

# 2019 Annual Report



*magafaoa* **fāmili** *āiga*  
*kōpu tangata*  
*fāmili* **vuvale**  
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# Contents

<b>Kia Orana from the Chairman of the Board .....</b>	<b>3</b>
<b>Pasifika Futures Ltd .....</b>	<b>4</b>
<b>Board of Directors .....</b>	<b>4</b>
<b>Our Mission: Malo e laumalie from the Chief Executive .....</b>	<b>7</b>
<b>1. About Pasifika Futures .....</b>	<b>8</b>
What We Do .....	9
Our Strategy .....	10
Outcomes Framework: Prosperous Pacific Families .....	11
Our Impact .....	12
The Results We Seek .....	12
<b>2. Empowering Pacific families .....</b>	<b>16</b>
Our Navigators .....	16
Our Commissioning Partners .....	16
Our Impacts .....	18
Looking Forward .....	21
<b>3. Whānau Ora Stories of Impact .....</b>	<b>22</b>
Pacific Homecare: New Beginnings .....	22
Etu Pasifika: Small Investment, Big Impact .....	23
F'INE: Nurturing the Future for Pasifika LGBTQI .....	24
Supporting Tongan Families to Achieve Success and Prosperity .....	27
<b>4. Our Work .....</b>	<b>29</b>
Core Commissioning .....	29
Commissioning for Innovation .....	30
Commissioning for Communities .....	34
Our Communities .....	36
Measuring the Outcomes That Matter to Pacific Families in New Zealand .....	38
Sponsorship .....	40
<b>5. Our Organisational Base .....</b>	<b>42</b>
Our Leadership .....	42
Our Partnerships .....	42
Our People .....	44
Our Systems .....	45
<b>Funding .....</b>	<b>45</b>
<b>Financial Statements .....</b>	<b>47</b>







## Kia Orana from the Chairman of the Board



Talofa lava, Malo e lelei, Ni sa bula vinaka, Fakaalofa lahi atu, Taloha ni, Halo olaketa, la orana, Namaste, Mauri, Kia ora and warm Pacific greetings

We are privileged and delighted to present our 5th Annual Report for Pasifika Futures, the Whanau Ora Commissioning Agency for Pacific families.

We are pleased that we continue to serve Pacific families from Kaitia to Invercargill and that we are clearly meeting a demand from families for support and resources that are required. Since 2014 we have worked with 52 provider partners to engage over 15,500 families including more than 81,000 Pacific individuals. We see more families engaging in rural areas reflecting the lack of services and support available specifically for Pacific families. Our aspirations are to have all Pacific families involved in Whanau Ora – either as participants in programs, providers of services or supports to families. It will take all of us together to make the change we dream of.

We continue to work with partner organisations who bring a diverse set of skills, resources, networks, knowledge and professionalism to their services. We remain grateful to partners for their constant care and commitment to excellence in serving families where and when needed.

We acknowledge the difference you make in peoples lives everyday and the compassion and kindness with which you deliver services.

Families have demonstrated through this program that they can and will take the opportunity to craft their own futures, in their own unique way. Family stories continue to inspire and motivate, showing how no obstacle or challenge is too big to face and conquer. We feel privileged to serve you and for the trust you place in us with your stories and families.

Pasifika Futures biggest challenge has been to continue to provide evidence to Government on family needs and how best the government can support wellbeing. It was pleasing to have this advocacy recognised this year by an additional injection of funding into the commissioning agency for the 2019/20 year. We acknowledge the support and ongoing guidance provided by Hon Peeni Henare Minister for Whanau Ora. We are indebted to Hon Aupito Tofae Su'a Viliami Sio,

Minister for Pacific peoples and Chair of the Pacific caucus in Government for his support, insight and wise guidance.

As an agency we continue to be involved in strategic conversations at a national level with policy makes and leaders to further build recognition of our reach, impact and success of families. We need to continue to grow the investment in Whanau Ora Commissioning. Our work and evidence base demonstrate the difference we can make when we have a clear purpose, stable funding and able partners to work alongside.

I would like to once again thank my fellow Directors—Dr Francis Agnew MNZM, FRANZCP, FACHAM, La'auli Sir Michael Jones, KNZM, MNZM and Dr Siniva Sinclair FAFPHM, MPH for their wise guidance to enable the organisation to prosper.

We would like to thank Mrs Debbie Sorensen, her executive team and staff who continue to serve Pacific communities, families and stakeholders with integrity and diligence. The continued responsible management of the organisation is the foundation of our success.

We look forward in the year ahead to a fresh cycle of investment into Pacific families and strengthening the work families and partners are undertaking each day. As an agency we have shown we are ready for the challenge, we have demonstrated our capability and we welcome all who wish to work alongside us in shaping the future.

We are humbled to serve you and stand proudly alongside you in supporting your success.

**Kia manuia**

**Dr Kiki Maoate ONZM, FRACS**  
Chairman, Pasifika Futures Ltd

# Pasifika Futures Ltd Board of Directors



*From left: Dr Francis Agnew, Dr Siniva Sinclair, Dr Kiki Maoate, La'auli Sir Michael Jones.*

**Pasifika Futures** has a Board of Directors that reflect the interests of our Pacific communities, demonstrates strong Governance skills and experience and can operate within cultural frameworks. The board has extensive business, professional and community networks throughout New Zealand and the region built on family, village, kinship, professional sporting, church, cultural, education, business and community relationships. As individuals who have dedicated their lives to serving Pacific communities the relationships are deep and multi-faceted.

The board is now in its 5th year and consists of 4 members, (3 men and 1 woman). There are two Cook Island and two Samoan Directors. All Directors are involved in ongoing training and development with the New Zealand Institute of Directors. The boards policies and practice is guided by the NZIOD "Four Pillars of Governance Best Practice".

The board meets bi-monthly and is Chaired by Dr Maoate. It has a Finance, Audit and Risk Committee which is Chaired by Dr Agnew. The board undertakes an annual board review and holds an annual strategic planning exercise.



*"I see service as one of my cultural values. There is an expectation where I come from that you serve and that you are going to look after your community."*

**Dr Tearikivao (Kiki) Maoate** ONZM, FRACS  
Cook Island, Chairman

**Dr Tearikivao (Kiki) Maoate** is a Paediatric Surgeon and Urologist based in Christchurch. He is a well-respected leader in the Cook Island community and in the health and education sector in both New Zealand and the region. He was awarded an Officer of the New Zealand Order of Merit in 2014 for his dedication and commitment to Pacific Health. In 2015, he was awarded a Commander Royal Crown of Tonga by His Majesty Tupou VI for services to the people of Tonga in health. Kiki is a Fellow of the Royal Australasian College of Surgeons and is the Clinical Director of the Pacific Island Programme. He is Associate Dean, Pacific Health, University of Otago based on Christchurch.

Kiki has provided leadership in the establishment of many Pacific provider organisations. He has been the President of the Pasifika Medical Association Incorporated since 2008 and is a member of the Pacific Islands Surgeons Association. Kiki is also Chairperson of the Minister of Pacific Peoples Advisory Committee. He has served on many boards and committees including the University of Canterbury Council and the New Zealand Health Research Council. He is an advisor to the Ministry of Health Cook Islands. He has extensive experience as a visiting specialist and has worked with the Ministry of Foreign affairs and Trade and the Department of Foreign Affairs and Trade, Australia.



*"It is important that we have a Pacific workforce to take up the challenge in the future. There are lots of brilliant young thinkers, innovators and leaders in our communities..."*

**Dr Francis Agnew** MNZM, FRANZCP, FACHAM  
Cook Island, Chair Audit, Risk and Finance Committee

**Dr Francis Agnew** is a pioneer in the development of Pacific mental health services in New Zealand and the wider Pacific region. In 2010, he was awarded a Member of the New Zealand Order of Merit for services to the Pacific community in Mental health.

Francis has been involved in delivering mental health services in the Cook Islands and Samoa and is recognised as an expert in this area. He has provided leadership in the development of Pacific mental health and addiction services in New Zealand and has served on many Government reviews, committees and task forces.

He has a distinguished record of providing voluntary services to the community and actively mentors evolving Pacific clinicians in his area of speciality. Francis is a Fellow of the Royal Australian and New Zealand College of Psychiatrists and a Fellow of the Chapter of Addiction Medicine. He has served as the zonal representative (Australia, New Zealand and the Pacific) for the World Psychiatric Association.

Dr Agnew is a Director for Pasifika Futures the Whānau Ora Commissioning Agency.





*"All over the world there remains huge disparities between the health of different populations. The need to do something about that has always motivated me"*

**Dr Siniva Sinclair** FAFPHM, MPH  
Samoan

**Dr Siniva Sinclair** was born and raised in Papua New Guinea. Siniva is a fellow of the Australasian Faculty of Public Health Medicine and has completed a Masters in Public Health. She has worked in Samoa as a Specialist Public Health Physician and has worked as a consultant for the World Health Organisation in the Philippines, China, Cambodia, Vietnam, the Solomon Islands and Kiribati. She has worked for UNICEF in Fiji and the Secretariat of the Pacific Community in Samoa, New Caledonia and Fiji. In 2013, she completed the Global Health Delivery summer Intensive Program at Harvard University. In 2017, she was selected to attend the Harvard Business School Women's Leadership Summit. Dr Sinclair currently works at Counties Manukau District Health Board in the population health team. Dr Sinclair is a Director of Pasifika Medical Association Membership Ltd.



*"As Pacific people we understand that it takes a village to raise a child, it is how we have always lived. Whānau Ora enables us as a community to further develop and action initiatives and solutions from within our own village that strengthen and build whānau ensuring positive outcomes for all."*

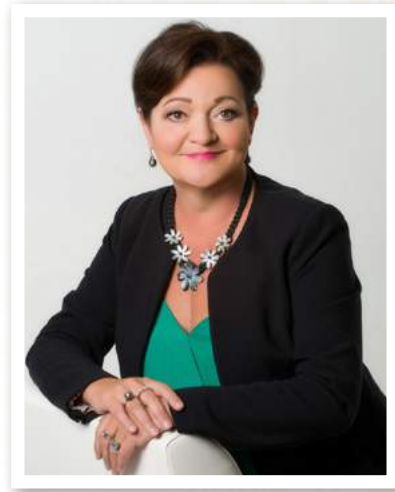
**La'auli Sir Michael Jones** KMNZ, MNZM. B.A., M.A., BPlan  
Samoan

**La'auli Sir Michael Jones** has a wealth of public and private sector experience having worked in tertiary education and Pacific economic development. He is currently Strategic Development Manager at Matson South Pacific, a regional shipping company. La'auli is passionate about economic and social development for Pacific people both in the Pacific and in New Zealand. Much of his time is spent with young people and in community empowerment. He is Chair of the Village Community Trust and a Trustee of Pacific Peoples Advancement Trust. In 1990, he was awarded a Member of the New Zealand Order of Merit for services to the Pacific community. In 2003, he was inducted into the International Rugby Hall of Fame recognising his considerable commitment and achievements in rugby as an All Black and as a coach and player for Samoa. In 2017, he was invested as a Knight New Zealand Order of Merit.



## Our Mission:

# Malo e laumalie from the Chief Executive



It's a pleasure to present the Annual Report on the progress of Pasifika Futures—the Whānau Ora Commissioning Agency for Pacific families.

This report explores and celebrates our achievements in our fifth year of operation. It describes our progress in engaging with families and the impact that families are making. It sets out the extensive work that our 38 partners have been undertaking this year to support families to meet their aspirations and reports on the financial health of Pasifika Futures.

In the last year, the independent review of Whānau Ora provided a strong affirmation of the commissioning approach, and in particular that commissioning results in positive change for whānau, creates the conditions for change to be sustainable, and operates transparently.

The Whānau Ora review made particular note of the partnership Pasifika Futures established with Canterbury District Health Board, which was highlighted as an “exemplar of growing the Whānau Ora approach in traditional government settings.” Our partnership sought from the beginning to work more effectively with Pacific populations, and worked to each other's strengths and capabilities, based on Pasifika Futures Knowledge, Engagement, Enablement, and Performance framework. Our work with the DHB has developed an innovative model of care for an integrated primary and Whānau Ora service as the cornerstone of Pacific family development in Christchurch.

In the fifth year of Pasifika Futures we have consolidated our strengths and extended our gains, to make sustained positive impacts in the lives of Pacific families. We are in the third and final year of a second cycle of funding, through which we administer an investment portfolio of \$50 million. We continue to ensure this funding is well targeted and reaches families in high need, or can leverage wider improvements in the lives of Pacific families. In the current financial year we expended \$16.8 million of funding. Our operating overheads remain at 20% of our total funding and we received an unmodified audit report. We remain committed to being accountable and

transparent in our dealings, delivering best practice in our management, and being a responsible steward of government funding to achieve improved outcomes for Pacific families.

We have engaged with 28% of the Pacific community through more than 15,000 families and 81,000 individuals. This report is testament to our commitment to deliver value for Pacific families, and the determination of delivery partners to constantly make a difference.

We are proud of the work and achievements of Pacific navigators, and humbled by the determination, strength, resilience and hope of the participating Pacific families. It's a privilege to be part of efforts to navigate the many challenging waters that we sail in, and to provide calm harbours to shelter from the storms.

