

Evolving Transport



Rodd Staples

Secretary

Critical response to bushfires



What you can do

Tell your people that safety comes first

- Make safe decisions for you, your family and your colleagues
- Keep people informed on whereabouts so we know you are safe
- Minimise unnecessary travel
- Direct people to the resources on the intranet
- Support is available through the Employee Assistance Program and our [StayWell Hub](#)

Evolving Transport



Evolving Transport

Staff briefings overview (3B1)

4,840
Staff briefed

38
Briefing sessions

7,542
Slido likes

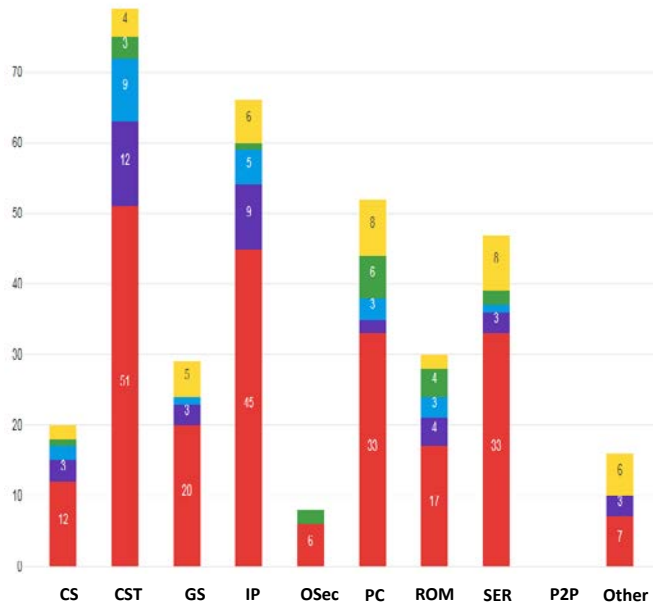
1,278
Slido questions

347
Responses via
online form

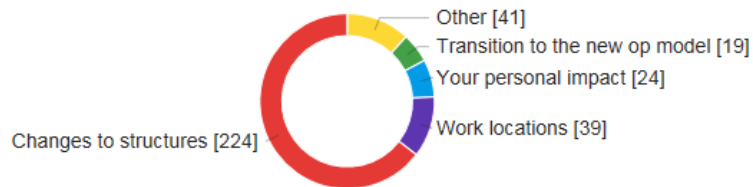
14
metro and
regional locations

Feedback by category

Feedback gathered through the online feedback form from 4 – 8 November 2019



Responses by category – by division. Total responses = 347




Responses by category – all divisions. Total responses = 347

Key:

- Other
- Transition to the new operating model
- Your personal impact
- Work locations
- Changes to structures

