focus booster

Private beta report - Week 2

In the second week of beta we reached a big milestone, launching the new focus booster desktop app, a PWA at that! Thanks to everyone who installed focus booster to their desktop, and shared their feedback.

In this report, we are going to cover off;

- The issues that were raised and have been resolved
- The issues that were raised and are up next to be resolved
- The new features launching this week that require testing

Reported issues

Note: When a bug has been resolved or a new feature is available in focus booster, you will be notified with a blue bar at the bottom of your screen. At the end of the bar is a 'Reload' button, click this to refresh the page and keep focus booster up to date.

RESOLVED

1. Failed to load notifications removed from login screen and session expired screen.
2. Improved session expired screen messaging. This is to better communicate to a user why they have been logged out.
3. Session expiry extended from 12hrs to 24hrs.

UP NEXT

1. Investigate bug relating to client and label fields being recognised as an autofill for username and password.
2. Create a manual entry with a new label and client while the timer is running.
3. Time entries are right aligned. Time entries will now be centred to remove the white space on the left hand side.

4. The icon for session replay in the today list to be changed to an alternate icon, making its functionality more obvious. A disclaimer will also pop up on the icon when you hover over it.
5. 'Clear all' button on the today list to be moved away from the 'done' button.
6. Show label in browser tab count down
7. Preferences resetting on desktop while inactive for a period of days.

New features - Up next

Next up for launch is the new client management screen. This will look and function very much the same as the label management screen. For example, edit, delete or disable a client and manage revenue. When a client is deleted or disabled, these will not show in your client list on the timer screen.

What to test

When we announce that client management is live on beta, we encourage everyone to check;

• All of your clients are listed

• The hourly rates you have set per your clients are correct

• Try disabling some clients and checking these do not show in the client list on the timer screen.

FAQ's

There have been some common questions raised by beta testers. Our team are doing their best to investigate these issues further. In order to address these issues, below is a list of these FAQ's and a response from our team:

1. **Failed to load entries.**
   We believe this error is caused by a data issue. The data is still there but the system is having trouble outputting it. We have added logging to capture the issue here so we can find out what it is about the data that is causing the issue and rectify the reporting of it so that this issue is no longer present.

2. **The new version doesn't appear to allow incomplete sessions to be saved.**

   We haven't personally experienced this. Any further information you can provide (details of a session that didn't save - time started, client, label, your timezone, browser and operating system) would be appreciated.

3. **Seeing 'forbidden' error when navigating around icons.**

   We are aware of this, but it is hard to recreate. We will work on a fix as soon as we can determine the problem. Please be aware that this is an intermittent issue when navigating from the new app to the old app (dashboards, clients, profile and subscriptions). While you might see it once you can try again 2 minutes later, and it will possibly work.

4. **Will the recorded time on the beta version be saved to my existing focus booster non-beta version?**

   Yes, but only the client data will be there, not the label. This is a known issue and one we weren't planning to fix. Once the new app is ready, and after a month or more of a switch over period, it will become the only version of focus booster available. We want to remind you that the label conversion process that happens between the old and new app will only happen the first time you log into the new app. This means that if you transition between the two, or back to the old app completely, any sessions created in the old app will not have the label saved in the new app - but the client and session data will be there.

5. **Beta labels not showing old app.**

   See above.

6. **Firefox crashing.**

   Upgrading to version 78 of Firefox seems to have fixed this issue for everyone. Please let us know if this isn't the case.

7. **Edited labels are reverting back.**

   We need to investigate this further, again any further information you can provide would be useful.

8. Day starting with two sessions already into the today count.

   This is a newly reported issue and one we are investigating.