The Baltics & Helsinki

11 days priced from $4,695
Featuring Vilnius, Riga, Sigulda, Tartu, Tallinn and Helsinki
Limited to 24 guests, with a Resident Tour Director

Boutique Connections at a Glance
Discover your destination through these authentic experiences.

• Discover four countries, including little-known but fascinating Baltic gems, and Finnish design-forward legend, Helsinki
• Visit three UNESCO World Heritage Sites, including the deeply storied, culture-heavy Old Towns of Vilnius and Riga
• Take an entertaining tour of Latvia’s architectural gem, Rundāle Palace, complete with ghost stories and extravagant gardens
• Explore Riga’s National Opera House during an exclusive backstage visit for an insightful Musical Connection
• Experience an Artisan Connection when you join an Estonian sculptor for a master class at his gallery
• Enjoy Finnish traditions with a Nordic walking and sauna visit
• 19 meals, with 10 breakfasts, 4 lunches and 5 dinners

DAYS 1-2: ARRIVE VILNIUS, LITHUANIA
Land in Lithuania’s capital city of Vilnius and transfer to your hotel. Tonight, join fellow guests for a welcome dinner. The next day, discover the city’s gems with a tour through its Old Town — a UNESCO World Heritage Site — the palatial Baroque Peter and Paul’s Church and the Gates of the Dawn, Vilnius’ only surviving city gate. Called the “Jerusalem of Lithuania” for its strong Jewish influence, explore Vilnius’ tragic past when you pay an important visit to Vilna Gaon Jewish State Museum, largely the creation of local Holocaust survivors. Later, visit the Amber Museum-Gallery to learn about the harvesting and processing of “Baltic...
DAYS 3-5: RIGA, LATVIA / Stunning Cosmopolitan City
Today, journey overland to Riga, making notable stops along the way. Visit the Hill of Crosses, a moving Lithuanian pilgrimage site; explore Bauska's ancient castle complex; enjoy a theatrical tour of Rundāle Palace; and pay a meaningful visit to the Salaspils memorial. Arrive in Riga, where you check in to your newly opened design hotel in Riga’s Old Town, a UNESCO World Heritage Site. Gather for dinner at a local restaurant. The next day, embark on a captivating tour of the Old Town, sprawling Riga Central Market and the incredible Art Nouveau District, a testament to the city’s boom at the height of this flamboyant movement. Learn more about it on a visit to the Riga Art Nouveau Museum. Later, enjoy a Musical Connection with an exclusive backstage tour of the esteemed Latvian National Opera House. The rest of your evening is at leisure to explore this rich capital city. On your last day, go beyond the city as day-tripping Latvians do to enchanting Sigulda National Park. See the Gauja valley, and explore the ruins of Sigulda Castle and other medieval fortresses with a local guide.

Pullman Riga Old Town / Meals: B D (Day 3); B (Day 4); B L (Day 5)

DAYS 6-8: TALLINN, ESTONIA / Medieval & Modern
Drive to Tallinn, Estonia, stopping en route in Tartu. Enjoy a guided tour of this timeless provincial capital, stopping for a local lunch. Check in to your hotel in Tallinn and, later, gather for dinner. The next day offers a deep dive into this fascinating city. Tour its two-tiered Old Town, see Toompea Castle and Tall Herman’s Tower, visit Alexander Nevsky Cathedral, and stand before the storybook medieval walls of Tallinn. Relax on a private cruise, enjoying lunch while sailing through Tallinn harbor. Continue to the medieval city of Porvoo, now buzzing with craft shops and colorful buildings. Tour this ancient trading post with your local guide. Return to Helsinki for a festive farewell dinner. On the last day, board your flight home.

Hotel Kämp / Meals: B L (Day 9); B D (Day 10); B (Day 11)

DAYS 9-11: HELSINKI, FINLAND / Legendary Coastal Queen
Cruise in Business Class on a fast ferry bound for Finland. Upon arrival in Helsinki, embark on a tour of this cutting-edge Scandinavian capital wrapped in coastlines. Ride a ferry to the inhabited sea fortress of Suomenlinna, a UNESCO World Heritage Site. Check in to your historic hotel in the heart of the city and enjoy a night at leisure. Finnish traditions beckon you the next day. Visit the stately Haikko Manor, where a refreshing Nordic walk is followed by a restorative visit to the sauna. Continue to the medieval city of Porvoo, now buzzing with craft shops and colorful buildings. Tour this ancient trading post with your local guide. Return to Helsinki for a festive farewell dinner. On the last day, board your flight home.