Feedback themes so far



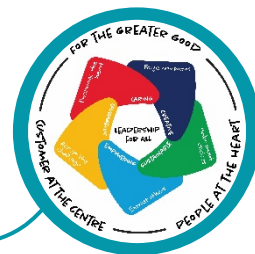
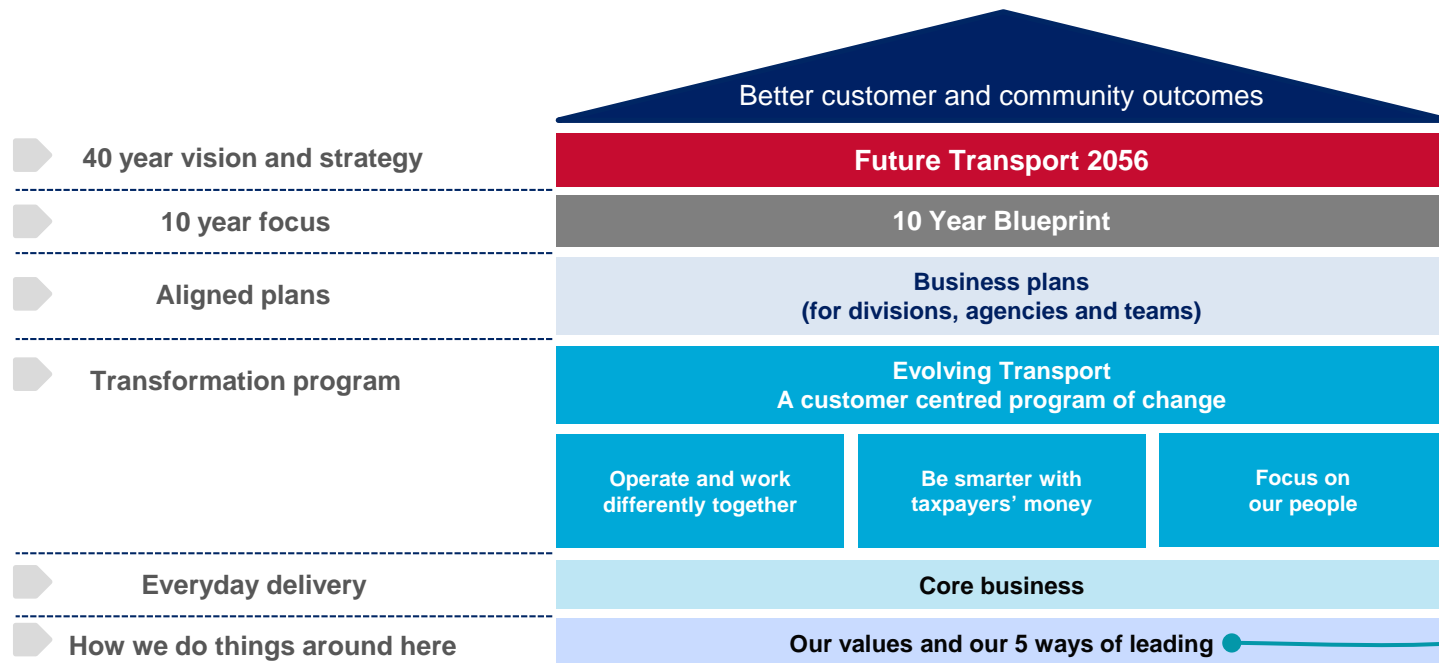
Collaboration
and delivery

