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Talofa lava, Malo e lelei, Ni sa bula vinaka, Fakaalofa lahi atu, Taloha ni, Halo olaketa, Ia orana, Namaste, Mauri, Kia ora and warm Pacific greetings

Kia orana from the Chairman of the Board

It is with great pleasure that I present the Annual report for the year end June 30th, 2018 that describes the activities and performance of Pasifika Futures the Whanau Ora Commissioning Agency for Pacific families.

At the end of our 4th full year of operations we feel that along with families and partners we are making an impact.

Pacific families continue to engage in the program and as we completed the year over 12,740 families comprising of 67,414 individuals have engaged with the program. This equates to 24% of the Pacific community in New Zealand. It is pleasing to see that families are engaged by partners across all communities in New Zealand and that these families reflect the ethnic makeup of our diverse and rich communities.

We have worked this year with 32 partners who provide support to families with a broadness of skills, resources and areas of focus. I would like to thank and acknowledge partners for the willingness of spirit with which you work with us and continue to strive towards excellence in your offering to families and the service you provide. I would like to acknowledge the community and voluntary organisations that we support through our commissioning for community's grants and the care and kindness with which you work in all our communities.

This year has seen an emphasis on consolidating learnings, focussing on performance and understanding what is effective. Families continue to demonstrate self-determination and success in shaping a positive future for themselves and the broader community. Families continue to improve learning outcomes, reduce debt, seize opportunities in small business and industry, take charge of their health and become smoke free and connect back with Pacific languages and Pacific communities.

The work that we are involved in with leading conversations that matter with strategic partners is contributing to the policy debate that helps inform the government about the needs and aspirations of Pacific families. In particular our work with the Whanau Ora Review Panel Chaired by Caren Rangi and the Mental Health Review Panel has enabled us to provide a Pacific voice. Our collective work demonstrates what is possible.

This year has seen a renewed sense of working together, of communities, partners and families strengthening relationships and ties between us and of us taking a collective approach to solve our challenges ourselves.

I would like to acknowledge the work of my fellow Directors. Dr Francis Agnew MNZM, FRANZCP, FAChAM, La'auli Sir Michael Jones, KNZM, MNZN, BA, BPlan, Dr Siniva Sinclair FAFPHM, MPF. Through your strategic guidance and direction, the organisation continues to prosper.

I would like to thank Mrs Debbie Sorensen, her executive team and staff who continue to serve our communities, families and stakeholders with integrity and diligence. The continued good and careful management of the organisation enables us to meet the expectations of all in this relatively new model of commissioning.

We have welcomed this year a new Minister of Whanau Ora, Hon Peeni Henare. The Minister has provided us with clear expectations and has enabled us to have a direct and clear exchange of information to strengthen our approach. We also acknowledge the support of Hon Minister Aupito Tofae S'ua William Sio, Minister for Pacific Peoples and Cahir of the Pacific Caucus within government who have provided helpful insights and guidance.

As we move ahead into a new year we aspire to engage with more families, extend support into more communities and continue to showcase and demonstrate Pacific stories of success. Success will require a collective effort from us all. It will require us as a community to join together, to act as one and to build on our collective strengths.

I invite you once again to join with us to transform our collective future. We are humbled to serve you and stand proudly alongside you supporting your success.

Kia manuia



Mr Kiki Maoate **ONZM, FRACS** Chairman, Pasifika Futures Ltd



Pasifika Futures Ltd Board of Directors



From left to right: Dr Francis Agnew, Dr Siniva Sinclair, Dr Kiki Maoate, La'auli Sir Michael Jones.

Pasifika Futures has a Board of Directors that reflect the interests of our Pacific communities, demonstrates strong Governance skills and experience and can operate within cultural frameworks. The board has extensive business, professional and community networks throughout New Zealand and the region built on family, village, kinship, professional sporting, church, cultural, education, business and community relationships. As individuals who have dedicated their lives to serving Pacific communities the relationships are deep and multi-faceted.

The board is now in its 5th year and consists of 4 members, (3 men and 1 woman). There are two Cook Island and two Samoan Directors. All Directors are involved in ongoing training and development with the New Zealand Institute of Directors. The boards policies and practice is guided by the NZIOD "Four Pillars of Governance Best Practice".

The board meets bi-monthly and is Chaired by Dr Maoate. It has a Finance, Audit and Risk Committee which is Chaired by Dr Agnew. The board undertakes an annual board review and holds an annual strategic planning exercise.



Board of Directors





Cook Island, Chairman

"I see service as one of my cultural values. There is an expectation where I come from that you serve and that you are going to look after your community."

Dr Maoate is a Paediatric Surgeon and Urologist based in Christchurch. He is a well-respected leader in the Cook Island community and in the health and education sector in both New Zealand and the region. He was awarded an Officer of the New Zealand Order of Merit in 2014 for his dedication and commitment to Pacific Health. In 2015 he was awarded a Commander Royal Crown of Tonga by His Majesty Tupou VI for services to the people of Tonga in health. Kiki is a Fellow of the Royal Australasian College of Surgeons and is the Clinical Director of the Pacific Island Programme. He is Associate Dean, Pacific Health, University of Otago based on Christchurch.

Kiki has provided leadership in the establishment of many Pacific provider organisations. He has been the President of the Pasifika Medical Association Incorporated since 2008 and is a member of the Pacific Islands Surgeons Association. Kiki is also Chairperson of the Minister of Pacific Peoples Advisory Committee. He has served on many boards and committees including the University of Canterbury Council and the New Zealand Health Research Council. He is an advisor to the Ministry of Health Cook Islands. He has extensive experience as a visiting specialist and has worked with the Ministry of Foreign affairs and Trade and the Department of Foreign Affairs and Trade, Australia.

Dr Francis Agnew MNZM, FRANZCP, FAChAM

Cook Island, Chair Audit, Risk and Finance Committee

"It is important that we have a Pacific workforce to take up the challenge in the future. There are lots of brilliant young thinkers, innovators and leaders in our communities..."

Dr Francis Agnew is a pioneer in the development of Pacific mental health services in New Zealand and the wider Pacific region. In 2010 he was awarded a Member of the New Zealand Order of Merit for services to the Pacific community in Mental health.

Francis has been involved in delivering mental health services in the Cook Islands and Samoa and is recognised as an expert in this area. He has provided leadership in the development of Pacific mental health and addiction services in New Zealand and has served on many Government reviews, committees and task forces.

He has a distinguished record of providing voluntary services to the community and actively mentors evolving Pacific clinicians in his area of speciality. Francis is a Fellow of the Royal Australian and New Zealand College of Psychiatrists and a Fellow of the Chapter of Addiction Medicine. He has served as the zonal representative (Australia, New Zealand and the Pacific) for the World Psychiatric Association.

Dr Agnew is a Director for Pasifika Futures the Whanau Ora Commissioning Agency.







Dr Siniva Sinclair FAFPHM, MPH

Samoan

"All over the world there remains huge disparities between the health of different populations. The need to do something about that has always motivated me"

Dr Siniva Sinclair was born and raised in Papua New Guinea. Siniva is a fellow of the Australasian Faculty of Public Health Medicine and has completed a Masters in Public Health. She has worked in Samoa as a Specialist Public Health Physician and has worked as a consultant for the World Health Organisation in the Philippines, China, Cambodia, Vietnam, the Solomon Islands and Kiribati. She has worked for UNICEF in Fiji and the Secretariat of the Pacific Community in Samoa, New Caledonia and Fiji. In 2013 she completed the Global Health Delivery summer Intensive Program at Harvard University. In 2017 she was selected to attend the Harvard Business School Women's Leadership Summit. Dr Sinclair currently works at Counties Manukau District Health Board in the population health team. Dr Sinclair is a Director of Pasifika Medical Association Membership Ltd.



La'auli Sir Michael Jones KMNZ, MNZM. B.A., M.A., BPlan Samoan

"As Pacific people we understand that it takes a village to raise a child, it is how we have always lived. Whānau Ora enables us as a community to further develop and action initiatives and solutions from within our own village that strengthen and build Whānau ensuring positive outcomes for all."

La'auli has a wealth of public and private sector experience having worked in tertiary education and pacific economic development. He is currently Strategic Development Manager at Matson South Pacific, a regional shipping company. La'auli is passionate about economic and social development for Pacific people both in the Pacific and in New Zealand. Much of his time is spent with young people and in community empowerment. He is Chair of the Village Community Trust and a Trustee of Pacific Peoples Advancement Trust. In 1990 he was awarded a Member of the New Zealand Order of Merit for services to the Pacific community. In 2003 he was inducted into the International Rugby Hall of Fame recognising his considerable commitment and achievements in rugby as an All Black and as a coach and player for Samoa. In 2017 he was invested as a Knight New Zealand Order of Merit.



OUR MISSION

Malo e laumalie from the Chief Executive

It is a pleasure to present the Annual report on the progress of Pasifika Futures – the Whanau Ora Commissioning Agency for Pacific families.

This report presents the fourth year of operation and describes our progress in engaging with families and the impact that families are making. It describes the work that the 32 partners have been undertaking to support families to meet their aspirations and it reports back on the financial health of Pasifika Futures.

In our 4th year we have focused on harnessing our collective talents, resources and strengths to come together to make an impact.

Last week sitting in the prize-giving at Otahuhu College with 165 Year 13 Graduants and families was truly inspiring. Almost everyone who was in the audience was part of the Pacific diaspora. Students were acknowledged for their contribution to the Otahuhu College school community and acknowledged for their amazing achievements. Grandparents, parents, aunties, uncles, siblings, friends, mates and supporters yelled, sang, clapped, cheered, cried and celebrated the children of the community. The investment that Pasifika Futures has made in this community of students and families was demonstrated so clearly that evening. Otahuhu College is leading Pacific secondary school academic achievement in New Zealand. The future of these families is indeed bright.

The development of the Moana Leadership group has provided a mechanism to share responsibility with partners and to develop a consensus style of decision making that spans the broad activities of the agency. I acknowledge and thank the members of the group for your generous support, advice and hard work.

The use and dissemination of data and evidence to inform the commissioning strategy, strengthen partners interventions and demonstrate family's stories of success continues to be built upon. The data and evidence has supported our ability to have conversations that matter with the government, funding agencies and potential partners to change the narrative from a problem-based focus to an opportunity and strength-based approach.



We are in our second cycle of funding with an investment portfolio of \$50million over three years. Our responsibility is to ensure the investment provides the "best" value for the families we serve. We are pleased to report this year that we expended \$13 million on commissioning with an average spend of \$960 per family. We have continued to keep our operating over heads at 20% of our total funding and received an unmodified audit report. Our strong commitment to accountability, transparency and best practice in our management functions has served us well in terms of continuing to be a trusted organisation, both with Government, partners and community.

We have engaged with 24% of the Pacific community or more than 65,000 individuals. This indicates that Pasifika Futures through Whanau Ora has something to offer families and communities. The support that partner agencies provide to Pacific families and communities, the face to face work that navigators undertake with families, the support that NGOs and government agencies provide, combines to see an emerging body of evidence that Whanau Ora makes a difference.

We are constantly humbled by the stories of resilience, strength, hope and success that families relay to us. The navigation journey may not be across waters in our current contexts but none the less is through many rough "seas and storms". We have welcomed the new dawn that Whanau Ora has provided.

Thank you to the many families who allow us to walk alongside them, thank you for your trust. Thank you to the many partners we work with and for your confidence. Thank you to the Pasifika Futures Board and the leadership from the Chair Dr Maoate.

We look forward to another year of working hard to achieve impact within our community. Please come and join us on our journey.

Faka'apa'apa atu

Mrs Debbie Sorensen C.C.T, CMInstD, NZRPN Chief Executive Officer



Our Vision

"Prosperous Pacific Families"

Our Purpose

"Supporting Pacific families to shape a better future"

Our Values

Family

Families are the core of our communities and influence all we do and all that we are. We are committed to working with family groups and collectives.

Diversity

We recognise and celebrate the many cultures and communities that make up the "Pacific Community".

Our approaches and interventions will be inclusive of all members of our communities. We are "Pacific".

Strength-based

We focus on what is possible, building on our collective strengths. We believe passionately in self-determination and working to empower communities.

Relationships

We value our partners and respect the relationships we have. We can achieve more working together. We will respect those we work with and recognise the strengths they bring to our work. We value and nurture the relationships with our stakeholders.

Service

We are humbled by the privilege to serve families and communities.

