

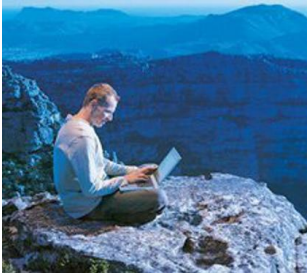


Pegasus Technology

Product & Services Brochure

Pegasus Technology provides services that work together to deliver a **complete IT security, and support ecosystem**, protecting users, devices, data, and cloud platforms—while allowing businesses to focus on growth rather than technical complexity.

Desktop, Servers and Network Support



Pegasus Technology provides comprehensive support across desktops, servers, and network infrastructure to ensure your business operates seamlessly. From user device troubleshooting to server optimisation and network performance management, our team delivers reliable, responsive service that keeps your systems running at peak efficiency. We proactively monitor and maintain your IT environment, resolving issues before they escalate, minimising downtime, and ensuring your workforce remains productive and connected.

Desktop, Servers and Network Cyber Security



Protecting your IT environment is a top priority at Pegasus Technology. We implement layered cybersecurity solutions across desktops, servers, and networks to defend against evolving threats. Our approach includes endpoint protection, secure network configurations, threat detection, and ongoing vulnerability management. By combining advanced tools with industry best practices, we safeguard your systems and data, helping you reduce risk and maintain compliance with modern security standards.

Microsoft 365 Tenancy Management



Pegasus Technology simplifies the complexity of Microsoft 365 with expert tenancy management services tailored to your business needs. We handle user provisioning, licensing, configuration, and administration to ensure your environment is optimised for performance and collaboration. Whether managing email systems, SharePoint, Teams, Intune or OneDrive, we ensure smooth operation, seamless integration, and reliable access so your team can work efficiently from anywhere.

Microsoft 365 Tenancy Cyber Security



Our Microsoft 365 cybersecurity services are designed to protect your cloud environment from increasingly sophisticated threats. Pegasus Technology implements robust security measures, including multi-factor authentication, conditional access policies, data loss prevention, and advanced threat protection. We continuously monitor your tenancy for suspicious activity and ensure configurations align with best practices, giving you peace of mind that your business communications, data, and users are secure in the cloud.



Products and Services

The products and services we provide to meet our clients' needs are as Follows:

Microsoft Licenses

1. Microsoft 365 Licenses

Microsoft 365 licenses provide the productivity and collaboration tools businesses rely on every day, including email, document creation, file sharing, security and collaboration platforms. These licenses form the foundation of modern work, enabling teams to work securely from anywhere while staying connected and productive.

Desktop Services



2. Automated Desktop Patch Management (Including 3rd-Party Applications)

Keeps operating systems and common third-party applications up to date automatically. Regular patching reduces security risks, improves system stability, and protects devices from known vulnerabilities—without relying on end users to manage updates.

3. Endpoint Detection and Response (EDR) / Antivirus

Advanced endpoint protection that goes beyond traditional antivirus. EDR actively detects, isolates, and responds to threats in real time, stopping ransomware, malware, and zero-day attacks before they impact the business.

4. Vulnerability Scanner

Vulnerability Scanning is a proactive security service designed to help businesses identify, prioritize, and reduce cybersecurity risk before vulnerabilities can be exploited. By continuously scanning systems, applications, and networks, the service provides clear visibility into security weaknesses across the environment—without disrupting day-to-day operations.

5. Password Protection and Darkweb Monitoring

A secure password management solution that protects business credentials. Our Password protection service enforces strong, unique passwords whilst it continuously monitors the darkweb for compromised credentials, alerting users before attackers can exploit them.

Backup Services



6. Cloud-Based Workstation Backup

Automatically backs up data from employee devices to the cloud, protecting against hardware failure, ransomware, theft, or accidental deletion. Ensures business-critical files are always recoverable.



7. Cloud-Based Document Backup

Safeguards important business documents stored across devices and cloud locations, providing version history and rapid recovery from accidental changes or data loss.

8. SaaS Cloud Backup

Independent backup for cloud platforms that ensures long-term data protection beyond native retention limits.

- Office 365: Protects email, OneDrive, SharePoint, and Teams data
- Dynamics: Secures CRM and ERP business records
- Google Workplace: Backs up Gmail, Drive, and collaborative data
- Entra: Protects identity-related configuration and directory data

Security Services



9. Managed Detection and Response (MDR) - 24/7 Monitoring

A fully managed detection and response service that monitors your environment around the clock. Combines metadata activity logging, advanced analytics with security experts to detect, investigate, and respond to threats before they escalate.

10. Mobile Device Antivirus

Protects smartphones and tablets from malware, phishing, and malicious apps—securing mobile access to business email, files, and applications.

11. DNS Filter

Blocks access to malicious, phishing, and inappropriate websites at the DNS level. Acts as a first line of defence, stopping threats before they reach devices—no matter where users work.

12. Advanced Email Scanning

Advanced email security that detects and blocks spam, phishing, malware, and impersonation attacks before they reach users' inboxes, reducing the risk of email-based breaches.

13. Security Awareness Training

Educates employees to recognise and avoid cyber threats such as phishing and social engineering. Regular training and simulations reduce human-related security incidents and build a strong security culture.

14. Domain Email Security

DMARC, DKIM & SPF Management and Reporting protects email domains from spoofing and impersonation attacks. This service configures and manages email authentication while providing clear reporting and visibility into attempted abuse.

15. Application Whitelisting

Implements a “deny by default” security model, allowing only approved applications to run. This drastically reduces the risk of ransomware, unauthorised software, and zero-day threats.



Support Services



16. 365 Management – Advanced

Comprehensive Microsoft 365 administration for Business Premium, E3, and E5 customers. Covers day-to-day management of accounts, email, SharePoint, and Intune to ensure the platform is reliable, well-organised, and fully utilised.

17. 365 Management – Security

Security-focused management for Business Premium, E3, E5, and Security P1 licenses. Includes SaaS backup, SaaS MDR, and Microsoft 365 tenancy security, ensuring advanced security features are correctly configured and maintained.

18. Managed Workstation – General Support

Provides full operational support for each device, including a management agent, automated patching (OS and third-party apps), unlimited business-hours support, system monitoring, and ongoing system management.

19. Managed Workstation – Security Management

Delivers layered workstation security management, including DNS filtering, Adlumin MDR integration, security awareness training, DMARC support, application whitelisting, and device backup—ensuring endpoints are protected, monitored, and compliant.

20. 365 Management – Base Tenancy Management

Provides foundational Microsoft 365 tenant management for small businesses, including basic administration and security oversight. Designed for smaller environments (Up to 20 Users) and requires 365 Management – Security for full protection.

21. Combined Support

Unlimited Workstation and 365 Support (remote normal business hours). Workstation and 365 security, support and management. per User

In Short, it provides the Combined Support in the above four individual components:

- 365 Management – Advanced
- 365 Management – Security
- Managed Workstation - General Support
- Managed Workstation – Security Management

All products and services in this Brochure are provided and billed on a monthly basis.