Regions
and
boundaries

Workplaces

A reminder of the context

Our purpose is to make NSW a better place to live, work and visit



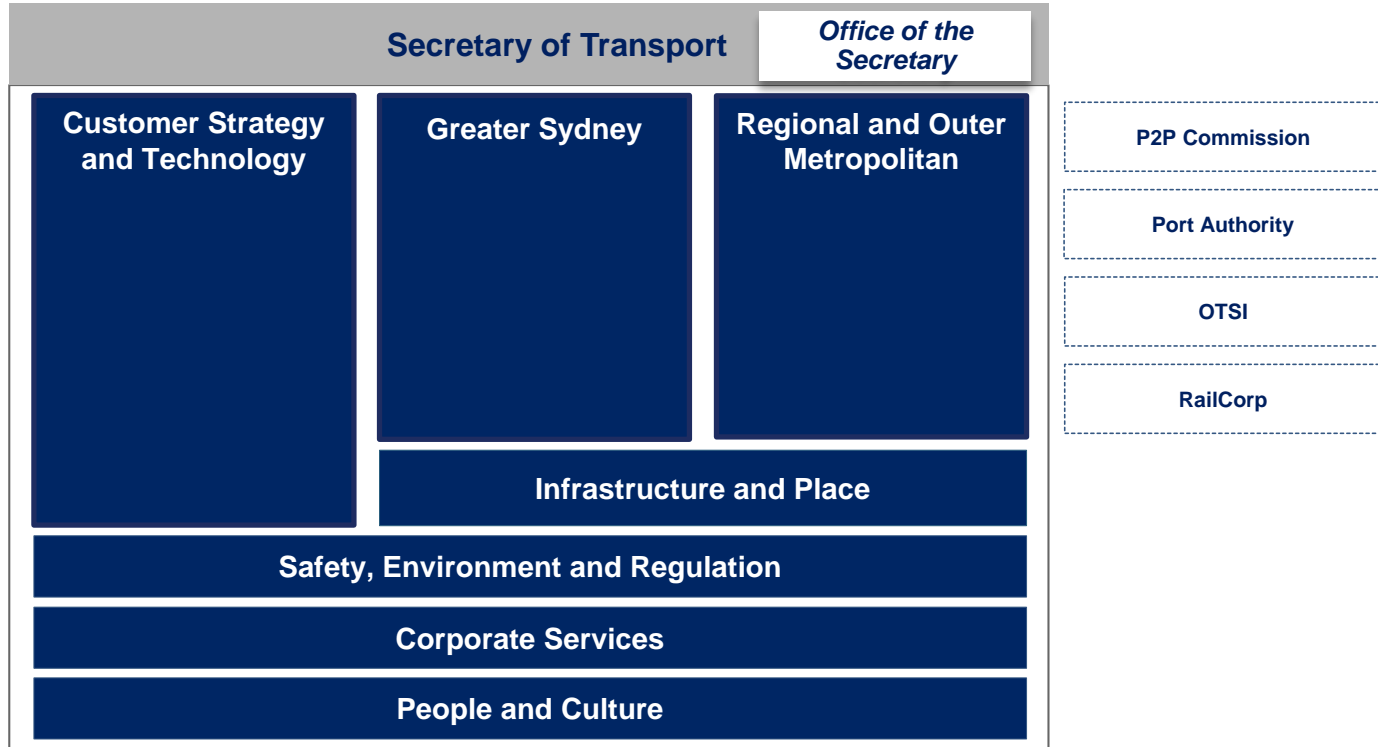
Fiona Trussell

Chief Transformation Officer

7 major interdependencies endorsed by SOC

Interdependency (draft scopes)	Divisions involved
<ul style="list-style-type: none"> ▪ Strategic transport planning and placemaking: how does transport create successful local communities and positive economic outcomes across all modes (both <4yrs and >4yrs)? 	CST, I&P, ROM, GS
<ul style="list-style-type: none"> ▪ Customer, community, stakeholder & internal engagement comms: what are the different types of engagement (including comms), who sets the approach and owns the interactions with the different customers and community (e.g., Sydney residents)? 	All divisions
<ul style="list-style-type: none"> ▪ Capital projects: what is each Division's role across the capital planning, development and delivery process, including: problem definition, industry coordination, requirements & options analysis, private financing, investment decisions, prioritisation, delivery options, design, procurement, construction and testing? 	I&P, GS, ROM, CST, Corp Services
<ul style="list-style-type: none"> ▪ Safety: how does the cluster assure effective workplace health & safety and meet its obligations? 	SER, OoS and all divisions
<ul style="list-style-type: none"> ▪ Asset Management: what is the holistic approach to end to end lifecycle management of Transport's assets 	GS, ROM, CST, I&P, SER
<ul style="list-style-type: none"> ▪ Governance: how does the cluster establish appropriate governance? 	OoS and all divisions
<ul style="list-style-type: none"> ▪ Corporate planning and budgeting: how does the cluster and divisions link business planning to their budgets on an annual basis? 	OoS, Corp Services, CST and all divisions