Leadership

We will lead with boldness and courage and aspire to excellence in all we do.

Integrity

We do what we say we will do. We will operate in a transparent manner holding ourselves accountable to the highest standards.



Our Strategy

The results we seek	How we deliver	Our organisational base	Our financial resources
Succeeding in education through lifelong learning	Commissioning highly effective programmes, designed to strengthen family capacity and capability through innovation	Effective governance, management structures and business processes, including planning, monitoring and evaluation	Efficient and strategic utilisation of resources
Healthy lives seeing families living longer and living better	Consolidating strategic partnerships that will extend our influence and impact	Highly skilled and well developed workforce that reflects our communities that we serve	Growing our revenue sources including partnerships with industry and philanthropic organisations
Economically independent and resilient with financial freedom	Demonstrating the effectiveness of our programmes through research and evaluation	A credible profile and brand	
Leading and caring for our families, communities and country	Advocating for the needs of Pacific families and communities that build political will and financial support	Knowledge management	



Outcomes Framework – Prosperous Pacific Families

	Succeeding in Education	Healthy Lives	Economically Independent and Resilient	Leadership, Culture and Community
LONGTERM Achievement (6-10 yrs+)	Lifelong learning • Increased achievement across all educational pathways	Living longer, living better • Increased quality of life expectancy rate for Pacific families	Financial freedom Pacific families will have: Increased capital wealth Increase in average income levels Increase in home ownership	Leading and caring for our families, communities and country Increased leadership in Pacific families, communities and country Increased number of Pacific people in leadership roles
MEDIUM TERM Engagement (3-5 yrs)	Pacific families are: Achieving educational success Supporting and nurturing educational success Technically literate Increase in the number of students achieving NCEA Level 2, NCEA Level 3 and University Entrance Increase in the number of students achieving tertiary, trades and training qualifications Increase in the number of families improving their literacy	Pacific families are: Smoke free Physically active and making healthy eating choices Managing their health in partnership with health professionals Actively participating in national screening programmes Increase in families engaging in regular physical activity Increase in families making healthy eating choices Increase in families national screening rates Increase in the number of non-smokers	Pacific families are: Economically independent and resilient Reducing their indebtedness Owning and operating their own businesses Increase in employment rates Increase in level of savings Increase in average income levels Increase in the number of owned businesses	Pacific families are: Living in healthy, safe & violence-free environments Strong leaders, influential, foster resilience and empower each other to improve their lives Accept and advocate for the inclusion of our diversity Involved and influential in their civic duties Increase in number of Parents on school boards Increase in Pacific people voting in local, regional & government elections Increase in Pacific people on local, regional, community & national boards Reduction in incidence of mental illness & addiction Reduction in incidence of women, children & elders experiencing abuse
SHORT TERM Participation (1-2 yrs)	Pacific families are: Well prepared for schooling Identifying their educational pathways Understanding how to support and nurture educational success Increase in children enrolled in quality early childhood education Increase in students participating in NCEA Levels 2 and 3 Increase in students enrolling in tertiary, trades and training qualifications	Pacific families are: Embarking on the journey to live a smoke-free and healthy lifestyle Partnering with health professionals in the management of their health Fully immunised Progressing towards achieving their aspirations for those living with disabilities Enrolled with a primary care practice and have a family health plan Increase in families participating in smoking cessation support services Increase in families receiving the full set of vaccinations as per the National Immunisation Schedule Accessing services for long-term conditions and to support those with disabilities	Pacific families are: Becoming economically independent Engaging with support to reduce their debt Engaged in a range of pathways that provide successful employment and business opportunities Increase in families using banking services and facilities better Increase in families enrolling in a range of employment and business courses	Pacific families are: Taking leadership in providing healthy and safe environments for their families Strong in their cultural capital and sense of belonging Understanding the diversity of our communities Actively participating in their communities Increase in participation in culture and language programmes Increase in the profile and participation of families in community and national events for our diverse Pacific communities Increase in participation in parenting and relationship programmes that support healthy and safe environments Participating in local, regional, national and Government events



Our impact

The Results We Seek			
Succeeding in education – lifelong learning	Healthy lives — living longer, living better	Economically independent and resilient – financial freedom	Leading and caring for our families, communities and country
 Increase in NCEA level 3 and University Increase in tertiary, trades and training qualifications Increase in family literacy Increase in Science, Technology,	 Increase in the proportion of Pacific non-smokers Increase in families engaging in regular exercise Increase in families making healthy eating choices 	 Increased average income levels Increased employment rates Increased level of family savings Reducing family debt Increase in Pacific owned businesses 	 Reduction in the incidence of women, children and elders experiencing abuse Reduction in the incidence of mental illness and addiction Increase in number of Pacific people on local, regional, community and national and government boards Increase in communities accepting and supporting diversity Increase in Pacific people (voting and candidacy) in local regional and government elections Increase in number of Pacific parents on school boards



Our Results 2018				
	Succeeding in Education	Healthy Lives	Economically Independent and Resilient	Leadership, Culture and Community
LONG TERM (6-10 yrs)	Lifelong learning Pacific families are achieving educational success across all pathways	Living longer, living better Pacific families are becoming smoke free, are managing their health better and are embarking on the journey to a healthier life	Financial freedom Pacific families are reducing their debts, increasing incomes and Are on pathways to employment and business ownership	Leading and caring for our families, communities and country Pacific families are strong in their culture, creating safe, supportive and empowering environments at home
MEDIUM TERM (3-5 years)	Pacific families are achieving and supporting educational success • Otahuhu College STEM increasing Pacific Science participation and achievement and outperforming national benchmarks in UE, NCEA Levels 2 and 3 An increase in Pacific families: • Meeting standards at school from 48% to 82% • Supporting their children's learning from 45% to 81% • Completing tertiary, trades or training from 38% to 62% • Literate in English from 27% to 47% • Describing themselves as educationally successful increased from 12% to 27%	Pacific families are becoming Smoke free; physically active and eating healthy; managing their health with health professional; active in screening programs 841 core and innovation families are now smoke free 36% or 829 of core families with a smoker have quit smoking and are now smoke free An increase in Pacific families: Engaging in regular physical activity and making healthy eating choices-from 9% to 36% All members are up to date with cancer screenings from 14% to 31% Those with long term conditions are managing their health with health professionals from 38% to 79% Describing themselves as healthy increased from 26% to 52%	Pacific families are reducing their debts; owning their own businesses, gaining employment and increasing incomes. Economically independent and resilient 1,686 core and innovation families have reduced their debt 68% or 1,488 have reduced their debt 77 jobs created or secured 26 business start ups An increase in Pacific families: Earning over \$40,000 from 28% to 46% Ability to meet basic living costs, from 22% to 46% Saving more than 5% of income, from 6% to 11% Owning their own home, from 4% to 6% Describing themselves as financially independent increased from 4% to 14%	Pacific families are living in safe & violence free environments and are supporting each other to improve their lives An increase in Pacific families: Resolving conflict non-violently from 59% to 79% Living in a safe and supportive environment 58% to 80% Elderly are safe, healthy, connected and independent, from 39% to 75% Describing themselves as strong and safe increased from 29% to 50%
SHORT TERM (1-2 yrs)	Pacific families understanding how to support and nurture educational success and are identifying their educational pathways • 77% or 1,384 of children who were not enrolled in ECE on entry to whanau ora, are now enrolled • 83% or 1,692 of all families know about the range of ECE options • 103 families (146 students) supported in their learning through homework and study hubs	Pacific families are starting a journey to a healthier life; partnering with health professionals; becoming fully immunized; those with disabilities are achieving their aspirations 3,063 core and innovation families have a health plan 82% or 3,011 core families have a health plan An increase in Pacific families: All members are enrolled with a primary care practice, from 44% to 67%	Pacific families are engaged with support to reduce their debt; are on pathways to employment and business ownership 2,351 core and innovation families have a financial plan. 73% or 1,611 core families have a financial plan. 2,085 core and innovation families are on a pathway to increase income. 55% or 1,382 core families are on a pathway to increase their income.	Pacific families are strong in their cultural capital and are actively participating in their communities 1,716 families across the network participating in culture and language. 87% or 1,183 core families who have prioritized culture are participating in language/culture programmes. 79% or 914 core families who were not connected on entry to whanau ora are now connected.

primary care practice, from 44% to 67%

immunized, from 36% to 56%

Those with a disability achieving

their aspirations and accessing

services increased from 10% to 36%

All members are fully

An increase in Pacific families

School leavers engaged in education, employment or

training from 41% to 77%

with:

Ability to have a conversation

in théir Pacific language from

An increase in Pacific families:

40% to 62%.

An increase in Pacific families:

With all or most family

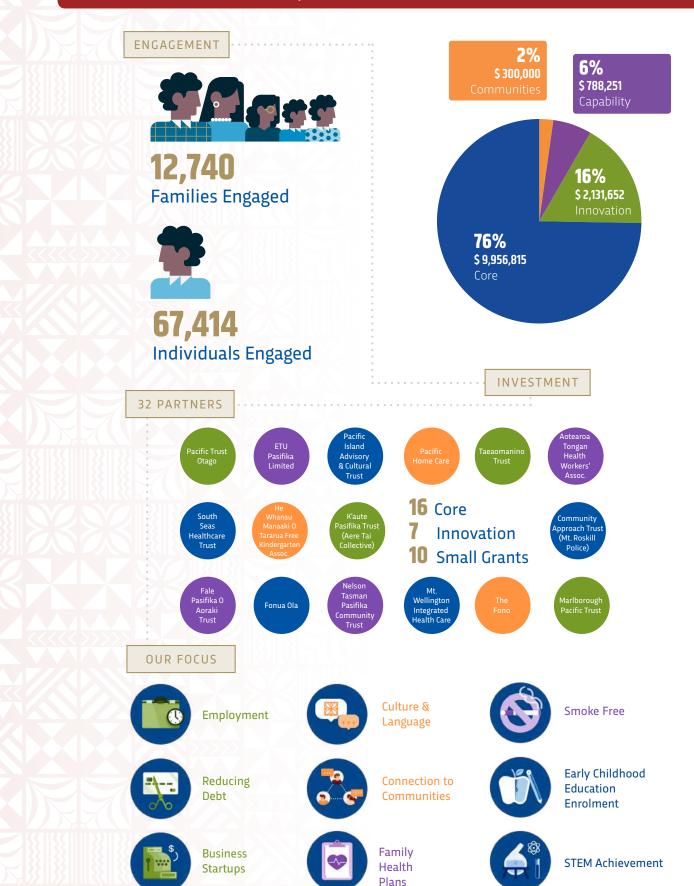
members employed or owning business from 10% to 20%

Using electronic banking from 40% to 73%



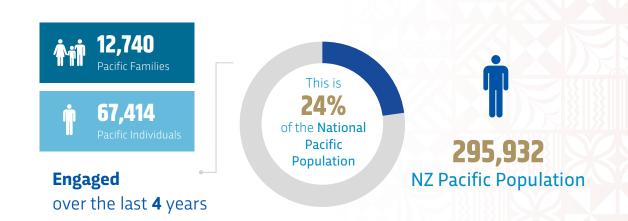
Commissioning Activities 2017/18

Pasifika Futures 3 years on



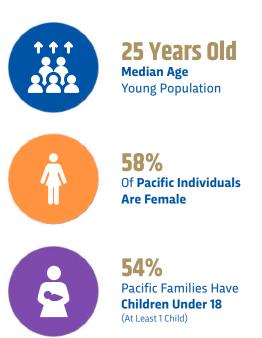


Pasifika Futures Demographic Overview

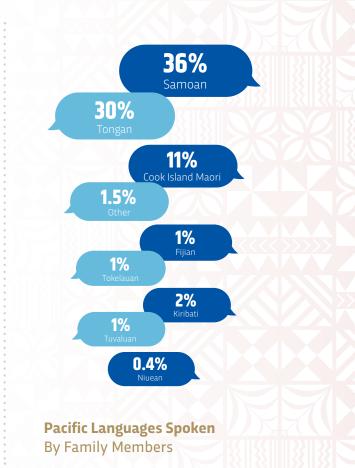


Pacific Ethnicities of Whānau Ora Family Members











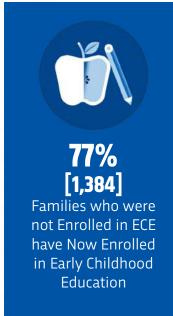
Pasifika Futures Key Results















841Families Who Had A
Smoker in the Family are **Now Smoke Free**



87% [1,183]
Families Are Participating in Culture & Language Programmes

FAMILY TRANSFORMATION



56% [449 / 803] High Needs Families Have Reduced Need Level After 12 Months

90% [720 / 803] High Needs Families **Reduced Need Level** After 2 Years



Economically Independent and Resilient: Financial Freedom





26 business start ups created

*Core 1,488 & Innovation 198



208
have a savings
plan to own
a home

77 Jobs created



2,085 families on a pathway to increased income*

*Core 1,382 & Innovation 703

2,351 families



have completed Financial Plans



Healthy Lives: Living Longer, Living Better



families
who had a smoker
in the family are
smoke free*

*829 Core & 12 Innovation

20%

increase of families up to date with immunisations

1,754
families
out of
3,128



36%

family members with disability achieving aspirations and accessing services



3,063 completed health plans



79%
family
members
with
long term
conditions
managing
their
health with
a health
professional