My deepest thanks to the families who have brought us into their lives and who trust us to walk with them on their journeys. Thank you to the many partners we work with. Our future success will require us all to work in partnership and strengthen the bonds between us. This will require courageous conversations to enable us to move forward.

We approach the year ahead with confidence, hope and determination, and welcome all partners on this voyage.

## Faka'apa'apa atu

**Mrs Debbie Sorensen C.C.T, CMInstD, NZRPN**  
Chief Executive Officer

# 1. About Pasifika Futures

## Our Vision

"Prosperous Pacific Families"

## Our Purpose

"Supporting Pacific Families to Shape a Better Future"

## Guiding Values

Family

Diversity

Strength  
Based

Service

Leadership

Integrity

Relationships

## Outcomes



*Succeeding in education  
through lifelong learning*



*Healthy lives seeing  
families living longer  
& living better*



*Economically  
independent  
& resilient families  
with financial freedom*



*Leading and caring  
for our families,  
communities & country*

# What We Do

Pasifika Futures is a Whānau Ora Commissioning Agency. We work with regionally based providers and partners to build the capability and capacity of Pacific families. Pasifika Futures supports Pacific families to achieve their aspirations in health, housing, education, training and economic development.



## Economically Independent and Resilient

We work with Pasifika families to build a pathway to **financial freedom**, through reducing debt, increasing income and savings, gaining and strengthening employment, reducing debt, and owning their own homes.

## Succeeding in Education

We build **lifelong learning** with Pasifika families, through enrolling in early childhood education, achieving at school, helping families support their children's development, supporting school leavers into education, employment or training, and gaining tertiary education qualifications.



## Healthy Lives

We work alongside Pasifika families to **live longer and better lives** through supporting Pasifika families in healthy eating and exercise, immunisation and screening, healthy homes, primary care access, managing long-term health conditions, and supporting people with disabilities to achieve their aspirations and access services.

## Leadership, Culture and Community

We build on the **strengths of Pasifika communities** to live in **safe and supported environments**, through fostering Pacific languages, strengthening community connections and participation, resolving conflict non-violently, and ensuring elderly people are safe and connected.





## Our Strategy

The Results We Seek	How We Deliver	Our Organisational Base	Our Financial Resources
Succeeding in education through lifelong learning	Commissioning highly effective programmes, designed to strengthen family capacity and capability through innovation	Effective governance, management structures and business processes, including planning, monitoring and evaluation	Efficient and strategic utilisation of resources
Healthy lives seeing families living longer and living better	Consolidating strategic partnerships that will extend our influence and impact	Highly skilled and well developed workforce that reflects our communities that we serve	Growing our revenue sources including partnerships with industry and philanthropic organisations
Economically independent and resilient with financial freedom	Demonstrating the effectiveness of our programmes through research and evaluation	A credible profile and brand	
Leading and caring for our families, communities and country	Advocating for the needs of Pacific families and communities that build political will and financial support	Knowledge management	

# Outcomes Framework: Prosperous Pacific Families

	Succeeding in Education	Healthy Lives	Economically Independent and Resilient	Leadership, Culture and Community
LONG TERM Achievement (6-10 yrs+)	<b>Lifelong learning</b> <ul style="list-style-type: none"> <li>Increased achievement across all educational pathways</li> </ul>	<b>Living longer, living better</b> <ul style="list-style-type: none"> <li>Increased quality of life expectancy rate for Pacific families</li> </ul>	<b>Financial freedom</b> <p>Pacific families will have:</p> <ul style="list-style-type: none"> <li>Increased capital wealth</li> <li>Increase in average income levels</li> <li>Increase in home ownership</li> </ul>	<b>Leading and caring for our families, communities and country</b> <ul style="list-style-type: none"> <li>Increased leadership in Pacific families, communities and country</li> <li>Increased number of Pacific people in leadership roles</li> </ul>
MEDIUM TERM Engagement (3-5 yrs)	<b>Pacific families are:</b> <ul style="list-style-type: none"> <li>Achieving educational success</li> <li>Supporting and nurturing educational success</li> <li>Technically literate</li> <li>Increase in the number of students achieving NCEA Level 2, NCEA Level 3 and University Entrance</li> <li>Increase in the number of students achieving tertiary, trades and training qualifications</li> <li>Increase in the number of families improving their literacy</li> </ul>	<b>Pacific families are:</b> <ul style="list-style-type: none"> <li>Smoke free</li> <li>Physically active and making healthy eating choices</li> <li>Managing their health in partnership with health professionals</li> <li>Actively participating in national screening programmes</li> <li>Increase in families engaging in regular physical activity</li> <li>Increase in families making healthy eating choices</li> <li>Increase in families national screening rates</li> <li>Increase in the number of non-smokers</li> </ul>	<b>Pacific families are:</b> <ul style="list-style-type: none"> <li>Economically independent and resilient</li> <li>Reducing their indebtedness</li> <li>Owning and operating their own businesses</li> <li>Increase in employment rates</li> <li>Increase in level of savings</li> <li>Increase in average income levels</li> <li>Increase in the number of owned businesses</li> </ul>	<b>Pacific families are:</b> <ul style="list-style-type: none"> <li>Living in healthy, safe &amp; violence-free environments</li> <li>Strong leaders, influential, foster resilience and empower each other to improve their lives</li> <li>Accept and advocate for the inclusion of our diversity</li> <li>Involved and influential in their civic duties</li> <li>Increase in number of Parents on school boards</li> <li>Increase in Pacific people voting in local, regional &amp; government elections</li> <li>Increase in Pacific people on local, regional, community &amp; national boards</li> <li>Reduction in incidence of mental illness &amp; addiction</li> <li>Reduction in incidence of women, children &amp; elders experiencing abuse</li> </ul>
SHORT TERM Participation (1-2 yrs)	<b>Pacific families are:</b> <ul style="list-style-type: none"> <li>Well prepared for schooling</li> <li>Identifying their educational pathways</li> <li>Understanding how to support and nurture educational success</li> <li>Increase in children enrolled in quality early childhood education</li> <li>Increase in students participating in NCEA Levels 2 and 3</li> <li>Increase in students enrolling in tertiary, trades and training qualifications</li> </ul>	<b>Pacific families are:</b> <ul style="list-style-type: none"> <li>Embarking on the journey to live a smoke-free and healthy lifestyle</li> <li>Partnering with health professionals in the management of their health</li> <li>Fully immunised</li> <li>Progressing towards achieving their aspirations for those living with disabilities</li> <li>Enrolled with a primary care practice and have a family health plan</li> <li>Increase in families participating in smoking cessation support services</li> <li>Increase in families receiving the full set of vaccinations as per the National Immunisation Schedule</li> <li>Accessing services for long-term conditions and to support those with disabilities</li> </ul>	<b>Pacific families are:</b> <ul style="list-style-type: none"> <li>Becoming economically independent</li> <li>Engaging with support to reduce their debt</li> <li>Engaged in a range of pathways that provide successful employment and business opportunities</li> <li>Increase in families using banking services and facilities better</li> <li>Increase in families enrolling in a range of employment and business courses</li> </ul>	<b>Pacific families are:</b> <ul style="list-style-type: none"> <li>Taking leadership in providing healthy and safe environments for their families</li> <li>Strong in their cultural capital and sense of belonging</li> <li>Understanding the diversity of our communities</li> <li>Actively participating in their communities</li> <li>Increase in participation in culture and language programmes</li> <li>Increase in the profile and participation of families in community and national events for our diverse Pacific communities</li> <li>Increase in participation in parenting and relationship programmes that support healthy and safe environments</li> <li>Participating in local, regional, national and Government events</li> </ul>

# Our Impact

## The Results We Seek

### Succeeding in education — lifelong learning

- Increase in NCEA level 2, 3 and University Entrance rates
- Increase in tertiary, trades and training qualifications
- Increase in family literacy
- Increase in Science, Technology, Engineering and Mathematics participation and achievement
- Increase in enrolment in quality early childhood education

### Healthy lives — living longer, living better

- Increase in the proportion of Pacific non-smokers
- Increase in families engaging in regular exercise
- Increase in families making healthy eating choices

### Economically independent and resilient — financial freedom

- Increased average income levels
- Increased employment rates
- Increased level of family savings
- Reducing family debt
- Increase in Pacific owned businesses

### Leading and caring for our families, communities and country

- Reduction in the incidence of women, children and elders experiencing abuse
- Reduction in the incidence of mental illness and addiction
- Increase in number of Pacific people on local, regional, community and national and government boards
- Increase in communities accepting and supporting diversity
- Increase in Pacific people (voting and candidacy) in local regional and government elections
- Increase in number of Pacific parents on school boards





# 8,291

## Network Engagement

### 104% of network target

## 8,007

### 3,100

#### Core

105% of Target

2,959

### 4,418

#### Innovation

100% of Target

4,406

### 773

#### Communities

120% of Target

642

### Innovation Outcomes:



### 842

Families have  
**reduced debt**  
Increased by 61 from Q3



### 45

Families have  
**business startups**



### 949

Families have  
**financial plans**  
Increased by 60 from Q3



### 896

Families are **on**  
**a pathway to increase**  
**income**



Otahuhu College STEM  
**outperformed**  
**national benchmarks**  
for NCEA lvl 2, 3 & UE



### 125

Families are **now in**  
**employment**

## Core Outcomes:



**69%**  
Reduced Debt  
(1,857/2,682)



**79%**  
Knowledge of  
ECE options  
(1,984/2,507)



**62%**  
Pathway to  
increase income  
(1,970/3,163)



**39%**  
Smoke free  
(1,038/2,647)



**82%**  
Financial Plans  
(2,195/2,682)



**84%**  
Health plans  
(4,037/4,820)



**68%**  
Now enrolled  
in ECE  
(1,547/2,275)



**84%**  
Community  
connections  
(1,053/1,255)



**80%**  
Plan to enrol  
in ECE  
(1,294/1,617)



**86%**  
Culture  
and language  
(1,332/1,541)

## Commissioning for Communities:



**55**  
Families have  
participated in  
literacy programmes



**301**  
Families participated  
in physical activities



**160**  
Families are  
learning about  
their culture



**169**  
Students participating  
in educational support  
programme





Above: Cook Islands Development Agency New Zealand (CIDANZ)

## 2. Empowering Pacific families

### Our Navigators

Our Whānau Ora navigators work alongside Pacific families and individuals to strengthen their economic independence, education, health and community connections. Since we began, we have built a network of navigators working through 52 commissioning partners around New Zealand. We are inspired by the knowledge, skills and connections our navigators have in Pacific communities. More than 15,000 families and 81,000 individuals in communities across New Zealand have already benefited from Whānau Ora.

### Our Commissioning Partners

Our navigators work through our partners, who we commission in the following areas:

- **Core Navigation:**  
Supporting Pacific families' dreams and aspirations by improving their families' outcomes
- **Commissioning for Innovation:**  
Innovation programmes investing in innovative approaches to support families to achieve their aspirations.
- **Commissioning for Communities:**  
Enabling small community organisations to support Pacific families.
- **Commissioning for Capability & Capacity:**  
Supporting continuous improvement among partners in navigation services, measuring outcomes, and sharing lessons learned.

Since 2014:

**15,556**

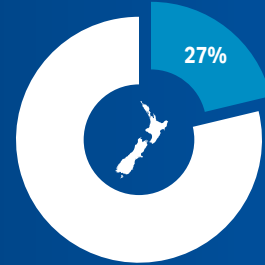
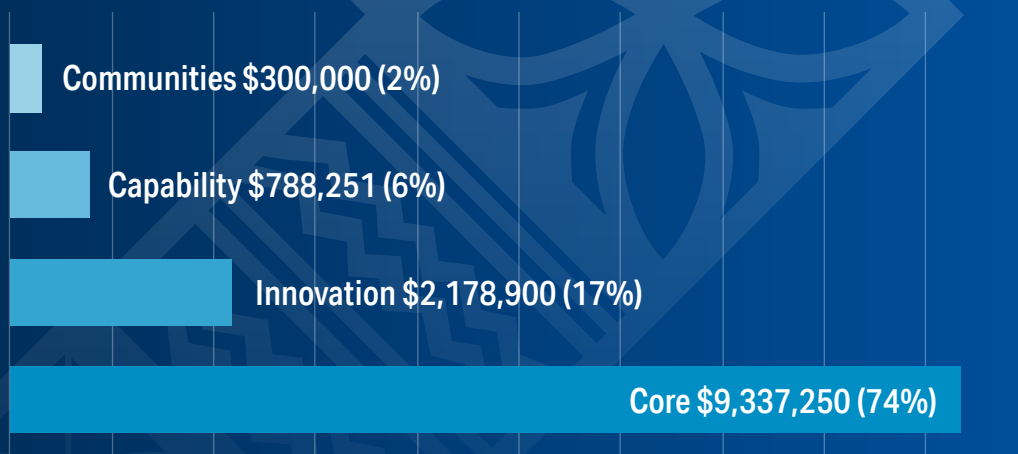
Families engaged

**81,525**

Individuals engaged

**52**

Partners

**27%** of the national Pacific population





## Our Impacts

### **We increase the impact with families by:**

- ▶ Working with families, not individuals.
- ▶ Working holistically with families: not just in education or health or economics or culture but in education and health and economics and culture.
- ▶ Working with families on the goals that matter to them.
- ▶ Working with families from a strength-based perspective, to support self determination.
- ▶ Working with families through building relationships, not episodic, transactional sessions.
- ▶ Working with families in culturally congruent ways, through Talanoa, acknowledging and understanding the cultural context.
- ▶ Investing in innovation and community development of family solutions.

