

Delivering the first 10 years of Future Transport

- Our purpose is to make NSW a better place to live, work and visit.
- [Future Transport](#) is our exciting vision and strategy for NSW so we can achieve that purpose. Our vision for NSW is of a modern and connected roads and public transport network that gives people the freedom to choose how they get around, no matter where they live and work.
- Future Transport outlines our need to focus on four things to deliver this exciting vision:
 - 1. *A whole new concept for how we all need to think about transport in NSW***

In Sydney, it's about supporting people to have a better quality of life and jobs closer to where they live. So we'll be connecting people to three cities instead of a single CBD. In regional NSW, we're creating more connections between towns and regional centres, rather than a focus on connecting them back to Sydney.
 - 2. *Making better places***

This is a big change for us. We're thinking about the whole place that we impact, not just a mode of transport running to it or through it. We're working together and with our partners to help create functional, vibrant and beautiful places for the community.
 - 3. *Embracing Technology***

We're harnessing new and emerging technologies and we're open to ideas and the latest thinking so we can keep improving the customer experience.
 - 4. *We're putting our people at the heart***

We're continuing to put the customer at the centre of everything we do, but to deliver even better customer and community outcomes, it comes down to our people. We'll be successful if our people are able to make a difference for the customer.
- To help guide us, we've set the priorities for the Transport cluster and the outcomes we need to achieve in the next 10 years for our customers, for communities, for the people of NSW and for our own people.
- It's outlined in what we call our [10 Year Blueprint](#). It's a 10 year horizon of how we're going to deliver our Future Transport strategy and vision, and it shows us where we need to focus our efforts now.
- It also outlines the organisation we need to be and how our values and ways of working and leading underpin everything we do.

How was the 10 Year Blueprint developed?

- The 10 Year Blueprint was co-designed by leaders across the Transport cluster in a series of conversations and workshops, with input from all divisions and agency leadership teams and subject matter experts across Transport.
- Work began on it in December 2018 when the Transport cluster leadership team began discussing what the next 10 years might look like for Transport.
- From there, a set of strategic priorities and outcomes were developed and these were tested with the L100 leadership group in a series of co-design workshops with every part of the Transport cluster represented in the discussions.

How do we use the 10 Year Blueprint?

- The 10 Year Blueprint is a framework that will support and guide you in the detailed business planning process in your divisions.
- The outcomes, ambitions and strategic priorities set out in the 10 Year Blueprint will be embedded into our internal planning and resource allocation processes. They are also helping to guide discussions around purpose statements and accountabilities in our new divisions.
- Work will be underway soon to develop specific initiatives in each part of the business that will move us towards achieving the outcomes in the 10 Year Blueprint. We'll also set up robust frameworks for measuring our progress and managing risk.

Next steps

Now

- Refamiliarise yourself with [Future Transport](#) and read the new [10 Year Blueprint](#) – ensure you understand how they link and what we are trying to achieve in the near and longer term. You are receiving the 10 Year Blueprint ahead of the rest of the Transport cluster to enable you to do this.
- Get involved in business planning. Business planning in divisions for 2019/2020 is now underway. All of our business plans should align to the 10 Year Blueprint.
- In the coming weeks, we will share the highlights of the 10 Year Blueprint with our staff and stakeholders.

Next year

- Early next year, as our organisation design progresses, you will be asked to brief your teams on the 10 Year Blueprint in a way that provides more local meaning and context. We need to engage our people and help them see what contribution they make to achieving Future Transport.
- Ensure your stakeholders are aware of what the 10 Year Blueprint means for your area of work. We will need to engage our stakeholders more deeply in the future to keep them informed of our strategic priorities and you may be asked to play a role in this.