Succeeding In Education: Lifelong Learning



77%

of families enrolled their children in Early Childhood Education

1,384
FAMILIES out
of 1,801

OTAHUHU COLLEGE STEM PROGRAMME



40%
of STEM
students
achieved
UNIVERSITY
ENTRANCE

COMPARED TO

30% ALL PACIFIC 48% NATIONAL

Pacific students taking STEM subjects at Level 3



has increased by 230%

2014-2018*

* from 23 to 76 students

NCEA LEVEL 2

78% National

78% All Pasifika

87.5% Otahuhu College STEM

NCEA LEVEL 3

64% National

64% All Pasifika

83% Otahuhu College STEM



Culture, Leadership And Community

Leading and caring for our families, communities and country

62% of families can have a conversation in their pacific language



1,716
families are
participating in culture
and language
programmes





80%
of families
describe home as
safe and supportive

2,515 families out of 3,128

39% 75%

Elderly are safe, healthy, connected and independent





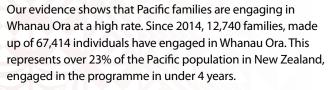






Measuring the Outcomes that Matter to Pacific Families in New Zealand

Knowledge of Pacific family progress and success in achieving outcomes is a critical component of our strategy. Understanding how well families are engaging and making progress towards prosperity and well-being is essential to enabling performance and success for Pacific families.



Across the network our evidence shows that Pacific families often face complex, multi-dimensional challenges. However, those engaged and enabled in the Whanau Ora programme are making significant changes, achieving their goals and aspirational outcomes. One of our key results this year is that high needs families, with challenges in multiple domains, are making transformational changes. After one year in Whanau Ora, over half (56% or 449/803) of all high needs families have reduced their need level and after two years in Whanau Ora, 90% (720/803) of high needs families have reduced their needs level.

Successful results can be seen across all four of the aspirational outcomes in our framework: Lifelong learning; Financial Freedom; Living Longer and Better; and Leading and Caring for our Families, Communities and Country. The summary below highlights key results in each of those domains, demonstrating the work and success of Pacific families across New Zealand.

Lifelong Learning

Pacific families tell us that educational success and achievement is an important family goal, particularly for children and young people. Pacific families and young people, want to gain the skills and knowledge they need to achieve the qualifications, jobs and careers they aspire to.

The evidence across all commissioning streams, shows that Pacific families are succeeding in education and achieving



Lifelong Learning outcomes, preparing their children well for schooling and, achieving and supporting educational success.

Early Childhood Education (ECE) outcomes are strong in the core commissioning stream, with an increasing number of families preparing their children well for schooling. Once families are engaged and enabled through Whanau ora 77% or 1384 families whose children were not enrolled, are now enrolled in ECE.

Pacific families in the Otahuhu College STEM programme are achieving, supporting and nurturing educational success. Pacific student's science participation has increased by 230% since 2014 (from 23 students to 76 students) and Pacific student's have outperformed the average national achievement in NCEA level 2 (with a pass rate of 87.5%) and NCEA Level 3 (with a pass rate of 83%).

In addition across core commissioning 82% of families' children are meeting or exceeding age-related standards, an increase from a baseline of 48%.

Financial Freedom

Pacific families are also achieving important Financial Freedom outcomes. The evidence shows that significant financial challenges remain for Pacific families, however despite these challenges, Pacific families are continuing to reduce debt, improving their financial capability, and getting on pathways to higher income and employment.

One of the most important goals for Pacific families in Whanau Ora is reducing household debt. On entry to the core commissioning Whanau ora programme, over 60% of Pacific families have high levels of debt, with over 40% of their income going towards repaying their non-mortgage debt. Across the





network, 3049 Pacific families have prioritised debt reduction. This is made up of 2194 core commissioning families and 855 innovation families.

Families who have prioritised debt reduction are making progress in reducing their levels of debt. MAST baseline and progress data indicate that the proportion of families with high debt has nearly halved after their engagement and enablement in Whanau ora. As well, both core commissioning and innovation streams have strong levels of evidence that families are reducing debt with 1686 families reducing their debt by 5% or more across the network, 1488 families from core commissioning and 198 innovation families from Vaka Tautua.

An important pathway towards economic independence and resilience is the outcome of Pacific families owning and operating their own businesses. The Cook Island Development Agency New Zealand (CIDANZ) has developed an innovative model of co-operative social enterprise for Cook Island families involving a community hub for Cook Islands families to prototype and test social enterprise start-ups, as well as an enterprising family programme to help develop and support these families start-ups into the market place. To date the programme has engaged over 400 families and has launched 26 new family business start-ups, with 88 families completing family enterprise plans and 77 jobs created.

Across the network, 2085 families are on pathways to increased income and employment. Oceania Career Academy makes significant contributions in this area with 280 students now employed in apprenticeship or highly skilled traineeships.

MAST baseline results also indicate significant financial challenges for Pacific families, with 78% of Pacific families not able to meet basic living costs on entry to the programme.

However, results demonstrate, once families are engaged and enabled in Whanau Ora the percentage of families:

- Able to meet basic living costs has increased from 22% to
- With members all or mostly employed has increased from 10% to 20%
- Earning over \$40,000 has increased from 28% to 46%

Living Longer and Better

Pacific families tell us that they want to live longer and better lives. The evidence across the network shows that Pacific families are achieving significant health goals and outcomes including: becoming smoke free, becoming physically active and making healthy eating choices

Smoking is the biggest single cause of preventable morbidity and mortality in New Zealand, and is a major contributor to inequalities in life expectancy between ethnic groups. Pacific families becoming smoke free is therefore a significant health outcome achieved by Pacific families across the network with 841 Pacific families becoming smoke free. 829 core commissioning families, and 12 families from Vaka Tautua, who at the start of Whanau ora had at least one smoker, have now become smoke free.

For many of the families who have become smoke free, the motivation to stop smoking has come about due to participation in activities outside of health promotion. For example, family financial planning, with all family members sitting around the table working together on the family budget, has led to many family members giving up smoking.

Pacific families are also completing health plans and managing



their health in partnership with health professionals. 3691 Pacific families have prioritised health and 3063 Pacific families who have completed a health plan (3011 from core commissioning; 50 from Wellington Tongan Leaders and 2 from the Village).

Through their health plans, and in partnership with health professionals, families are becoming active and are eating healthy, engaged in screening programmes, enrolled in primary care, and are managing their long-term conditions. The evidence for these outcomes is seen in comparing MAST baseline and progress data where the percentage of Pacific families:

- Becoming physically active and eating healthy, has increased from 9% to 36%
- With all members up to date with cancer screenings, increased from 14% to 31%
- With all members now enrolled with a primary care provider, increased from 44% to 67%
- Now managing their long-term conditions, increased from 38% to 79%

Physical activity is known to protect against obesity and cardiovascular disease, particularly in combination with a health diet, promoting positive health outcomes and overall quality of life (Ministry of Health, 2014). Commissioning for communities' families have also contributed to the physical activity and healthy eating outcome with 352 Pacific families participating in community exercise and healthy eating activities.

Leadership, Culture and Community

Important goals in the Leadership, Culture and Community domain are being achieved across the network. Pacific families are strong in their cultural capital and are actively participating in their communities. In the core commissioning programme 62% of Pacific families (and all or most of their members) can have a conversation in their Pacific language. Ability to speak a Pacific language is an important contributor to well-being, social connection and belonging. In addition, Pacific families in the network are active in their culture with 1716 Pacific families participating in cultural or language programme, made up or 1183 families from core commissioning, 206 from innovation and 327 from communities.

Another important outcome and foundation for family wellbeing is connectedness and actively participating in the community. The core commissioning programme provides good evidence of connectedness with 79% of families who were not connected on entry to the programme, now positively connected in the community.

There is also evidence that Pacific families are understanding and accepting the diversity of our community and are taking leadership in providing healthy and safe environments for families. Pacific families are acknowledging and accepting the diversity of our Pacific community with 65 LGBTQI families engaged in Whanau Ora since 2014, and 38% of LGBTQI members accepted and supported by their families.

MAST data also indicates that an increasing number of Pacific families are feeling safe and supported, with the percentage of families feeling safe and supported increasing from 58% to 80%. As well, after being engaged and enabled in Whanau Ora, an increasing number of families are ensuring the well-being of their elderly family members, lifting from 39% on entry to 75%.

Ms Seini Jensen BA, LLB, MA

Director Performance and Evaluation









Commissioning Activities 2017/18



Core Commissioning

This years investment was \$9.9 million.



16 Core Partners

- The Fono
- Kaute Pacific Trust (Aere Tai Collective)
- Pacific Home Care Trust
- · South Seas Healthcare Trust
- Community Approach
- The Fonua Ola Network
- · Taeaomanino Trust
- · Aotearoa Tongan Health Workers Trust
- He Whānau Manaaki o Tararua Free Kindergarten Association
- Mt Wellington Integrated Health
- · Nelson Tasman Pasifika Trust
- Marlborough Pacific Trust
- · Pacific Island Advisory & Cultural Trust
- · Fale Pasifika o Aoraki Trust
- Etu Pasifika Ltd
- Pacific Trust Otago

Core commissioning involves working with partners to support Pacific families across New Zealand to achieve their dreams and aspirations by improving their family outcomes.

The intention is that regardless of where a pacific family lives they are able to access Whānau Ora support services. Core commissioning utilises a navigation model where families are referred or self-referred to a service provider, they undertake an assessment across four outcome domains and complete a standardised assessment tool. They develop a family plan and focus on the priorities the family identify. They are supported by a navigator to connect them with the resources they need to succeed. Funding for the program requires providers to allocate and account for 60% of the funding per family to be provided "in kind". This approach ensures that families are the actual beneficiaries of the programme.



Commissioning for Innovation



Innovation Commissioning

This years investment is \$2.1 million

Innovation programs involve working with partners to invest in innovative approaches to support families to achieve their aspirations in one or more of the key outcome areas. This commissioning approach focuses on discrete areas of focus that families have indicated a need to solve and allows us to be flexible and responsive to opportunities that may arise in the future.

This year our innovation partners have engaged with 2,943 families and over 14,715 individuals. All families undertake an assessment and complete a standardized assessment tool that relates to the specific area of innovation focus.

Areas of focus include as examples:

A think tank incubator that gathers the best of Cook Islands Social and Economic Development from a social enterprise model, ethnic specific health promotion and employment support, School to trades and employment focus, a youth mentoring programme, STEM leadership pipeline and financial literacy for families with a member with a disability.

Cook Islands Development Agency New Zealand (CIDANZ) – 457 families

The oneCOMMUNITY S.H.E.D – is a think-tank incubator that grows business ideas for social and economic development through a collaborative model of development, production, knowledge sharing and financing. Families are supported to prototype, test and grow various ideas grouped into specific co-operatives under the "one" brand.

There are four co-operative enterprise start-ups that sit under the umbrella of oneCOMMUNITY S.H.E.D which include oneBASKET, oneHERITAGE, oneTRADES oneBODY and oneCHILD. Since the start of their programme, new ideas have emerged which has led to the establishment of a fifth co-operative - oneVILLAGE which will become a Cultural, Tourism and Social Innovation Centre.



