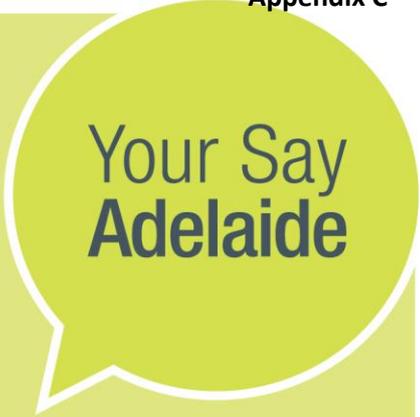
Evaluation Plan

	<ul style="list-style-type: none"> Number of people known in the Park Lands to be connected to services (DCSI and SAPOL have already looked into this) 		
<p>Not disadvantaging the many people who currently enjoy safe and responsible informal drinking in the Park Lands, noting that the majority of clubs, organisations and events that operate in the Park Lands already have liquor licenses.</p>			
Data	Description	Source	Baseline
Stakeholder attitudes to the new arrangements	<ul style="list-style-type: none"> Your Say Adelaide feedback Consultation with Park Lands licensees, Aboriginal community-controlled services and inner city services. 	ACC	Your Say Adelaide feedback from public consultation in October 2014.
Park Lands License applications	Number of applications made to CBS for temporary and ongoing licenses to consume alcohol during the Dry Area restrictions	CBS	Number of ongoing licences issued to clubs and organisations in the 6 months prior.

Evaluation Plan

Sign Off

Project Name:	Trial Park Lands Dry Area	Reviewed by (if applicable):
Prepared by:	Senior Officers Group	Review Date (if applicable):
Date Prepared:	November 2014	
Date Endorsed:		



Your Say Adelaide

The Adelaide City Council invites engagement from the community about

Trial Park Lands Dry Area

8pm – 11am daily 22 December 2014 to 22 March 2015

Project Summary

In July 2014, Adelaide City Council applied to the State Government for a trial dry area in the Park Lands to help alleviate issues of excessive alcohol consumption and anti-social behaviour in the Park Lands. On 18 December 2014, the Minister for Business Services and Consumers advised that this application was successful.

The trial Dry Area will apply to all Park Lands between the hours of 8pm and 11am the following day. It will come into effect on Monday 22 December and run for three months (until Sunday 22 March 2015).

An evaluation of the Dry Area trial will be undertaken during January and February 2015 and

will inform further strategies for safe and responsible use of the Park Lands. As part of this evaluation, the community is invited to provide feedback on the trial dry area and how this has impacted their use of the Park Lands and general amenity.

Consultation closes **5pm, Monday 23 March 2015**

Included in this consultation pack:

- Project Information
- Feedback Form
- Park Lands Dry Area Fact Sheet

For enquiries, please contact **Lauren Grant, Safety Strategy Consultant**, 8203 7594 or l.grant@adelaidecitycouncil.com.

Trial Park Lands Dry Area

Your Say
Adelaide

Project Information

Purpose

The purpose of the trial dry area in the Park Lands is to:

- Provide and trial a circuit breaker for residents and businesses along the South Park Lands from the anti-social behaviour they have been experiencing.
- Maximise the opportunity for vulnerable people to access the services they need by combining the dry area trial with a coordinated and integrated service response.
- Not disadvantage the many people who currently enjoy safe and responsible informal drinking in the Park Lands.

Background

The Adelaide Park Lands attract a large number of people for recreation, picnics and gatherings to meet with family, friends and community.

All people who access the Park Lands have the right to feel safe and welcomed when using the Park Lands or surrounding areas.

The Park Lands are also a socialisation point for people visiting Adelaide from remote areas and many Aboriginal people to connect with family and friends. Many of these people have complex health and welfare needs and engage in excessive consumption of alcohol that results in anti-social and violent behaviour.

This has an impact on the surrounding community and amenity of the area and requires police resources to manage behaviour and public space.

Benefits of the project

The timed trial dry area between the hours of 8pm and 11am the following day aims to increase amenity and perceptions of safety for the local community and general Park Lands users.