Hotel Kämp / Meals: B L (Day 9); B D (Day 10); B (Day 11)

Boutique Accommodations
Take a closer look at your journey’s unique hotels.

Invoke your inner artist with a Boutique Connection and master class with renowned Estonian sculptor Tauno Kangro, whose work has appeared in exhibitions around the world.
TERMS & CONDITIONS

These Abercrombie & Kent USA, LLC ("A&K") Terms and Conditions apply to group journeys including Luxury Small Group, Marco Polo, Connections, Connections European River Cruise, and Wings Over the World Journeys, as well as Group Pre- and Post-Tour Extensions, departing between January 1, 2017 and December 31, 2017, Luxury Expedition Cruises departing between March 1, 2017 and February 28, 2018 and bookings for future years until updated. For all other terms and conditions including all journeys to Cuba and Signature Series Journeys, please refer to abercrombioken.com.

GUARANTEED DEPARTURES
All group journeys excluding Connections European River Cruise, Luxury Expedition Cruises, Private Jet, Wings Over the World, and Inspiring Expeditions by Geoffrey Kent are guaranteed to operate with a minimum of two (2) persons. Guaranteed departures will operate except only in cases of force majeure, which could include any major world event adversely affecting international travel patterns or other circumstances beyond A&K’s control.

A&K PRICE ASSURANCE
The A&K Price Assurance applies to all group journeys available through A&K excluding Luxury Expedition Cruises, Private Jet, Inspiring Expeditions by Geoffrey Kent, international and internal air and extra services. The A&K Price Assurance applies only to advertised rates on abercrombioken.com for the same program, travel date and accommodation classification. A&K reserves the right to modify or cancel the A&K Price Assurance for future bookings without prior notice.

INCLUDED IN JOURNEYS
All accommodations, meals and fully guided sightseeing (including park and entrance fees) as noted in the itinerary; airport transfers to/from hotel/ship in the first/last published city regardless of day of arrival and departure (on Expedition Cruises, transfers may be included on start and end dates only); services of A&K Resident Tour Director or appropriate Guide on Pre- and Post-Tour Extensions; coffee/tea/soft drinks/water at included meals; local wine and beer at all welcome and daily farewell dinners and with all lunches and dinners on Connections European River Cruise Journeys; bottled water during sightseeing; porterage of two (2) pieces of baggage; complimentary Internet access (where available on land; excluded on all trains and cruises; service levels are not guaranteed); hotel taxes; and gratuities throughout, except to the Resident Tour Director/Extension guide/East Africa safari driver-guides.

Luxury Small Group, Marco Polo and Wings Over the World Journeys Additional Inclusions:
A&K’s Travelling Bell Boy Service is provided; however, because of security regulations, this service may be limited at airports, rail stations and points of embarkation for cruises. A&K’s Traveller’s Valet includes laundry service for eight (8) pieces (excludes Pre- and Post-Tour Extensions and Mount Kilimanjaro). Dry cleaning is not included.

Expedition Cruises (Antarctica, Arctic, Japan) Additional Inclusions: Complimentary standard bar drinks, beer, house wine, soft drinks, coffee drinks, juices and bottled water (excluding premium wines, spirits and Champagnes) while on board; all shore excursions and full lecture program while on board; services of an A&K Expedition Staff and local guides; gratuities for the ship’s crew and A&K Expedition Staff; a post-cruise expedition logbook; and a complimentary expedition parka and backpack provided on board Antarctica/Arctic cruises.

Africa Journeys Additional Inclusions: Medical evacuation service, when available, including air transportation to medical care facilities, is included within Kenya, Tanzania, Botswana, Zambia and Zimbabwe. For Climb Kilimanjaro program participants, medical evacuation is included from the foot of Mount Kilimanjaro to Nairobi. Hospitalization and medical expenses are at an additional cost.