7 Innovation partners

Outcomes

- 100% (457/457) families have reduced their debt by at least 5% through The CIDANZ innovation programme. – an increase of 137 families from quarter 4 of the previous financial year.
- CIDANZ supports 26 family business start-ups these include catering enterprises, cultural arts and crafts, fashion design, barbering, renovations and lawn mowing businesses.
- Identifying and developing 39 emerging leaders
- Creating 77 jobs within the enterprises, pop-up shops and CIDANZ's operations team.
- Co-operative membership growth to 1,912 members

The Epiphany Trust – 434 families

Over the year, the Epiphany Trust have delivered their Aganu'u Fa'asamoa across Auckland and Wellington. The Trust engaged families who were not originally connected to their Samoan culture. Through the course they emphasized the importance of connecting with family, and provided an environment of learning that is accepting of all levels of Samoan language and culture.

Outcomes

- 100% (434/434) of families participating in culture and language programmes
- 100% (434/434) of families that are now connected to a community group



Otahuhu College – STEM Leadership – 983 families

The STEM Leadership Pipeline engages Pacific families in a Science, Technology, Engineering and Mathematics ("STEM") programme designed to increase the number of Pacific students entering and completing tertiary studies and degrees. The programme engages the whole family to inspire, motivate and empower Pacific students to successfully enter and complete tertiary studies and take up STEM careers.

Outcomes:

- Pacific students taking STEM subjects at Level 3 has increased by 230% since 2014 (from 23 students to 76 students).
- Pacific student's have outperformed the average national achievement in NCEA level 2 (with a pass rate of 87.5%) and NCEA Level 3 (with a pass rate of 83%).

Wellington Tongan Leaders Council Trust –206 Families

Wellington Tongan Leader's programme focuses on improving employment and health outcomes and increasing access and participation of Tongan families to services. This successful collective of Tongan church leaders serves as an information hub connecting Tongan families to key services, disseminating information and addressing the above priorities through a series of workshops.

Over the year they have delivered a number of health, economic and employment workshops to their families. They have engaged 50 families who in partnership with a health professional have supported families get regular health checks.

Outcomes

- 100% families have started on their pathway to increase family income
- 100% families have completed a health plan
- 5 families have found employment



Oceania Career Academy - 439 Families

Oceania Careers Academy is a Pacific-owned and led Private Training Establishment that delivers NZQA Level 1 to 3 Building, Construction and Mechanical Engineering Apprenticeship Training for Pacific young people. This programme is student-focused involving working with Gateway coordinators from secondary schools to identify students for the programme. It is also industry-driven, and OCA run character development workshops which help to build and develop workplace readiness.

Outcomes

- 139 have completed Level 3, 4 or higher trades qualifications.
- 57 Students have transitioned onto further study at tertiary level This includes Electrical Engineering, Automotive and Mechanical, Engineering, and Applied Technology.
- 92% (375/407) of OCA students remain engaged in the programme and are studying towards a level qualification or are in apprenticeships or highly skilled labour traineeships and have a training plan in place.



Vaka Tautua – 398 families

Vaka Tautua provides financial literacy to Pacific families caring for family member(s) with a disability or are elderly. The programme includes an eight-week workshop and one-onone financial coaching in the families' homes for another eight weeks. All financial coaches are Pacific and are trained through a partnership with the Commission for Financial Capability.

Outcomes

- 50% (198/398) families reduced debt
- 65% (208/320) families now have a savings plan to own their own home
- 100% (398/398) Pacific families have prioritised debt reduction and have completed financial plans or budgets

The Village – 26 families

The Village delivers a holistic approach to mentoring and training that offers pathways to allow youth at risk an opportunity to succeed. The Village's strategy is to extend the mentoring of individual youth into effective mentoring within families, primarily in the form of parenting programmes targeting the specific and unique needs of Pacific people.

Outcomes

- 11 enrolled with a primary health care provider
- 23 engaged in support to achieve age related standards
- 6 have completed financial plans







Commissioning for Communities



Community Commissioning

This years investment is \$300,000

Commissioning for communities or small grants fund enables small community organisations who leverage a largely volunteer community to support Pacific families. The work these organisations do is often at the heart of our Pacific families lives. This year 666 families were engaged.

Fotumalama o le Taeao Aoga Amata: Early Childhood Centre – 60 families

Fotumalama O Le Taeao Aoga Amata primarily run an early childhood education centre group that focuses on teaching the children their Samoan culture and language. Their activities have also extended to running classes healthy eating, budgeting, swimming classes & water safety, and community visits to the elderly.

Outcomes:

- Strong in their cultural capital and sense of belonging: 25 families engaged in the Samoan culture programme.
- Healthy eating choices and Budgeting: 23 families are involved in the cooking classes. The focus of the cooking classes is to educate families on how to prepare healthy meals for their children at a low cost. The class also helps families to budget.
- Actively participating in their communities: 12 families were involved in an old peoples' home visit



Taulanga U and Tonga Advisory Council: Pacific Vaka Haofanga (Safer boating) programme – 36 families

Pacific Vaka Haofanga (Safer Boating) programme focuses on building the skills and capacity of Pacific boat users. Their focus is on safety given the high proportion of Pacific boating fatalities in New Zealand.

Outcomes:

 Promoting healthy and safe environments through water safety: Water safety promotion programmes commenced in July 2017 and was delivered in four Tongan churches in Auckland in which a total of 187 individuals attended. Each promotion programme focused on boat fishing, fishing off the rocks or land and beach safety.

Kimi Hauora Marlborough (PHO TRUST): Vegecation Healthy Eating and Exercise – 40 families

Kimi Hauora run a programme called Vege-cation which work with Pacific families in Blenheim and the surrounding area to encourage affordable and healthy eating through the growing of vegetables, and exercise. Their programme has also expanded to educational support for families with school aged children.

Outcomes:

- · Physically active and making healthy eating choices:
- · 40 families learning how to use compost bins
- 16 families completing a Cooking/nutrition class
- · 30 families in physical activity sessions
- Supporting and nurturing education success: The Pacific Homework club is a collaboration between the two Colleges and the Marlborough Pacific Trust to support 30 families and their senior students in their academic studies and cultural performances.



Tangata Atumotu Trust: Improving Pacific Matua Well-being – 39 families

The trust focuses on Improving the physical, mental and spiritual well-being of Pacific Matua in Christchurch through various activities, exercise and regular health checks. Blood pressure, weight and glucose levels are checked during the programme and the data recorded in participant's individual health plans. To date, Tangata Atumotu have engaged a total of 39 matua and their families.

Outcomes:

- Physically Active: Through Zumba Matua are engaged not only physically, but also spiritually, mentally and creatively.
 It is an excellent way of fostering social connectedness and increasing overall well-being
- Making healthy eating choices: The programme has emphasized the importance of good nutrition and physical activity. Instead of focusing on being overweight and making unhealthy food choices, healthy and inexpensive food choices are promoted as alternatives.
- Managing their health: The programme has provided an opportunity for the early detection of any health issues through health checks and, where required, referrals are made to their local GPs.

USO Bike Ride: Health and Well-being Promotion – 101 families

USO Bike Ride promote and improve health and well-being amongst the Pacific community in Aotearoa through cycling. A programme of health and fitness assessments, community engagements and family events will culminate in a cycle across the length of the country. Weight management and regular health checks are ongoing and have been a successful way to track progress of the families engaged in the programme.

Outcomes:

 Physically Active/ Managing their health: Weight loss and better weight management is an observed benefit for many families. In addition, USO Bike Ride focussed and supportive environment allows men in particular to open up about health issues and have regular health checks

South Auckland Tongan Seventh Day Adventist Church: Healthy Eating and Fitness – 35 families

Siate Folau deliver a church-based health promotion programme, using family focus and community leadership to deliver key health messages to promote and encourage healthy lifestyle changes. This year the church has partnered with other wellness providers such as Rep fitness, nurse specialists from Middlemore hospital to assist with the health check-ups.

Outcomes:

- Physically Active: 35 families participating in 12-week boot camp, 21 families involved in Sunday group walks
- Making healthy eating choices: 35 families attended nutrition workshops and 10 families with vegetable gardens
- Financial literacy: 33 families participating in financial literacy workshop
- Promoting healthy, safe, violence-free environments: 33
 families participating in suicide prevention workshop and
 workshop to promote palliative care amongst Pacific people.

Tuvalu Auckland Community Trust:- 120 families

The Trust have hosted financial capability workshops for 120 Tuvaluan youth and their families in West Auckland. In these workshops, the families learnt about debt management, budgeting and business start-ups. The Trust had also supported Tuvaluan sports associations who have not been active due to lack of funding, providing youth with opportunities to participate in Sports tournaments.

Outcomes:

- Physically Active: Reviving Tuvalu Auckland Netball and Basketball associations to encourage participation in games and tournaments.
- Taking leadership and actively participating their communities: The benefits besides physical fitness and health is giving youth an opportunity to build their potential and develop confidence and leadership skills.
- Financial Literacy: Financial Capability Booklets were translated into the Tuvaluan language. From the financial literacy workshops:
- 13 families increased their savings
- 4 have consolidated debt and 4 have joined Kiwi saver
- 4 families are reviving and improving their businesses



Porirua Strong Pacific Families (*Atafu Tokelau Community) – 50 families

Atafu Tokelau Community work with Tokelau families in Porirua to assist parents to navigate better pathways for their children's education. There has been a huge focus on STEM pathways and careers this quarter through the Matauala school holiday programme. In addition, the programme also seeks to raise awareness, support and empower, and educate Tokelau and Pacific families around water safety. Furthermore, the programme also encourages all Tokelau families to celebrate their language and culture.

Outcomes:

- Supporting and nurturing education success: 33 families attended the Matauala School Holiday Programme. The engagement in the after-school programme has led to 5 families actively participating with the Porirua Pasifika Power Up education programme that supports Pasifika parents, families and communities to champion their children's learning.
- The community are also excited for one of their own -who
 has enrolled to study Bachelor of Medical Laboratory Science
 at Otago University. He will become the first from the Atafu
 community to be a Medical Laboratory Science Technician.

Pacific Islands Advisory and Cultural Trust (piact) – 150 families

PIACT deliver a range of community programmes that cater to the needs of the Pacific community in Invercargill, the sessions have drawn interest from all ages with a total of 150 families have participated in the kids' club, youth programmes and the Matua group. A new focus has been on building financial capability and working with a local budgeting service to deliver the programme (Jubilee Budgeting Service).

Outcomes:

- Strong in their cultural capital and sense of belonging:
 Supporting Pacific kids club, Pacific youth group, Cook Island dance group and Pacific matua group
- Physically active and making healthy eating choices: 35 families participating in the health and fitness sessions
- Increasing financial literacy: 6 families participated in the Money Mates programme.

Vinepa Trust - 35 families

Vinepa Trust run a weekly study hub, supporting academic learning for school aged children from Year 1 to Year 13. Year 1 to Year 8 work weekly through numeracy and literacy activities developed by their teachers. They are then given a 30-minute block to get support on homework and assignment work, if needed. The Year 9 and Year 10 students are supported in career goal setting and making the right subject choices for their chosen career pathway. The Year 11 and Year 13 receive support for internal assessments as well as time management, essay writing, note-taking and exam techniques and career goal setting.

Outcomes:

 Understanding how to nurture and support educational success: The study hub supports resiliency in learning, it provides an environment where they can ask for help, express their weaknesses and set academic goals.











What Our Families Say

Self-determination

"The programme has helped me do what I love doing and the opportunity to stand on my own two feet and provide for my family"

Gratitude

"Thanks so much I will not forget this program, it helped me and my children from being homeless. Thank you so much for all the support and help. Hope that one day I can pay back to the communities and the whole country"

Genuine Support

"There's a lot of action behind the talk which speaks volumes of how genuine they are about helping families like me. They follow up when they say they will."

Happiness

"It has been a difficult journey for us in the last couple of years, and now we are living a happier life that we had never expected. Our health is improving, we have a little savings in the bank, and our children are doing so well at school".

Blessing

"If it was not for Whanau Ora, I would not have gained hope, strength and eventually be stress free. Seeing a blessing so powerful!"

Support

"I just want to encourage them that they can do it and I think that's where the navigation comes in. They know they're supported so if they fall over, they know there's someone there to help."

Advocacy

"Sometimes it just takes someone who is prepared to listen and to advocate for them to make huge positive changes in their lives. As a result of the changes (father of the family) is now able to be a great role model to his own children and also to his wider community".

Reciprocity

"Whanau Ora has given them (families) a better insight and more confidence in bettering their lives. They are very grateful for the support they have received, one family said "we want to do volunteer work to give back to you guys for helping us".

