
Queensland Government home For Queenslanders Community support Disasters and emergencies Recovery after a disaster Financial assistance Essential household contents grant

Essential household contents grant

If you are uninsured, or unable to claim insurance, you may be eligible for financial assistance to provide a contribution towards replacing or repairing essential household contents, such as beds, linen and whitegoods, that have been lost or damaged in a disaster.

Grants of up to \$1,765 for single adults and up to \$5,300 for couples/families are available.

Eligibility

To be eligible, you must meet all of the following criteria:

- live in a disaster affected area where this grant is activated
- be uninsured or unable to claim insurance to replace or repair your household contents
- qualify under the income test (below).

You can be a tenant or an owner-occupier.

Income test (how much you earn)

Your gross (before tax) weekly income must be less than:

- individual: \$988 (\$51,398 per year)
- couple: \$1,367 (\$71,061 per year)
- sole parent, one child: \$1,368 (\$71,110 per year)
- couple, one child: \$1,694 (\$88,111 per year).

(For each additional child add a further \$327 per week; for each dependent adult add \$378 per week).

How to apply

Apply online via the [Community Recovery Portal](https://www.communityrecovery.qld.gov.au/#/) (<https://www.communityrecovery.qld.gov.au/#/>) or by phoning the Community Recovery Hotline on 1800 173 349 where a customer service officer will assist you to complete an online application.

When your application is completed and it is determined that you live in a disaster affected area, your application will be referred to your local Community Recovery Coordination Centre who will contact you by telephone to arrange a visit.

Then you will need to:

1. Complete and sign the Applicant Information Form.
2. Complete and sign the Essential Household Contents Grant Form.
3. Provide a driver licence, rates notice or electricity bill to confirm the property is your principal place of residence.
4. Meet the income test requirements.

Grant payment

If your application is successful your grant will be paid by one of the following methods:

- electronic funds transfer (EFT)
- cheque.

Last updated: 8 November 2019

Last reviewed: 8 November 2019



([//creativecommons.org/licenses/by/4.0/](https://creativecommons.org/licenses/by/4.0/))

Contacts

For assistance with a life threatening situation phone **000** (triple zero) immediately.

For assistance with non-life threatening situations—such as help with a damaged roof, rising flood water, or storm damage—phone the SES on **132 500**.

For information and support phone the Community Recovery Hotline on **1800 173 349**.

Stay up-to-date on Facebook at [@Thrivingcommunitiesqld](https://www.facebook.com/Thrivingcommunitiesqld/)

(<https://www.facebook.com/Thrivingcommunitiesqld/>) or Twitter [@RecoveryQld](https://twitter.com/RecoveryQld)

(<https://twitter.com/RecoveryQld>).

Copyright (<https://www.qld.gov.au/legal/copyright>)

Disclaimer (<https://www.qld.gov.au/legal/disclaimer>)

Privacy (<https://www.qld.gov.au/legal/privacy>)

Right to information (<https://www.qld.gov.au/legal/right-to-information>)

Accessibility (<https://www.qld.gov.au/help/accessibility>)

© The State of Queensland 1995–2019

Queensland Government (<https://www.qld.gov.au/home>)