

From: [Secretary](#)
To: [Secretary](#)
Subject: Evolving Transport – next major step in our transition
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Hi everyone,

Today marks a significant step towards transitioning to our new operating model on 1 July with many of our RMS and TfNSW teams working together in five of the new divisions – Infrastructure and Place, Greater Sydney, People and Culture, Customer Strategy and Technology and Regional. See the [Transition map](#) for more details.

New ways of working

Today's moves are not about changing reporting lines – these remain the same for now – they're about our people starting to work together closely and in more unified ways right now so we can ensure a smoother transition on 1 July.

I've been really encouraged to hear about new ways of working that are already happening regardless of transition dates, and I wanted to share a few examples with you.

- **Working as one team to open Sydney Metro**

It was fantastic to see two of our public transport agencies and their Chief Executives Howard Collins (Sydney Trains) and Jon Lamonte (Sydney Metro) celebrating a giant leap forward for customers in the north west last week with the opening of Sydney Metro. Both operating agencies are working more closely than ever before, supported by the amazing work of the Transport Coordination team to help make it all happen. These teams will be coming together even more regularly and at all levels as the proposed Greater Sydney division gets off the ground. It's all about making sure our customer's door-to-door journeys are faster, easier and safer across Sydney. You can read more about that story [here](#).

- **Combining events and leadership strategy days**

Infrastructure and Place recently held their first all-staff event with over 1,000 people across RMS and TfNSW coming together to learn more about each other's work, to share information and to network. You can watch videos of the presentations by TfNSW and RMS leaders from that event [here](#). Peter Regan and his newly combined leadership team are also coming together for their first Executive Strategy day this week.

Working together to support you during change

As part of doing change better, we're focused on providing you with more information and support. This was exemplified by our TfNSW and RMS People and Culture teams working together over the last few weeks to develop and kick off face-to-face sessions across NSW on how to stay resilient during times of change. [Find out more about the sessions](#) and how to [register](#).

One week left to give feedback

Please keep sending your [feedback and ideas](#) by 12 June so we can consider if we need to make further changes before 1 July. After 1 July, there will be more chances to provide further feedback on the detailed design for each division

Finally, I'd like to acknowledge and thank you for the extraordinary effort and work going on across the Transport cluster. Your focus on delivering better transport services for customers and communities across NSW day-in, day-out has been truly impressive.

Rodd Staples
Secretary