



Capability Statement

**YOUR
BUSINESS IS
OUR BUSINESS!**

At BM Refrigeration Services, we are dedicated professionals in our field. We are experts in the hospitality and food service industries providing on-time and reliable service and repair solutions.

WHY CHOOSE US?

Time is money and it can be painful to watch your food stocks dwindle while waiting for a repair service. In our 18+ years in the commercial refrigeration field and food industry, our reliable service is the key to preventing profit losses. As a climate specialist, we can have your foodstuffs chilled at the optimum temperature, which ensures fewer instances of profit and stock loss.

YOUR REFRIGERATION IS A VITAL PART OF YOUR OPERATIONS

As a business owner or manager your hands are full and the last thing you need is to worry about stock losses. Keep your operations running smoothly with a consultant you can rely on. Our team at BM Refrigeration will have your food manufacturing and service needs covered so you can focus on the day-to-day running of your business.

If your problems are handled before they even happen, you have more time to focus on growing your business. With our reliable, consistent and high-quality repair and service options, you can consider all future hiccups handled.

No longer will you have to worry about stock losses or waiting around for a service. Let us save you costs, downtime and profit losses by offering our efficient, professional expert repair and service solutions.



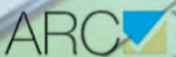
OUR EXPERIENCE

BM Refrigeration Services have been providing service and repairs to the refrigeration industry since 2002. We have upgraded thousands of commercial refrigeration sites, saving money in energy costs, reducing stock loss and significantly reducing our clients carbon footprints as well as adding longevity to their equipment. With the end result being greater operating profits for you the Client.

BM Refrigeration Services

COMMERCIAL REFRIGERATION & AIR CONDITIONING

S A L E S ■ S E R V I C E ■ R E P A I R S



OUR UPGRADE PROCESSES ARE THE BEST IN THE BUSINESS

To provide much-needed assistance right now, we have the following on offer:

- Affordable payment plans that are customised to each individual project and repair
- Up to 30% discount on parts and labour
- FREE consultation on any work required



OUR INDUSTRY LEADING PRODUCTS

We supply industry leading brands of fridges, freezers, ice machines and custom built cool rooms.



INDUSTRY ACCREDITATION

Cm3 - Health and Safety Accreditation

ARCTICK - Australian Refrigeration Council Accreditation

NECA - National Electrical and Communications Association

WPCG - Work Place Clearance Group



WORKPLACE HEALTH AND SAFETY

BM Refrigeration Services is committed to:

- Ensuring a safe workplace for all employees
- Ensuring on-site safety for our installers and customers throughout installation and beyond
- Continually striving to improve safety performance

We have implemented a comprehensive safety system across the business in full compliance with Workplace Health and Safety (WHS) legislation. All employees are fully engaged in the system and are made aware of their responsibilities through our project inductions, business meetings and assessments. Through these measures we ensure ongoing compliance and continuous improvement. Our workplace health and safety capabilities are prequalified with Cm3 Australia's leading online Prequalification system.

QUALITY ASSURANCE

BM Refrigeration Services remain at the forefront of refrigeration product innovation and are market-leaders when it comes to commercial refrigeration. Keeping you compliant with:

Australia New Zealand Food Standards Code (FSANZ)

Food Act 2003 (NSW)

Food Regulation 2015

Building Code of Australia G1.2 Refrigerated chambers, strong-rooms and vaults



CLIENT TESTIMONIALS

Hi Brendan, I thought that your customer service was excellent. Your helpful advice and information about our refrigerator was exceptional and I would recommend your service to friends and colleagues. Regards, **Helen Rowe** - Department Assistant, Nepean High School

Hi Brendan, Thanks again for your help, the club is very happy with the ice machine and will be in touch for servicing requirements when they are due. Kind Regards, **Scott Horne** - Camden Renovations, Camden Park

The food safety council came for inspection the day after you installed it. He was checking around the coolroom and fridge and since it was working well we were able to get 5 star for food safety. I really need to thank you for fixing it in such a short notice. **Akira Miyamoto** - Fuji Japanese Bakery, Killarney Heights

I have been using the services of BM refrigeration Services for around 2 years now. We have a range of standalone fridges and under counter units. Brendan is always prompt, professional and pleasure to deal with. All the jobs carried out by BM Refrigeration Services, be it big or small have been completed with quality workmanship and excellent communication. I can wholeheartedly recommend the services of BM Refrigeration Services. **Thomas Hull** - Building and Facilities Services, Sydney Living Museums, Sydney

Hi Brendan, We think your service is great and prompt. I cannot think of anything you could do to make it better. Cheers. **Sandra** - Operations Manager, Dunheved Golf Club

I have employed the services of BM Refrigeration in my pizza outlets for the past 4 years. I have worked closely with Brendan to service and maintain all of my refrigeration and Air conditioning equipment. I would have no hesitation in recommending Brendan and BM Refrigeration to any business for their refrigeration needs. Dominos Pizza, Dee Why Franchisee, **Daniel Evans** - Dominos Pizza Dee Why and Narrabeen



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BM Refrigeration Services
Lic. No. 141953C

KEY CLIENTS



Domino's



The Victor Chang Institute



The Blue Mountains
BOTANIC GARDEN
Mount Tomah



Bakers Delight
We're for real.



Catholic Education
Commission NSW

1300 669 353

info@bmrs.com.au

www.bmrefrigeration.com.au

PO Box 810 Richmond NSW 2753

ABN 13 489 380 084 - ARC No: AU 07173



Education