

Winter 2022 Vacation Care Camperdown Commons and Camperdown Tennis Terms and Conditions

1. No refund of sessions will be permitted. A swap of days, on a case by case basis, if there is availability may be considered.
2. If your child cannot attend, but another child can take their spot, this is permitted, with 1 written days' notice to play@camperdowntennis.com.au , with acknowledgement of the change necessary.
3. Absences (including sickness, related to covid or not) are payable for days booked and sessions cannot be transferred.
4. All children will be checked upon entry for sickness or symptoms of sickness. If any child is deemed by Camperdown tennis staff to be showing symptoms of any sickness, entry will be refused. If my child is deemed too sick to attend, it is a requirement that I come and pick them up. Further attendance will require a doctor's certificate.
5. It is a requirement of enrolment to check in/out children at the beginning and end of each session. We will not accept responsibility of children not checked in. Children are not permitted to check themselves in or out.
6. If the person who checked in the child in is different to who will be collecting the child, prior written correspondence to play@camperdowntennis.com.au is required, or the name of the person collecting can be placed in the check in/out sheet on the day.
7. Staff (where applicable) will move children between Camperdown Tennis and Camperdown Commons.
8. Your child is required to bring a hat, water bottle, sunscreen and food each day. Children will not be permitted to be signed in without these items.
9. If your child will be absent from a session, it is a requirement that we are contacted at play@camperdowntennis.com.au by 8.30am
10. Aftercare is available only on specified/advertised days.
11. A late pick up fee will be charged at \$25 per 15 minutes or part thereof if pickup occurs anytime after 5:40pm daily.
12. In a case of an emergency, if your child has been injured, or is very ill, an ambulance may be called.
13. No administration of medicine for fevers will be conducted (excluding asthma medication, EpiPens or a letter from your GP with clear administration instructions)
14. No parents/carers are permitted to stay during the duration of the sessions.
15. No photos of other children can be taken by parents. If you would like to take a photo of your child during the drop off or pick up time, just ask one of the staff on the day. We need to make sure we protect the privacy of the other children.

16. Photos of children will be taken during the course of our Vacation Care, which may be used for future marketing purposes by ourselves and partners. If you would not like your child to be photographed, please let us know at the sign-in process, by signing that you would like to opt out of marketing. It is required that you 'opt-out' each day if you desire at the sign in process if you do not wish your children to be in our photos.

17. Camperdown Commons and Camperdown Tennis has taken all due process to ensure these sessions occur as advertised. In the unfortunate circumstance where a session may need to be adapted or changed, we reserve the right to facilitate this change with no notice. We will take necessary steps to advice carers as soon as possible.

18. We reserve the right to contact the emergency contact if your child during the session is disruptive, dangerous, or incompatible with the general enjoyment of other children. It will be your responsibility to pick up your child, and if there are further sessions booked, a discussion will occur between yourself and the Manager. We have a zero tolerance to any child physically and verbally threatening other children and/or staff.

19. You acknowledge that by your child attending Camperdown Commons and Camperdown Tennis' Vacation Care program, and by signing them into their session, that you also agree to these terms and conditions.

20. Camperdown Tennis and Camperdown Commons reserves the right to amend Terms and Conditions.

21. I authorise staff to apply sunscreen to my child if children ask for assistance.

22. We do not accept responsibility for any children's property brought to the centre. Please ensure all property is labelled. Lost property will be held until three weeks after the programs completion.

23. Information collected by Camperdown Tennis Pty Ltd ATF Camperdown Tennis Unit Trust (Camperdown Tennis) will be used by Camperdown Tennis and Canterbury Hurlstone Park RSL Club Ltd (CHPRSL) in accordance with the CHPRSL Privacy Policy.

24. We will make every attempt to run our tennis camps, despite the weather and or forecasts. We will not cancel tennis camps for light or passing rain, as we have sun shade to stay under. We will cancel tennis camps if rain is heavy or forecasts are 100% rain all day. A full refund or credit will be granted if Camperdown Tennis cancels the day.

25. Our winter cooking class will go ahead this regardless of weather or enrolment numbers. The cooking class will be run at Camperdown Commons, which has an indoor area available if it rains.

26. COVID SAFE RULES OF PLAY APPLY;

a. ARRIVE AT THE CORRECT TIME: 8AM TO 9AM ONLY.

b. CHECK IN WITH STAFF AS YOU ENTER.

c. READ THE RULES OF PLAY FOR TENNIS CAMPS OR VACATION CARE – HANDS OFF, KEEP YOUR DISTANCE, BE FAIR AND CARE

d. FOLLOW INSTRUCTIONS FROM TEACHERS AND STAFF AT ALL TIMES

e. PLAY IN ALLOCATED AREAS ONLY.

f. KEEP A 1.5M DISTANCE WHEN MOVING AROUND AS MUCH AS POSSIBLE

g. WASH HANDS HOURLY DURING THE DAY AS INSTRUCTED BY TEACHERS, BEFORE AND AFTER MEALS

h. LEAVE QUICKLY WHEN DAY FINISHES

i. PICK UP TIME IS BETWEEN 2:30PM and 3PM for Tennis camps, and 3PM AND 5:45PM for Vacation care OR aftercare.

THANKS FOR PLAYING!