NOT INCLUDED IN JOURNEYS
International and internal airfares, unless otherwise noted; costs associated with obtaining passports or entry visas; reciprocity and other border fees; airport departure taxes, unless otherwise noted; excess baggage charges; gratuities to the Resident Tour Director/Extension guide/East Africa safari driver-guides; meals other than those specified in the itinerary; beverages other than those noted in inclusions above; sightseeing not included in the published itinerary; and personal expenses such as laundry (except for A&K’s Traveller’s Valet as noted), communication charges, Internet access for all cruises and trains; and optional activities (which are subject to availability).

HOTEL CHECK-IN
Most hotels allow check-in to take place during the midafternoon. Should you wish to have a guaranteed room ready for your immediate check-in upon arrival, it can be arranged for an additional charge. Please ask A&K for details and prices.

ROOM UPGRADES/SPECIAL REQUESTS
Luxury Small Group Journeys suite upgrade package with preferred pricing based on availability. Upgrades available on request at individual hotels on Luxury Small Group, Marco Polo and Wings Over the World Journeys. Hotel upgrades not available on Connections Journeys. Specific requests such as adjacent or connecting rooms, bedding requests, smoking rooms and special dietary needs should be advised at time of booking. Please note that while every effort will be made to secure a special request, it cannot be guaranteed.

ITINERARIES
A&K reserves the right to modify program itineraries, including arranged sightseeing, and substitute accommodations, including vessels, aircraft and trains, at any time due to unforeseen circumstances or circumstances beyond A&K’s control. Every effort will be made to operate itineraries as planned, but alterations may occur after the final itinerary has been issued.

AIR TRANSPORTATION
International airfare to the journey starting point and from the ending point is not included in program pricing. A&K has special agreements with many air carriers and can offer quotations from any gateway. Some journeys require internal flights as specified in the itinerary. This airfare is typically not included and must be purchased from A&K in addition to the journey. In the instance where charter flights are used and seating is limited, A&K reserves the right to substitute and confirm air reservations on a suitable alternative scheduled air flight. All internal air is based on economy class seating and is 100% non-refundable at time of final payment (some exceptions may apply). All international and internal air quotes are subject to change until final payment has been received by A&K. Flight confirmation is based on availability. Air reservations cannot be confirmed until a passport copy is received by A&K.

All air carriers are independent contractors and are not owned, managed, controlled or operated by A&K. Your airline ticket constitutes a contract between yourself and the airlines (and not A&K), even if purchased through A&K. A&K is not liable for, and does not assume responsibility or accept claims with regard to, seat assignments, name changes, schedule changes, flight changes and/or cancellations. Should you change or cancel your air transportation arrangements before or after your travel begins, all airline change and cancellation fees will apply.

BAGGAGE
A&K provides porterage of two (2) pieces of baggage per person. Please note should your journey include internal/ domestic or charter flights, your luggage allowance may be less than two (2) pieces of baggage and weight/size restrictions and additional costs may apply.

Details will be provided in your Pre-Travel Documentation. Baggage and personal effects are at the owner’s risk throughout the travel program, and A&K assumes no liability for lost or damaged baggage. Please check with your international carrier for other baggage restrictions and fees applicable to your international flights.

PRICES AND ARRANGEMENTS
Quoted program prices are per person, double occupancy except where indicated. Marco Polo Club discount is not eligible on Connections and Connections European River Cruise Journeys for memberships established prior to November 1, 2015. For full program terms and conditions visit atmarcopolo.com. Marco Polo Journeys have two prices; a higher price that allows us to guarantee departures for small groups of two to six guests and a lower price for groups of seven or more guests. The higher price will be noted on your initial invoice and reduced before you depart if your group has seven or more guests. Although not expected, published prices may be modified due to unexpected significant external factors not forecasted at the time of printing. A&K is under no obligation to give a breakdown in costs of any journey. Pre- and Post-Tour Extensions are only available to guests booked on related group journeys. Modification of program content to accommodate a smaller group size will not affect the published program price.

1300 783 734 / abercrombioken.com.au 89
**TERMS & CONDITIONS**

**CHILD POLICY**
The minimum age is 10 years old unless noted on the itinerary and all children under age 18 must be accompanied by an adult. Minimum age is 12 years old for Connections European River Cruise Journeys and varies for Family Journeys. Some activities contained within an itinerary may have a different age restriction than the overall minimum age requirement. Details will be provided at the time of booking. A&K reserves the right to marginally exceed the published maximum group size on Family Journeys to accommodate a family.