### **We increase impact with partners by:**

- ▶ Working in partnership with commissioned partners, building trusted partnerships and fostering collaboration not competition.
- ▶ Measuring the difference partners make on family outcomes, not outputs.
- ▶ Working in culturally congruent ways, through Talanoa, acknowledging and understanding the cultural context.
- ▶ Working with partners to build and use evidence to enable, improve and strengthen positive impact on Pacific family wellbeing and prosperity.
- ▶ Building and strengthening outstanding Pacific leaders.
- ▶ Investing in the navigator workforce to support high quality navigation practice.



Pacific families engaged in Whānau Ora experience high levels of need. On entry to the Whānau Ora programme, 77% of Pacific families are not able to meet basic living costs and 72% of families earn under \$40,000 a year. Thousands of families engaged in Whānau Ora have prioritised decreasing debt and worked on pathways to increase family income, through education and employment opportunities. Obtaining

drivers licenses, starting up small enterprises, upskilling and CV support are some examples of ways families have been able to improve their opportunities and increase their income.

Families are making significant achievements not just in the financial freedom domain, but also in life long learning; in leading and caring for our community and culture; and in living longer and better.

### Financial Freedom: Economically Independent and Resilient



**2,699** families  
have **reduced debt**  
by **5% or more**



**2,866** families are  
**on a pathway to increase**  
**income**



**3,144** families  
have **completed financial**  
**plans**



**1,959** families able  
to **meet basic living costs**  
(50%, up 23% at first  
assessment)



**45** families with  
**business startups** (up from  
26)



**69** families **now own**  
**their own home**

### Leadership, Culture and Community



**1,053**  
families **connected**  
**to a community group**  
(84%, up from 58%  
at first assessment)



**1,332**  
families **participating**  
**in culture and language**  
(86%, up from 1183 in 2018)



**3,214**  
**resolve conflict**  
**non-violently**  
(83%, up from 60%  
at first assessment)

**Note:** Percentages above are based on number of families that prioritise these outcomes in their activities with Whānau Ora navigators

### Living Longer and Better: Healthy Lives



**1,038**

families **smoke free**  
(39%, up from 829 in 2018)



**2,157**

families **fully immunised**  
(56%, up from 37% at first assessment)



**2,687**

families **enrolled in primary care** (69%, up from 44% at first assessment)

### Lifelong Learning: Succeeding in Education



**1,547** families  
have now **enrolled their children in early childhood education** (68%, up from 1384 in 2018)



**2,454** children  
meeting **age-related standards at school** (85%, up from 53% at first assessment)



**1,397** school  
leavers **engaged in education, employment or training** (80%, up from 46% at first assessment)



Ōtāhuhu College STEM students **outperforming national benchmarks** in NCEA Level 2, 3 and University Entrance



**532** students  
working towards **trades qualifications** at Oceania Career Academy



## Looking Forward

In the year to come, Pasifika Futures will look to consolidate and extend its impact in Pacific families across Aotearoa.

We will be tracking and working alongside our partners to build on the gains made by families, and ensure we can grow the number of families benefiting from the support and services we offer. We will continue to develop our collaborative partnership with our commissioning partners and invest in the practice of navigation.

The Whānau Ora review has identified important roles of government agencies in working with Whānau Ora commissioning, but that agencies have not taken up the opportunity to engage with Whānau Ora to a satisfactory

degree. We also understand that Te Puni Kōkiri and Treasury are looking to bring family dimensions into the Living Standards framework, and we welcome the opportunity to strengthen the evidence on impact. We look forward to partnering with government agencies to strengthen Whānau Ora for Pacific families.



### 3. Whānau Ora Stories of Impact

Whānau Ora Navigators: Supporting Pasifika Families to Achieve their Aspirations



*Above: Pacific Homecare CEO Hamish Crooks, Auckland*

#### Pacific Homecare: New Beginnings

Seini Taulava initially approached Whānau Ora provider Pacific Homecare for a one-off assistance with food. Previous experiences with government agencies had lowered her expectations:

"I'll be honest, I just wanted to get something from them and go. That's how it started. I was just after some shopping." But this encounter marked the beginning of a life-changing journey of achievement that continues to this day.

Seini's Whānau Ora navigator, Mama John, explains the approach: **"Whānau Ora is about empowering families. We focus on four areas—finance, health, education and community and culture. When families come to Pacific home care that need assistance in those areas, we help them set goals for themselves and work towards independence".**

Seini was encouraged to share her key goals – to reduce debts, lose weight and purchase a car – and offered tailored support to realise them. Six months later, she'd achieved them all. "I never thought it was going to help me at the time, but it did. It worked because there was someone there. **When I achieved the first goals, it showed me that I could achieve anything.**"

Trusted relationships are at the core of Pacific Homecare's approach, and Mama John's support has continued as Seini's

life, and aspirations have changed. Seini is now starting anew after being the victim of domestic violence required extensive injury rehabilitation and a change of accommodation. She now raises her three boys alone. Seini explained how the support enabled her to continue to progress her goals despite these serious setbacks: "That means you can keep going. I've just picked up from where I was before".

Mama and Seini are currently working together on a wide range of issues: health, safety, schooling and employment opportunities. Her long-term plan includes tertiary study – a degree in human resources to achieve greater financial freedom.

Mama John says Seini's transformation is one of many she sees in her role. "The transitions these families have gone through is phenomenal. All they need is that push. To hear that there's someone that wants to see them better themselves." Seini agrees. "A lot has changed for me. I wasn't a goals person. The navigators showed me I can do things for myself. They give you that confidence. It's like having a life coach."

## Etu Pasifika: Small Investment, Big Impact

Whānau Ora gives navigators the ability to work with families to assess their needs and invest the resource allocated to them in any way that will make the biggest difference.

This flexibility enabled Christchurch provider Etu Pasifika to restart the medical career of Isaiah Immanuel. Isaiah completed his medical training and worked in Fiji. However, plans to resume his career and enter general practice after moving back to Christchurch, where he lived during his training were stalled by significant financial hurdles. The cost of registration exams and certificates were prohibitive, and in the meantime, Isaiah had to earn enough to support his wife and five young children. Isaiah was working as a caregiver, a job “which paid the bills, but covered little else”. He couldn’t afford to get back into medicine and was stuck.

A midwife referred Isaiah to his local Pacific Healthcare provider for his youngest child’s immunisations. After an assessment of his family circumstances, he was soon receiving career-changing support from Whānau Ora. Etu Pasifika’s navigator supported Isaiah to complete his registration exams successfully, to secure a job offer and access funds to pay for his registration certificate. **“Now I’m working as a house surgeon at Auckland Hospital. I’m on a career path again. I’m so grateful that I’m in because it’s not easy. Getting me into the system was a big leap for our**

**family. This has been so helpful in terms of me getting an income that was a lot more than I was earning previously.”**

For Isaiah, the boost his navigator’s support gave him was transformative: **“to have somebody asking you about your goals is very motivating. It’s a subtle form of accountability. I don’t think I’d be sitting here in Auckland Hospital without that help”**. Whānau Ora’s relatively modest investment in Isaiah and his family looks set to pay big dividends for the country in the years ahead. “With the help of this programme I’ve got my start and now I’m hoping to give something back. It aches me to see our people dying younger with preventable illnesses. When I do general practice, I want to really help address those Pacific health issues.”

Reference: Beckford N, et al. Whānau Ora – A New Beginning. *Pacific Health Dialog* 2019;21(4):199-200. DOI: 10.26635/phd.2019.W0S.625



## F'INE: Nurturing the Future for Pasifika LGBTQI

The Lesbian, Gay, Bisexual, Transgender, Queer and Intersex (LGBTQI) community in New Zealand experience significant disadvantage across a range of areas affecting wellbeing.

For Pacific LGBTQI, the disadvantages are compounded further. F'INE, an LGBTQI specific provider, is working to change this by supporting Pacific LGBTQI individuals and their families to transform their lives and achieve their aspirations. Director and founder of F'INE, Phylesha Brown-Acton, understands the great need for support in her community. Phylesha's own experience as a Fakaifine or Niuean transgender woman in New Zealand has shaped her leadership for Pacific transgender and LGBTQI people over the last 25 years. **"A lot of Pacific transgender people and their families fall through the gaps of justice, health, education, housing, social development and so on—with Whānau Ora's model it allows them to be seen and gives them an opportunity to address their complex needs"** she says.

F'INE's empowerment philosophy centres on establishing a partnership with the family and individual, ensuring they are at the centre of decision making as they work towards achieving their goals and gaining independence. To date, F'INE has supported 75 Pacific individuals and their families navigate better futures. One example is Eden, a 27-year-old Cook Island Akava'ine or transgender woman, on the verge of homelessness and struggling with her university studies when she heard about F'INE from friends. Eden describes her interactions with Phylesha via F'INE as empowering. Receiving support to meet her aspirations from somebody who understood her experience enabled her to trust: "...for the conversation and the information to be provided to me from another transwoman, the connection was strong and immediate".

With F'INE's support, Eden achieved her first goal, to legally change her name and gender on her birth certificate and passport. Legal recognition as a woman was the first step in a long journey towards greater wellbeing, and a key to her decision to transition her gender identity. Eden started hormone replacement therapy, and gender-affirming treatments and her increased confidence, self-determination, and ability to engage with others propelled her further towards her long-term goals. Now completing her psychology degree, Eden is committed to be a voice for other Akava'ine, educating the Pacific community on transgender

issues. In 2019 she was awarded a scholarship to attend the Pacific Human Rights Conference in Fiji. **"What I hope for our community is more positive representation"** she says. Eden's transformation is just one example of the difference that F'INE is making in the LGBTQI and Pacific community.

Understanding and supporting the individual's cultural context is core to F'INE's work, as is promoting broader, structural change. F'INE advocates for the Pacific LGBTQI community to be accepted as an integral part of wider society, as they were with our Pacific ancestors. Phylesha explains: "In Hawaii, the Mahu played a significant role as front-line warriors, responsible for feeding the sacred priest. The same with Samoan culture, the dark nights – "Poula", the courting ritual between men and women. Only the Fa'afafine were allowed to go in-between and relay messages. We had very important roles back in those days. I'm wanting to peruse where our Pasifika [people] start to see how we play a very important role culturally". For Phylesha, using the appropriate cultural terms for Pacific transgender people is an important step in this work: "Pacific already have culturally appropriate identities which are very relevant to our place in society". Eden explains further "The definition of an Akava'ine is very different to the white transgender. When I talk to my friends and family about transgender, they have no idea what it means, but as soon as I say it's like Akava'ine then [they understand], they can relate to it and making sense of it gives them peace and they are not so fearful." Phylesha sums it up: the work of F'INE is about **"reclaiming the importance of who we were are as Pasifika LGBTQI, as Fa'afafine, Fakaleti, Leiti, Akava'ine, Vakasalewalewa and Fakaifine.** Getting people to no longer see the words as derogatory but that they are actually saying them from a place of love, and from a space of strength, power and pride".

*Reference: Moana S, et al. Pasifika Futures Whānau Ora: F'INE – Nurturing the Future for Pasifika. Pacific Health Dialog 2019;21(4):196-198. DOI: 10.26635/phd.2019.WOS.625*











## Supporting Tongan Families to Achieve Success and Prosperity

The first in a series of ethnic specific evaluations was undertaken in 2018 to understand the impact of PFL's Pacific Whānau Ora programmes on Tongan families.

The evaluation explores how Whānau Ora has supported and enabled Tongan children, families and communities to achieve success and prosperity in the areas of education, health, finance and culture.

**Achieving family outcomes:** Results indicated that Tongan families enrolling in Whānau Ora were experiencing acute financial hardship. All families accessing Core services were initially assessed to be of "high needs", and with Whānau Ora's support had progressed from their precarious situations at the time of enrolment. Financial hardships were in most cases due to low income, high living costs, supporting new migrants family members and limited accessibility of support services. Some parents' significant health problems impacted employment opportunities.

The evaluation found that all families had effectively achieved their immediate and short term goals such as reducing debts and implementing a saving plan. While some had become entirely debt-free, others were getting close. Families were making progress towards achieving long term goals, such as gaining tertiary qualifications or building a small business. Through the Innovation programmes, families have achieved greater financial literacy—examining spending and better understanding their money systems. Modifying shopping habits in turn, contributed to adopting healthier, more sustainable lifestyles. Families in the Small Grant programmes also reported benefits to their health, financial, community connectedness and educational outcomes and shifts to healthier lifestyle choices were key outcomes of these programmes.

