

Volkswagen Financial Services

Finance. Fleet. Insurance. Mobility.



Precision Engineered Protection



Essential protection for your Volkswagen

Volkswagen has a reputation for thinking differently – and Volkswagen offers insurance cover -designed with Volkswagen drivers in mind. With our generous range of special features, optional extras and an extensive range of optional extras, Volkswagen insurance protection is without compromise.

To create your own personalised protection plan, simply select from these cover options;

Volkswagen Comprehensive Motor Vehicle Cover

Choose our comprehensive cover for complete protection, ensuring only genuine Volkswagen parts are used to repair your vehicle. We'll also take care of the additional costs following an accident including towing and emergency accommodation, so you can be confident you're always protected.*

Volkswagen Value Protect Cover

While it would be distressing to see your Volkswagen damaged beyond repair, it would be even worse if you were required to fund a shortfall between your insurance payout and the balance outstanding on your vehicle finance. That's why Volkswagen Value Protect Cover helps take care of your vehicle finance obligations if your car is written off.*

Volkswagen Loan Protection Cover

Protect yourself and your family against the financial impact of an unexpected illness, accident, involuntary unemployment or even death, with cover to help meet your vehicle finance obligations should the unexpected happen.*

Whichever cover you select, you'll benefit from highly competitive premiums that can be added to your Volkswagen finance package or paid by monthly direct debit, at no additional cost.

*Limits may apply to the benefits you can claim. We do not provide advice on the insurance based on any consideration of your objectives, financial situation or needs. For full terms and conditions of cover and to decide if this product is right for you, please refer to the relevant Product Disclosure Statement, available from your authorised Volkswagen dealership.



Volkswagen Comprehensive Motor Vehicle Cover

Every detail of your new Volkswagen reveals a dedication to quality. And you'll find exactly the same attention to detail in our Motor Vehicle Cover.

Naturally, our Volkswagen Comprehensive Motor Vehicle Cover protects you against the financial impact of theft and accidental damage, as well as your legal liability for damage to other people's property. But what makes it truly different are our special features designed to minimise the inconvenience and expense that even a minor breakdown or accident can bring.



Volkswagen Genuine Parts guarantee

You can be confident that all repairs are carried out using Volkswagen Genuine Parts, engineered to precise specifications.

A repairer of your choice

We know you value expert craftsmanship, so we offer you the opportunity to choose your own repairer — or simply visit a local Volkswagen specialist selected by our insurance partner, Allianz.

Rental vehicle following theft

If your Volkswagen is stolen, we offer a rental vehicle for up to 21 days to the value of \$100 per day.

A new Volkswagen to replace yours[^]

If your vehicle is damaged beyond repair within 3 years of its original registration date, we will replace it with a new Volkswagen of the same make, model and series.

Exclusive discounts for drivers over 30

Experience has its privileges. If you choose to include only drivers over 30 years old within your cover, we'll give you a specially discounted premium.[#]

Complimentary features

Emergency repairs — covering the cost of on-the-spot repairs, up to \$800.

Choice of agreed or market value* — giving you the opportunity to personalise your cover to suit your individual needs.

Re-keying and re-coding — helping you to protect your vehicle should your keys be stolen, up to \$1000.

Personal effects and clothing — safeguarding your precious belongings if your car is damaged or stolen, up to \$1500.

Transportation costs — ensuring that you'll never be left stranded, up to \$500.

Emergency and breakdown accommodation — when you suffer an accident or breakdown more than 200km from home, up to \$1500.

Optional features

Rental or loan car after an accident — to ensure your lifestyle isn't interrupted while your Volkswagen is under repair (\$100 per day for up to 21 days).

Excess-free windscreen claims — complete cover for broken windscreens and window glass, with no excess to pay (one claim in any one period of insurance).

Protection for your no claim bonus — safeguarding your maximum no claim bonus, even if you cause an accident or the other driver can't be identified (one claim in any one period of insurance).