**ACTIVE ELEMENTS AND CONDUCT**
Some active elements have been incorporated into select itineraries. To enjoy the trips as intended, a minimum level of fitness is required. A&K will require prior notice if any participant has any physical or other condition or disability that would prevent them from participating in active elements of any trip and/or could create a hazard to him or herself or to other members of the group. Due to ship restrictions, women over six (6) months pregnant are not permitted to travel on Expedition Cruises. The guest represents that neither he nor she nor anyone travelling with him or her has any physical or other condition or disability that could create a hazard to himself or herself or other members of the tour. A&K reserves the right to decline acceptance of anyone whom it considers unsuitable due to fitness level. A&K also reserves the right to remove from the trip, at the participant’s own expense, anyone whose physical condition or conduct negatively impacts the enjoyment of the other guests or disrupts the tour.

**Special Requirement for Antarctica and Arctic Cruises:** Due to the remote locations, A&K requires proof of a minimum of $50,000 per person in emergency evacuation/repatriation insurance for all Antarctica and Arctic cruises. This minimum amount is included in the A&K Guest Protection Program; upgrades can be purchased for higher coverage on request. If you do not purchase the A&K Guest Protection Program, we require proof of alternative coverage. Please note emergency evacuation insurance provides for covering the cost associated with emergency evacuation and repatriation up to the limits of the respective policy; however, it does not guarantee the timing, method or mode of such evacuation and repatriation, which is subject to weather, location and other conditions or variables outside of A&K’s control.

**PASSPORTS AND VISAS**
It is the guest’s sole responsibility to obtain and have available when necessary the appropriate valid travel documents. All guests are advised to check with the appropriate government authority to determine the necessary documents. A valid passport is required for U.S. citizens travelling to all international destinations. Passports must be valid for six (6) months after the return of your journey and should also have sufficient blank visa pages for entry and exit stamps. Many destinations also require a visa for U.S. citizens; this will be indicated in your Pre-Travel Documentation. Non-U.S. citizens should contact the appropriate consular office for entry requirements pertaining to their journey. You may be refused boarding or disembarked from a vessel without liability for refund, payment, compensation, or credit of any kind if you do not have proper documentation, and you will be subject to any fine or other costs incurred by A&K which result from improper documentation or noncompliance with applicable regulations.

**RESERVATION AND PAYMENT SCHEDULE**

<table>
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<tr>
<th>Deposit per Person Required at Time of Booking</th>
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<td>Expedition Cruises</td>
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<td>Wings Over the World Journeys</td>
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Final payment is due 90 days prior to departure. If your reservation is made within 90 days of departure, the entire cost of the trip must be paid at the time of the request in order to secure confirmation. For all Expedition Cruise, Connections European River Cruise, Wings Over the World and Select Journeys indicated below, final payment is due 120 days prior to departure. An additional non-refundable permit fee is required at time of booking for Uganda: Gorillas & Beyond ($1,350 per person) and the Uganda Extension ($600 per person).

**Select Journeys:**
- Amazon Adventure: Rainforest & River Cruise; Britain’s Great Stately Homes; Cruising the Mekong: Siam, Saigon & Angkor Wat; India: The Taj Mahal & a Ganges River Cruise; Myanmar & the Irrawaddy; Southern Africa Safari by River & Rail; Taj Mahal & the Treasures of India (Holiday and Pushkar Fair departures); India Wildlife Safari: Lions, Tigers & Leopards; Legends of the East by Luxury Train: Bangkok to Singapore & Bali; Mongolia: Naadam Festival & the Gobi Desert; Namibia & Botswana: Dunes, Delta & the Kalahari; Paris, Champagne & Alsace: Villages & Vineyards by Barge; Scotland & Ireland by Luxury Train; and The Royal Palaces of India.

**CANCELLATION CHARGES FOR INTERNAL AIR**
All internal air is 100% non-refundable at time of final payment (some exceptions may apply).

**CANCELLATION CHARGES FOR EXTRA SERVICES**
Additional hotel nights and other extra services booked in connection with A&K journeys are subject to specific cancellation penalties. These will be provided at the time of booking and noted on the invoice.