A helping hand

"Lending hand to those need can often motivate families to strive harder in achieving their goals. A little helping hand can make the difference in our families".

What Our Navigators Say





A Day in the Life of a Navigator

DATABASE ENTRY

I ENTER DATA INTO OUR

SYSTEM AND INTO PENELOPE

"This is time consuming. It

a family directly."

Frustrated

HOME

VISIT 2

쉅

could be better spent helping





MAST TOOL

I DISCOVER MY CLIENT'S PARTNER HAS A GAMBLING PROBLEM

"The tool helps me gain a holistic understanding of the family's situation without being too intrusive because clients see it is as a standardised tool."

"Being part of a bigger network means I can refer clients to services that are specific to their needs. It's a matter of working in collaboration not in competition with one another."

Effective

Useful

Well connected

---- HOME VISIT 1

TRAVEL IN MY PERSONAL CAR

"I tried to book a pool car a few days ago for this meeting. I'll need to try to book a week in advance next time, but sometimes it's difficult to anticipate last minute or ad hoc meetings."

Frustrated

REMINDER: CLIENT FOLLOW UP

IT'S BEEN THREE MONTHS AND WE NEED TO REASSESS THE FAMILY USING THEIR MAST TOOL

"This is useful, especially when I'm working with so many families."

Effective

Focused

- REFERRAL

PHONE CALL FROM FAMILY SEEKING HELP, REFERRED BY WORD OF MOUTH FROM AN EXISTING CLIENT

"We get these calls intermittently I wish we could help but we don't have the resources or capacity to help people in other cities."

Limited

HOME VISIT 3

I NOTICE THEIR CHILDREN ARE EATING BREAD WITHOUT BUTTER. I LOOK IN THE KITCHEN AND REALISE THEY DON'T HAVE A FRIDGE

"Home visits are vital to learning about a family's needs. Being able to observe helps me identify what they need during the first few visits. Our shared cultural background helps me better understand why they may feel too ashamed to ask for help and the face-to-face interactions help me establish and build trust in our relationship."

Effective Useful

HOME VISIT 4

"I feel like my car is my office."

HOME VISIT 5: DOMESTIC VIOLENCE REFERRAL

THE UNDERLYING ISSUE IS CAUSED BY LIMITED HOUSE-HOLD RESOURCES. I OFFER THEM HELP WITH OBTAINING KEY HOUSEHOLD ITEMS

"It's useful that I can draw on resources from my multiple roles. It helps me to deliver holistic assistance that addresses underlying issues, and prevents things from escalating again."

Savvy

Successful

WAKE UP TIRED

I RECEIVED A 3AM CALL FROM AN ANXIOUS CLIENT LAST NIGHT

START HERE

"I'm glad they trust me enough to call me, I've been in this situation before myself and understand what they're going through."

Trusted

Sleepy

BACK TO THE OFFICE

WRITE NOTES INTO THE DATABASE, MAKE A TO-DO LIST FOR THE NEXT DAY

"It's been a busy day but a worthwhile day. I feel so privileged to be in a position to help my community."

Fulfilled

Humbled



Our Organisational Base

PARTNERSHIPS

Relationships are the core to improve outcomes for Pacific families. Pasifika Futures has been intentional about establishing, nurturing and growing strong and positive relationships with like minded organisations with similar values and priorities. We are pleased with the variety of relationships and partnerships established which reflect a broad range including Philanthropic, Government Agencies and sector specialist organisations. These include the following:

Commission for Financial Capability

A training and support programme has been designed in partnership with the Commission for Financial Capability to provide navigators from our providers with the skills to teach and support families in building financial literacy and capability. The Commission's community training and support programme is a valuable part of the navigators professional development. Each navigator will receive a certificate from the commission once they have delivered their first community programme. This will recognise them as a 'Commission Supported Facilitator'. There may also be further opportunity to recognise and/ or develop content experts on certain topics eg. Health and Well-being, Kiwisaver and so forth.

Electoral Commission

Pasifika Futures worked alongside the Electoral
Commission to promote awareness and understanding
of elections and the democratic processes among Pacific
families. Senior officials and staff from both organisations
continued to discuss a plan to target eligible Pacific voters
to not only encourage them to vote but also get involved
in the election. This work contributes to the fourth pillar
of our Outcomes Framework, Leading and Caring for our
families, communities and country.

Partnership with JR McKenzie

Pasifika Futures developed a partnership with the
national philanthropic organisation, JR Mackenzie Trust.
 Pasifika Futures worked through the Peter McKenzie
 Project assisting them in facilitating a workshop with
pacific community members. The JR McKenzie Trust has
established a fund to contribute to a reduction in the
number of children, young people and families living in
poverty. This programme is prepared to offer long-term
funding to help selected ideas develop and make a real
impact. Pasifika Futures Limited is organising the workshop
logistically and also the invite list of participants (a mixture
of core, innovative and small grant representatives and
other key community members from PFL networks).

Social Investment Agency co design

 The PFL Executive team took part in the Social Investment Agency co-design to provide guidance on the new agencies commissioning platform. The PFL team shared some of the lessons learnt as a Whānau Ora Commissioning Agency, particularly around what we do to measure, collaborate and invest in outcomes for Pacific families.

Canterbury District Health Board

 The PFL board met with CDHB and an agreement was reached that would see PFL as the Strategic Pacific partner with CDHB and will co-design and co-invest in improving health outcomes for pacific people in Canterbury.



Data Quality Enhancement – Telling our Performance Story

It has been an exciting year of continual development in the collective capacity and capability of the Whanau Ora Partners, Pasifika Futures, Partners and families, to tell our Performance Story. Our collective Performance Story is the transformation Pacific families are doing for themselves. Data that tells us this continues to be at the heart of our performance story. Our Data Quality Enhancement strategy is three-fold:

- 1. Enhancing Insights
- 2. Enhancing Skills
- 3. Enhancing Systems



Taulapapa Wilmason Jensen BA, LLBDeputy Chief Executive Officer

During the year, our activities have focussed on:

- Developing additional resources and training to enhance the Agency and Partners' capability to draw the data we want, when we need it to meet the need of families, funders and policy makers.
- ii. Enhancing our capability to provide insights from the 'numbers' by securing training support in data analytics tools, and increasing our internal capacity in the area of data analysis.
- iii. Enriching our data by migrating data from Innovation partners to the electronic database, and building capability and capacity with Partners to co-evaluate their journey.

These activities have allowed us to continue to enhance the richness of the Performance story in addition to delivering analysis and insights to Partners on a regular basis. Feedback from Partners has been that the information is supporting better investment decisions, and resource allocation based on family progress against their plans. As capability is increased across the next network, we will the will continue to implement 'user' and 'family led' improvements over the next 12 months.



Communications

Communication in all its forms is necessary to both articulate the Whānau Ora philosophy and also to share the many stories of success and hope. We continue to be committed to sharing information and disseminating the results against high level Whānau Ora outcomes. A range of communication activities were undertaken in the past year including the following:

Pasifika Futures quarterly e-newsletter

The quarterly e-update shared stories of Whānau
 Ora families, partners' services and Pasifika Futures
 progress. This is an important communication tool to
 share information with Whānau Ora partners and key
 stakeholders on the milestones and achievements made by
 the programme.

Family stories of success video clips

 This provides the opportunity for families to talk about their success and share there stories.

Media releases

 Numerous media releases on issues that are relevant for pacific families.

Presentations at forums and meetings

 Pasifika futures staff are in demand speakers at forums and meetings. These include the Australasian Evaluation Society meeting, American Evaluation Association meeting, Treasury Guest Lecture series, Whānau Ora Partnership Group, Data Hui and many others.







Above: Papa Tom Wichman

Whānau Ora Stories: Our Way, One Purpose, One Voice

Pasifika Futures has developed the Our Way programme for Pacific providers to become more effective in making a difference for our families and communities.

Lush green leaves soak up the hot South Auckland sun. Minutes away from New Zealand's main airports, the meticulous handiwork of Papa Tom Wichman is undeniable.

Uniformed rows of repurposed tyres hold the fertile ground for a multitude of vegetables and herbs like rakau, kumara, pumpkin, tumeric, capsicum and a variety of beans. There's also yacon, which he introduced to the Cook Islands because of its health benefits. As Manager of Sustainable Projects for the Cook Island Development Agency New Zealand (CIDANZ), Papa Tom's garden flourishes in the signature setting of its headquarters on Kirkbride Road in Mangere.

It's a fine example of Pasifika Future's new training programme Our Way, designed especially for the staff of its Whanau Ora partners working with Pacific families.

Papa Tom was one of the first participants in the new Our Way,

One Purpose, One Voice training programme that Pasifika Futures has just started to up-skill all its staff and all the staff of its Whanau Ora partners.

"It was a great experience learning other people's stories. From their stories you learn about the mistakes they made, and their success," he says.

"You realise they're human, like you. Because when people tell their stories, it makes you feel at home because their story is the same as my story because we all have weaknesses and success."

The Our Way programme was inspired and informed by the

Southcentral Foundation in Alaska, an Alaska Native-owned non- profit health care organisation serving about 65,000 Alaska Native and American Indian people living in Anchorage, Matanuska- Susitna Valley and 55 rural villages.

"We would like to acknowledge Southcentral Foundation for their generosity in allowing us to use content from their Core Concepts Training Manual, for their advice and guidance on the development of our programme and for the long-standing, precious relationship we have developed over 20 years," says the CEO of Pasifika Futures, Debbie Sorensen.



"What we're doing is looking at how we can improve our offering to the families we work with. And when I talk about 'we', I mean the whole Whanau Ora network that Pasifika Futures supports.

"That's close to 40 organisations. To do that, we need to improve the way that people work together - inside organisations, between organisations and with families. In a lot of ways, it's an improvement exercise that starts with us." says Mrs Sorensen.

"We believe you can't really go to families and say 'Tell us about your lives', without understanding our own life and understanding all the lessons that you've learnt as a person, and how that reflects on the way that you work with other people."

For three days senior staff from 10 of Pasifika Futures partner organisations came together for the inaugural Our Way, One Purpose, One Voice programme.

"Our Way means a shared way, or coming together from many ways. It's intended to support people in their work, at every level, to become more effective in making a difference with our families and communities.

"The programme focuses on building relationships with each other, the families we serve and our communities," says Mrs Sorensen.

The Our Way programme includes learning skills and tools specifically designed to give the participants insights into themselves as well as others, so they become more effective when working with Pacific people.

Talanoa and the Vaka Model of Care

The Our Way programme identifies talanoa as a key tool.

Talanoa - respectful conversation, talk and an exchange of ideas or thinking, whether formal or informal. Participants led by facilitators are part of talanoa groups, with guidelines that ensure their group is a safe place for sharing.

Another key component of the programme is the Vaka Model of Care, which is inspired by the legacy of exploration, courage and ingenuity synonymous with Pacific ancestral knowledge of ocean navigation.

The roles of people on traditional vaka, as well as the structural parts of a vaka itself, make up a framework that aligns Pasifika Futures with its partners delivering Whanau Ora and the families they serve.



Above: Vui Mark Gosche, Chief Executive - Vaka Tautua

During the Our Way programme, participants learned how to share their own stories, understanding their aspirations and history, and also how they impact others.

Vaka Tautua offers support services in Auckland, Wellington and Christchurch for mental health, older people and disability for Pacific people within New Zealand.

"We had a couple of our staff do the Our Way training, and I participated by sharing my story and observing the process on the third day," says Vui Mark Gosche, Chief Executive of Vaka Tautua.

"From our organisation's perspective, it's a really well-crafted programme. It reflects the different way in which Pacific staff and organisations like ours - which is for Pacific by Pacific - do their work compared to people who work in the mainstream.

"We have a number of people with us who've worked in the mainstream. They want to join a provider like ours because they want to do their work in a culturally appropriate way. This programme sets it in context well, because it's hard to articulate this difference," says Vui.

"It gets people to understand the massive importance of relationship and trust. It outlines the need to understand the stories of the people that you're working with. To do that by being able to understand your own story and present it is a really crucial element, as is being able to practise with much more confidence."



Vui says most training in New Zealand is done in a monocultural way, which expects people to be objective, dispassionate and divorced from the realities of the people they're working with.

"What this programme has allowed, and recognises is a different way and, in our experience, a much more effective way, of engaging with Pacific people and Pacific families.

"The added extra is the relationship, the personal stuff. In our experience, we deal with people who are really hard to engage with. They have multiple, complex issues and have usually not engaged with anybody because other organisations, government or non-government, have difficulty reaching them" he says.