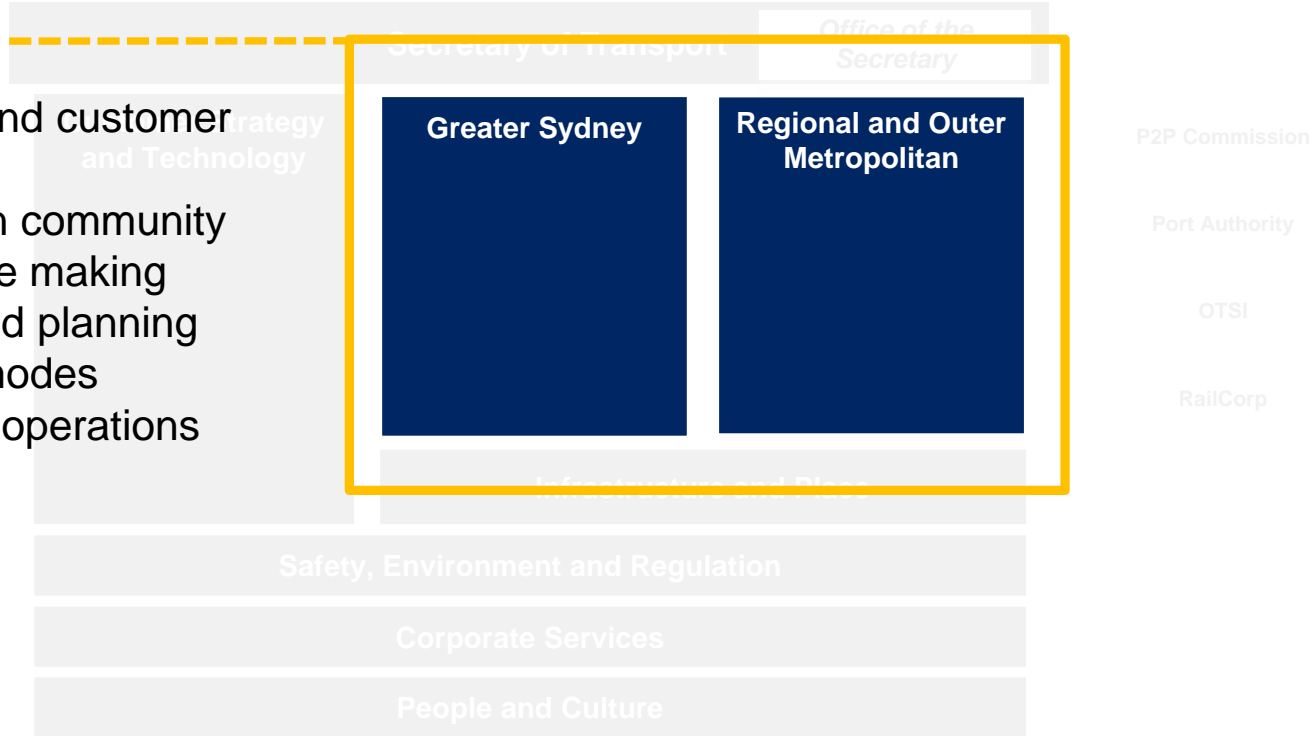
Our operating model



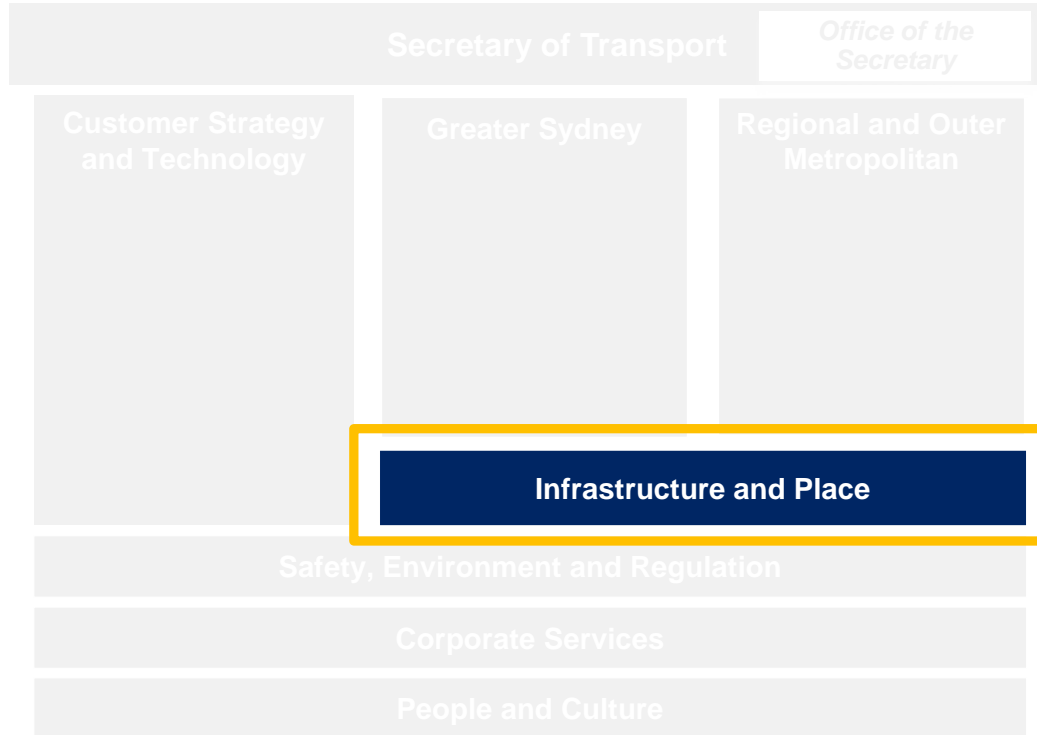
Our operating model

Highlights

- End-to-end customer journeys
- Focus on community and place making
- Integrated planning across modes