**CLAIMS AND REFUNDS**
Refunds are not made for any missed services, except for verifiable extenuating circumstances. Please see our Limits on A&K’s Responsibility clause below. For verifiable claims to be considered, they must be received in writing within 30 days of the termination of the program and be accompanied by supporting documentation and/or a statement from the local destination company verifying the claim. Any adjustment considered will be based on the actual price of the services involved and not on a per diem basis. Adjustments will not be made for unused sightseeing trips or meals. A&K will not accept any liability for any claims that are not received within 30 days of the termination of your travel program.

**PHOTOGRAPHY DURING TRAVEL**
A&K reserves the right to take photographs and video during the operation of any program or part thereof and to use them for promotional purposes during the program and thereafter. By booking a program with A&K, guests agree to allow their images to be used in such photographs and video. Guests who prefer that their images not be used are asked to identify themselves to their Resident Tour Director at the beginning of their program.

**EXCEPTIONAL CANCELLATION FEES**

<table>
<thead>
<tr>
<th>Expedition Cruises, Connections European River Cruise Journeys, Select Journeys indicated above and related Group Pre- and Post-Tour Extensions</th>
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**Partial Room Cancellation:** If a guest cancels or leaves a journey and a roommate remains, an additional supplement may apply to the price for the remaining guest.
LIMITS ON A&K’S RESPONSIBILITY
A&K, its employees, shareholders, officers, directors, successors, agents and assigns, does not own or operate any property or entity which is to or does provide goods or services for your trip. It purchases transportation (by aircraft, coach, train, vessel or otherwise), hotel and other lodging accommodations, restaurant, ground handling and other services from various independent suppliers (including from time to time other affiliated A&K companies). All such persons and entities are independent contractors. As a result, A&K is not liable for any negligent or willful act of any such person or entity or of any third person. In addition and without limitation, A&K is not responsible for any injury, financial or physical loss, death, inconvenience, delay or damage to personal property in connection with the provision of any goods or services whether resulting from but not limited to acts of God or force majeure, illness, disease, acts of war, civil unrest, insurrection or revolt, animals, strikes or other labor activities, criminal or terrorist activities of any kind, overbookings or downgrading of services, food poisoning, mechanical or other failure of aircraft or other means of transportation or for failure of any transportation mechanism to arrive or depart on time.

There are many inherent risks in adventure travel of the type involved here, which can lead to illness, injury, or even death. These risks are increased by the fact that these trips take place in remote locations, far from medical facilities. Guest assumes all such risks associated with participating in these trips.

If you decide to participate in any activities including, but not limited to, any excursions involving animals, riding on animals, scuba diving, snorkeling, hot air balloon, ziplining, high altitude treks, climbing, whitewater rafting, primate tracking and any activity which A&K considers to carry inherent risk of serious illness, injury or death (“Activities”) then you fully understand and acknowledge that Activities carry with them various inherent risks, including serious illness, injury or death and you take complete responsibility for your own health and safety and agree to assume all risks of injury, illness or death, whether foreseen or unforeseen, that may befall you as a result of participating in any Activities and agree to release A&K and its affiliates, their agents, employees and representatives from any liability whatsoever related thereto.

Further, as consideration for being permitted to participate in the Activities; you release A&K, whether known or unknown, from, and agree not to sue or make claim against A&K for, property damage, cancellation of any Activities for any reason, illness, negligent rescue operations or procedures, personal injury, or death arising out of your participation in the Activities, and any activity related thereto, including transportation to and from the site of the Activities, regardless of whether such property damage, illness, personal injury, or death results from the negligence of A&K (but not its reckless, willful, or fraudulent conduct), and/or from any defect in equipment. You further agree to indemnify and hold A&K harmless with respect to any claim made against A&K by anyone else which (a) related to your participation, or (b) which would be subject to the above release and covenant not to sue if you had made the claim directly yourself.

TRAVEL ADVISORIES AND WARNINGS
It is the responsibility of the traveller to become informed about the current travel advisories and warnings by referring to the Australian government’s Department of Foreign Affairs and Trade website at smatraveller.gov.au or by phone on 1300 555 135. In the event of an active travel warning against travel to the specific destination location(s) of the trip, should the traveller still choose to travel, notwithstanding any travel advisory or warning, the traveller assumes all risk of personal injury, death or property damage that may arise out of the events like those advised or warned against.

