



Large water meter installation changes

Changes from the revised Water and Sewerage Connections Policy

From the 1 June 2018 large meter installations (50mm and above) are now to be located above ground and on-lot. New developments must provide the new above ground on-lot format from this date.

The changes are applicable for new large meter installations only. Existing large meters will be assessed for suitability for change to the new format on a case-by-case basis if a meter reconfiguration is required.

Drivers for above-ground on-lot meter installations

The City of Gold Coast's (City) large water meters have historically been located below ground in covered pits outside the property boundary, typically in the footpath.

Changing the large meter installation to an on-lot and above ground format allows:

- Location of the meter away from other services (e.g. electricity, gas).
- Easier access for customers to read their water meter and for future smart metering equipment installation.
- Easier access to the meters to reduce customer water outage times during meter replacements.
- Reduction of workplace health and safety risk issues associated with accessing meters in pits.
- Extension of the life of the water meter and associated assets.
- Consistency of metering configurations with other South East Queensland water service providers.

Industry briefings are currently being scheduled, however we encourage you to review the large water meter drawings and provide feedback prior to the briefings in order to maximise the effectiveness of these sessions. To view the large meter drawings, please visit cityofgoldcoast.com.au/connections

For more information

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