**Addressing short-term needs for long-term success:** The significant financial contribution from PFL Whānau Ora stood out as the most useful contribution for families. Through the Core Navigation Programme, this financial contribution allowed families to address immediate, short term needs (such as the payment of outstanding debts or provision of food) so that they could move on to address more long term goals such as continuing education or setting up a business to increase family income. The financial help also supports children's educational and health needs, thereby strengthening parents' capacity to provide for their children and fulfil their responsibilities as parents.

**Strengthening family dynamics and relationships:** The value of PFL Whānau Ora also extended to strengthening family dynamics. The Whānau Ora approach acknowledges the capacity of families to find solutions to their problems. Findings show that families were ready to seek help, work with navigators to identify their needs, set goals and work together to implement those plans. The skills gained from the range

of workshops and training programmes were found to have a significant impact. Knowledge of financial literacy, physical activities and healthy eating are benefits that remain with the parents for life. Innovation and Small Grants programmes also provided quality time for families to work together to achieve their goals.

**Navigators—bringing the koloa (treasures) to the family setting:** The success of Whānau Ora depends to a large extent on the unique skills of navigators, as they engage and guide families through assessment, establishing goals and family plans, and supporting them to achieve those outcomes. They are advisors, mentors, brokers, trainers, and much more. Findings point to the qualities and skills that are essential for an effective navigator. They may include but are not limited to the following: empathy, adopting a strengths-based approach, knowledge of the New Zealand system and support services available, good problem solver, skilled facilitator and culturally competent with an understanding of the core cultural values of faka'apa'apa (respect), mamahi'ime 'a, lototō, and tauhi vā (maintaining reciprocal relationships).

**Success and prosperity:** The achievement of outcomes led many parents to believe that they have achieved success and prosperity. Success was mainly viewed as achieving goals established for their families, along with "not struggling", "being happy", "being able to meet their needs", and/or "being able to meet the needs of their children". Parents saw prosperity as something that was more long term. For some it as the knowledge, skills and values acquired from the programmes, while others described it as "seeing my kids happy" or "being able to help others". For some parents prosperity was feongoongoi (shared understanding or consultative approach to decision making) or other positive family dynamics. While for others such as Saane below, success and prosperity are mo'ui fakapotopoto (living sustainably). She explains:

**"Yes, I have achieved success and prosperity, I think Whānau Ora knows that we can settle our bills on our own now. Whānau Ora does not only provide financial help but it also trains and advises us on how to live... Even though there are times when we crawl but there is still forward movement, as long as there is forward movement. As the saying goes, if you bring a fish today you can eat it and it is finished, but if you teach yourself to fish, you can get fish for your family any time."**





## 4. Our Work

Commissioning activities 2018/19

### Core Commissioning

Core commissioning involves working with partners to support Pacific families across New Zealand achieve their dreams and aspirations by improving their family outcomes.

This year's investment was \$9.3 million.

The intention is that regardless of where a Pacific family lives, they are able to access Whānau Ora support services. Core Commissioning employs a navigation model where families are referred or self-referred to a service provider, they undertake an assessment across four outcome domains and complete a standardised assessment tool. They develop a family plan and focus on the priorities that the family identify. They are supported by a navigator to connect them with the resources they need to succeed. Funding for the programme requires providers to allocate and account for 60% of the funding per family to be provided 'in kind'. This approach ensures that families are the actual beneficiaries of the programme.

In 2018/19, we worked with 17 core commissioning partners, providing support to 3100 families, well above target of 2959 families:

- ▶ **F'INE**
- ▶ **The Fono**
- ▶ **Kaute Pacific Trust (Aere Tai Collective)**
- ▶ **Pacific Home Care Trust**
- ▶ **South Seas Healthcare Trust**
- ▶ **Community Approach**
- ▶ **The Fonua Ola Network**
- ▶ **Taeaomanino Trust**
- ▶ **Aotearoa Tongan Health Workers Trust**
- ▶ **He Whānau Manaaki o Tararua Free Kindergarten Association**
- ▶ **Mt Wellington Integrated Health**
- ▶ **Nelson Tasman Pasifika Trust**
- ▶ **Marlborough Pacific Trust**
- ▶ **Pacific Island Advisory and Cultural Trust**
- ▶ **Fale Pasifika o Aoraki Trust**
- ▶ **Etu Pasifika Ltd**
- ▶ **Pacific Trust Otago**



## Commissioning for Innovation

Innovation programmes involve working with partners to support families to achieve their aspirations in one or more outcome areas. This commissioning approach focuses in discrete areas of focus that families have indicated a need to solve and allows us to be flexible and responsive to opportunities that may arise in the future.

This year's investment was \$2.2 million. Our innovation partners reached 4418 families, an increase from 4166 in 2017/18 and on target for delivery.

### ► Key achievements in 2018/19

In the economic and education domains, our partners have made assisted Pacific families to make gains in family business start-ups, lifting academic performance, completion of trades training, and completing financial plans and reducing debt.

### ► Cook Island Development Agency NZ (CIDANZ) – One Community S.H.E.D.

The one COMMUNITY S.H.E.D – is a think-tank incubator that grows business ideas for social and economic development through a collaborative model of development, production, knowledge sharing and financing. Families are supported to prototype, test and grow various ideas grouped into specific co-operatives under the one brand.

### ► Vaka Tautua – Financial Literacy

Vaka Tautua provides financial literacy to Pacific families caring for family member(s) with a disability or are elderly. The programme includes an eight-week workshop and one-on-one financial coaching in the families' homes for another eight weeks. All financial coaches are Pacific and are trained through a partnership with the Commission for Financial Capability.

### ► Ōtāhuhu College – STEM Leadership Programme

The STEM Leadership Pipeline engages Pacific families in a Science, Technology, Engineering and Mathematics (STEM) programme designed to increase the number of Pacific students entering and completing their tertiary studies and degrees. The programme engages the whole family to inspire, motivate and empower Pacific students to successfully enter and complete tertiary studies and take up STEM courses.

### ► Oceanic Career Academy

Oceania Career Academy is a Pacific-owned and led Private Training Establishment that delivers NZQA Level 1 to 3 Building, Construction and Mechanical Engineering Apprenticeship Training for Pacific young people.

### ► The Fono (The Village)

The Village delivers a holistic approach to mentoring and training that offers pathways to allow youth at risk an opportunity to succeed. The Village's strategy is to extend the mentoring of individual youth into effective mentoring within families, primarily in the form of parenting programmes targeting the specific and unique needs of Pacific people.

### ► Wellington Tongan Leaders Council Trust

Wellington Tongan Leaders' programme focuses on improving employment and health outcomes and increasing access and participation of Tongan families to services. This successful collective of Tongan church leaders serves as an information hub connecting Tongan families to key services, disseminating information and addressing the above priorities through a series of workshops.



### Key Innovation Outcomes (Economic Domain)



**842** families have  
**reduced debt**



**896** families now  
**on a pathway to  
increased income**



**949** families have  
**completed financial plans/  
budgets**



**125** families are  
**now in employment**



**45** families with  
**business startups**

### Key Innovation Outcomes (Wellington Tongan Leaders)



**50**  
families have  
**completed a health plan**



**40**  
families achieved  
a **health goal**



**30**  
families have **improved  
their housing conditions**



**5**  
families have  
**found employment**

### Key Innovation Outcomes (Vaka Tautua)



**335** families have  
**reduced debt by 5% or  
more**



**518** Pacific families  
have **completed financial  
plans or budgets**



**362** families have  
**made & started on their  
pathway to increase their  
income**



**25** families are **on a  
plan to own their own  
businesses**

### Key Innovation Outcomes (The Village)



**85%**

(22/26) of families are **now connected to their communities**



**67%**

(4/6) families have **reduced debt by 5% or more**



**86%**

(6/7) of families **completed financial plans**



**94%**

(30/32) of families are engaged in support to achieve **age related standards.**

### Key Innovation Outcomes (CIDANZ)



CIDANZ supports **45 family business** start-ups in the following co-operatives:

- **27 families** across oneBASKET 'food' business
- **16 families** across oneHERITAGE 'arts/ craft/dance/music/performance business
- **8 families** across oneTRADES 'trades' business
- **3 families** across oneBODY 'wellness' business
- **4 families** (graphic/marketing/social media, Financial, Tutoring, Transport, Civil Engineering) other business.



Identifying and developing **60 emerging leaders**



Creating **120 jobs** within the enterprises, pop-up shops and CIDANZ's operations team



**425** families **completed financial plans/budgets**



**503** families **reduced debt by 5% or more**

### Key Innovation Outcomes (Oceania Careers Academy)



**532** of OCA students are **studying towards a level qualification** or are **in apprenticeships/traineeships**.



**86** have **transitioned onto further study at tertiary level**—this includes electrical engineering, automotive/mechanical, engineering, & applied technology.



**275** have **completed a level 3, 4 or higher trade qualification**

### 2018 Academic Achievement Results for Ōtāhuhu College STEM students



**78%** exceeded Level 2 National achievement rates of **76%**



**70%** exceeded Level 3 National achievement rates of **64%**



**38%** exceeded Pasifika University Entrance achievement rates of **26%**



## Commissioning for Communities

Commissioning for Communities (or small grants fund) enables small community organisations who work with largely volunteer groups to support Pacific families. The work these organisations do is often at the heart of our Pacific families lives.

In 2018/19, 773 families participated in the programmes delivered by commissioning for communities' partners, an increase from 666 in 2017/18 and 20% above target. This year's investment was \$300,000.

### Commissioning for Communities key outcomes

Highlights of delivery by our partners in 2018/19 included the following:

- **Kimi Hauora Marlborough** has supported local Pacific families with driver licensing, budgeting and business development; primary health care enrolment and vaccinations; and English language learning.
- **Atafu Tokelau Community Group** in Porirua supported 25 families to participate in the "au tiutiuga" programme that promotes and maintains the Tokelauan culture; and 8 families participated in a two-day app design programme.
- **The Fotumalama O Le Taeao Aoga Amata** early childhood centre connects young children with older people in rest homes, strengthens Samoan culture and language, and engages children in healthy cultural food preparation.
- **Pacific Islands Advisory and Cultural Trust** in Invercargill held talanoa sessions with health professionals on topics of health concern to families; and cultural festivals for children.
- **South Auckland Tongan SDA Church** delivers church-based health promotion programmes, utilising families and community leaders. 22 families have participated in nutrition cooking demonstrations, 34 participated in Zumba and 42 families participated in a sports tournament.
- **Tagata Atumotu Trust in Christchurch** engages matua through Zumba classes; promoting healthy eating choices; and working with a registered nurse, improving management of health conditions.
- **The Pacific Vaka Haofanga (Safer Boating)** programme, led by **Taulanga U and Tonga Advisory Council**, has engaged 63 families in safer boating on the Kaipara Harbour, established a community life jacket hub and positive parenting programmes.
- **The Tuvalu Auckland Community Trust** has delivered community workshops in such areas as financial capacity building and business start-ups, and sponsored community events that promote health, youth leadership and community connections.
- **Vinepa Trust** runs a weekly study hub supporting academic learning for children at all school year levels. The study hub supports resiliency in learning, and an environment where children and young people are free to seek help.
- **Solomon Islands Society of Waikato** provides support to the growing community in the Waikato, including community network events and sports nights, and opportunities for leadership development.
- **Fale Pasifika (Northland)** has delivered six-week Cultural Awareness Pasifika Programmes reaching 20 families in the area.
- **Fale Pasifika o Aoraki** delivers Moui Malosi exercise programme reaching nearly 40 families in Oamaru and Ashburton, as well as educational support to 4 families, and cultural and language classes to 52 families in the area.
- **Tongan Youth Trust (Auckland)** has 68 families registered with its NCEA mentoring hub programme delivering weekly study skills support.
- **South Waikato Pacific Islands Community Services** has engaged 33 families on healthy living, fitness and connectedness to Cook Island culture.
- **Buttabean Motivation** engaged with families with obesity challenges

## Key Commissioning for Communities Outcomes

## Leadership, Culture &amp; Language



**65** children of ECE age are **learning the Samoan language at school**

## Living Longer, Living Better



**42** families **participated in food and nutrition classes** delivered by 5 of the community partners



**160** families with children and youth from Atafu Tokelau, Fale Pasifika Northland, Fotumalama, Rotorua Fijian Community, SWPIC and Solomon Island Society of Waikato **are learning about their cultural identity, language, traditional dances & food** through various community programmes



**301** families **participated in various physical activities** such as sporting tournaments, siva Samoa (matua fitness), Zumba and other forms of group fitness

