

Certificate II Hospitality

National Code: SIT20316

Units: 12 units (6 core & 6 elective)

Core

BSBWOR203	Work effectively with others
SITHIND002	Source and use information on the hospitality industry
SITHIND003	Use hospitality skills effectively
SITXCCS003	Interact with customers
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices

Electives

SITXFSA001	Use hygienic practices for food safety
SITHFAB002	Provide responsible service of alcohol
BSBCMM201	Communicate in the workplace
SITHCCC002	Prepare and present simple dishes
SITHFAB005	Prepare and serve espresso coffee
SITHFAB007	Serve food and beverage

Work Placement: A minimum of 8 shifts

Duration: 12 months (including Work placement)

Pre-requisites/Entry Requirements: There are no formal pre-requisites for this course.

Delivery Mode: This qualification is delivered through a blend of formal face to face classes, self-paced learning and work placement. Learners will work through course material with a trainer and complete assessments during class and in your own time.

Assessment: A variety of assessment methods are used including written Q&A, observations, case studies or simulations. Trainer will visit the learner during their work placement a minimum of 2 times to conduct practical assessment and to provide assistance wherever required to learner and employer.

Training pathways

Certificate III

SIT30616 Certificate III in Hospitality

Certificate IV

SIT40416 Certificate IV in Hospitality

Employment pathways

This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops. Individuals with this qualification are able to perform roles, such as:

- Bar attendant
- Bottle shop attendant
- Cafe attendant
- Catering assistant
- Food and beverage attendant
- Front office assistant
- Gaming attendant
- Porter
- Room attendant

Location VIC, NSW, TAS, SA

Fees \$2200

Funding AETS is approved for a range of government funding programs in a number of States. Contact us on 1800 773 338 to find out whether this program is available under funding and whether you may be eligible.

Expression of Interest

Please call us on 1800 773 338 or alternatively, you can send us an enquiry directly at info@aets.edu.au