PRIVACY
Any personal information that A&K obtains from the guest, or about the guest from its representative, is necessary for A&K’s business purposes or providing the guest with A&K’s travel arrangements, products and services, and may be used in answering any queries the guest may have, considering the guest’s application for credit or to become a guest, performing internal administration and operations, developing, improving and marketing A&K’s products and services, and related purposes. A&K’s Privacy Policy details why A&K collects this personal information, who A&K may disclose it to (including whether A&K is likely to disclose it to overseas recipients), and the main consequences (if any) if A&K does not collect the personal information of the guest. A&K’s Privacy Policy also contains information about how the Customer may seek access to, or correction of, the personal information held about the guest, and A&K’s complaint resolution procedures. A&K will not disclose any personal information to any other party without the consent of the guest except to the Suppliers, a related entity or adviser of A&K or where A&K is otherwise required by law to do so. A&K’s Privacy Policy is available at abercrombiekent.com.au/legal or by request to A&K at privacy@abercrombiekent.com.au

A&K accepts all major credit cards.

ARBITRATION AGREEMENT
Any controversy or claim arising out of or relating to these Terms and Conditions, to the Limits on A&K’s Responsibility clause, to any A&K brochure, to any information regarding any A&K trip, service or package, or to any A&K related trip, activity, service or package, shall be submitted exclusively to and resolved in binding arbitration in Chicago, Illinois under the CPR International Non-administered Arbitration Rules (which can be found at cpradr.org), before a single arbitrator appointed by CPR. Any party or their representative may appear for the arbitration by telephone or video conference. Each party shall bear its own fees, costs and expenses and an equal share of any arbitrator and administrative fees.
Cuba Programs Terms & Conditions

These Abercrombie & Kent USA, LLC (“A&K”) Terms and Conditions apply to 2016–17 Cuba: People to People Connections group journeys, Cuba by Land & Sea: A People to People Cruise and Signature Cuba: A Private People to People Journey.

SPECIAL PROGRAM NOTES: PEOPLE TO PEOPLE

Please note that the special Cuba people-to-people programs will be different from other programs on which you may have previously participated. Abercrombie & Kent USA, LLC operates the people-to-people program to Cuba under a general license issued by the U.S. Department of the Treasury, Office of Foreign Assets Control and, as dictated by U.S. law, all participants are required to adhere to a full-time schedule of activities designed to inform, educate and promote meaningful interaction with the people of Cuba. Deviation from this itinerary, even in part, is not permitted.

Per the general license requirements, this is a full-time program with many inclusions and there will be little to no free time on most days of the program.

Specific itinerary inclusions (visits, meetings with individuals and organizations, home visits) are dependent on outside factors and host availability; therefore, it may sometimes be necessary to operate with alternatives of equal relevance and interest. Things work differently in Cuba, and activities that had been scheduled far in advance may sometimes become unavailable for a number of reasons. There may also be logistical ways that it is very important to go into this experience with an open mind. Your local guide will be adept at swapping activities for others when and if needed, but do not be disappointed if something in your program changes - it is likely to happen. This is a once-in-a-lifetime opportunity to visit a country that has been inaccessible to Americans for a long time, so you are encouraged to make the most of it and enjoy every moment.

The comprehensive itineraries will put you in direct contact with Cuban citizens, and provide structured activities to facilitate your discussions. Your experienced guide will facilitate many of these interactions, but it is a good idea to ask questions to get the most out of the experience. While the people you meet may not speak English, you will be surprised at how much you can share through body language and with the help of a good translator.

As part of your obligations as an authorized traveller under the general license, you are obligated to comply with certain requirements, including maintaining a record of your activities and expenses for five years. We encourage you to keep a travel journal. In addition, there are limits on what you can bring to Cuba, what you can spend and what you keep a travel journal. In addition, there are limits on what you can bring to Cuba, what you can spend and what you keep. More than $100 in cash and/or traveler’s checks will attract a 30% tax charged at the point of sale. Your local guide will be able to explain the monetary system and will help you budget.

The comprehensive itineraries will put you in direct contact with Cuban citizens, and provide structured activities to facilitate your discussions. Your experienced guide will facilitate many of these interactions, but it is a good idea to ask questions to get the most out of the experience. While the people you meet may not speak English, you will be surprised at how much you can share through body language and with the help of a good translator.