"It's that human element, the cultural element of sharing a common story, walking in the same footsteps, understanding the realities of those people's lives," says Vui, who adds their staff are from the community and have walked in those people's shoes themselves, whether it be disability, mental health, hardship, homelessness or violence.

"We see the fact that staff have lived that experience as a bonus, not as a detrimental thing. It's an added positive in terms of the way in which they can do their work. This programme, for want of a better term, gives you the permission to use your lived experience in the way in which you practise and engage. The storytelling process is a key part of that, because we're so rarely



Above: Rouruina Emil'e-Brown. Chief Executive - CIDANZ

given the opportunity to share our story, or think it has any relevance or value to anybody."

What Vui sees with the participants and what he's experienced himself is that the back story - the story behind the eyes - is hugely valuable.

"When people get to share it with each other, they realise all of that tough stuff they've done in their life, as well as the good stuff, is of equal value in terms of being able to do good work with people who have got challenging stories themselves," says Vui

Rouruina Emil'e-Brown leads the Cooks Islands Development. Agency New Zealand.

"The experience was eye-opening for me, eye-opening in the way that, at the beginning, we all had these titles and job descriptions and we came in with all of this knowledge, waiting for a process to take place. Everybody's like this," she says, crossing her arms.

"Everybody had a story and their stories connected in such a beautiful way. It matters for the work that we do. It's difficult to know the needs of our families if we don't have the real stories.

"I think about my mother-in-law when she was very sick in the hospital bed. When the doctors came, she acted as right-as-rain, but we knew she wasn't. She always gave a happier version of her health conditions because she didn't want to put anybody out. But it was never quite the right thing to say.

"The real story is always hard to find unless you're really listening and unless you create a safe space for families to be able to say, 'This is actually what the real need is in my family. These are my pain points'.

"They don't always tell you that at the beginning, so it's difficult to serve well unless you hear where the real needs are. Where the real sore points are for families," says Mrs Brown.

"If we're talking about a process that allows us to filter through the things that they don't want to tell the whole world, there is a process that allows us to safely enter their space, and for them to allow us to enter so we can address with them what the real concerns are.

"Our path—the vaka process for us—was an opportunity to test what we knew as facilitators. It was a huge undertaking for Pasifika Futures to really trust the people that they work with, that they could reach that depth with the participating



Above: Fiu Wesley Tala'imanu, Executive Director - Fonua Ola

organisations - to really know that a process can work for getting underneath the skin," she says.

"I just know how good it feels when you have authentic, genuine, deep relationships, there is a process for getting there and it doesn't have to be the way that we've always done things.

"I've always had empathy, but to have a really good process to help you understand where people are coming in makes a difference.

"Those are the tools we've developed. We adapted some tools that were used by the indigenous community, to adapt to what we do here in Aotearoa New Zealand for Pasifika communities, and that's what we have with the Our Way programme," says Mrs Brown.

"We took a pattern that was working, and we put our understanding of our different cultures here, over it. Using the vaka as a framed-up understanding of all the pieces that we need to have in families in order for things to be working for them. So, there's the research piece, the construction of a vaka and all of the pieces that are required to make that vaka work."

For Fiu Wesley Tala'imanu, who leads the Fonua Ola Pasefika, there's two sides of what he does.

"I was part of the group that was facilitating the programme and also had staff going through the experience, like Mark and Rouruina, taking what we learned and giving it a Pasifika context," says Fiu about the Providers Network in Auckland. "Your values for working in this field are what drives the Our Way programme. It tests our values about why we do the work we do. Everyone uses the word 'passion', but underneath it there's a core value about why you do what you do it - to serve, to help," says Fiu.

"I learned something new when we used the vaka as part of the Our Way programme. It really tied in to what we're trying to do, because we are navigators. We're navigators in a big ocean and we're looking for a better place for our people. That's what Our Way is about. We're providers in a big field of social or health services. What we value is being here to serve and help our people. Our staff valued the training."

He adds that sharing and hearing other people's stories makes him think deeply about why he's doing what he's doing.

"As the momentum builds and more people do the training, there will be more people affected," he says.

"I want every staff member to go through that process, so they have an understanding about our values and expectations, not just those that are guided by the contractual work. We could do any other job in the world, but this is why we're here to support Pacific families."

Meeting families' aspirations

At Pasifika Futures' Auckland offices in Ellerslie, the conversation is candid and free-flowing.

"The intention of this training is to improve the way we work with families and each other, to enable the families and the



organisations we work with, to meet their aspirations," says Taulapapa Wilmason Jensen, Deputy CEO of Pasifika Futures.

"The basis of our relationships with the families and our partners begins with talanoa. And the quality of the talanoa impacts directly on the outcome and sustainability of these relationships.

"What we've been hearing regularly from families is how important their relationship is with their navigator; their navigator enables them to see beyond their current circumstances, how to unpack their aspirations for becoming a prosperous family, to enable them rather than building dependency," says Taulapapa.

Mrs Sorensen picks up the thread.

"We believe you can't really go to families and say 'tell us about your lives' without understanding your own life and all the lessons that you've learnt as a person, and how that reflects on the way that you work with other people. It's about understanding yourself first before working with others, not making the assumption that everyone who works with families is skilled at the same level or trained in the same way."

The feedback received from the first Our Way participants was positive.

"Everyone gave high praise, felt their experience was worthwhile and recommended others do it, and they felt it had the biggest impact on them. It was unlike anything they'd been to before," says Seini Jensen, the Director of Performance and Evaluation for Pasifika Futures.

The overwhelmingly positive feedback from participants came as a pleasant surprise. Mrs Jensen attributes it to people wanting to connect with each other.

"The participants understood a lot of the concepts. The other thing is that we're a group now and we all feel connected as a group.

We've shared this programme, and are operating from that same base," she says.

"Now we know what we share and what works, and we all believe in this approach. You could see that people enjoyed that connection with each other, beyond just the normal work meeting. Understanding yourself and sharing that with others as a way to connect and be more effective in relationships generally," Mrs Jensen says.

Mrs Sorensen thinks people are more used to going to training where they're told what to do.

"The change in methodology is where, first of all, you can't hide behind your cellphone or computer. It's challenging over the three-day programme to have people disconnected. It's a really big deal and actually quite hard. It means you have to concentrate and contribute. You get to choose at what level you

contribute, but you have to contribute.

"The active participation over three days is something people enjoyed. It speaks a lot to the heart of the way that we, as a group of Pacific people, live and think.

"Health professionals are told that there's a professional line. And yet as a nurse ... I'm a nurse, you deal with people's most intimate times in their lives. How can you do that well? How do you get people to trust you if they know nothing about you?

"If you look at the complaints people make about the health system and the way they're treated, a lot of it is that: 'the doctor didn't understand me', 'the nurse didn't understand my circumstances', 'I didn't have my medication because no one told me'. That's because no one took the time to understand about the space you're in," she says.

"So, it makes sense when you think about it, but it requires a whole re-training, and that's not to take away from the fact that you don't work with families to meet your own needs. It requires a discipline around how you share, but you have to understand your own story first.

Otherwise you think everyone else is like you. Or everyone is like the picture that you see, and we as a community are subject to that all the time, although sometimes we do it to ourselves, too," says Mrs Sorensen.

Our Way will become the cornerstone training for all people involved in the Pasifika Futures' Whanau Ora programme, from the navigators to management and also governance.

The vaka metaphor resonates with Papa Tom.

"If you go on the outrigger by yourself, it's hard to paddle through the waves, but if you get on the big waka it's easier. Everybody works together for the benefit of everybody. By telling our stories and listening to others, and the meanings of the waka. Especially when you get on the big waka, everybody must know what part they have to play."

Spasifik Magazine, 2018



Above: Tina Fifita, Navigator

Whānau Ora Stories: Navigator Steers Family Towards Goal

In November 2014 a family that had recently arrived from Tonga contacted Whanau Ora. Like many families from the Pacific, the cost of living in Auckland placed great hardship upon them. But through the support of Whanau Ora Navigator Tina Fifita from the Tongan Health Workers Association they were able to turn their plight around. ANGIE ENOKA reports.

You don't often hear about the Whānau Ora Navigator role and the families they serve.

Meet Tina Fifita, a Whānau Ora Navigator for the Aotearoa Tongan Health Workers Association (ATHWA), an independent association contracted to provide Whānau Ora work to struggling families in South Auckland.

Navigators like Tina work closely with families in the Whānau

Ora programme to build on their strengths and achieve their aspirations. They are the eyes and ears of Whānau Ora on the ground, providing advice, information and education to families

in order to help them achieve their goals.

"I love my job," says Mrs Fifita.

"You sometimes can't help being attached to the families we assist, both emotionally and physically."

"As a navigator you have a huge responsibility to care for these families. You also learn as you go on the job and there is also a lot of nurturing involved."

"We have a South Auckland Tongan family who were referred to us in November 2014."

The family needed significant support.

"The parents with two young daughters aged 7 and 9 who both attend primary school had very limited English, and were living on one income as only the father works."

"They were in great financial hardship with multiple loans, hire purchases and overdue rent. They were left with very little money for food and other expenses."

"The family was unable to seek help from Work & Income NZ (WINZ) as they hadn't lived in New Zealand for two years as at the time of their application," says Mrs Fifita.



Whānau Ora were approached by the family.

"My role as a Whānau Ora Navigator is to work with families to develop a plan so they keep track of their circumstances and find ways for the Whānau Ora programme to help them to help themselves."

"We managed to enrol the mother into a short course for English and she completed the course successfully. We then enrolled her into a Family learning and Child development Course and she successfully completed that course too. She has now enrolled herself at the Manukau Institute of Technology for a Nursing Degree. She is currently in her second year and looking forward to graduating in 2019."

"We also helped to pay for her driving test with AA so she could get the family around to meet appointments and drive her children to school."

In July last year, the father became very ill and required emergency heart surgery. He was unable to work and payments were falling behind.

"We signed an agreement with the family allowing myself, as the Navigator, to act as their agent to deal with all their finances."

"I've contacted the family's insurance company who agreed to pay a small sum until the father returns to work."

"We kept knocking on WINZ's door and they finally came around with support, but no way near enough to cover all the family debts."

Whānau Ora stepped in and paid for the family's overdue rent to help them get back on track. It was around the same time that the father was well enough to get back on his feet to return to full-time work.

"Meanwhile, I managed to arrange payments with all the debtors that the family owed money to; paying a little bit extra each week on top of their normal debts until they are paid off."

"I'm happy to say the family is in a much better position now that no one is chasing after them and that no more rude reminders are being sent by mail," says Mrs Fifita.

"I also managed to connect the mother with part-time work with the Kiwi Kids after school programme at the same primary school her girls attend. This contributed a lot to the family's income.

"The family are so thankful for all the blessings they have

received from the Whānau Ora programme. But to us as Navigators, it's business as usual." Navigators manage to turn family circumstances around.

"Although there is sometimes a lot of work involved with families, the results are worth celebrating," says Mrs Fifita.

In this case, the family couldn't believe where they are now thanks to Whānau Ora assistance and the brilliant work done by the Navigators of the programme.

Tina Fifita is one of many Whānau Ora Navigators on the ground, the unsung champions who make the Whānau Ora programme work.

The mother of the family that Mrs Fitita helped is looking forward to completing her studies, and hopeful to become a Whānau Ora Navigator herself in the future.

"People like her fit in well as Navigators to help other struggling families, as she also has a compelling story to share that these families can relate to."

Navigators are staff members required to have a flexible approach to the work they are requested to undertake within their cultural, professional/legal scope/boundaries, to ensure Whānau Ora family needs are met to achieve better outcomes in areas such as health, education, housing, employment and income levels. The service is FREE to all families who meet the criteria.

Pacific People's Health, 2018



Sponsorship

Sponsorship of targeted community events, and initiatives is a key strategy of telling the Whanau Ora story throughout the Pacific community. Sponsorship is funded out of PFL's Operations Budget. Below is a summary of our sponsorship in the year:

Tu Tangata Wellington Secondary Schools Polynesian Festival:

Pasifika Futures sponsored the Wellington Tu Tagata Secondary Schools Polynesian Festival in July 2017 with nine (9) secondary schools participating. It was a celebration of Pacific culture and language, through performances of Pacific song and dance. Through our sponsorship Pacific Island secondary school students in Wellington realised the planning, participation and execution of a successful event which provided a platform for Pacific students to develop their leadership skills and work towards the Tu Tagata Komiti's aim to "Raise Pacific student educational achievement and strengthen Pacific heritage, languages and culture through performance". Scholarships were awarded to students who demonstrated outstanding leadership to go towards tertiary education, supporting our future Pacific leaders further their educational aspirations.

