

Operational and Non-Operational Staff (definition)

Operational Staff

Asset Management

- All Maintenance Award employees
- Inventory Officers
- Regional Fleet Officers and Coordinators
- Service Managers and Coordinators
- Service and Compliance Managers
- Workshop Administrative Assistants

Customer Operations

- All Bus Operations Award employees
- Customer Operations Managers
- Depot Administrators and Administrative Assistants
- Depot Manager North Sydney
- Duty Officers/Managers
- Depot Supervisors
- Roster Clerks

Non-Operational Staff

Asset Management

- Asset Security
- Fleet Operations
- Leichhardt support staff
- Operational Support and Infrastructure
- Procurement/Contract Management

Customer Operations

- Customer Operations
- Customer Feedback
- NCC
- Scheduling
- Traffic and Services

All other Award staff, Transport Senior Service Managers (TSSMs) & Transport Senior Service Employees (TSSEs)

- Communications
- Finance and Corporate Services
- People and Culture
- SHEQ