



What do you need to do?

- When a health or care professional wants to see your shared record you will be asked for permission.
- You will be asked for consent at every consultation.
- You can opt out of the whole thing if you prefer.
- You can change your mind at any time.
- Every care will be taken to protect confidentiality and ensure the safety of you and your records.



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As a social worker, being able to see recent letters sent between care settings means that I can now process benefits and care package applications much more efficiently. I am no longer waiting for forms and assessments to be returned by fax or post.

Working in partnership

This initiative has been led by local doctors, nurses and other staff involved in caring for you to ensure that the sharing of records is as safe and effective as possible.

It will be a lot quicker for us to share and respond to your needs across every area of care, so we can make people better, quicker.

Being able to see your up to date information when you need treatment, day or night, means that we can get you the right treatment more quickly and safely.



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As a patient, I have fewer blood tests and investigations done these days, as my previous tests and results are shared across each of the hospitals and the teams that look after me in the community.



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This initiative is being led by doctors, nurses and other care staff across Liverpool, Sefton and Knowsley, and is being coordinated by Liverpool, Knowsley, South Sefton and Southport and Formby Clinical Commissioning Groups.

This leaflet can be made available in other languages or formats if requested.

Designed by NHS Informatics Merseyside

we
share
because
we
care

NHS

“ Across Liverpool, Sefton and Knowsley, we are joining up our digital services to improve communications between health and social care practitioners ”



Delivering safer and effective care 24/7



we share because we care



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When we have access to the right information, in the right place and at the right time, the result is safe and effective care 24/7.

Unfortunately, this isn't always the case, and important information held in one part of the NHS is not always immediately available to doctors, nurses and carers in other areas.

We share because we care

Allowing us to share some of your personal medical information will ensure ALL those involved in your care have instant and controlled access to the information they need to make safer and quicker decisions, with you, about your care.

Across Liverpool, Sefton and Knowsley, we are joining up digital services to improve communication between health and social care practitioners.

When health and care teams can access the right information, in the right place, patients can get safer and effective care 24/7. As it stands, this isn't always the case.

We have a new approach, a joined up system where your doctor, nurse, therapist, social worker, mental health professional or support worker will have instant access to ALL the information they need to make a safer, quicker decisions, with you, about your care.

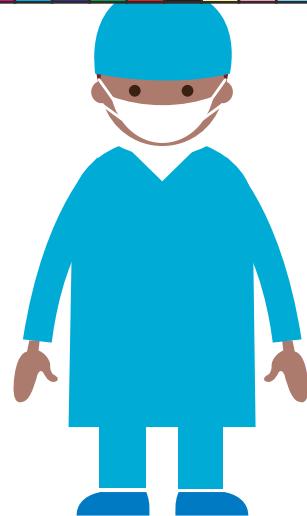
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As a GP, I can now see a simple list of all the professionals who are involved in my patients' care, along with contact details and a summary plan.



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As a hospital doctor, I can now see information recorded by GP or community clinicians, including prescribed medications and allergy information.



Who accesses the information?

We can only share your information with the relevant people who care for you, no one else.

To ensure this is managed correctly, healthcare professionals will only be able to view information relevant to their job role in order to inform treatment options or care plans. For example, a GP or consultant may have a different level of access to view records than a community mental health nurse or social care professional.

There will be some pieces of your information which will not be shared for legal and data protection purposes. This includes more sensitive and confidential information.

The sharing of records is to improve the care you receive day to day. This isn't about third parties such as researchers or insurance companies. It is for local health and social care services that need **your help to improve your care.**