The dry area is also part of an overall Park Lands Management Strategy for safe and responsible use of the Park Lands. This strategy aims to appropriately address the health and welfare needs of vulnerable people who gather to socialise in the Park Lands by providing a coordinated and integrated social service response.

Project Impacts

The trial dry area applies to all Park Lands users and alcohol consumption is prohibited across all Park Lands between the hours of 8pm and 11am the following day from 22 December 2014 until 22 March 2015.

The following expiations apply:

S131(1) Control of consumption etc of liquor in public places

A person who, in a public place

- (a) consumes liquor; or
- (b) has possession of liquor,

in contravention of a prohibition imposed by regulation (dry area regulation) is guilty of an offence.

Maximum penalty: \$1 250.

Expiation fee: \$160.

S117A Offensive or disorderly conduct

(1) A person must not behave in an offensive or disorderly manner in licensed premises or in the vicinity of licensed premises.

Maximum penalty: \$1 250.

Expiation fee: \$500.

(2) This section does not apply to any behaviour involving violence or a threat of violence.

Under the Expiable Offences Act a Victims of Crime levy of \$60 is imposed in addition to the expiation fee.

As with all expiations police will have the discretion to caution, expiate or arrest, dependent on circumstances.

Timeline

The trial dry area across all Park Lands will run from 22 December 2014 until 22 March 2015. In order to have strategies in place when the trial dry area concludes, an evaluation will be conducted throughout January and early February and a report due to the Adelaide City Council Economic and Community Development Committee on 17 February 2015.

Trial Park Lands Dry Area

Your Say
Adelaide

Frequently Asked Questions

See attached Fact Sheet that includes frequently asked questions and information relating to Adelaide City Council, SA Police, Consumer and Business Services (Liquor Licensing) and SA Health.

How do I provide my feedback?

There are a number of ways in which you can provide feedback:

Feedback Form

Complete the attached Feedback Form which asks specific questions about the project and provides an opportunity for general comments regarding the project/proposal.

Telephone

Contact 8203 7203 to provide your feedback to a Customer Service Officer. Telephone feedback will be logged and used to inform the evaluation.

Online/ Website

Council has a dedicated website that provides an opportunity for quick and efficient online feedback. Visit yoursay.adelaidecitycouncil.com for information about the project and online ways to provide your comments. Alternatively comments can be emailed to yoursay@adelaidecitycouncil.com

What happens to my feedback?

All feedback will be used to inform an evaluation of the trial Park Lands dry area which will also include Police and service data. The evaluation will be presented to Council in February and also provided to the Commissioner for Consumer Services, Liquor and Gambling for consideration of future strategies at the conclusion of the dry area trial.

How do I know my feedback has been received?

All feedback forms, submissions or correspondence will be acknowledged either by email or in writing so that you know your comments/feedback has been received.

Contact Person

For more information, please contact:

Name: Lauren Grant

Title: Safety Strategy Consultant

Phone: 8203 7594

Email Address: l.grant@adelaidecitycouncil.com

Feedback Form

Feedback closes 5pm, Monday 23 March 2015

Q1. Are you supportive of the current trial dry area across the Adelaide Park Lands? (Consumption of alcohol is prohibited between the hours of 8pm and 11am the following day).

Q3. Do you feel that the trial dry area has changed behaviour and feelings of safety in the Park Lands?

Q4. Any other comments?



Written submissions must be received by: **Monday 23 March 2015**

**Community Consultation
Trial Park Lands Dry Area**

GPO Box 2252 Adelaide SA 5001

Or

Email yoursay@adelaidecitycouncil.com

For all enquiries, please call **Lauren Grant, Safety Strategy Consultant, 8203 7594** or
l.grant@adelaidecitycouncil.com

Thank you for taking the time to provide us with your comments regarding the project/proposal. Please help us gather a little more information about you by filling in the remainder of the form on the **next page**.

Providing contact details in a feedback form is optional, however, the reason we are asking for this information is because we want to know a little more about who you are and how you use the City to ensure we get a higher quality of data to go along with your feedback. The data will help us analyse feedback from specific groups (e.g. age, gender, City users), which in-turn will provide a richer and more valuable response to help Council make decisions.