## Supporting Educational Success



**169** students participating in **educational support programme**



**2** students became **academic scholars & earned excellence blazers**



**4** students who participated in the NCEA mentoring programme **have graduated from university**

## On A Pathway to Financial Freedom



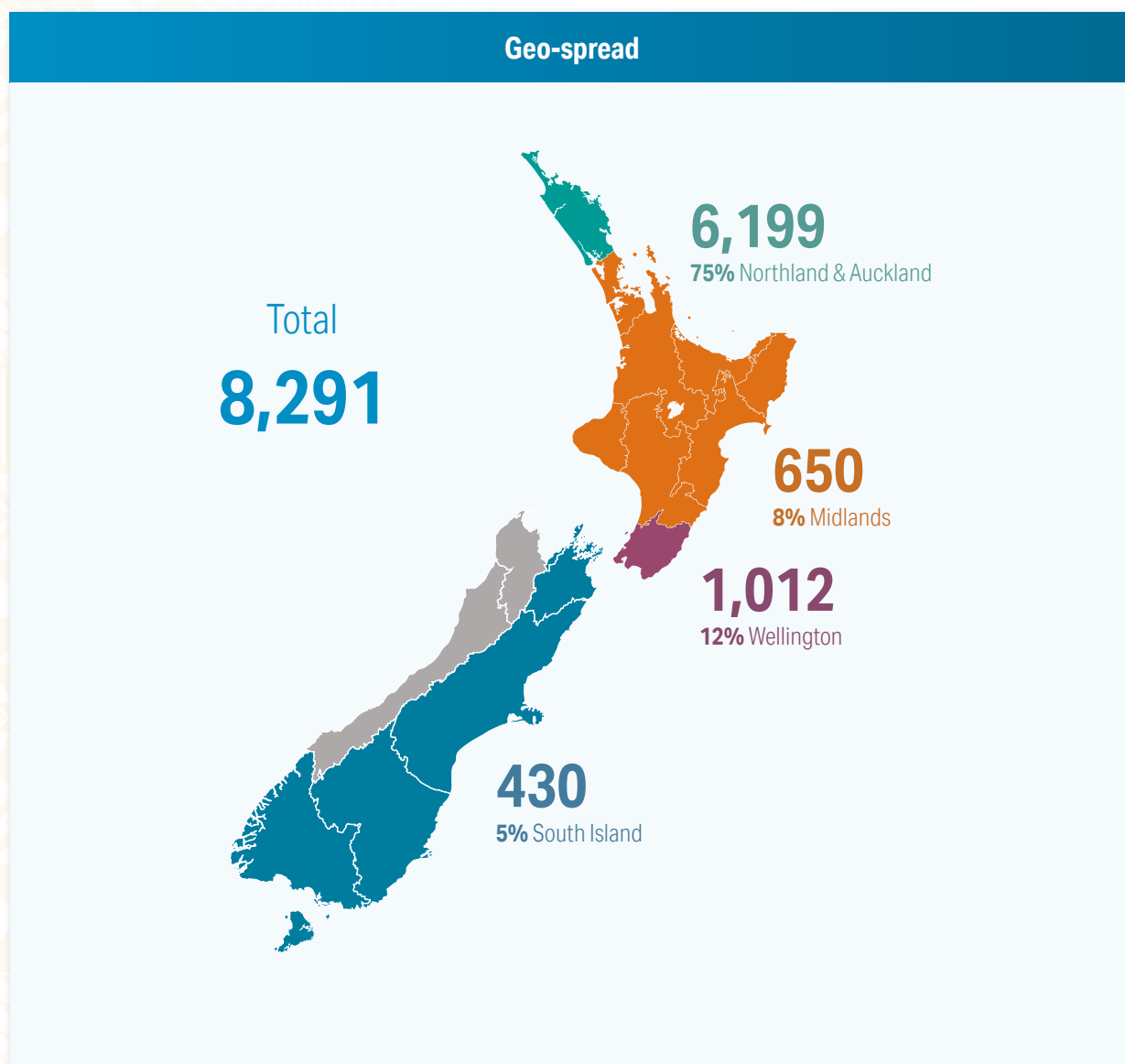
**55** families participated in a **financial literacy programme**

## Our Communities

### Geographic spread

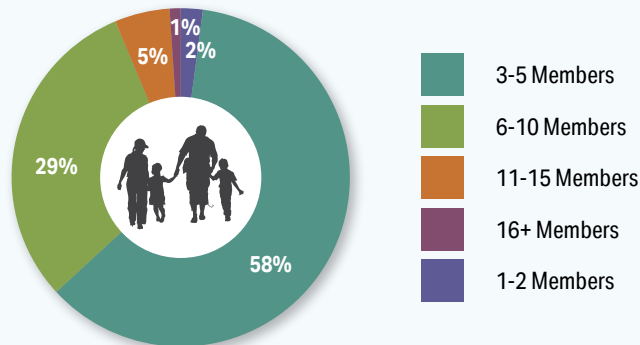
The geographic spread of families engaged in Pasifika Futures commissioning covers the length of New Zealand, from Invercargill to Kaitiāia. Three-quarters (75%) of our families live in Auckland (6,199 families) followed by Wellington at 12% (1,012 families).

A smaller but significant number of Pacific families live in the Midlands region (8%, or 650 families), and the South Island (5%, or 430 families). The residence of engaged families largely corresponds to Pacific population proportions reported in 2013 individual Pacific census data.

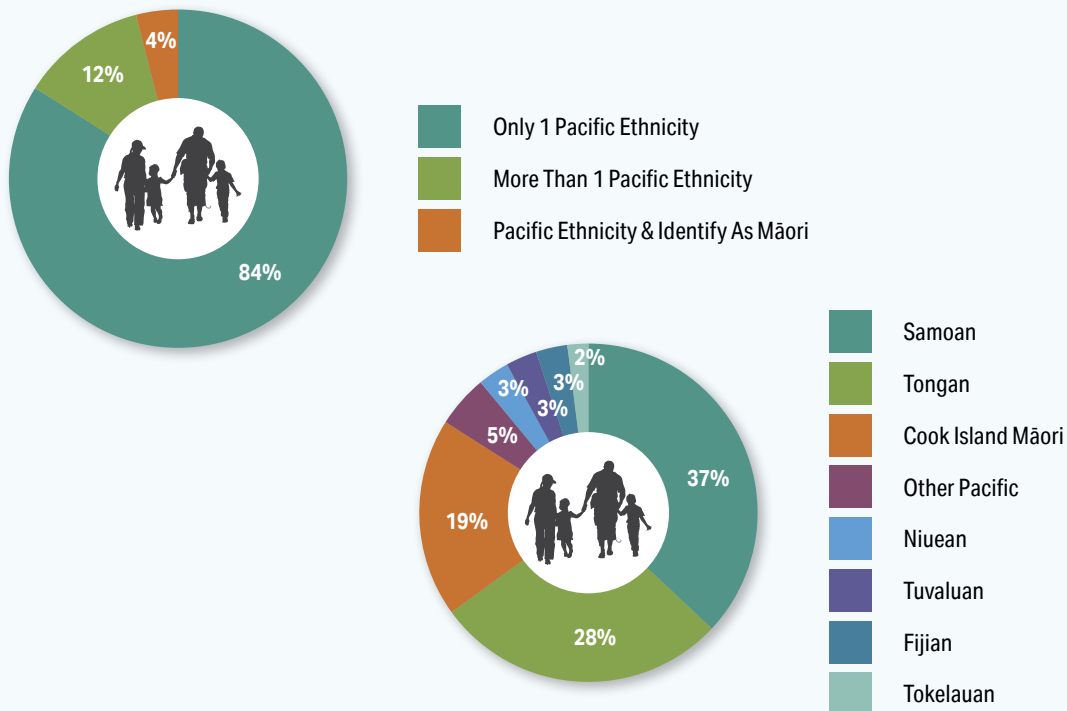




## Family Size



## Family Ethnicity



We have a diverse representation of Pacific ethnicities, with families identifying with over 13 different Pacific ethnicities. The majority of families identify as Samoan (37%, or 3064 families), followed by Tongan (28% or 2306), Cook Island Māori (19% or 1543). Smaller Pacific ethnic groups include Niuean (3% or 257 families), Tuvaluan (3% or 252 families), Fijian (3% or 237 families), and Tokelauan (2% or 197 families). A sizeable majority (84%) identified as only one Pacific ethnicity, and

12% identified as more than one Pacific ethnicity. The average family size is 5 members, with 35% (2938) of the engaged families consisting of 6 or more family members. The majority (58%, 4838) of families consist of 3-5 members, 29% (2435) have families of 6-10 members, and 6% (503) had more than 10 members in their family. A further 4% or 326 of our families did not report their family size.



## Measuring the Outcomes That Matter to Pacific Families in New Zealand

Knowledge of Pacific families progress and success in achieving outcomes is a critical component of our strategy. Understanding how well families are engaging and making progress towards prosperity and wellbeing is essential to enabling performance and success for Pacific families.

Our evidence shows year on year increases in the number of Pacific families engaging in Whānau Ora. Since 2014, more than 15,000 families, made up of 81,000 individuals, have engaged in Whānau Ora. This comprises 27% of the Pacific population in New Zealand, engaged in just five years.

We have seen first-hand that Pacific families often face complex and multi-dimensional challenges. However, those engaged and enabled through Whānau Ora are making significant changes and achieving their goals.

The foundation of tracking progress among our Pacific families is our Measurement Assessment and Scoring Tool (MAST) tool. This allows tracking across four aspiration outcome domains (financial freedom; lifelong learning; living longer and better; leadership, culture and community) for the Pacific families we work with.

Importantly, the families themselves choose the areas that matter to them, and our navigators work with families to achieve positive changes in their lives. Our success is their transformation, and after two years in Whānau Ora, 87% of high needs families (764 out of 867) have reduced their need level.

### Financial freedom

On entry to Whānau Ora, the majority of families are in high need. Baseline MAST data shows 77% of families are not able to meet basic living costs and 72% of Pacific families earn under \$40,000 per year. Even within this context, after families are engaged and enabled in Whānau Ora, families are making significant, impactful changes in their lives. Families are reducing debt improving their financial capability, and making their way on pathways to higher income and employment.

In 2018/19, we found through our MAST monitoring that:

- 69 families now own their own homes, an increase from 5% at first assessment to 7% by the end of the 2018/19 year.
- The proportion of families earning over \$40,000 increases from 27% at initial assessment to 48%.
- Families able to meet basic living costs increases from 23% to 50%.
- Families with no or low debt increase from 21% to 43%.
- The proportion of families self-assessing as financial independent quadrupled from 4% to 16%.
- Those able to save 5% or more of income increased from 2% to 12%.

## Lifelong learning

Pacific families tell us that educational success and achievement is an important family goal, particularly for children and young people. Pacific families and young people want to gain the skills and knowledge they need to achieve the qualifications, jobs and careers they aspire to.

The evidence across all commissioning streams shows that Pacific families are succeeding in education and achieving lifelong learning outcomes. Families continue to progress in this domain across early childhood education, schooling and in tertiary, trades and training. Once engaged through Whānau Ora, improvements for families included:

- Families with ECE aged children who enrolled in ECE increased from 36% at initial assessment to 74% by the end of the 2018/19 year.
- Families with children meeting or exceeding age-related standards at school increased from 53% to 85%.
- Families supporting their children's learning increased from 49% to 83%.
- Families with school leavers engaged in education, employment or training increased from 46% to 80%.
- Families with children completing tertiary, trades or trainings increased from 40% to 61%.
- Families literate in English increased from 29% to 51%.

Pacific families in the Ōtāhuhu College STEM (science, technology, engineering and mathematics) programme are achieving, supporting and nurturing educational success. Pacific students' science participation has increased. Ōtāhuhu College STEM students outperforming national benchmarks in by 2% in NCEA Level 2 (78% pass rate), 6% in NCEA Level 3 (70% pass rate) and 12% in University Entrance (38% pass rate). These have been a direct result of the work their navigators have done for and with Pacific Students and their families engaged in the STEM programme.

## Living longer and better

Pacific families tell us they want to live longer and better lives, and nearly 5000 Pacific families have prioritised health, working with our Whānau Ora navigators. The evidence across the network shows us that families are achieving significant health goals.

Through their health plans, and in partnership with health professionals, families are becoming active and are eating healthy, becoming smokefree, engaged in screening programmes, enrolled in primary health care, and are managing their long-term conditions. Since engaging with Whānau Ora, notable improvements recorded through MAST include:

- Engaging in regular physical activity and making healthy eating choices from 12% at initial assessment to 38% by the end of the 2018/19 year.
- Families who are smokefree increased from 12% to 25%.
- Families where all are fully immunized increased from 37% to 56%.
- Families where all are up to date with cancer screenings increased from 15% to 33%.
- Those with long term conditions are managing their health with health professionals, increased from 44% to 83%.
- For many of the families who have become smokefree, the motivation to stop smoking has come about through activities outside of health promotion. For example, family financial planning with all family members sitting around the table working together on the family budget has led to many family members giving up smoking.

## Leading and caring for our families, community and country

Pacific families are strong in their cultural capital and are actively participating in their communities. The ability to speak a Pacific language, and actively participating in the community are important contributors to wellbeing, and MAST data shows improvement in these and other indicators:

- Families able to converse in a Pacific language increased from 42% at initial assessment, to 64% by the end of the 2018/19 year
- Resolving conflict non-violently increased from 60% to 83%
- Living in a safe and supportive environment increased from 60% to 84%.
- Elderly are safe, healthy, connected, and independent increased from 46% to 81%.



## Sponsorship

Sponsorship of targeted community events and initiatives is a key strategy of ensuring the Whānau Ora story throughout the Pacific community. Sponsorship is funded out of PFL's annual budget. Below is a summary of our sponsorship last year.

