

Opal Top Up and Single Trip Ticket Machine

Topic 2 – Log in

To log in to the machine you must first unlock the top lock

- 1 USE THE LATCH LIFTING TOOL (1A) TO RAISE TOP LATCH (1B) ON THE MACHINE
- 2 THE KEY GUARD WILL RAISE AS YOU RAISE THE LATCH AND THE KEYHOLE WILL APPEAR
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- 4 TURN KEY TO THE LEFT (ANTI-CLOCKWISE) 90 DEGREES
- 5 THE DISPLAY WILL SWITCH FROM SALES MODE (NORMAL OPERATIONS) TO MAINTENANCE MODE
- 6 ENTER YOUR 4-DIGIT AGENT NUMBER/USER ID NOTE: THE NUMBER POSITIONS ARE DYNAMIC – THEY MOVE EACH TIME A DIGIT IS PRESSED.
- 7 ENTER YOUR 4-DIGIT SECRET CODE/PIN NOTE: THE NUMBER POSITIONS ARE DYNAMIC – THEY MOVE EACH TIME A DIGIT IS PRESSED.
- 8 THE OPAL TOP-UP MACHINE WILL DISPLAY A SERVICING – MAINTENANCE IS STARTING... MESSAGE SCREEN
- 9 THE MAINTENANCE SOFTWARE SCREEN (HOME SCREEN OR MAIN MENU) IS DISPLAYED – YOU ARE LOGGED IN TO THE ASTREO MACHINE NOTE: IF YOU'RE UNSUCCESSFUL AT ANY STAGE, TURN THE KEY BACK TO FULLY LOCKED AND RESTART.