- Network operations



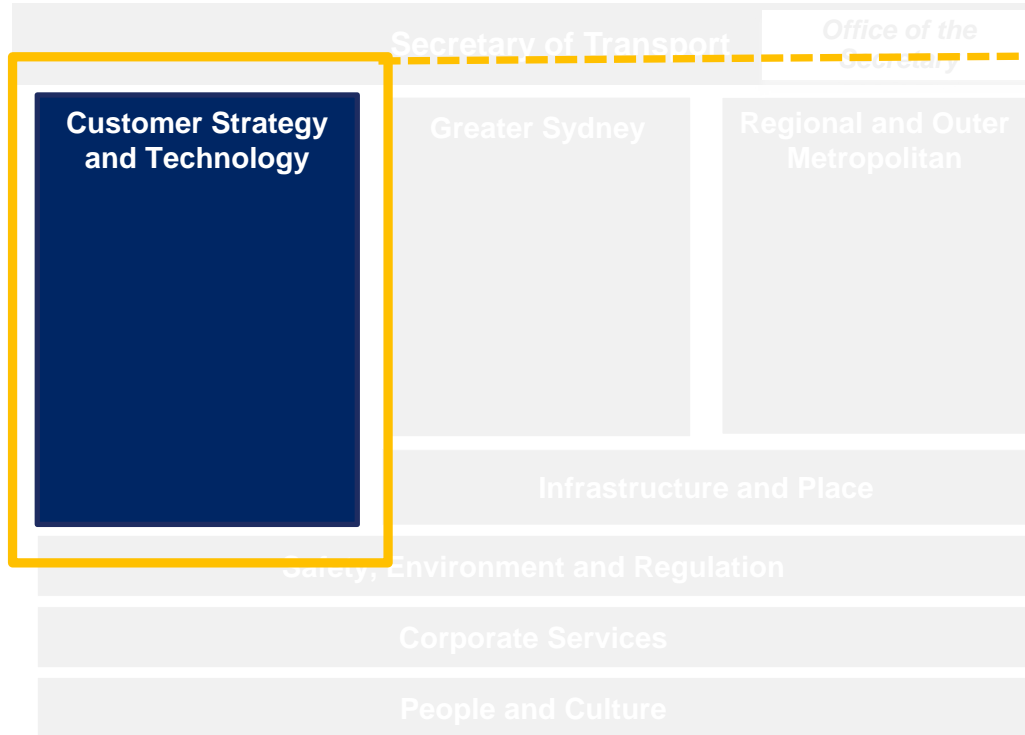
Our operating model



Highlights

- Design and delivery of infrastructure
- Client focused - servicing ROM and Greater Sydney and the needs of the community