NZ Tongan Business Council Celebrating Tonga Business Excellence Dinner:

Pasifika Futures was an Awards sponsor for this inaugural event for the NZ Tongan Business Council. The event celebrated and recognized outstanding businesses, business leaders and entrepreneurs across the categories of: Women in Business, Business Corporate Executives, Exporters from Tonga NZ Mainstream Business into Tonga, Business Entrepreneurs, Social Enterprise, and Special Recognition Navigator awards for pioneers of the Tongan business community. In attendance were the Hon. Jenny Salesa and Hon. Aupito William Sio, who were both speakers together with over 200 Tongan businesses represented at the event. Pasifika Futures, CEO Debbie Sorensen received the 2017 Business Excellence Award.

Christchurch Pacific Disability Day Event:

Towards the end of 2017 Pasifika Futures sponsored an event in Christchurch that celebrated and recognised the Pacific community of Christchurch who continue to build their lives despite physical and mental challenges. As well as being an event to celebrate, it was also an opportunity for the dissemination of information, and engagement with Pacific communities in Christchurch regarding disability services, and the elderly. Honourable Minister Carmel Sepuloni who holds the Disability Issues portfolio was in attendance with over 100 Over 100 members of the Christchurch Pacific community.

Tuvalu Wellington Youth Workshop:

Pasifika Futures in February 2018 sponsored a One-day workshop for the Tuvalu community in Wellington. The intent and purpose of the workshop was to provide a forum for information sharing and discussion with young people, parents and families to learn about the different pathways from secondary to tertiary education, to employment.

South Island Polyfest:

Pasifika Futures sponsored a Pacific Youth Driven Festival held on the 17th of March 2018 in Darlington, Christchurch. The Festival featured Pacific cultural performances, songs, dance, cuisine and handicrafts. The event supported high school students in the South Island region to embrace their cultural diversity, talents and build leadership.

Siaola, Vahefonua Tonga:

A Social Services and Parenting Programme organised and hosted by the Tongan Wesley Church in Wellington from the 21st to the 23rd of April. The emphasis or focus was on Parenting and Well-being of the family where the 150 expected participants will engage in a choral festival of music and speeches.



Tu Marama Vision, Cook Islands Health Conference:

An annual Cook Islands Health and Disability Conference held on the 31st of May 2018 in Otahuhu. The 2018 theme was "Indigenous Knowledge, Culture & Health" looking to the past and present to find solutions for the future to assist the Cook Islands Community in realising a healthier lifestyle. An audience of more than 200 Pacific and non-Pacific health professionals as well as Cook Island people from the Community gathered for this event.

National Pacific Business Trust Awards:

The only national event recognising Pacific businesses. The awards highlight the transformation of innovation into business excellence and celebrate the growing number of Pacific entrepreneurs and established businesses that contribute positively to the NZ economy. Two Innovation Partners funded by Pasifika Futures were finalists; Cook Island Development Agency New Zealand and Aotearoa Tongan Health Workers Association.

Nukunuku Community Development Club:

Pasifika Futures sponsored the Nukunuku Community Sports Day on the 21st of April 2018. The Community Sports day is a quarterly programme set up by the Club to meet their objective to enhance the health and overall well-being of children and families. An estimated number of 300 participants was expected the for event from 135 Tongan families from Auckland and Hamilton.

Cyclone Gita Fundraising Dinner:

Pasifika Futures sponsored the Wellington Tongan Leaders Council members to attend the Cyclone Gita relief fundraising dinner. The purpose was to assist Tongan families in the Wellington Region to take building materials, food and other goods to assist their families affected by Cyclone Gita in Tonga.

Aotearoa New Zealand Evaluation Association (Anzea) Conference:

Pasifika Futures was a Gold Sponsor of the Aotearoa New Zealand Evaluation Association Conference held in July 2018. The association is a professional body that represents the Evaluation profession in New Zealand, by promoting, advocating and advancing high quality evaluation to shape better futures in New Zealand.

Infrastructure

We are well established as a Commissioning Agency entering our fifth (5th) year of operations. We have four (4) offices in Auckland, Hamilton, Wellington, and Christchurch. These offices are supported by administrators and regional based Partnership Managers. This provides a clear place-based focus to better understand the needs of our communities and families.

Pasifika Futures as a Commissioning Agency has a well-developed contract management system and performance management-based process fully supported by our quarterly "collaborative" with our Partners.

We continue to work on improving data collection and information system capacity and capability including working alongside Partners to support organisational improvement within Partner organisations.

Funding

We have a robust system and process for managing our financial systems, process and accountabilities. We have completed our fifth (5th) independent annual financial audit receiving an unmodified audit opinion which certifies we hold proper financial records. We continue to be committed to ensuring we use our resources in the most efficient manner to ensure we have the greatest impact we can with our funding.

The 2017/18 year has seen all commissioning funding fully expended.

This includes:

\$16,675,811

Total Revenue

\$3,178,636

Spent on Operational Funding (20%) of total funding)

Commissioning funding was allocated into three pools of funding:

\$9,337,000

Core Commissioning

\$2,131,652

Commissioning for Innovation

\$300,000

Commissioning for Communities



Our Organisational Base

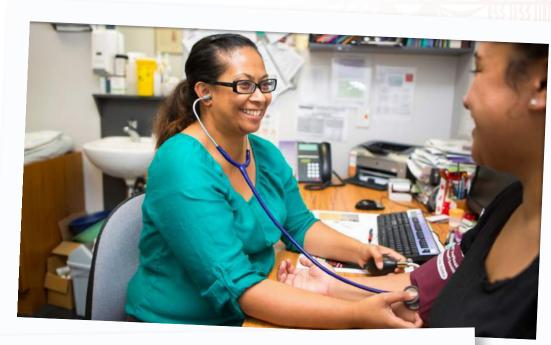
Our staff

We continue to invest in the capacity and capability of our staff to ensure they are in a position to support our partners to do the very best they can. Our staff are multi-lingual and represent Samoan, Cook Island, Tongan, Fijian, Rotuman, Tuvaluan, Niuean and Tokelauan. All staff are involved in ongoing training and development and are engaged in short courses and executive education including study at Diploma, Bachelor, Masters and PHD levels.

Staff engaged in 2017/18 year were:

NAME	QUALIFICATION	POSITION
Mrs Debbie Sorensen	CCT,CMInstD,NZRPN	Chief Executive
Taulapapa Wilmason Jensen	BA,LLB	Deputy Chief Executive
Mrs Seini Jensen	BA/LLB,MA(Hons.)	Director of Performance & Evaluation
Dr Jesse Kokaua	MSc,PhD Epidemiology	Evaluator
Mrs Eseta Finau	ONZM,BA,MPH,NZRGON	Manager, Family & Community Relationships
Mrs Gina Harvey	BSc	Executive Assistant
Mrs Tu Maoate	CBAC Level 2, Computing L2	Receptionist, Auckland
Mrs Sieni Voorwinden	BA,LLB	Partnership Manager, Auckland
Mr John Natua	BSocSc,MPH	Partnership Manager, Midlands
Ms Melitta Rigamoto	BHSci, PgDipPH, MEval	Manager, Evaluation
Ms Saneta Manoa	BHsci, PgDipPH, MPH (Hons)	Evaluator
Ms Rachel Flavell	DipBus	Management Accountant
Ms Melanie Iosefa	BAcc,DipBS	Strategic Accountant
Ms Haley Crooks	BA	Communications Advisor
Mr Raymond Pritchard	Microsoft Certification	IT Project Manager
Mr Tala Tuala	BSc	Evaluator
Mr Anthony Sloan	BSc	Data Analyst
Mr Tofa Ramanlal	BA	Project Manager
Mr Craig Sionetuato	BA	Project Manager
Mr Amanaki Misa	MCM, MBA	Partnership Manager, South Island
Mrs Vaopina Ofa	Bcom	Finance Administration
Mrs Tautalalatasi Jahnke	Cert Employment, Health and Safety	Receptionist, Wellington
Ms Mata Nanai	BA (in progress)	Evaluator
Mr Monson Prouting	BHSci	Administration
Mrs Marianna Churchward	BA,MA(Appl), PhDArts	Evaluator
Mr Jordan Kightley	BCom(Accounting), CA, GradDipCom	Finance Director
Mrs Melissa Fidow	BCs	Project Manager
Mr Chanel Bristow	Bdes	Graphic Designer
Mrs Winona Ngaro	Master Applied Practice: Future Technologies	Data Analyst
Ms Pesi Sina		Receptionist, Wellington
Mr Poasa Cama	MB ChB (In Progress)	Administration
Mr Lorenzo Havili	Cert HSc	Administration











PASIFIKA FUTURES LTD

Financial Statements
For the Year Ended 30 June 2018





Our Financials

Pasifika Futures Trust

Financial Statements
For the Year Ended 30 June 2018



Directory
As at 30 June 2018

Business Activity

Commissioning Agent

Corporate Trustee

Pasifika Futures Limited

Chartered Accountant OBCA Limited

197 Omaha Drive, RD6 Warkworth 0986

Bankers

ASB Bank Limited

Solicitors

LawWorks Level 10, 2 Emily Place

Auckland 1010

Auditors

McGregor Bailey Chartered Accountants 2 Crummer Road, Ponsonby

Auckland 1021

Charities Services

Registration Number: CC51490

Registration Date: 25 February 2015

Corporate Trustee Company and Charities Services Details

Company Number: 4978639

Incorporation Date: 24 February 2014

Registration Date: 24 Teshdary 25
CC51489
Registration Date: 06 March 2015

Board Members

Dr. Tearikivao Maoate ONZM, FRACS

Dr. Francis Agnew MNZM, FRANZCP

Dr. Siniva Sinclair FAFPHM

Sir La'auli Michael Jones KNZM, MNZM

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Statement of Comprehensive Revenue and Expenses For the year ended 30 June 2018

	Note	2018	2017
		\$	\$
Revenue from Exchange Transactions			
Conference Revenue		22,087	-
Government Contract Revenue		17,048,588	17,508,157
Interest Received		24,390	35,468
Lease Revenue		33,143	18,837
Management Fee Revenue		71,436	83,431
Other Revenue		-	-
Total Revenue		17,199,644	17,645,893
Expenses			
Accountancy, Audit & Bank Fees		25,281	61,562
Bad Debts		_	739
Commissioning Expenses		12,640,974	12,916,368
Depreciation	7	155,721	133,563
Emergency Funding		41,225	27,936
Employment Expenses		2,187,439	1,908,480
General Expenses		-	13,471
Governance Expenses		138,818	110,000
Insurance		23,331	19,742
Interest Expense		11,778	8,858
IP Licence Fee		580,690	526,562
IT Expenses		140,775	102,347
Lease Expense – Property		188,809	179,481
Lease Expense – Equipment		20,231	20,382
Loss on Sale of Assets		9,192	14,573
Meetings & Conferences		146,360	12,742
Office & Administration Expenses		38,745	51,167
Professional Fees		2,813	26,464
Promotion & Sponsorship		85,081	78,167
Property Expenses		53,686	40,754
Travel Costs		276,122	342,176
Total Expenses		16,767,071	16,595,533
NET SURPLUS	_	432,573	1,050,360

The accompanying notes form part of these financial statements.

These financial statements should be read in conjunction with the attached Audit Report





Statement of Financial Position As at 30 June 2018

	Note	2018	2017
		\$	9
Current Assets			
Cash and Cash Equivalents	5	426,793	85,957
Short Term Investments		302,306	
Accounts Receivable from Exchange		101010	20.70
Transactions		121,946	98,78
GST Receivable		33,577	126,319
Accrued Revenue		409,539	354,860
Loan Receivable - Current		-	131,250
Prepaid Expenses		127,357	103,146
Total Current Assets		1,421,518	900,31
Non-Current Assets			
Investment Property	6	-	1,359,000
Property, Plant & Equipment	7	468,280	479,380
Loan Receivable – Non-Current		-	168,750
Total Non-Current Assets		468,280	2,007,130
TOTAL ASSETS		1,889,798	2,907,443
Current Liabilities			
Accounts Payable		128,508	138,550
Accrued Expenses		42,621	325,692
Accrued Expenses – Employee Entitlements		246,067	146,382
Income in Advance		332,499	177,469
Borrowings - Current		· <u>-</u>	189,228
Total Current Liabilities		749,695	977,32
Non-Current Liabilities			
Borrowings – Non-Current		_	380,420
Total Non-Current Liabilities		-	380,420
TOTAL LIABILITIES		749,695	1,357,74
NET ASSETS		1,140,103	1,549,702

The accompanying notes form part of these financial statements.