First Name

Surname

E-Mail

Address

If a Business or Organisation, Organisation Name

Gender Female Male

Year of Birth e.g. 1980

Are you an Adelaide City Council Ratepayer? Yes No

Please tell us how you participate in city life (tick all that apply):

- Work Live Shop Play (e.g. Leisure, recreation, entertainment, dining)
- Study Tourist Own a Business

Please indicate your main areas of interest (tick all that apply):

- Council Services & Programs Open space & Recreation City Design, Planning & Development
- New & Future Projects Social & Community Issues Policy, Budget & Management Plans
- Environmental Issues Arts & Events in the City

Please indicate locations that are of interest to you as per the map to the left (tick all that apply):

- North Ward Central Ward South Ward

[Your Say Adelaide](#) is Council's online consultation website. It is your chance to be kept up-to-date and provide feedback on areas of the City that interest you. Would you like to be signed up to Your Say Adelaide online and be emailed when there is an opportunity to have your say on areas that are of interest to you?

- Yes No

Please Note: If you've ticked Yes, you will receive an email to your nominated e-mail address above to confirm your new account.

Park Lands Strategy

Operations Plan

December 2014

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1. Preface

This document serves as a reference guide to all organisations providing a service to people in and around the Adelaide City Park Lands. Information and contact details in this document have been provided by individual agencies listed in this document. All organisations are encouraged to continue collaboration around supporting people in the Park Lands to ensure a joined-up, proactive response is provided to vulnerable people.

This document will be reviewed in February 2015 to ensure information remain current and to add any additional information that may be required to enhance and assist in the service response of all organisations.

2. Homelessness Gateways

Gateway Type	Operating Hours	Client Group	Contact Number
Homelessness Gateway	24/7	<ul style="list-style-type: none"> • Families and individuals over the age of 25 who are homeless or at risk of homelessness <p>After hours and weekends:</p> <ul style="list-style-type: none"> • Women and their children experiencing domestic or Aboriginal family violence • Young people aged 15 – 25 who are homeless or at risk of homelessness 	1800 003 308
Domestic and Aboriginal Family Violence Gateway	Monday to Friday 9:00am – 5:00pm After hours and weekend: (Calls transfers to Homelessness Gateway)	<ul style="list-style-type: none"> • Women and their children experiencing domestic or Aboriginal family violence 	1800 800 098
Homelessness Youth Gateway (Trace a Place)	Monday to Friday 9:00am – 5:00pm After hours and weekends: (Calls transfers to Homelessness Gateway)	<ul style="list-style-type: none"> • Young people aged 15 – 25 who are homeless or at risk of homelessness 	1800 807 364

3. Index of Inner City Services

	Service	Organisation	Contact Number	Location	Service Manager	Hours of Operation
1	Sobering Up Unit	The Salvation Army Towards Independent Network of Services	8212 2855	62a Whitmore Square Adelaide SA 5000	Karen Flenche	24/7
2	Homeless and Vulnerable People Program	Adelaide City Council	8203 7559	25 Pirie Street, Adelaide SA 5000	Jessica Bigg	9am – 5pm Tues – Thurs
3	Community Safety Officers	Adelaide City Council	8203 7594	25 Pirie Street, Adelaide SA 5000	Lauren Grant	9am -5pm Mon, Wed-Fri
4	Baptist Care Inner City	WestCare Centre	8118 5200 0421400408	Millers Court (Off Wright Street), Adelaide	Ken Henderson	9am – 3:00pm Monday – Friday 11:30 – 1:00pm Sunday
5	Harm Minimisation Team	Nunkuwarrin Yunti of South Australia	8406 1600	182-190 Wakefield St, Adelaide SA	Warren Miller	9:00am - 5:00pm Monday-Friday
6	Street to Home Service	Department of Health	8113 3888	Silent Address	Kerry Dawson	7 days per week 7.30am to 5pm including Public Holidays
7	Hutt Street Day Centre	Hutt Street	8418 2548	258 Hutt Street, Adelaide SA	Andrew Van	Day Centre: 7:00am –

