

National Restaurant Conference
Foodservice Australia 2019

9am-4pm Monday 24 June 2019
Melbourne Exhibition Centre

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Restaurant & Catering Association

Time	Topic	Explanation/format	Speaker
09:00	Welcome		
09:05	State of the Industry address	R&CA overview Presentation	Wes Lambert, CEO, Restaurant & Catering Association Overview, highlights package, slide show, illustrated with a story or anecdote
09:25	Making big data work for small business	Panel – R&CA’s session	1. Jill Henderson - The Winey Cow, Mi Mexiko 2. Bill Petreski, Strategy 61 3. Nate Gunn, Technical Director, Loft Digital Moderator: Wes Lambert
09:45	Kitchen automation and technology trends	Panel	1. Cathy Goodwin - Kitchen consultant/fitouts 2. Eleena Tan – HWKR & Brand-Smart (6 tenants that change every 3 months) 3. Kim Wisneski, Rational Moderator: Ken Burgin
10:30	Morning tea		
10.50	Reinventing an icon: The Espy	Presentation and Q&A	Andy Mullins- Sand Hill Group Picture show 5 minute intro Moderator: Ken Burgin
11.10	Life after fine dining		Matt Wilkinson, Pope Joan Steven Rogers, The Pie Shop Moderator: Ken Burgin
11.30	Restaurants in the 20s - what it will take to succeed in the next decade	Presentation & Q&A	Chris Lucas, Lucas Group Moderator: Ken Burgin
12:30	Lunch and visit to Foodservice Australia Neil Abraham guest speaker at lunch		

2pm	Beyond food: The science of creating an amazing customer experience	Presentation & Q&A	Bri Williams, People Patterns
2.30pm	Industry trends		Jerry Mai, Annam & Pho Nom Peter Wright, Global Hospitality Group Tim Domelow, OpenTable Moderator: Melissa Pepers, Bonbo
3pm	Restaurant profitability		Howard Tinker, Restaurant Profits
3.30pm	Clean eating and sustainability	Q&A	Jo Barrett, Oakridge Estate Moderator: Ken Burgin
3.55pm	Conference concludes	Thankyou	Ken Burgin

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