

Order Number: _____

At InStitchu, all orders, whether placed online or at one of our Showrooms, are covered by our Perfect Fit Guarantee—ensuring you walk away completely satisfied with your garment(s).

If your garment(s) have not been made to the correct measurements, design or fabric and your alterations costs will exceed the alterations limits per item (limits available at www.InStitchu.com/perfect-fit-guarantee), please simply complete the following steps.

Please print and complete this form, and email it to contact@institchu.com within 10 days of receiving your order. The form will be reviewed and the item(s) remade based upon the review.

We may ask you to provide photos so that we can confirm the fitting issue and if approved for a remake will require you to simply return your original, unworn garments before processing your remake.

We’re here to help—if you have any questions before or after submitting the form, please email us at contact@institchu.com

WHAT MEASUREMENT ADJUSTMENTS DO YOU REQUIRE?

Please complete the table below to tell us which parts of your garment you would like changed to fit correctly once remade. E.G If you would like your shirt sleeve length 2cm longer, write 2cm longer in the column bigger / longer.

<input type="checkbox"/> CM <input type="checkbox"/> INCH	Bigger /Longer	Smaller /Shorter
Shoulders		
Biceps		
Chest		
Stomach		
Jacket Hips		
Jacket Length		
Sleeves Length		
Waist		
Pant’s Hips		
Thigh		
Pant’s Bottom		
Pant’s Length		
Crotch		

MY GARMENT(S) WEREN’T CREATED USING THE CORRECT DESIGN OR FABRIC

Please tell us which garment(s) or which part of the garment(s) is incorrect.

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Signature : _____

Date : _____

I agree that any return postage costs will be borne by me. InStitchu is not responsible for any damage or loss that may occur while the item is being returned. I agree that the information above is accurate. I agree that the measurements I have provided in my online profile are correct. I confirm that my garment(s) have been unworn and still have swing tags attached.

We will contact you shortly via email once your returned order has been received.