	Service	Organisation	Contact Number	Location	Service Manager	Hours of Operation
					Buuren	1:00pm Monday to Friday 9:00am – 11:00am Sunday
8	MAP Mobile Assistance Patrol	Aboriginal Sobriety Group	0411 474 368	34 Hookings Terrace, Woodville Gardens SA	Michelle Merrick Michael Harris	2:00pm – 2:00am Monday – Saturday 6:00pm – 2:00am Sunday
9	Aboriginal Connection Program	Drug and Alcohol Services South Australia (DASSA)	0435 960 984	No Address – Not a walk-in service	Eli Ulbrich	Monday to Friday 8:00am – 4:00pm
10	Integrated Homelessness Program	Housing SA	8207 0042 0408 807 986	120 Flinders Street, Adelaide SA	Philippa Aston	9.00am to 5.00pm Monday to Friday
11	Homelessness Support Service	Life Without Barriers	0427 592 477	360 Richmond Rd Netley SA 5037	Ray Johnson	9.00am to 5.00pm Monday to Friday
12	Adelaide Transitional Accommodation and Housing Outreach Service	Uniting Communities	8202 5611	45-47 Tapleys Hill Road, Hendon, SA	Fran Whiteley	24/7

	Service	Organisation	Contact Number	Location	Service Manager	Hours of Operation
	(ATHOS)					
13	SAPOL	SAPOL	0459 803 827	N/A	Chief Inspector: Alby Quinn	9:00am – 5:00pm
14	Aboriginal Community Connect	Uniting Communities <ul style="list-style-type: none"> • Aboriginal Community Hub Centre – Prospect • Uniting Communities Office – Murray Bridge • Uniting Communities Office – Mt Gambier • Co-located with Aboriginal Sobriety Group - Riverland 	8344 6054 8531 0571 or 0428 956 943 0407 476 441 0419 289 749	196 Prospect Rd, Prospect 4 Third St, Murray Bridge 11 Whel St, Mt Gambier 3 Wilson St, Berri	Tangi Ngateina, Roxanne Sambo and Kirsty Degabriele Steven Sumner and Bill Wilson Catherine Grimshaw and Conni Bonney Raechel Barber	9:00am – 5:00pm (at all sites)

4. Summary of Services Provided and Client Groups

Service Name	Summary of Services	Client Groups
Sobering Up Unit	<ul style="list-style-type: none"> • 30 Bed dormitory-style facility • Safe monitoring of people as they recover from the effects of alcohol and or drug intoxication • Breakfast provided in the mornings but are unable to provide food at time of entry due to safety risk around eating when intoxicated • Shower facilities accessed in the mornings, but are unable to access this at the time of entry due to safety risk around showering when intoxicated • People accessing the service can have their clothes washed by staff if needed • No Outreach to Park Lands 	<ul style="list-style-type: none"> • The service is for single adults over the age of 18 years whose intoxication levels put them and others at risk of harm • Couples can be assisted, but males and females sleep in separate dormitory-style sleeping quarters • The service is open to all client groups, including ATSI clients and is utilised by a wide variety of cultures
Homeless and Vulnerable People Project Adelaide City Council	<ul style="list-style-type: none"> • Addresses neighbourhood, public space and communication issues in the city as a result of homeless and other vulnerable people 	General Public

Service Name	Summary of Services	Client Groups
	<p>camping and/or congregating in the Park Lands.</p> <ul style="list-style-type: none"> • Jessica is an operational contact point at ACC if assistance from Council is required with campers or any clients who frequent the Park Lands. 	
<p>Community Safety Officers (CSOs) Adelaide City Council</p>	<ul style="list-style-type: none"> • CSOs are authorised officers of Council and monitor the Public Realm for compliance with Council's By-Laws and other policies. • In relation to the Park Lands, CSOs assist people camping and congregating by providing them with information on services, arrange for rubbish collection and where necessary, enforce by-laws such as unauthorised camping, fires and litter. 	<p>General public</p>
<p>Baptist Care Inner City</p>	<ul style="list-style-type: none"> • Small Breakfast Monday – Friday • 12:00pm Lunch \$2.50 3 course Free – soup, meat pie and dessert <p>9:00am – 3:00pm</p> <ul style="list-style-type: none"> • Emergency Relief • NAHA Community Transition Worker • Showers, Toilet, Laundry, TV Room 	<p>Anyone in need of support services offered by the centre.</p>