### ANZEA conference

Pasifika Futures was a gold sponsor of the 2018 Aotearoa New Zealand Evaluation Association conference held in Auckland. In addition to providing financial support, we funded conference attendance to 20 Pacific leaders from across our organisation and commissioning partners.

### Christchurch Tongan Youth Council

This group held a three-day event in September 2019 to officially open Tongan Language week. This event brought together youth to celebrate through traditional Tongan music and dance, and learning opportunities for young people to learn their Tongan language and culture.

### Tongan Society South Canterbury

Pasifika Futures sponsored event in September 2019 to celebrate Tongan language week which was South Canterbury's largest event that celebrated being Tongan. They also shared Tongan Culture through performances in local schools and the community.

### Samoa College 65th Anniversary Ball

The Samoan Chapter of the Samoa College Old Pupils Association celebrated the achievements of Samoa College Past pupils who have made considerable contributions to their areas of work and the Samoan communities and Pacific Communities in NZ and in Samoa during this event, held at the in Auckland in December 2018.

### Pacific Inc.

This organisation has played an instrumental role in progressing and promoting Pasifika women across Aotearoa for the last 42 years. In November 2018 Pasifika Futures supported their Fundraising Dinner "Celebrating Pacific Women" with the proceeds going towards funding Scholarships to advance Pacific women in their chosen fields of study.

### Sosaiete Aoga Amata i Aotearoa (SAASIA Inc.)

Pasifika Futures support SAASIA's celebration of its 30th Anniversary in November 2018. SAASIA is a not for profit organisation established 30 years ago to oversee and provide relevant Samoan Early Learning Support for Teachers in Aoga Amata (Samoan Early Learning Services) across NZ.

### Sunpix Pacific Peoples Awards

Pasifika Futures sponsored the 'Health and Well Being' Category of the SUNPIX Pacific Peoples Awards held in November 2018 in Auckland. This year's award recipient was respected Pacific General Practitioner, Tagaloa Dr Andrew Chan Mow. Tagaloa practices in the health clinic of Whānau Ora partner South Seas Healthcare. The event was well attended and had some television coverage.

### Inaugural Tatau Practitioners Workshop

Epiphany Trust with the support of the Samoan Community and the Auckland city council hosted the Inaugural Tatau Practitioners Workshop in May 2019. The workshop brought together Master Tattooist Su'a Petelo Suluape and other Tufuga (tattoo artists), health professionals and other relevant stakeholders to have Talanoa on how an ancient and treasured Samoan artform the Tatau is protected and preserved through promotion of appropriate safe practices by Tufuga.

### Christchurch Need Trust – Polyfest Canterbury 2019

This important annual Cultural event in Christchurch's Calendar was a huge success and was a welcome celebration demonstrating the diversity that is Christchurch. The event was held in May 2019 following postponement due to the tragic events of March, and the Christchurch community witnessed a display of Cultural performances of song and dance, arts and crafts, Polynesian cuisine and much more. The cultures represented included Samoan, Tongan, Cook Islands, Fijians and other Pacific groups. Audience numbers were estimated to be at least 10,000.



### Anau Melie Women's Development Group

This group was formed to help develop and maintain a Tongan traditional artform that for the Tongan people in New Zealand is slowly fading and is in danger of being lost and forgotten. The Group will run "Lalanga Kie" workshops an ongoing project to further develop the different skills and techniques of the Tongan Lalanga culture. Anau Melie's AIM is to educate and teach Tongan women the importance of holding onto and to revitalise this important Tongan artform because if these techniques and skills are lost, it will be very difficult to maintain and retain this knowledge for future generations. Women will be taught how to create 'Lalanga fala fatu fa (30meters)' - fine mats and the cultural value and meaning of the different ta'ovala.

### Alofa Fundraising Concert

The Alofa Concert was open to the public and raised funds for the 'Our People, Our City' fund, which was set up by the Christchurch Foundation helping those affected by the Christchurch terror attacks. The event is said to be a Pacific expression of love for the Muslim community and will feature iconic Pacific artists. The event was attended by key members of the Muslim community including the chairman of the New Zealand Muslim Community. The Government supported the event, and was represented by the Pacific Cabinet Ministers, the Honourable Carmel Sepuloni and the Honourable Aupito William Sio.



## 5. Our Organisational Base

### Our Leadership



**Mrs. Debbie Sorensen cct**  
Chief Executive



**Taulapapa Wilmason Jensen**  
Deputy Chief Executive



**Mrs. Seini Jensen MALLB**  
Director of Knowledge & Evaluation

### Our Partnerships

Relationships are the core to improving outcomes for Pacific families. Pasifika Futures has been intentional about establishing, nurturing and growing strong and positive relationships with like-minded organisations with similar values and priorities. Our range of partnerships have grown and deepened, across philanthropy, government agencies, and sector specialist organisations. Highlights of the past year are discussed below.

#### Mosque Shootings Christchurch

Pasifika Futures supported Christchurch Whānau Ora Partner Etu Pasifika during the Mosque Shootings in March 2019. Etu Pasifika, an integrated primary care and Whānau Ora service was 'locked down' in the CBD, and had five enrolled patients directly affected by the shootings, including one fatality. Support included activation of emergency response protocols and deployment of additional clinical support. Whānau Ora teams proactively reached out to the affected families to offer support in the days immediately following the shootings. Pasifika Futures sponsored the Pacific Vigil held in Christchurch by the Pacific community of Christchurch for the local Muslim population. The event featured all Pacific leaders from the community, and families directly affected by the shootings.

#### Canterbury District Health Board

The ongoing relationship between the Canterbury District Health Board (CDHB) and Pasifika Futures is progressing on a range of fronts, in particular the development of an innovative model of care for an integrated primary and Whānau Ora service. Other initiatives include mental health support in schools; aligning contracts to improved health outcomes; and exploring how school and community oral health services can better link with Pacific families. The DHB is highly supportive of Pasifika Futures' integrated behavioural and primary health care model, where we place families' needs and aspirations at the heart of what we do. A joint appointment was made at CDHB for a senior Pacific Portfolio Manager who will work with Pacific partners in Canterbury to improve outcomes.

#### Commission for Financial Capability

Vaka Tautua provides financial literacy to Pacific families caring for family member(s) with a disability or are elderly. The programme includes an eight-week workshop and one-on-one financial coaching in the families' homes for another eight weeks. All financial coaches are Pacific and are trained through a partnership with the Commission for Financial Capability



### Rata Foundation

The Rata Foundation has an endowment fund of over \$585 million and services the regions of Canterbury, Nelson, Marlborough and Chatham Islands. Pasifika Futures has initiated a partnership to support Pacific communities in their funding region.

### Electoral Commission

Our partnership with the Electoral Commission continues to go from strength to strength. In 2019, the Electoral Commission initiated discussions with us to scope a project to provide further knowledge and insights into the electoral behaviour of Pacific peoples in the key electorates of Mangere, Manurewa and Manukau with the view of increasing electoral participation amongst Pacific communities.

### JR Mackenzie Trust

Our work with JR Mackenzie Trust has produced a proposal for a Strategic Partnership to enable the Trust's ability for effective grant-making by producing a series of Knowledge Products (Strategy and Publications) highlighting Pacific status in New Zealand, and Whānau Ora evidence-based approaches to equity and family outcomes.

### Data Futures Partnership

The re-convened Data Futures Partnership have sought to scope a joint project with Pasifika Futures regarding the social license for the use of data and information in the social services area, specifically Whānau Ora. The project being scoped will focus on engaging directly with families in the Whānau Ora programme and explore their views of how data is being used, and views on how data could be used in the future. This is critical in the partnership the programme has with families.

### Department of Prime Minister and Cabinet

Pasifika Futures has met with lead staff from DPMC to discuss the Child Wellbeing Framework. Pacific families, despite clear social need, do not feature in current drafts of the Wellbeing Framework, or reflected in priority areas of work. Agreement has been reached that Pasifika Futures will facilitate engagement directly with Pacific families, and navigators in the Whānau Ora Programme. Preparations for this work was underway at the conclusion of the 2018/19 year.

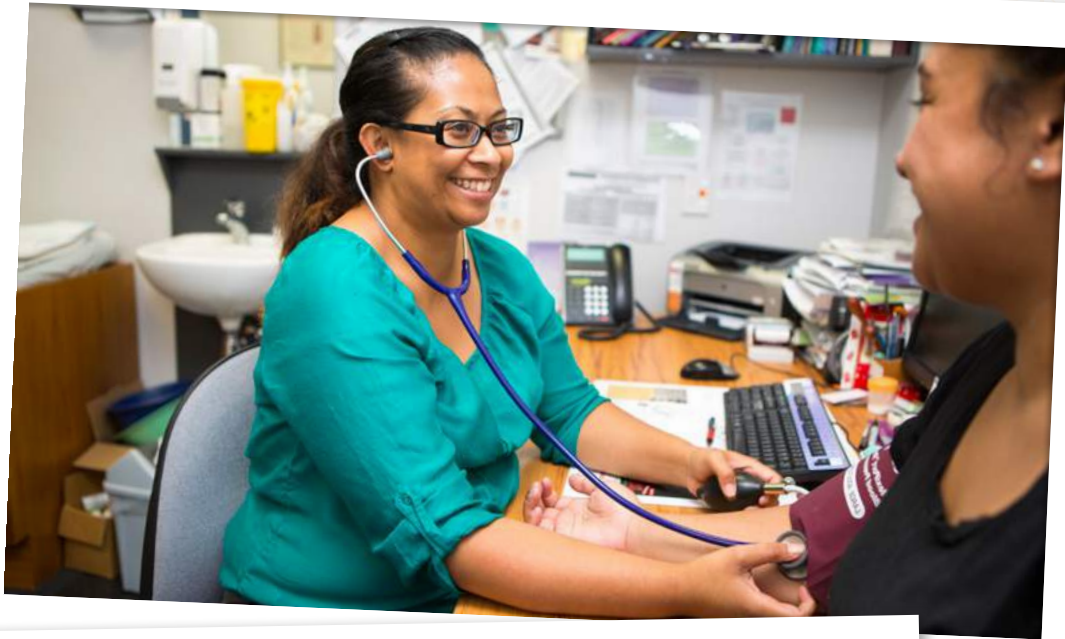
### Ministry of Pacific Peoples

In 2018, Ministry for Pacific Peoples engaged face to face with communities around the country. The insights and feedback received at these meetings contributed to the Pacific Aotearoa Vision statement and priorities. Pasifika Futures were involved in this work, which included leading a Pacific data sensemaking workshop to inform the Pacific Vision.



## Our People

Name	Qualification	Position
Mrs Debbie Sorensen	CCT,CMInstD,NZRPN	Chief Executive
Taulapapa Wilmason Jensen	BA,LLB	Deputy Chief Executive
Mrs Seini Jensen	BA/LLB,MA(Hons.)	Director of Performance & Evaluation
Ms Melitta Rigamoto	BHSci, PgDipPH, MEval	Manager, Evaluation
Dr Jesse Kokaua	MSc,PhD Epidemiology	Evaluator
Ms Saneta Manoa	BHsci, PgDipPH, MPH (Hons)	Evaluator
Ms Mata Nanai	BA (in progress)	Evaluator
Mr Leala Fitu	MSc	Evaluator
Mrs Eseta Finau	ONZM,BA,MPH,NZRGON	Manager, Family & Community Relationships
Mrs Gina Harvey	BSc	Director of People
Mrs Sieni Voorwinden	BA,LLB	Partnership Manager, Auckland
Mr John Natua	BSocSc,MPH	Partnership Manager, Midlands
Mr Amanaki Misa	MCM, MBA	Partnership Manager, South Island
Mr Malcolm Andrews	BHSc	Health Engagement Manager
Ms Melanie Iosefa	BAcc,DipBS	Strategic Accountant
Mrs Melissa Fidow	BCs	Project Manager
Mr Craig Sionetuato	BA	Project Manager
Mr Raymond Pritchard	Microsoft Certificate	IT Project Manager
Mrs Rosemary McGlynn	BBus(Accounting), CA	Director of Finance
Ms Melanie Iosefa	BAAc, DipBus Studs	Financial Accountant
Ms Rachel Flavell	DipBus	Management Accountant
Mr Micah Tau	BBus (Accounting and Economics)	Assisstant Accountant
Mrs Tu Maoate	CBAC Level 2, Computing L2	Receptionist, Auckland
Ms Pesi Sina	Certificate of Business Administration	Receptionist, Wellington
Mrs Winona Ngaro	Master Applied Practice: Future Technologies	Data Analyst
Mr Chanel Bristow	BDes	Graphic Designer
Mr Poasa Cama	MB ChB (In Progress)	Student Placements
Mr Lorenzo Havili	BHSc (In Progress)	Student Placements
Ms Ateliana Taufu	BHSc (In Progress)	Student Placements





*magafaoa* **fāmili** *āiga*  
*kōpu tangata*  
*fāmili* **vuvale**  
*kāiga* *kōpu tangata*  
*magafaoa* *kāiga*  
**āiga** *vuvale*

