

BSBPEF502

Develop and use emotional intelligence

Welcome

Thank you for your interest in undertaking BSBPEF502 Develop and use emotional intelligence Assessment Pathway at the [Centre for Community Welfare Training](https://www.ccwt.edu.au) (CCWT). This nationally recognised unit of competency is recommended for individuals who have previously completed the one-day workshop on Emotionally Intelligent Leadership at CCWT.

CCWT, the learning and development arm of the Association of Children's Welfare Agencies (ACWA), is focused on equipping individuals in the Human Services sector with work skills. If you have any questions or would like to discuss your learning journey prior to enrolment, please contact us at training@ccwt.edu.au

Overview

The unit [BSBPEF502 Develop and use emotional intelligence](#) covers the skills and knowledge required to develop and use emotional intelligence to increase self-awareness, self-management, social awareness and relationship management in the workplace. This Assessment Pathway is suitable for workers in a range of job roles who are required to identify, analyse, synthesise and act on information from a range of sources and who deal with unpredictable problems as part of their job role.

Delivery Mode: Assessment only pathway. The online assessments are available on our learning platform, Cloud Assess. The assessments are self-directed and designed to be convenient and flexible.

Duration: 6 weeks. You will have a maximum of 6 weeks to complete your assessment however, you can fast track this timeframe.

Pre-requisites: There are no prerequisites for this Assessment Pathway however, you will require access to a computer and the internet.

Assessments: The course has been developed by sector specialists and most of the assessments are linked to your workplace. The assessment tasks may include questioning, role plays, case studies, third party feedback, self-reflection or workplace projects.

2025 Course Information



Assessment Pathways



Support: CCWT is committed to providing quality support through our team of experienced assessors and support staff. Our trainers and assessors are qualified industry experts and on enrolment you will be allocated an assessor who will support you throughout your assessment journey.

Cost: \$160 (GST Free)

The fee includes access to the online assessment tasks, support provided by the CCWT team, including an allocated assessor and administrative support and issuance of a statement of attainment on successful completion.

How do I enrol?

This online program offers rolling enrolments, meaning that you can enrol at any time.

Step 1 Review the information in this brochure to explore if this is the best pathway for you and that you meet the pre-requisites.

Step 2 Access the [CCWT website](#) to enrol and pay the course fee. Once you have completed the enrolment form and payment, you will receive a confirmation email.

Step 3 Your enrolment will be reviewed, and we will contact you via email regarding further details required or to arrange access to the Learning Management System.

Step 4 You can now access your learner portal and will receive further information about your allocated assessor, and how to move through the program.

CCWT provides cost effective and accessible training for people working across the community welfare sector, in a broad range of areas. CCWT provides short courses, nationally recognised qualifications and In-House training as well as specialised programs, coaching and supervision. We offer face to face delivery at our Sydney training centre or we can bring the training to you. We also have a wide range of online training options available. To explore the learning opportunities available, visit our [website](#).

For further information about this Assessment Pathway or any other learning opportunity at CCWT, please contact us at training@ccwt.edu.au or 02 9281 8822.

We look forward to sharing your learning journey with you.

The Centre for Community Welfare Training (CCWT) is the learning and development arm of the Association of Children's Welfare Agencies (ACWA). CCWT is focused on equipping individuals in the Human Services sector. As a Registered Training Organisation (RTO 90494) CCWT has been delivering quality accredited vocational training since 1995.