Service Name	Summary of Services	Client Groups
	<ul style="list-style-type: none"> • Games room , cold water, tea / Coffee • Activities – Arts Programs • No official outreach provided but • Community Transition Worker staff will go into parklands if required • Bottled water delivered on hot days in parklands 	
Nunkuwarn Yunti	<ul style="list-style-type: none"> • Clean needle program • Primary care services • Social and emotional wellbeing support <p>Outreach</p> <ul style="list-style-type: none"> • 12:00pm – 1:00pm Monday to Friday <p>Clean Needle Program – Westcare</p>	Aboriginal and Torres Strait Islander people
Street to Home	<ul style="list-style-type: none"> • Street to Home provides support to rough sleepers in the inner city and Park Lands by engaging in assertive outreach from 7:30am, 7 days a week. • Street to Home comprises a core multidisciplinary team of outreach workers who identify, track, profile and engage rough 	Vulnerable people sleeping rough in the City Centre and Adelaide City Park Lands

Service Name	Summary of Services	Client Groups
	<p>sleepers, providing flexible and responsive support to assist individuals into secure and stable housing.</p> <ul style="list-style-type: none"> • The service aims to improve access to mainstream services for people experiencing homelessness and provides case management for those most at risk. 	
Hutt Street Day Centre	<p>Monday to Friday 7:00am – 1:00pm</p> <p>Sunday 9:00am – 11:00am</p> <ul style="list-style-type: none"> • Breakfast • Lunch for \$2.00 • Laundry • Lockers to store goods • Showers • Computer/internet access • RDNS Nurse <p>Supplementary services visiting the day Centre</p> <ul style="list-style-type: none"> • GP • Psychologist • Legal advice • Centrelink • Hepatitis SA <p>Monday to Friday 9:00am to 5:00pm</p>	Anyone in need of support services offered by the centre.

Service Name	Summary of Services	Client Groups
	<ul style="list-style-type: none"> • Case management • Recreational activities • Education and employment assistance 	
<p>MAP Mobile Assistance Patrol</p>	<p>Mobile Assistance Patrol provides a safe transport option for intoxicated persons in public places within the inner city area of Adelaide and who are not in a fit state to safely return of their own accord to their home or to a safe place.</p> <p>Referrals</p> <ul style="list-style-type: none"> • The service responds to calls from individuals and service providers including SAPOL, hospitals and other inner city service providers. Safe spaces are deemed as private homes, sobering-up services and hospitals where additional care is required. Focus is on inner city hotspots including the Park Lands areas. <p>Geographical Area Covered</p> <ul style="list-style-type: none"> • The collection zone is the inner city area of Adelaide and the service transports service users to all metropolitan areas with geographical regions that do not extend past Smithfield in the Northern area, Port Noarlunga in the Southern area, and Mount 	<p>Adults and accompanying children</p> <p>Young people under the age of 18 years</p> <p>Aboriginal and non-Aboriginal people</p> <p>Aboriginal people who are visitors to the inner city and Park Lands area</p>

Service Name	Summary of Services	Client Groups
	Barker in the Adelaide Hills area.	
Aboriginal Connection Program	<ul style="list-style-type: none"> • Provides assertive outreach to people affected by drugs or alcohol. • This service works with homelessness services to link individuals who are homeless or at risk of homelessness to appropriate drug and alcohol treatment. • Areas of outreach include the Adelaide City Park Lands 	Aboriginal people with substance misuse issues who are homeless or at risk of homelessness and who have complex needs.
Homelessness Support Service	<ul style="list-style-type: none"> • Outreach to the Adelaide City Park Lands to provide-wrap around case management service to clients. • Connects clients with primary health services, legal services and community facilities supporting access to medical, legal and other appointments is a key component of the outreach support program. • The team is trained in therapeutic crisis intervention and all have received cultural awareness training. <p>Referrals</p>	Vulnerable at risk people of any cultural background