# Pasifika Futures Ltd

Financial Statements

For the Year Ended

30 June 2019



# Our Financials

**Pasifika Futures Trust**  
**Financial Statements**  
**For the Year Ended 30 June 2019**



## Pasifika Futures Trust Contents

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Trust Directory .....	2
Statement of Comprehensive Revenue & Expenses .....	3
Statement of Financial Position .....	4
Statement of Changes in Net Assets .....	6
Statement of Cash Flows .....	7
Notes to the Financial Statements .....	8
Auditors Report .....	18



## **Pasifika Futures Trust**

### **Directory**

### **As at 30 June 2019**

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**Business Activity**  
Commissioning Agent

**Corporate Trustee**  
Pasifika Futures Limited

**Chartered Accountant**  
OBCA Limited  
197 Omaha Drive, RD6  
Warkworth 0986

**Bankers**  
ASB Bank Limited

**Solicitors**  
LawWorks  
Level 10, 2 Emily Place  
Auckland 1010

**Auditors**  
Forbes Audit and Accounting Limited  
Level 3, 86 Parnell Road  
Auckland 1052

**Charities Services**  
Registration Number: CC51490  
Registration Date: 25 February 2015

**Corporate Trustee Company and Charities Services Details**  
Company Number: 4978639  
Incorporation Date: 24 February 2014  
Registration Number: CC51489  
Registration Date: 06 March 2015

**Board Members**  
Dr. Tearikivao Maoate ONZM, FRACS  
Dr. Francis Agnew MNZM, FRANZCP  
Dr. Siniva Sinclair FAFPHM  
Sir La'auli Michael Jones KNZM, MNZM



**Pasifika Futures Trust**  
**Statement of Comprehensive Revenue and Expenses**  
**For the year ended 30 June 2019**

	Note	2019 \$	2018 \$
<b>Revenue from Exchange Transactions</b>			
Conference Revenue		-	22,087
Government Contract Revenue		18,015,043	17,048,588
Interest Received		16,462	24,390
Lease Revenue		-	33,143
Management Fee Revenue		-	71,436
Other Revenue		400	-
<b>Total Revenue</b>		<b>18,031,905</b>	<b>17,199,644</b>
<b>Expenses</b>			
Accountancy, Audit & Bank Fees		(4,997)	25,281
Bad Debts		-	-
Commissioning Expenses		13,975,877	12,640,974
Depreciation	7	92,106	155,721
Emergency Funding		-	41,225
Employment Expenses		(1,342)	2,187,439
Governance Expenses		-	138,818
Group Management Fee (including IP Licence Fee)		3,883,531	580,690
Insurance		-	23,331
Interest Expense		-	11,778
IT Expenses		668	140,775
Lease Expense – Property		-	188,809
Lease Expense – Equipment		-	20,231
Loss on Sale of Assets		-	9,192
Meetings & Conferences		36,566	146,360
Office & Administration Expenses		-	38,745
Professional Fees		6,625	2,813
Promotion & Sponsorship		16,100	85,081
Property Expenses		-	53,686
Travel Costs		-	276,122
<b>Total Expenses</b>		<b>18,005,135</b>	<b>16,767,071</b>
<b>NET SURPLUS</b>		<b>26,770</b>	<b>432,573</b>

The accompanying notes form part of these financial statements.  
 These financial statements should be read in conjunction with the attached Audit Report

Page 3





**Pasifika Futures Trust**  
**Statement of Financial Position**  
**As at 30 June 2019**

	Note	2019 \$	2018 \$
<b>Current Assets</b>			
Cash and Cash Equivalents	5	370,848	426,793
Short Term Investments		-	302,306
Accounts Receivable from Exchange Transactions		785,249	121,946
GST Receivable		108,378	33,577
Accrued Revenue		354,860	409,539
Prepaid Expenses		423,584	127,357
<b>Total Current Assets</b>		<b>2,040,919</b>	<b>1,421,518</b>
<b>Non-Current Assets</b>			
Property, Plant & Equipment	6	367,174	468,280
<b>Total Non-Current Assets</b>		<b>367,174</b>	<b>468,280</b>
<b>TOTAL ASSETS</b>		<b>2,408,093</b>	<b>1,889,798</b>
<b>Current Liabilities</b>			
Accounts Payable		541,053	128,508
Accrued Expenses		690,600	42,621
Accrued Expenses – Employee Entitlements		9,075	246,067
Income in Advance		492	332,499
<b>Total Current Liabilities</b>		<b>1,241,220</b>	<b>749,695</b>
<b>TOTAL LIABILITIES</b>		<b>1,241,220</b>	<b>749,695</b>
<b>NET ASSETS</b>		<b>1,166,873</b>	<b>1,140,103</b>



The accompanying notes form part of these financial statements.  
These financial statements should be read in conjunction with the attached Audit Report

Page 4

**Pasifika Futures Trust**
**Statement of Financial Position**  
**As at 30 June 2019**


	Note	2019 \$	2018 \$
Represented by:			
<b>EQUITY</b>			
Capital Distribution		-	(842,072)
Retained Earnings		1,140,103	
Retained Earnings		26,770	1,982,175
<b>TOTAL EQUITY</b>		<b>1,166,873</b>	<b>1,140,103</b>

Signed for and on behalf of the Board who authorised these financial statements:

Trustee  CEO   
 Date 18/10/ 2019



**Pasifika Futures Trust**  
**Statement of Changes in Net Assets**  
**For the Year Ended 30 June 2019**

	2019 \$	2018 \$
OPENING BALANCE AS AT 1 JULY 2018	1,140,103	1,549,602
NET SURPLUS FOR THE YEAR		
Net Surplus	26,770	432,573
TOTAL NET SURPLUS FOR THE YEAR	<u>1,166,873</u>	<u>432,573</u>
Capital Distribution		
Dividend declared	0	842,072
CLOSING BALANCE AS AT 30 JUNE 2019	<u>1,166,873</u>	<u>1,140,103</u>

*The accompanying notes form part of these financial statements.  
These financial statements should be read in conjunction with the attached Audit Report*

**Page 6**



**Pasifika Futures Trust**  
**Statement of Cash Flows**  
**For the Year Ended 30 June 2019**



	2019 \$	2018 \$
<b>Cash Flows from Operating Activities</b>		
<u>Cash was provided from:</u>		
Receipts from Exchange Transactions	19,672,469	19,347,454
<u>Cash was disbursed to:</u>		
Payments to Suppliers	(19,621,507)	(17,417,933)
Payments to Employees	(124,471)	(1,984,988)
	<b>(19,745,978)</b>	<b>(19,402,921)</b>
<b>Net Cash Flows from Operating Activities</b>	<b>(73,509)</b>	<b>(55,467)</b>
<b>Cash Flows from Investing Activities</b>		
<u>Cash was provided from:</u>		
Interest Received	17,564	25,492
Sale Investment Property	-	1,359,000
Receipts from Loan Receivable	-	300,000
	<b>17,564</b>	<b>1,684,492</b>
<u>Cash was disbursed to:</u>		
Purchase of Assets	-	(143,811)
Short-Term Investments	-	(302,306)
	<b>-</b>	<b>(446,117)</b>
<b>Net Cash Flows from Investing Activities</b>	<b>17,564</b>	<b>1,238,375</b>
<b>Cash Flows from Financing Activities</b>		
<u>Cash was disbursed to:</u>		
Capital Distribution	-	(842,072)
	<b>-</b>	<b>(842,072)</b>
<b>Net Cash Flows from Financing Activities</b>	<b>-</b>	<b>(842,072)</b>
Net Increase / (Decrease) in cash held	(55,945)	340,836
Cash and Cash Equivalents at 1 July 2018	426,793	85,957
<b>Cash and Cash Equivalents at 30 June 2019</b>	<b>370,848</b>	<b>426,793</b>

## **Pasifika Futures Trust**

### **Notes to the Financial Statements**

#### **For the year ended 30 June 2019**



#### **1. REPORTING ENTITY**

These are the financial statements of Pasifika Futures Trust. Pasifika Futures Trust is domiciled in New Zealand. Pasifika Futures Limited is the Trust's corporate trustee and is a company incorporated in New Zealand and registered under the Companies Act 1993 and the Charities Act 2005.

These Financial Statements and the accompanying notes summarise the financial results of the activities carried out by Pasifika Futures Trust. The Trust invests in programmes that improve outcomes in Health, Education, Finances, Culture and Leadership for Pacific families living in New Zealand.

#### **2. STATEMENT OF COMPLIANCE**

These financial statements of Pasifika Futures Trust have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand ("NZ GAAP"). They comply with Public Benefit Entity International Public Sector Accounting Standards ("PBE IPSAS") and other applicable financial reporting standards as appropriate that have been authorised for use by the External Reporting Board for Not-For-Profit entities.

The Board of Trustees has elected to report in accordance with Tier 2 Not-For-Profit PBE Accounting Standards and in doing so has taken advantage of all applicable Reduced Disclosure Regime ("RDR") disclosure concessions. This decision results in the trust not preparing a Statement of Service Performance for the current reporting period.

These financial statements have been approved and were authorised for issue by the Board of Trustees on the date as per page 5 of the financial statements.

#### **3. CHANGES IN ACCOUNTING POLICIES**

The accounting policies have been applied consistently throughout the period. There have been no significant changes to accounting policies in the year.

From 1 July 2018, all managerial operational functions of the corporate trustee were transferred to Pasifika Medical Association Limited, the corporate trustee for Pasifika Medical Association Trust

#### **4. SUMMARY OF ACCOUNTING POLICIES**

The significant accounting policies used in the preparation of these financial statements as set out below have been applied consistently to both years presented in these financial statements.

**Pasifika Futures Trust**  
**Notes to the Financial Statements**  
**For the year ended 30 June 2019**



#### **4.1 Basis of Measurement**

These financial statements have been prepared on the basis of historical cost, as modified by the fair value measurement of investment properties and land and buildings which are measured at fair value.

#### **4.2 Functional and Presentational Currency**

The financial statements are presented in New Zealand dollars (\$), which is the functional currency of the Trust. All financial information presented in New Zealand Dollars has been rounded to the nearest dollar.

#### **4.3 Revenue**

Revenue is recognised to the extent that it is probable that the economic benefit will flow to the Trust and revenue can be reliably measured. Revenue is measured at the fair value of the consideration received. The following specific recognition criteria must be met before revenue is recognised.

##### **REVENUE FROM EXCHANGE TRANSACTIONS**

##### **Government Contracts Revenue**

Revenue from government contracts relates to income received from funding agencies and is provided as funding for services the Trust purchases from Service Providers. Revenue is recognised in the year the services are provided. Amounts received in advance for funding to be provided in future periods are recognised as a liability until such time as the service is provided.

##### **Interest Revenue**

Interest revenue is recognised as it accrues, using the effective interest method.

##### **REVENUE FOR NON – EXCHANGE TRANSACTIONS**

The organisation does not receive any of this type of revenue.

#### **4.4 Employment Benefits**

From 1 July 2018, Pasifika Futures Trust and its corporate trustee, Pasifika Futures Limited, no longer employs staff

#### **4.5 Financial Instruments**

Financial Assets and Liabilities are recognised when the trust becomes a party to the contractual provisions of the financial instrument.

The Trust derecognises a financial asset or, where applicable, a part of a financial asset or part of a group of similar financial assets when the rights to receive cash flows from the asset have expired or are waived, or the Trust has transferred its rights to receive cash



**Pasifika Futures Trust**  
**Notes to the Financial Statements**  
**For the year ended 30 June 2019**



flows from the asset or has assumed an obligation to pay the received cash flows in full without material delay to a third party; and either:

- the Trust has transferred substantially all the risks and rewards of the asset; or
- the Trust has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.

**Financial Asset**

Financial assets within the scope of NFP PBE IPSAS 29 Financial Instruments: Recognition and Measurement are classified as financial assets at fair value through surplus or deficit, loans and receivables, held-to-maturity investments or available-for-sale financial assets. The classifications of the financial assets are determined at initial recognition.

The category determines subsequent measurement and whether any resulting income and expense is recognised in surplus or deficit or in other comprehensive revenue and expenses. The Trust's financial assets are classified as financial assets at fair value through surplus or deficit, loans and receivables or as available for sale financial assets. The Trust's financial assets include: cash and cash equivalents, short-term deposits, loans and receivables from exchange transactions.

All financial assets held by the Trust are subject to review for impairment at least each reporting date. Financial assets are impaired when there is any objective evidence that a financial asset or group of financial assets is impaired. Different criteria to determine impairment are applied for each category of financial assets, which are described below.

**Loans and Receivables**

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. After initial recognition, these are measured at amortised cost using the effective interest method, less any allowance for impairment. The Trust's cash and cash equivalents, short-term deposits, loans and receivables from exchange transactions fall into this category of financial instruments.

**Impairment of Financial Assets**

The Trust assesses at the end of the reporting date whether there is objective evidence that the financial asset or group of financial assets is impaired. A financial asset or a group of financial assets is impaired and impairment losses are incurred if there is objective evidence of impairment as a result of one or more events that occurred after the initial recognition of the asset (a "loss event") and that loss event has an impact on the estimated future cash flows of the financial asset or the group of financial assets that can be reliably estimated.

