

Frequently Asked Questions



Training to become a Games Security Officer

Am I eligible to do the subsidised training program?

You **must be a Queensland resident**, and also:

- an Australian or New Zealand citizen, or
- an Australian permanent resident (including humanitarian entrants), or
- a temporary resident with the necessary visa and work permits on the pathway to permanent residency.
- Prospective students must not hold, and not be enrolled, in a Certificate III level or higher qualification.
- 18 years of age or above; and
- able to satisfy Queensland Office of Fair Trading occupational licencing requirements including no disqualifying offences, which renders the applicant unsuitable.

Individuals that do not meet these requirements may be able to participate at the discretion of Department of Education and Training (DET).

How do I get work as a Games Security Officer for the Gold Coast 2018 Commonwealth Games?

If you are considering looking for work as a Games Security Officer, you should [first contact one of the following security contractors](#).

What is the qualification I will be trained in?

Certificate 3 in Security Operations.

Who will provide the training to allow me to become a Games Security Officer?

Four Prime security contractors have been engaged by the Gold Coast 2018 Commonwealth Games Corporation (GOLDOC) and are responsible for sourcing the required security workforce. If you think you are eligible, [contact one of the following contractors to start your journey](#) towards earning your Certificate 3 in Security:

A representative of the company you choose will interview you and if they consider you are suitable, they will assist you with your licence application and recommend you to a suitable partner training supplier.

I don't live in Queensland; can I still do the training?

No, the Certificate 3 guarantee funding is only open to Queensland residents.

Updated 16/03/2017

Where can I do the training?

The training will be conducted at the following locations in Queensland;

- Gold Coast
- Brisbane Region
- Townsville
- Cairns.

Contact your chosen security contractor for more details.

How will the Certificate III in security operations training be delivered?

All training will be delivered through face to face training, to meet the volume of learning expectations relating to the qualification.

How much will it cost me to do the security training?

The cost of the training will be met by a subsidy from the Queensland Department of Education and Training. You should check with your training provider to see if there is any co-payment required from you.

When I complete this training program, will I have to pay for my Security Guard licence?

You will have to pay for your own licence fees and charges that cover the fingerprinting and criminal history check that will be needed. GOLDOC will offset \$292.70 to those that complete the following;

- Certificate III in Security Operations
- GC2018 security orientation program
- all shifts allocated in your GC2018 Games work roster.

You can check the full costs of application and licence fees at the Queensland Office of Fair Trading Website. [Click here](#)

What if I have criminal convictions? Can I still get a licence?

Please check the [full list of disqualifying offences](#). Other offences don't automatically disqualify you, but will be taken into account when deciding if you should be allowed to get or hold a security licence.

If I do the training and get a licence, will I get work before the Games start?

Once you are licenced, you should discuss work opportunities with your security contractor.

Can any training company provide the GC2018 Certificate III training in security operations?

No, you need to be part of the GC2018 Certificate III training program that has been set up with security contractors, Pre-Qualified Training suppliers, GOLDOC, the Department of Education and Training and the Office of Fair Trading.

Updated 16/03/2017

Where will I be working?

There are 18 sports and 7 para-sports being played at locations across the Gold Coast, Brisbane, Cairns and Townsville. Games Security Officers will be deployed at each venue, and other venues including the Commonwealth Games Village and Games Family Hotels. More information on locations is available at the following website: <https://www.gc2018.com/>

Will accommodation be provided for me at the Gold Coast?

Accommodation will be provided in some circumstances. No accommodation will be provided if you live in the following geographical areas as defined under Queensland Government electoral boundaries.

- Gold Coast
- Brisbane City
- Ipswich City
- Logan City
- Redland City
- Scenic Rim Regional, and
- Tweed Shire

Will meals be provided while I am working?

Yes, meals will be provided while you are working during Games time.

How will I get to and from the location where I will be working?

All Games Security Officers will have access to free public transport during their engagement on the games.

A dedicated bus service from accommodation to venues and/or worksites will be provided where public transport is either inconvenient or not readily available.

Will I have to specific training for the Games before I start work?

Yes. All Games Security Officers will complete an on-line computer training package and undergo at least one full day of training and orientation prior to being operationally deployed.

Will I be provided with a uniform?

Yes. All Games Security Officers will get a uniform and you will be able to keep the shirts after the Games as a keepsake of the amazing contribution you provided.

Are there other opportunities for work with GC2018?

Other GC2018 recruitment opportunities are available through [SEEK](#).

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