Service Name	Summary of Services	Client Groups
	<ul style="list-style-type: none"> • Exceptional Needs Unit <p>Meals Provided</p> <ul style="list-style-type: none"> • Food from Oz Harvest taken out to clients in the Park Lands 	
ATHOS Adelaide	<p>Response provided over the summer period for people congregating in the Park Lands over the summer period includes the following:</p> <ul style="list-style-type: none"> • Overnight accommodation up to three nights • Shower facilities in unit • Breakfast • Bus ticket to return to the city • People of the target population for this strategy who are being transported to ATHOS can not be dropped off at ATHOS prior to 8:00pm. • Clients accessing this accommodation need to vacate ATHOS by 9:00am in the morning. 	Mobile and Transient Aboriginal People
Aboriginal Community Connect	<p>This program is a culturally specific Alcohol and Other Drugs (AOD) service for Aboriginal and Torres Strait Islander individuals.</p> <p>It provides a range of holistic AOD treatment services and actively engages with Aboriginal</p>	Aboriginal people

Service Name	Summary of Services	Client Groups
	<p>people, their families and communities using unique community development approaches.</p> <p>Range of treatment programs including:</p> <ul style="list-style-type: none">• Information and Education (harm minimisation)• Counselling• Case Management• Community Residential Rehabilitation Houses• Withdrawal Support• Outreach Support• Group therapy / Art therapy• Cultural Connection Activities	

5. Short Term Crisis / Overnight Options

Some additional accommodation has been negotiated through existing funded programs at Integrated Homelessness Program, ATHOS Adelaide and the Sturt Street Program and is in addition to already existing accommodation options.

*Please note that access to this accommodation can only be accessed from 27th January 2015. Any intoxicated people must be referred to the Sobering Up Unit and **can not** be referred to ATHOS. *ATHOS should be considered the next referral point after the Sobering Up Unit. Sturt Street and Integrated Homelessness programs are only accessible between 9:00am and 5:00pm.*

Service	Hours	Location	Eligibility
Sobering Up Unit	24/7	Whitmore Square, Adelaide	<ul style="list-style-type: none"> Any individual who are intoxicated and is at risk of harm to themselves and others Priority will be given to people dropped off from the Park Lands over the coming summer months and available beds will be utilised for this purpose. Capacity is 30 beds and once full no additional people can be accommodated, irrespective of the <i>Public Intoxication Act</i>.
ATHOS	24/7	45 - 47 Tapleys Hill Road, Hendon	<ul style="list-style-type: none"> People who may have been drinking or not drinking and are not showing aggression and want to or agree to stay at ATHOS. No alcohol or drugs permitted on-site To ensure the safety and minimise risk to other residents at ATHOS, which includes children, no drop off to occur before 8:00pm

			<ul style="list-style-type: none"> • People are required to vacate the premises by 9:00am • Up to three nights' accommodation will be offered only • If clients are dropped off by MAP or SAPOL, an initial assessment needs to be undertaken to ensure intoxication levels and behaviour does not pose a risk to other residents at ATHOS • Return to Country Program is available for people who wish to return to the Lands – (criteria applies see Attachment 2)
Sturt Street Program	9:00am – 5:00pm No after hours referrals	Silent Address Program Manager: Liz Francis Tel: 0401 120 224	<ul style="list-style-type: none"> • Aboriginal women and their children only • No impairment from drug or alcohol use at time of referral • Referred client must be willing to engage in case management support if needed • Referred client must be willing to abide by conditions of Sturt Street tenancy • Discussion with referring agency regarding on-going case management to decide if the referring agency will remain involved • No disabled access accommodation • Referrals are to come from inner city agencies

			<p>and negotiated with the program manager</p> <ul style="list-style-type: none"> • Refer to Sturt Street Pathway Housing Program Conditions attached as Attachment 1
Integrated Homelessness Program (IHP)	<p>9:00am – 5:00pm</p> <p>No After Hours Referrals</p>	<p>No Address</p> <p>Service Manager:</p> <p>Philippa Aston</p> <p>Tel: 8207 0042</p> <p>Mob: 0408807986</p>	<ul style="list-style-type: none"> • Independent living property • Short-term stay only • Some case management support can be provided where needed • Referrals through inner city agencies • No intoxicated people will be accepted • Property best suited for families, but can accommodate individuals if needed.