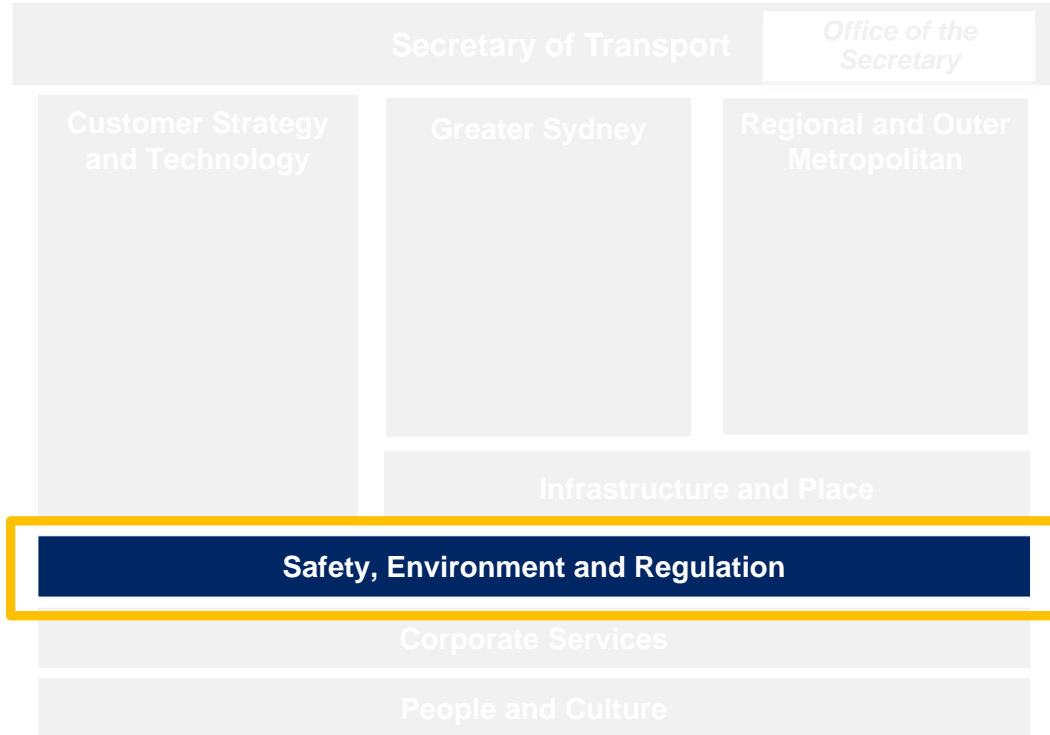
Our operating model



Highlights

- Data, analytics and listening to customers
- Transport planning and policy
- State-wide services like freight, ticketing, payments and digital service
- Super-sized focus on innovation and technology