[^]New for old replacement is only available where the same make, model and series of vehicle is available in Australia. Underwriting conditions may apply. May not be available to all applicants. [#]Minimum premiums may apply. Any discounts/entitlements may be subject to rounding and only apply to the extent any minimum premium is not reached. If you are eligible for more than one, we also apply each of them in a predetermined order to the premium (excluding taxes and government charges) as reduced by any prior applied discounts/entitlements. Discounts may not be applied to the premium for any optional covers. *Conditions apply. Agreed value only offered on vehicles up to 10 years old.

Volkswagen Value Protect Cover

Vehicles depreciate. If your vehicle is declared a total loss, there's a good chance your comprehensive insurance payout will not cover the total amount you paid for your vehicle, or the loan amount you still owe.

Volkswagen Value Protect covers the shortfall, so you don't have to. It's one simple policy to suit you. Whether you have paid for your vehicle outright, or have a loan balance outstanding, Value Protect Cover can help so a total loss doesn't leave you out of pocket.

The benefit

Volkswagen Value Protect Cover pays you the difference between a total loss payment and, either the loan settlement amount or the replacement vehicle value. Whichever is greater, up to the maximum sum insured under the cover option you select.

Personalised cover

Choose the Volkswagen Value Protect Cover that best suits your needs, select from either:

Option A	\$10,000 shortfall + \$2,000 Extra Cover
Option B	\$15,000 shortfall + \$4,000 Extra Cover
Option C	\$20,000 shortfall + \$7,000 Extra Cover
Option D	\$30,000 shortfall + \$10,000 Extra Cover

Generous cover term

Protecting you for a term of 5 to 7 years.

What is Extra Cover?

In addition to covering the shortfall, Volkswagen Value Protect Cover extras cover will reimburse you for:

Excess Payment — the excess paid by you to your comprehensive motor insurer.

Replacement Vehicle Extras — delivery charges, CTP, registration and stamp duty on your replacement vehicle.

Comprehensive Insurance — your replacement vehicle's 12-month comprehensive motor insurance premium.

Vehicle Hire — cover you for up to 10 days vehicle hire.



Volkswagen Loan Protection Cover

Essential cover for your car finance repayments should something happen to you — protecting you and your family from financial stress.

Our Loan Protection Insurance helps you and your family avoid the stress of finding extra funds to repay your vehicle finance if you're involuntarily unemployed or you cannot work because you have suffered an accident, illness or even death.

Five comprehensive cover options*

Select your preferred level of cover to give you and your family true peace of mind:

1. Trauma, death, disability and involuntary unemployment
2. Disability and involuntary unemployment
3. Trauma, death and disability
4. Trauma and death only
5. Disability only

Instant protection

We issue your policy with your loan funds providing instant protection (subject to eligibility), giving you one less thing to worry about during a difficult time.

*Limits may apply. We do not provide advice on the insurance based on any consideration of your objectives, financial situation or needs. Underwriting conditions apply. Cover may not be available to all persons. To decide if it is right for you please refer to the relevant Product Disclosure Statement, available from your Volkswagen dealership.

**Arrange your insurance with Volkswagen
today by calling 1300 137 213**

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Insurance is provided by Allianz Australia Insurance Limited (Allianz) ABN 15 000 122 850, AFS Licence No. 234708. "Part 1 – Trauma and Death cover" section of Volkswagen Loan Protection Cover which is issued by Allianz Australia Life Insurance Limited ABN 27 076 033 782, AFSL No. 296599. Volkswagen Financial Services and authorised Volkswagen dealers arrange this insurance as agents of Allianz. Products may not be available to all applicants. Policy limits and exclusions apply.

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Any advice provided is general advice only and does not take into account your personal objectives, financial situation or needs. Before making a decision, please consider the relevant Product Disclosure Statement available from your authorised Volkswagen dealer.

The information in this brochure is of a general nature and for information only, current as of July 2017.