6. Assertive Outreach

Agencies providing an assertive outreach response to the Adelaide City Park Lands will have a rostered approach to the outreach into the Park Lands to ensure that support services are present in the Park Lands throughout the day. Assertive Outreach agencies are encouraged to develop and negotiate this amongst themselves. The index of inner city services and the summary of services tables will assist in identifying agencies providing assertive outreach and contact details. The roster can be distributed to other inner city services, however there is no obligation to do this.

SAPOL and MAP will do patrols together from 7:00pm at night which is 1 hour prior to the Dry Zone time. This will be negotiated between MAP and SAPOL

7. Sit Down Safely Locations

Four areas have been identified by the Park Lands Strategy operational group as areas where people can sit down and safely congregate without being hassled and to provide some respite from alcohol related antisocial behaviour to residents residing on South Terrace.

The four areas approved by Adelaide City Council for this purpose are:

- 1 in Park 24
- 2 in Park 23
- 1 in Park 21 West

Please refer to map below for exact locations.

These will be informal areas, with no permanent infrastructure to be erected, however the ACC will provide large logs and robust seating for people to sit on as well as soft mulch to make these areas more attractive. Bottled water will be provided to people congregating in these areas. Amenities are within walking distance (no further than 250m from any place in the Park Lands) and signs will be erected to indicate the direction of the closest water and amenities.

Homelessness Strategy has made funds available to provide a BBQ lunch once a week on a rotational basis at these sites and these will occur on Friday afternoons. Nunkuwarrin Yunti will run these BBQs. This will provide an additional opportunity for services to engage with clients congregating in the Park Lands.

All sites have easy access for service providers and emergency services to reach clients congregating in these areas.

8. Parklands List

A list will be kept of all people contacted by Operational Group members and a summary of the actions that are being undertaken.

A protocol to keep the list updated will be implemented and Homelessness Strategy (HSD) will keep the list updated during the pilot of the dry zone extension. SAPOL will provide updates to Diane Stone, Executive Support Officer, HSD (Dianne.Stone@dcsi.sa.gov.au) each Tuesday and Thursday during the timed dry zone period. Diane will then circulate to all members of the Operational Group.

Operational Group members will refer to the Parklands List during Operational Group meetings to assist in identifying appropriate support options.

Sit Down Safely Locations

Park 24

Park 23

Park 21 west



PARK LANDS DRY AREA TRIAL JANUARY 2015 SUMMARY OF SURVEY RESULTS

BACKGROUND

155 adult Park Lands users were interviewed by Truscott Research interviewers on Saturday 24 January 2015, one month into a three month dry area trial.

They were interviewed in the following locations;

North Adelaide Park Lands	40
Southern Park Lands	39
Rundle Park	35
Elder Park /Jolleys	41

Interviewing took place between the hours of 10:00 am and 3:15 pm.

Interviewers endeavoured to get a good cross section of Park Lands users and the sample contained 81 females and 74 males [52% and 48% respectively], with a fairly even distribution between the following age groups:

under 35	34%
35 to 50	38%
over 50	28%

25% of respondents were residents of the City of Adelaide. However, this varied according to place of interview, with residents making up 55% of the North Adelaide subsample but only 10-20% of those interviewed elsewhere.

Respondents were also asked how often they use the Park Lands. They divided into fairly even groups of regular, occasional and one – off users:

Use Park Lands	- weekly plus	32%
	less often but at least yearly	37%
	less than yearly/first time	31%

KEY FINDINGS

42% of Park Lands users were **aware** of the dry area trial. Awareness was higher amongst City residents [68% - compared with an awareness level of 34% in the balance of the sample].

When told there is a trial dry area across all Park Lands from 8pm to 11am the following day, 86% indicated that they **supported** it. The remainder were equally split between being **opposed** [7%] and **undecided** [also 7%].

95% indicated that this trial was NOT likely to change their use of the Park Lands at all. This proportion was uniformly high across most subgroups but dipped to 83% amongst those interviewed in Rundle Park.

