



1. The Gasmak Motor Group (GMG) 72 hour money back guarantee is subject to terms and conditions.
2. The 72 hour return period, commences on the date and time that the Purchaser takes delivery of the vehicle. If the vehicle is going interstate then it is from the date the car leaves the dealership.
3. The purchaser must deliver to GMG an unencumbered title (free from any finance) to the vehicle and confirm title has remained in the Purchaser's name since collection and vehicle has not been in anybody else's custody.
4. To make a claim the Purchaser must within the 72 hour return period provide a copy of the purchase contract, present the vehicle and the reason for return to the Site Manager at the GMG location where the vehicle was purchased.
5. The vehicle must be returned in person to the Gasmak Motor Group location it was purchased from by the person who purchased the vehicle. Other forms of return will not be accepted.
6. The vehicle must be returned in the same condition it was when it was purchased. Any marks, dents or damage to the vehicle will be the cost and responsibility of the Purchaser. No refund can be effected until the vehicle is returned to its pre-sale condition.
7. The purchaser must return all accessories, keys and owner's manuals supplied on collection/delivery.
8. The refund is for purchase price of the vehicle only. Any additional products that have been purchased/added to the vehicle e.g. exterior protections/tint/warranties are non-refundable under this guarantee.
9. If stamp duty was paid by GMG on behalf of the purchaser this will be refunded if and when the office of state revenue refunds the money to GMG
10. Any accessory or application like exterior protection/tint etc must be removed as per the conditions of receiving the vehicle in the pre-sale condition.



11. Any trade-in vehicle that was part of the purchase will not be included as part of the money back guarantee and will not be returned to the purchaser.
12. If GMG Is provided with any false information this immediately renders this agreement invalid.
13. This is for private/individual purchase only. Any purchase outside of a private purchase such as a business, sole trader, partnership etc do not qualify and as such are excluded from the programme
14. A vehicle cannot travel more than 250kms. If it travels more than 250kms it cannot be returned.
15. If the refund of the car is not enough to release the car from an encumbrance over the vehicle then the customer must pay the balance in cleared funds to GMG in order to release that encumbrance.
16. Any costs involved in returning the car are at the cost of the customer. The vehicle must be returned in person and will not be accepted by a transporter. GMG accepts no liability for any loss or damage which may occur due to the customer not following these directions.
17. When returning the vehicle to GMG, the vehicle will be checked by the site manager to ensure all conditions are met. Once approved GMG will make payment via a cheque within 10 business days.
18. If the vehicle was financed any costs incurred by Gasmak Motor Group or any third party fees or penalties incurred in the release of that finance will be at the cost of the customer. Finance taken with GMG will incur a \$700 cancellation charge.
19. GMG reserves the right to make changes to these terms and conditions without notice.
20. Our goods come with guarantees that cannot be excluded under Australia Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.