Our operating model



Highlights

- Centralised expertise to support the whole Transport cluster

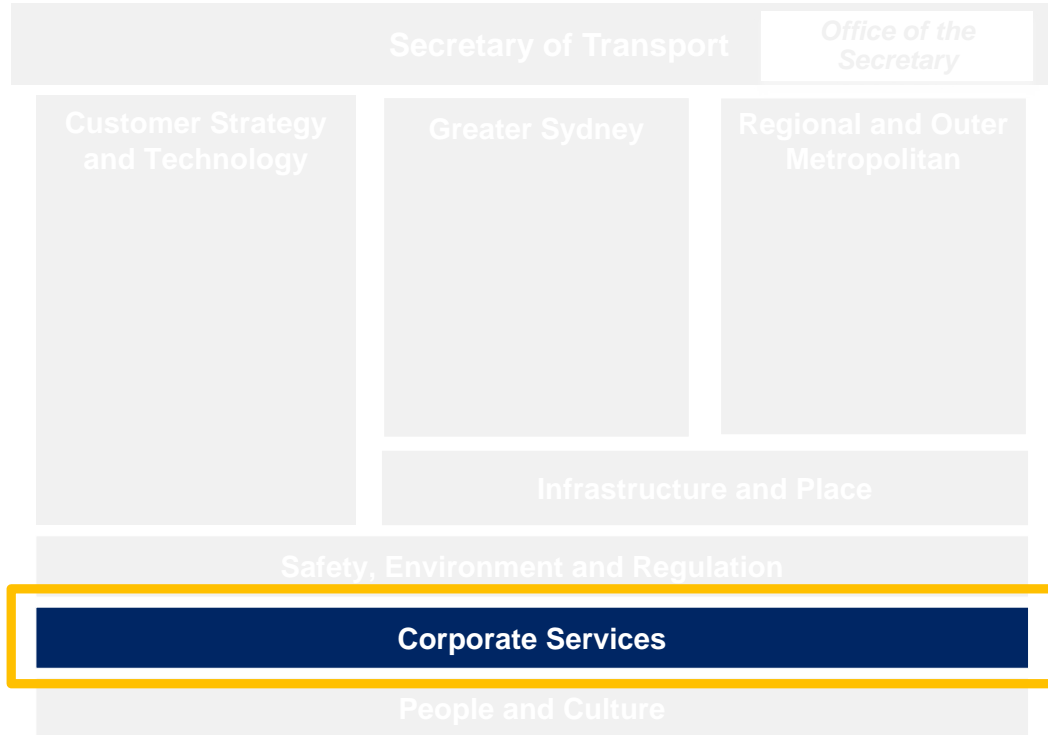
P2B Commission

Port of Sydney

OTSI

RailCorp

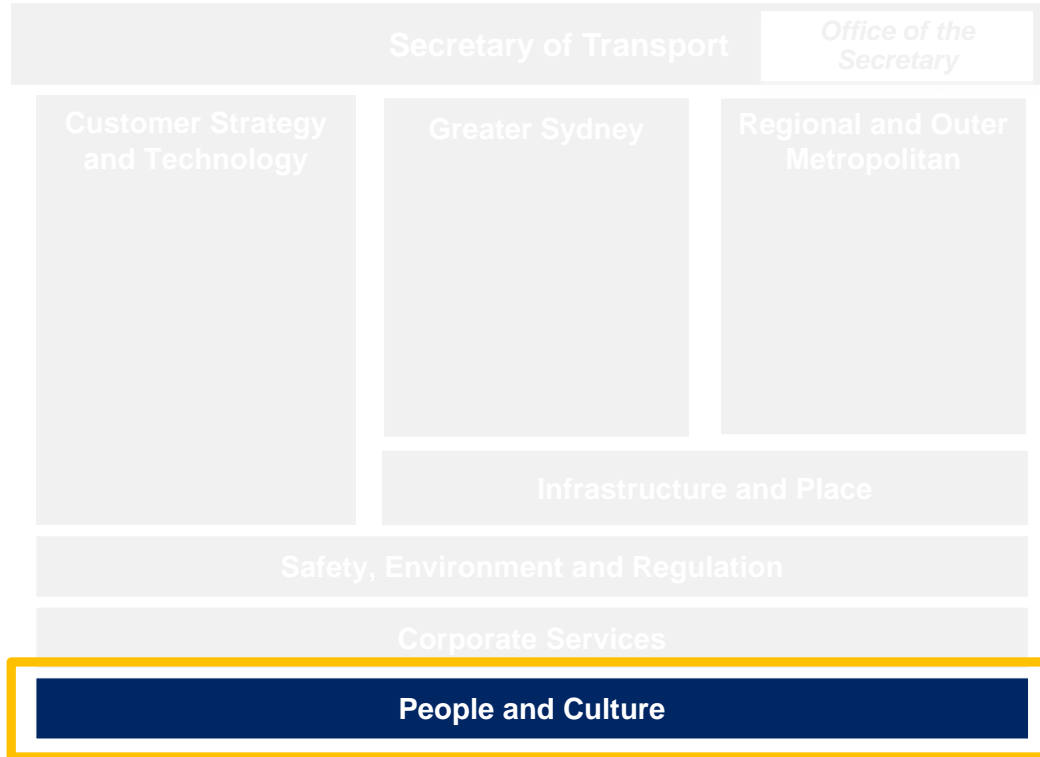
Our operating model



Highlights

- Strategic direction
- Expert advice
- Employee services
- Strategic projects and transformation