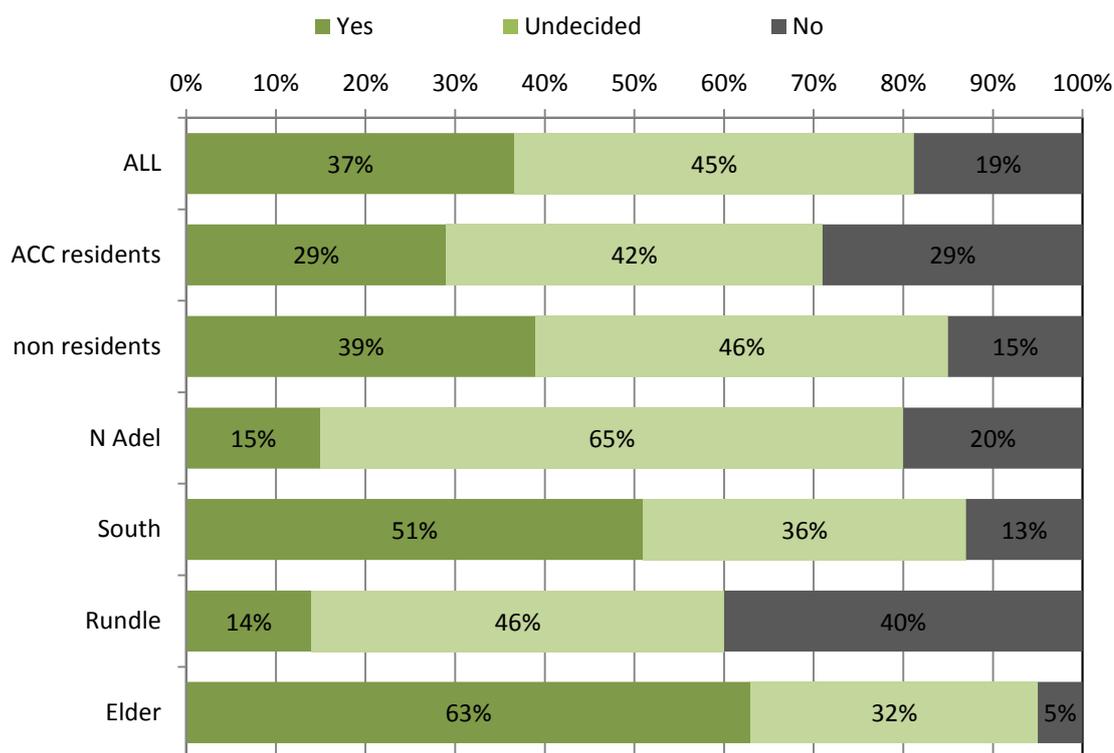
5% indicated the trial would be **likely** to trigger a change in their behaviour. All of these [5%] indicated they might move activities outside of the ACC area and 3% indicated they might change the timing of their activities but stay within the ACC area.

22% indicated that they have **experienced behaviour** from another group or individual that made them **feel unsafe or uncomfortable** while using the Park Lands. Examples of these behaviours were supplied. Others indicated that they modified their own behaviour to avoid such encounters.

Respondents were asked about their **perception of the effect of the trial**, in the following terms: *Do you believe the dry area trial has reduced the impact of anti-social behaviours in the Park Lands associated with excessive alcohol consumption?*

Responses were mixed. Overall, 37% perceived a positive impact but 19% denied such an impact. Almost half of the sample [45%] were undecided. City residents were equally split, with non-residents being more likely to ascribe a positive impact. Results were quite different at the four locations, as shown below.

Perceived impact of trial on anti social behaviours



A further question asked Park Lands users to indicate whether the dry area trial had **improved their perception of safety** in the Park Lands. Overall, 50% responded in the affirmative, but 23% said **no**. 28% were undecided.

As with the preceding question, City residents were evenly balanced, with non-residents more inclined to respond positively. Again, responses varied widely by location, with only 15% of those interviewed in the North Adelaide Park Lands perceiving an improvement in safety, compared with 80% among those interviewed in Elder Park.

Interestingly, responses did not vary much according to whether respondents had personal experience of threatening behaviours.

Improved perception of safety?