In determining whether there is any objective evidence of impairment, the Trust first assesses whether there is objective evidence of impairment for financial assets that are individually significant, and individually or collectively significant for financial assets that are not individually significant. If the Trust determines that there is no objective evidence of impairment for an individually assessed financial asset, it includes the asset in a group of financial assets with similar credit risk characteristics and collectively assesses them for impairment. Assets that are individually assessed for impairment and for which an impairment loss is or continues to be recognised are not included in a collective assessment for impairment.

**Pasifika Futures Trust**  
**Notes to the Financial Statements**  
**For the year ended 30 June 2019**



If in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed by adjusting the allowance account. If the reversal results in the carrying amount exceeding its amortised cost, the amount of the reversal is recognised in surplus or deficit.

**Financial Liabilities**

The Trust's financial liabilities include trade and other creditors and employee entitlements. All financial liabilities are initially recognised at fair value (plus transaction cost for financial liabilities not at fair value through surplus or deficit) and are measured subsequently at amortised cost using the effective interest method, except for financial liabilities at fair value through surplus or deficit.

**4.6 Cash and Cash Equivalents**

Cash and cash equivalents are short term, highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

**4.7 Short Term Investments**

Short term investments comprise term deposits which have a term of greater than three months and therefore do not fall into the category of cash and cash equivalents

**4.8 Property, Plant and Equipment**

Items of property, plant and equipment are measured at cost less accumulated depreciation and impairment losses. Cost includes expenditure that is directly attributable to the acquisition of asset, where an asset is acquired through a non-exchange transaction; its cost is measured at its fair value at the date of acquisition.

Depreciation is charged on a diminishing value basis over the useful life of the asset. Depreciation is charged at rates calculated to allocate the cost or valuation of the asset less any estimated residual value over its remaining useful life:

Land, Buildings & Leasehold Improvements	10% – 20%
Computer Equipment	40% – 67%
Furniture & Fittings	10% – 50%
Plant & Equipment	25% – 67%
Motor Vehicles	30%
Website	50%
Artwork	0%

Depreciation methods, useful lives and residual values are reviewed at each reporting date and are adjusted if there is a change in the expected pattern of consumption of the future economic benefits or service potential embodied in the asset.

**Pasifika Futures Trust**  
**Notes to the Financial Statements**  
**For the year ended 30 June 2019**



**4.9 Significant Judgements and Estimates**

In preparing the financial statements, the Trustees are required to make judgements, estimates and assumptions that affect the reported amounts of revenue, expenses, assets and liabilities and the disclosure of contingent liabilities, as at balance date. The uncertainty from these assumptions and estimates could result in outcomes that may result in a material adjustment to the carrying amount of the asset or liability.

The Trust bases its assumptions and estimates on parameters when the financial statements are prepared. However, existing circumstances and assumptions about future developments may change due to market changes or circumstances arising beyond the control of the Trust.

The Trustees have determined that there are no significant estimates that will impact on the financial statements in this financial year.

**4.10 Income Tax**

Due to its charitable status, the Trust is exempt from income tax.

**4.11 Goods and Services Tax**

These financial statements have been prepared on a GST exclusive basis with the exception of accounts receivable and accounts payable which are shown inclusive.

**4.12 Going Concern**

These financial statements have been prepared on a going concern basis. The Trust is reliant on continued funding from the government and it is the belief of the Trustees that the funding contracts will be successfully re-negotiated with the funding organisations.

The Te Puni Kokiri Outcome Agreement is in place until 30 June 2020. The board believes that, because of the following two points, the contract will be renewed

- The government carried out an extensive review of the Whanau Ora commissioning approach and as a result has committed to, and extended, the programme
- PMA Group is currently negotiating, line by line, a new 5 year contract with Te Puni Kokiri

**5. CASH AND CASH EQUIVALENTS**

Cash and cash equivalents include the following components:

	2019	2018
	\$	\$
Cash at Bank	370,848	426,540
Petty Cash	-	253
<b>Total</b>	<b>370,848</b>	<b>426,793</b>

*The accompanying notes form part of these financial statements.  
These financial statements should be read in conjunction with the attached Audit Report*

**Page 12**



**Pasifika Futures Trust**  
**Notes to the Financial Statements**  
**For the year ended 30 June 2019**



**6. PROPERTY, PLANT AND EQUIPMENT**

The table below details the Trust's Property, Plant & Equipment balances as at 30 June 2018:

2018	Land & Buildings \$000	Computer Equipment \$000	Furniture & Fittings \$000	Plant & Equipment \$000	Motor Vehicles \$000	Website \$000	Artwork \$000	Total \$000
Cost	221	149	102	107	265	3	57	904
Accumulated Depreciation	-45	-86	-31	-81	-190	-3	0	-436
<b>Net Book Value</b>	<b>176</b>	<b>63</b>	<b>71</b>	<b>26</b>	<b>75</b>	<b>0</b>	<b>57</b>	<b>468</b>

The table below details the Trust's Property, Plant & Equipment balances as at 30 June 2019:

2019	Land & Buildings \$000	Computer Equipment \$000	Furniture & Fittings \$000	Plant & Equipment \$000	Motor Vehicles \$000	Website \$000	Artwork \$000	Total \$000
Cost	212	149	102	107	165	3	57	795
Accumulated depreciation	-62	-117	-41	-92	-113	-3	-	(428)
<b>Net book value</b>	<b>150</b>	<b>32</b>	<b>61</b>	<b>15</b>	<b>52</b>	<b>-</b>	<b>57</b>	<b>367</b>

The table below details the Trust's Property, Plant and Equipment reconciliation of the carrying amount at the beginning and end of the year:

2019	Land & Buildings \$000	Computer Equipment \$000	Furniture & Fittings \$000	Plant & Equipment \$000	Motor Vehicles \$000	Website \$000	Artwork \$000	Total \$000
Opening Balance	176	63	71	26	75	-	57	468
Additions	0	0	0	0	0	0	0	-
Disposals	-9	0	0	0	0	0	0	(9)
Depreciation	-17	-31	-10	-11	-23	0	0	(92)
	<b>150</b>	<b>32</b>	<b>61</b>	<b>15</b>	<b>52</b>	<b>-</b>	<b>57</b>	<b>367</b>

**Pasifika Futures Trust**  
**Notes to the Financial Statements**  
**For the year ended 30 June 2019**



**7. RELATED PARTY TRANSACTIONS**

**Controlling Entities**

Pasifika Futures Trust, is controlled by Pasifika Medical Association Trust, on the basis that 100% of its corporate trustee's shares are owned by Pasifika Medical Association Ltd, Pasifika Medical Association Trust's corporate trustee and Pasifika Medical Association Trust has the power to govern the operations and financing activities of the subsidiary.

<b>Balances</b>		<b>2019</b>	<b>2018</b>
		<b>\$000</b>	<b>\$000</b>
Pasifika Medical Association Inc	IP License Fee Payments	-	124,152
	Lease Payments	-	22,408
	Sponsorship	-	-
	Management Fee Revenue	-	17,859
	Interest Received	-	3,012
	Loan receivable	-	-
Pasifika Medical Association Ltd	Accounts Payable	8,550	8,540
	Accounts Receivable	412,470	36,170
	Prepaid Expenses	173,913	-
	Accrued Expenses	-	-
	IP License Fee Payments	-	704,842
	Lease Payments	-	96,092
	Management Fee Cost	3,883,531	-
	R&E revenue	788,252	-
Etu	Management Fee Revenue	-	53,577
	Accounts Payable	66,087	58,088
	accrued Expenses	-	-
Pasifika Medical Association Members Ltd	Accounts Receivable	-	1,282
	Accounts Receivable	-	1,860
	Telephone	-	1,345
	Rent	-	3,500

**Related Party Transactions**

Transactions with related parties during the reporting period are as follows:

Pasifika Medical Association Limited is a related party as it holds 100% of the shares of the corporate trustee. All transactions are entered into on an "arms length" basis. The following

## Pasifika Futures Trust

### Notes to the Financial Statements

#### For the year ended 30 June 2019



agreements in place between Pasifika Futures Limited and Pasifika Medical Association Limited are:

- Intellectual Property License is for 15% of gross operating income received from Te Puni Kokiri. The term of the agreement is in line with the contract from the Funding Agency.
- The corporate trustee has a management contract with Pasifika Medical Association Limited. The term of the agreement is for twelve months ending 30 June 2020.

Dr T Maoate and Dr F Agnew are board members of Pasifika Medical Association Trust. Dr S Sinclair is a board member of Pasifika Medical Association Members Trust

Etu Pasifika Limited is a related party as 100% of its shares are owned by Pasifika Medical Association Limited. All transactions are entered into on an "arms length" basis. The Company has a contract with Etu Pasifika Limited to deliver Whanau Ora, Personal and Mental Health and Smoking Cessation services to Pacific Families in the Canterbury region. Etu Pasifika Limited received 6% of total commissioning in the FY19 year (2018: 6%).

#### Key Management Personnel

The key management personnel, as defined by PBE IPSAS 20 Related Party Disclosures, are the Trust and Company Directors and the Executive Team of Pasifika Futures Limited.

Remuneration is paid to the Board of Directors. The aggregate remuneration of the key management personnel and the number of individuals, determined on a full time equivalent basis receiving remuneration is as follows:

	2019	2018
Board Members	110,000	110,000
Number of Persons	4	4
Senior Management Team		979,905
Number of Persons		6.4
Total remuneration	110,000	1,089,905

#### Remuneration and compensation provided to close family members of key management personnel

During the reporting period, total remuneration and compensation of \$0 (2018: \$89,719) was provided by the corporate trustee to employees who are close family members of key management personnel.



**Pasifika Futures Trust**  
**Notes to the Financial Statements**  
**For the year ended 30 June 2019**



**8. LEASES**

**Lease Expenses**

As at the reporting date, the Trustees have not entered into any operating lease commitments:

	2019 \$	2018 \$
No later than one year	-	193,889
Later than one year and no later than five years	-	144,647
<b>Total</b>	<b>-</b>	<b>338,536</b>

**9. CATEGORIES OF FINANCIAL ASSETS AND LIABILITIES**

	2019 \$	2018 \$
<b>Financial Assets</b>		
Cash and cash equivalents	370,848	426,793
Short-term investments	-	302,306
Receivables from exchange transactions	785,249	121,946
<b>Total</b>	<b>1,156,097</b>	<b>851,045</b>
<b>Financial liabilities</b>		
Trade and other creditors	541,053	128,508
Accrued Expenses	335,740	42,621
Employee entitlements	9,075	246,047
<b>Total</b>	<b>885,868</b>	<b>417,176</b>

**10. CAPITAL COMMITMENTS**

There are no capital commitments at the reporting date (2018: \$Nil).

**11. CONTINGENT ASSETS AND LIABILITIES**

There are no contingent assets or liabilities at the reporting date (2018: \$Nil).

*The accompanying notes form part of these financial statements.  
These financial statements should be read in conjunction with the attached Audit Report*

**Pasifika Futures Trust**  
**Notes to the Financial Statements**  
**For the year ended 30 June 2019**

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**12. EVENTS AFTER THE REPORTING DATE**

The Board members and management are not aware of any other matters or circumstances since the end of the reporting period, not otherwise dealt with in these financial statements that have significantly or may significantly affect the operations of Pasifika Futures Trust (2018: \$Nil).

## INDEPENDENT AUDITOR'S REPORT

### To the Trustees of Pasifika Futures Trust

#### Opinion

We have audited the financial statements of Pasifika Futures Trust, which comprise the statement of financial position as at 30 June 2019, and the statement of comprehensive revenue and expenses, statement of changes in net assets and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of Pasifika Futures Trust as at 30 June 2019, and its financial performance and its cash flows for the year then ended in accordance with Public Benefit Entity Standards Reduced Disclosure Regime issued by the New Zealand Accounting Standards Board.

#### Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Trust in accordance with Professional and Ethical Standard 1 (Revised) Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor we have no relationship with, or interests in, Pasifika Futures Trust.

#### Restriction on Responsibility

This report is made solely to the Trustees, as a body, in accordance with section 42F of the Charities Act 2005. Our audit work has been undertaken so that we might state to the Trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Trustees as a body, for our audit work, for this report, or for the opinions we have formed.

#### Trustees' Responsibility for the Consolidated Financial Statements

The Trustees are responsible on behalf of the trust for the preparation and fair presentation of the financial statements in accordance with Tier 2 PBE, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible on behalf of the trust for assessing the ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the trust or to cease operations, or have no realistic alternative but to do so.



### Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (NZ), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for expressing an opinion on the effectiveness of the entity's internal control.
- Conclude on the appropriateness of the use of the going concern basis of accounting by the board and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

We communicate with the Trustees regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

### Emphasis of Matter

Without modifying our opinion, we draw attention to the basis of reporting in Note 4.12. The financial statements have been prepared on a going concern basis although the current funding contract will expire on 30 June 2020 the trustees are confident this will be renewed for a further five-year period.

*Forbes*

Forbes Audit and Accounting Limited  
Auckland  
18 October 2019









**Pasifika Futures**  
is a Whānau Ora  
Commissioning Agency

**Pasifika Futures Ltd.**  
is a Limited Liability  
Charitable Company owned  
by the Pasifika Medical Association

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