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PASSPORTS

A valid passport is required for U.S. citizens travelling to all international destinations. Passports must be valid for six (6) months after the return of your journey and should also have sufficient blank pages for visas and immigration stamps. You may be refused boarding or disembarked from a vessel without liability for refund, payment, compensation, or credit of any kind if you do not have proper documentation, and you will be subject to any fine or other costs incurred by A&K which result from improper documentation or noncompliance with applicable regulations.

PAYMENT

A $500 per-person, nonrefundable deposit is required at the time of booking Cuba: People to People and Cuba: Across the Island: People to People journeys, with final payment due 90 days prior to departure. For departures within 90 days, full payment is required at the time of booking. A $1,000 per-person deposit is required at time of booking for Cuba by Land & Sea: A People to People Cruise and Signature Cuba: A Private People to People Journey with final payment due 120 days prior to departure. For departures within 120 days, full payment is required at the time of booking.

CANCELLATION/CHANGE FEES

Cancellations must be received in writing and will become effective on the date of receipt, fax or email. Cancellations received by A&K are subject to the following:

<table>
<thead>
<tr>
<th>Period</th>
<th>Cancellation Fee</th>
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<tbody>
<tr>
<td>91 days prior to departure or more</td>
<td>$500</td>
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<tr>
<td>90–61 days prior to departure</td>
<td>20% of program price</td>
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<tr>
<td>60–31 days prior to departure</td>
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Cuba: People to People and Cuba: Across the Island: People to People

<table>
<thead>
<tr>
<th>Service Duration</th>
<th>Service Cost</th>
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<tr>
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Cuba by Land and Sea: A People to People Cruise and Signature Cuba: A Private People to People Journey

121 days prior to departure or more $500
120–91 days prior to departure 20% of program price
90–61 days prior to departure 50% of program price
60 days prior to departure or less 100% of program price

Partial Room Cancellation. If a guest cancels or leaves a journey and a roommate remains, an additional supplement may apply to the price for the remaining guest.

CANCELLATION CHARGES FOR EXTRA SERVICES
Additional hotel nights and other extra services booked in connection with A&K programs are subject to specific cancellation penalties. These will be provided at the time of booking and noted on the invoice.

CLAIMS AND REFUNDS
Refunds are not made for any missed services, except for verifiable extenuating circumstances. Please see our Limits on A&K’s Responsibility clause below. For verifiable claims to be considered, they must be received in writing within 30 days of the termination of the program and be accompanied by supporting documentation and/or a statement from the local destination company verifying the claim. Any adjustment considered will be based on the actual price of the services involved and not on a per diem basis.

Adjustments will not be made for unused sightseeing trips or meals. A&K will not accept any liability for any claims that are not received within 30 days of the termination of your travel program.

PHOTOGRAPHY DURING TRAVEL
A&K reserves the right to take photographs and video during the operation of any program or part thereof and to use them for promotional purposes during the program and thereafter. By booking a program with A&K, guests agree to allow their images to be used in such photographs and video. Guests who prefer that their images not be used are asked to identify themselves to their Program Director at the beginning of their program.

LIMITS ON ABERCROMBIE & KENT’S RESPONSIBILITY
A&K, its employees, shareholders, officers, directors, successors, agents and assigns, does not own or operate any property or entity which is to or does provide goods or services for your trip. It purchases transportation (by aircraft, train, vessel or otherwise), hotel and other lodging accommodations, restaurant, ground handling and other services from various independent suppliers (including from time to time other affiliated A&K companies). All such persons and entities are independent contractors. As a result, A&K is not liable for any negligent or willful act of any such person or entity or of any third person. In addition and without limitation, A&K is not responsible for any injury, financial or physical loss, death, inconvenience, delay or damage to personal property in connection with the provision of any goods or services whether resulting from but not limited to acts of God or force majeure, illness, disease, acts of war, civil unrest, insurrection or revolt, animals, strikes or other labor activities, criminal or terrorist activities of any kind, overbooking or downgrading of services, food poisoning, mechanical or other failure of aircraft or other means of transportation or for failure of any transportation mechanism to arrive or depart on time.

