

Your passion is our business

The Queensland Small Business Commissioner's Office (QSBC) provides practical information, support and assistance to help Queensland small businesses thrive

What assistance we provide

Our main objectives are to enhance the operating environment for small businesses in Queensland and reduce the time and costs associated with resolving disputes involving small businesses. Some of the ways in which we do this are:

Disputes

- We assist parties to informally resolve all types of disputes involving small business
- We can provide mediation for:
 - retail tenancy disputes
 - small business lease disputes
 - franchise disputes
 - COVID-19 affected lease disputes (until 30 April 2024)

Enquiries

- We are a central point of contact to connect services that can help
- We share answers to common questions to keep all small businesses informed

Advocacy

- We advocate for changes that benefit small business
- We help small business navigate all levels of government
- We are a voice for Queensland small business at the national level
- We champion the Small Business Friendly program

Engagement

- We connect with small businesses through face-to-face engagements and online channels
- We help small businesses see the critical messages and make them aware of the support available
- We promote the benefits of small business to the whole community

Contact us



1300 312 344

Monday to Friday 8:30am to 4:30pm

qsbc.qld.gov.au

Resources

A selection of programs to support small businesses in your community

Small Business Grants

- Business Basics Grant - \$5000 to increase core skills and adopt best practice
- Business Boost Grants - up to \$15,000 to advance improvements in efficiency and productivity
- Business Growth Fund - up to \$50,000 for high-growth business to unlock growth potential
- Social Enterprise Grants - supporting development of a sustainable social enterprise sector

business.qld.gov.au/starting-business/advice-support/grants

Industry Workforce Advisor program

Free and confidential program to help you plan your workforce, find solutions to employment challenges, and referrals to HR support grants

business.qld.gov.au/running-business/employing/planning-workforce/industry-workforce-advisors

Small Business Financial Counselling and Wellness Coach Program

- Free one-on-one specialist support
- Access a state-wide network of specialist small business wellness coaches and 43 small business, rural and tourism financial counsellors
- Small Business Support Services Fund
- Southern Queensland: 1300 732 777
sbfcssq.org.au
- Northern Queensland: 07 4652 5669
rfcsnq.com.au

Mentoring for Growth (M4G)

Free access to volunteer business experts to provide tailored support including financial mentoring and business planning

business.qld.gov.au/running-business/growing-business/business-mentoring/mentoring-growth

Griffith and JCU Tax Clinics

Free tax advice, events and assistance for small businesses from taxation students under the supervision of experienced tax practitioners

griffith.edu.au/griffith-business-school/departments/accounting-finance-economics/griffith-tax-clinic

or

jcu.edu.au/college-of-business-law-and-governance/tax-clinic

Business Launchpad

Free online service that provides access to all government licences and permits in one place

business.qld.gov.au/starting-business/launchpad

ecoBiz

Free program to help small business save money by implementing energy, water and waste saving efficiencies

businesschamberqld.com.au/sustainability/ecobiz



Disclaimer: Please note these supports are provided by third parties, not the Queensland Small Business Commissioner. A comprehensive list of support and help can be found at: qsbqld.gov.au/get-help