

Privacy

Angove Family winemakers are the proud makers of Hopes End. Angove Family Winemakers is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Angove Family Winemakers and associated fully owned or licenced brands Web sites and governs data collection and usage. By using our websites, you consent to the data practices described in this statement.

Collection of your Personal Information

Angove Family Winemakers collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. Angove Family Winemakers also collects anonymous demographic information, such as your post code, age, gender, preferences, interests and favourites.

There is also information about your computer hardware and software that is automatically collected by Angove Family Winemakers. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Angove Family Winemakers for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Angove Family Winemakers Web site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Angove Family Winemakers public message boards, this information may be collected and used by others. Note: Angove Family Winemakers does not read any of your private online communications.

Angove Family Winemakers encourages you to review the privacy statements of Web sites you choose to link to from Angove Family Winemakers so that you can understand how those Web sites collect, use and share your information. Angove Family Winemakers is not responsible for the privacy statements or other content on Web sites outside of the Angove Family Winemakers and Angove Family Winemakers family of Web sites.

Use of your Personal Information

Angove Family Winemakers collects and uses your personal information to operate the Angove Family Winemakers Web site and deliver the services you have requested. Angove Family Winemakers also uses your personally identifiable information to inform you of other products or services available from Angove Family Winemakers and its affiliates. Angove Family Winemakers may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Angove Family Winemakers does not sell, rent or lease its customer lists to third parties. Angove Family Winemakers may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Angove Family Winemakers may share data with trusted partners to help us perform statistical analysis, send you email or postal mail,

provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Angove Family Winemakers, and they are required to maintain the confidentiality of your information.

Angove Family Winemakers does not use or disclose sensitive personal information without your explicit consent.

Angove Family Winemakers keeps track of the Web sites and pages our customers visit within Angove Family Winemakers, in order to determine what Angove Family Winemakers services are the most popular. This data is used to deliver customised content and advertising within Angove Family Winemakers to customers whose behaviour indicates that they are interested in a particular subject area.

Angove Family Winemakers Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Angove Family Winemakers or the site; (b) protect and defend the rights or property of Angove Family Winemakers; and, (c) act under exigent circumstances to protect the personal safety of users of Angove Family Winemakers, or the public.

Use of Cookies

The Angove Family Winemakers Web sites use “cookies” to help you personalise your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Angove Family Winemakers pages, or register with Angove Family Winemakers site or services, a cookie helps Angove Family Winemakers to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Angove Family Winemakers Web site, the information you previously provided can be retrieved, so you can easily use the Angove Family Winemakers features that you customised.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Angove Family Winemakers services or Web sites you visit.

Security of your Personal Information

Angove Family Winemakers secures your personal information from unauthorised access, use or disclosure on computer servers in a controlled, secure environment. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

Angove Family Winemakers will occasionally update this Statement of Privacy to reflect company and customer feedback. Angove Family Winemakers encourages you to periodically review this Statement to be informed of how Angove Family Winemakers is protecting your information.

Contact Information

Angove Family Winemakers welcomes your comments regarding this Statement of Privacy. If you believe that Angove Family Winemakers has not adhered to this Statement, please contact Angove Family Winemakers at angove@angove.com.au. We will use commercially reasonable efforts to promptly determine and remedy the problem.