There are many inherent risks in adventure travel of the type involved here, which can lead to illness, injury, or even death. These risks are increased by the fact that these trips take place in remote locations, far from medical facilities. Guest assumes all such risks associated with participating in these trips.

If you decide to participate in any activities including, but not limited to, any excursions involving animals, riding on animals, SCUBA diving, snorkeling, hot air ballooning, ziplining, high altitude treks, climbing, whitewater rafting, primate tracking and any activity which A&K considers to carry inherent risk of serious illness, injury or death (“Activities”) then you fully understand and acknowledge that Activities carry with them various inherent risks, including serious illness, injury or death and you take complete responsibility for your own health and safety and agree to assume all risks of injury, illness or death, whether foreseen or unforeseen, that may befall you as a result of participating in any Activities and agree to release A&K and its affiliates, their agents, employees and representatives from any liability whatsoever related thereto.

Further, as consideration for being permitted to participate in the Activities; you release A&K, whether known or unknown, from, and agree not to sue or make claim against A&K for, property damage, cancellation of any Activities for any reason, illness, negligent rescue operations or procedures, personal injury, or death arising out of your participation in the Activities, and any activity related thereto, including transportation to and from the site of the Activities, regardless of whether such property damage, illness, personal injury, or death results from the negligence of A&K (but not its reckless, willful, or fraudulent conduct), and/or from any defect in equipment. You further agree to indemnify and hold A&K harmless with respect to any claim made against A&K by anyone else which (a) relates to your participation, or (b) which would be subject to the above release and covenant not to sue if you had made the claim directly yourself.

Because of the U.S. embargo on Cuba you, as an authorized traveller under this general license, are personally responsible for complying with U.S. laws including, without limitation, restrictions regarding what may be brought to Cuba and what may be brought back.

TRAVEL ADVISORIES AND WARNINGS
It is the responsibility of the traveller to become informed about the most current travel advisories and warnings by referring to the Australian government’s Department of Foreign Affairs and Trade website at smatraveller.gov.au or by phone on 1300 555 135. In the event of an active travel warning against travel to the specific destination location(s) of the trip, should the traveller still choose to travel, notwithstanding any travel advisory or warning, the traveller assumes all risk of personal injury; death or property damage that may arise out of the events like those advised or warned against.

PRIVACY
Any personal information that A&K obtains from the guest, or about the guest from its representative, is necessary for A&K’s business purposes or providing the guest with A&K’s travel arrangements, products and services, and may be used in answering any queries the guest may have, considering the guest’s application for credit or to become a guest, performing internal administration and operations, developing, improving and marketing A&K’s products and services, and related purposes. A&K’s Privacy Policy details why A&K collects this personal information, who A&K may disclose it to (including whether A&K is likely to disclose it to overseas recipients), and the main consequences (if any) if A&K does not collect the personal information of the guest. A&K’s Privacy Policy also contains information about how the Customer may seek access to, or correction of, the personal information held about the guest, and A&K’s complaint resolution procedures. A&K will not disclose any personal information to any other party without the consent of the guest except to the Suppliers, a related entity or adviser of A&K or where A&K is otherwise required by law to do so. A&K’s Privacy Policy is available at abercrombiekent.com.au/legal or by request to A&K at privacy@abercrombiekent.com.au

A&K accepts all major credit cards.

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Any controversy or claim arising out of or relating to these Terms and Conditions, to the Limits on A&K’s Responsibility clause, to any A&K brochure, to any information regarding any A&K trip, service or package, or to any A&K-related trip, activity, service or package, shall be submitted exclusively to and resolved in binding arbitration in Chicago, Illinois under the CPR International Neutrally Administered Arbitration Rules (as may be found at cpadr.org), before a single arbitrator appointed by CPR. Any party or their representative may appear for the arbitration by telephone or video conference. Each party shall bear its own fees, costs and expenses and an equal share of any arbitrator and administrative fees.

ANY PAYMENT TO A&K CONSTITUTES YOUR ACCEPTANCE OF THE TERMS AND CONDITIONS SET OUT HEREIN AND IN MORE SPECIFIC PRETRAVEL DOCUMENTATION, INCLUDING THE GUEST INFORMATION FORM.

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ONE NAME: ONE UNPARALLEL STANDARD WORLDWIDE
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