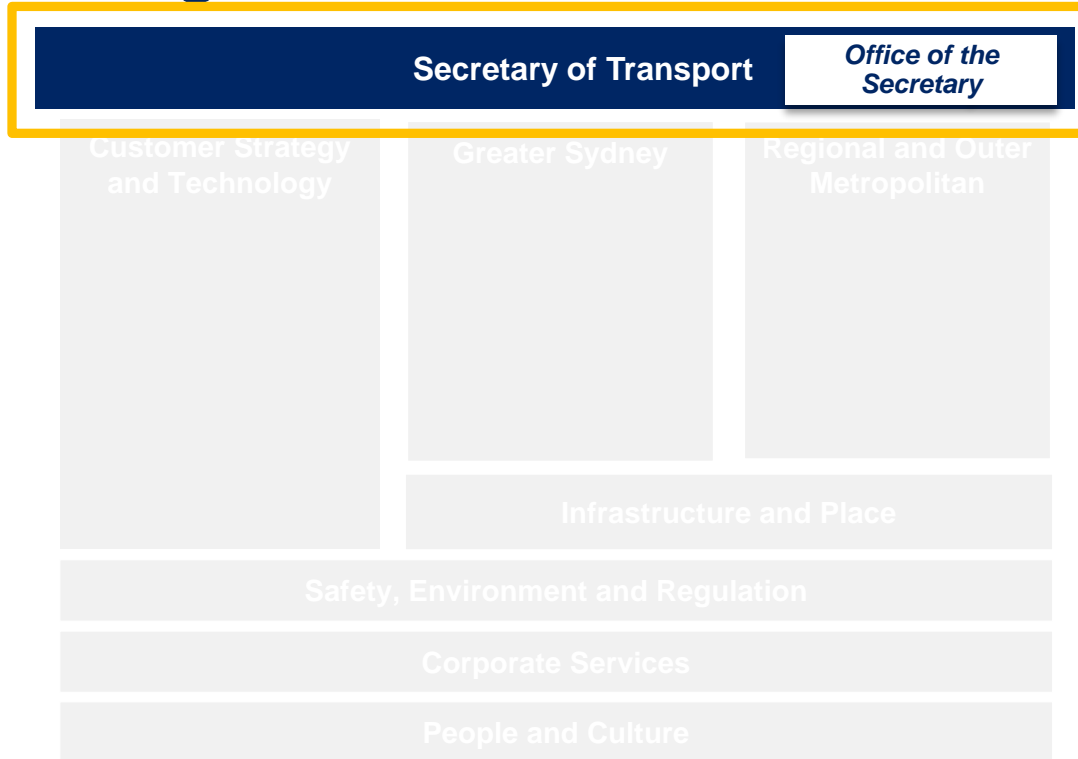
Our operating model



Highlights

- Transform the people experience
- Set Transport up as an employer of choice.

Our operating model



P2P Commission

Highlights

- Support us in improving governance arrangements for the Transport cluster and in achieving our strategy

Where to next?

- Continue consultation on functional models, leadership structures and placement approaches
- Commence consultation on workplace locations in CBD and northern Sydney
- Engage divisional leadership teams to inform the approach to the next stages of detailed design, interdependencies and sequencing

Information to be provided in week of 9 December

Organisation Structures	<ul style="list-style-type: none">• Release of updated structures, confirmed following consultation
Design Schedule	<ul style="list-style-type: none">• Release of the confirmed organisation design schedule for 3B (2)
Placement Approach	<ul style="list-style-type: none">• Confirmation of any acting arrangements• Confirmation of the placement approach and recruitment timelines
Lift and Shift Approach	<ul style="list-style-type: none">• Confirmation of the process to refine the lift and shifts
Interdependencies	<ul style="list-style-type: none">• Interdependency workstream approach for 3B (across divisions)• Confirmation of Intradependencies to be considered within divisions

Information to be provided in week of 16 December*

Team locations	<ul style="list-style-type: none">• Team locations in CBD and northern Sydney• *Subject to the extent of changes determined in the functional model consultation
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Go to slido.com in your web browser

Enter the event code: **#L100ET**

Questions?