These financial statements should be read in conjunction with the attached Audit Report





Statement of Financial Position As at 30 June 2018

	Note	2018	2018
		\$	\$
Represented by:			
EQUITY			
Capital Distribution		(842,072)	92 <u>-</u>
Retained Earnings		1,982,175	1,549,602
TOTAL EQUITY		1,140,103	1,549,702

Signed for and on behalf of the Board who authorised these financial statements:

Trustee CEO CEO

Date 31 October 2018





Statement of Changes in Net Assets For the Year Ended 30 June 2018

	2018 \$	2017 \$
OPENING BALANCE AS AT 1 JULY 2017	1,549,602	499,242
NET SURPLUS FOR THE YEAR		
Net Surplus	432,573	1,050,360
TOTAL NET SURPLUS FOR THE YEAR	432,573	1,050,360
Capital Distribution		
Dividend declared	842,072	
CLOSING BALANCE AS AT 30 JUNE 2018	1,140,103	1,549,602





Statement of Cash Flows For the Year Ended 30 June 2018

	2018	2017
	\$	\$
Cash Flows from Operating Activities		
Cash was provided from:	40.047.454	40 070 744
Receipts from Exchange Transactions	19,347,454	18,678,714
Cash was disbursed to:		
Payments to Suppliers	(17,417,933)	(17,121,904)
Payments to Employees	(1,984,988)	(1,548,322)
,	(19,402,921)	(18,670,226)
Net Cash Flows from Operating Activities	(55,467)	8,488
Cash Flows from Investing Activities		
Cash was provided from:	25 402	26.242
Interest Received	25,492	36,242
Short-Term Investments Sale Investment Property	1,359,000	800,000
Receipts from Loan Receivable	300,000	50,000
Aeceipts from Loan Neceivable	1,684,492	886,242
Cash was disbursed to:	1,004,432	000,242
Purchase of Assets	(143,811)	(313,809)
Short-Term Investments	(302,306)	(010,000)
Investment Property	(002,000)	(1,359,047)
Loan Advanced	_	(350,000)
	(446,117)	(2,022,856)
Net Cash Flows from Investing Activities	1,238,375	(1,136,614)
Cook Flour from Financina Activities		
Cash Flows from Financing Activities Cash was provided from:		
Borrowings	_	600,000
Cash was disbursed to:		000,000
Interest Paid		(8,858)
Capital Distribution	(842,072)	(0,000)
Repayment of Borrowings	(042,072)	(30,352)
repayment of Borrowings	(842,072)	(39,210)
Not Cach Flowe from Financing Activities	(942.070)	ECO 700
Net Cash Flows from Financing Activities	(842,072)	560,790
Net Increase / (Decrease) in cash held	340,836	(567,336)
Cash and Cash Equivalents at 1 July 2017	85,957	653,293
Cash and Cash Equivalents at 1 June 2018	426,793	85,957
oush and oush Equivalents at 00 built 2010	420,133	05,357

The accompanying notes form part of these financial statements.

These financial statements should be read in conjunction with the attached Audit Report

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Notes to the Financial Statements For the year ended 30 June 2018



1. REPORTING ENTITY

These are the financial statements of Pasifika Futures Trust. Pasifika Futures Trust is domiciled in New Zealand. Pasifika Futures Limited is the Trust's corporate trustee and is a company incorporated in New Zealand and registered under the Companies Act 1993 and the Charities Act 2005.

These Financial Statements and the accompanying notes summarise the financial results of the activities carried out by Pasifika Futures Trust. The Trust invests in programmes that improve outcomes in Health, Education, Finances, Culture and Leadership for Pacific families living in New Zealand.

2. STATEMENT OF COMPLIANCE

These financial statements of Pasifika Futures Trust have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand ("NZ GAAP"). They comply with Public Benefit Entity International Public Sector Accounting Standards ("PBE IPSAS") and other applicable financial reporting standards as appropriate that have been authorised for use by the External Reporting Board for Not-For-Profit entities.

The Board of Trustees has elected to report in accordance with Tier 2 Not-For-Profit PBE Accounting Standards and in doing so has taken advantage of all applicable Reduced Disclosure Regime ("RDR") disclosure concessions. This decision results in the trust not preparing a Statement of Service Performance for the current reporting period.

These financial statements have been approved and were authorised for issue by the Board of Trustees on the date as per page 5 of the financial statements.

3. CHANGES IN ACCOUNTING POLICIES

3.1 Correction of prior period errors

The financial statements for Pasifika Futures Trust in 2017 were prepared under Pasifika Futures Limited (the corporate trustee). There are no changes to the 2017 figures of the financial statements however this year the reporting entity has been corrected to be Pasifika Futures Trust.

4. SUMMARY OF ACCOUNTING POLICIES

The significant accounting policies used in the preparation of these financial statements as set out below have been applied consistently to both years presented in these financial statements.



Notes to the Financial Statements For the year ended 30 June 2018



4.1 Basis of Measurement

These financial statements have been prepared on the basis of historical cost, as modified by the fair value measurement of investment properties and land and buildings which are measured at fair value.

4.2 Functional and Presentational Currency

The financial statements are presented in New Zealand dollars (\$), which is the functional currency of the Trust. All financial information presented in New Zealand Dollars has been rounded to the nearest dollar.

4.3 Revenue

Revenue is recognised to the extent that it is probable that the economic benefit will flow to the Trust and revenue can be reliably measured. Revenue is measured at the fair value of the consideration received. The following specific recognition criteria must be met before revenue is recognised.

REVENUE FROM EXCHANGE TRANSACTIONS

Government Contracts Revenue

Revenue from government contracts relates to income received from funding agencies and is provided as funding for services the Trust purchases from Service Providers. Revenue is recognised in the year the services are provided. Amounts received in advance for funding to be provided in future periods are recognised as a liability until such time as the service is provided.

Lease Revenue

Lease receipts under the lease agreement are recognised as revenue on a straight-line basis over the lease term.

Management Fee Revenue

Services provided to third parties on commercial terms are exchange transactions. Revenue from these services is recognised when services are rendered.

Interest Revenue

Interest revenue is recognised as it accrues, using the effective interest method.

REVENUE FOR NON – EXCHANGE TRANSACTIONS

The organisation does not receive any of this type of revenue.

4.4 Employment Benefits

i. Short-term employee benefits

Wages, salaries and annual leave liabilities are recognised when the Group has a legal or constructive obligation to remunerate employees for services provided within 12 months

The accompanying notes form part of these financial statements.

These financial statements should be read in conjunction with the attached Audit Report

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Notes to the Financial Statements For the year ended 30 June 2018



of reporting date, and is measured on an undiscounted basis and expensed in the period in which employment services are provided.

ii. Long-term employee benefits

Long-service leave and cumulative sick leave obligations are recognised when the Group has a legal or constructive obligation to remunerate employees for services provided beyond 12 months of reporting date. Long-term employee benefit obligations are measured using the projected unit credit method, with any actuarial gains or losses recognised in surplus or deficit.

iii. Defined contribution plans (Kiwisaver)

Defined contribution plans are post-employment benefit plans under which an employer pays fixed contributions into a separate entity (the plan) and will have no legal or constructive obligation to pay further amounts. Obligations for employer contributions to Kiwisaver plans are recognised as an employee benefit expense in surplus or deficit in the periods during which services are rendered by employees.

4.5 Financial Instruments

Financial Assets and Liabilities are recognised when the trust becomes a party to the contractual provisions of the financial instrument.

The Trust derecognises a financial asset or, where applicable, a part of a financial asset or part of a group of similar financial assets when the rights to receive cash flows from the asset have expired or are waived, or the Trust has transferred its rights to receive cash flows from the asset or has assumed an obligation to pay the received cash flows in full without material delay to a third party; and either:

- · the Trust has transferred substantially all the risks and rewards of the asset; or
- the Trust has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.

Financial Asset

Financial assets within the scope of NFP PBE IPSAS 29 Financial Instruments: Recognition and Measurement are classified as financial assets at fair value through surplus or deficit, loans and receivables, held-to-maturity investments or available-for-sale financial assets. The classifications of the financial assets are determined at initial recognition.

The category determines subsequent measurement and whether any resulting income and expense is recognised in surplus or deficit or in other comprehensive revenue and expenses. The Trust's financial assets are classified as financial assets at fair value through surplus or deficit, loans and receivables or as available for sale financial assets. The Trust's financial assets include: cash and cash equivalents, short-term deposits, loans and receivables from exchange transactions.

All financial assets held by the Trust are subject to review for impairment at least each reporting date. Financial assets are impaired when there is any objective evidence that a financial asset or group of financial assets is impaired. Different criteria to determine impairment are applied for each category of financial assets, which are described below.



Notes to the Financial Statements For the year ended 30 June 2018

Audit

Loans and Receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. After initial recognition, these are measured at amortised cost using the effective interest method, less any allowance for impairment. The Trust's cash and cash equivalents, short-term deposits, loans and receivables from exchange transactions fall into this category of financial instruments.

Impairment of Financial Assets

The Trust assesses at the end of the reporting date whether there is objective evidence that the financial asset or group of financial assets is impaired. A financial asset or a group of financial assets is impaired and impairment losses are incurred if there is objective evidence of impairment as a result of one or more events that occurred after the initial recognition of the asset (a "loss event") and that loss event has an impact on the estimated future cash flows of the financial asset or the group of financial assets that can be reliably estimated.

In determining whether there is any objective evidence of impairment, the Trust first assesses whether there is objective evidence of impairment for financial assets that are individually significant, and individually or collectively significant for financial assets that are not individually significant. If the Trust determines that there is no objective evidence of impairment for an individually assessed financial asset, it includes the asset in a group of financial assets with similar credit risk characteristics and collectively assesses them for impairment. Assets that are individually assessed for impairment and for which an impairment loss is or continues to be recognised are not included in a collective assessment for impairment.

If in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed by adjusting the allowance account. If the reversal results in the carrying amount exceeding its amortised cost, the amount of the reversal is recognised in surplus or deficit.

Financial Liabilities

The Trust's financial liabilities include trade and other creditors and employee entitlements. All financial liabilities are initially recognised at fair value (plus transaction cost for financial liabilities not at fair value through surplus or deficit) and are measured subsequently at amortised cost using the effective interest method, except for financial liabilities at fair value through surplus or deficit.

4.6 Cash and Cash Equivalents

Cash and cash equivalents are short term, highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

4.7 Short Term Investments

Short term investments comprise term deposits which have a term of greater than three months and therefore do not fall into the category of cash and cash equivalents

The accompanying notes form part of these financial statements.

These financial statements should be read in conjunction with the attached Audit Report

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Notes to the Financial Statements For the year ended 30 June 2018



4.8 Borrowing Costs

Borrowing costs relate to the interest expense and other charges on financial liabilities. Borrowing costs that are not directly attributable to the acquisition, construction or production of a qualifying asset are recognised in surplus or deficit using the effective interest method, otherwise borrowing costs are capitalised as part of a qualifying asset's initial cost.

4.9 Investment Properties

Investment properties are properties held either to earn rental income or for capital appreciation or for both, but not for sale in the ordinary course of business, for supply of goods or services or for administrative purposes. The Board of Trustees has elected to measure Investment properties at cost, including transaction costs and will only remeasure to fair value if the investment properties are impaired.

4.10 Property, Plant and Equipment

Items of property, plant and equipment are measured at cost less accumulated depreciation and impairment losses. Cost includes expenditure that is directly attributable to the acquisition of asset, where an asset is acquired through a non-exchange transaction; its cost is measured at its fair value at the date of acquisition.

Depreciation is charged on a diminishing value basis over the useful life of the asset. Depreciation is charged at rates calculated to allocate the cost or valuation of the asset less any estimated residual value over its remaining useful life:

Land, Buildings & Leasehold Improvements	10% – 20%
Computer Equipment	40% - 67%
Furniture & Fittings	10% - 50%
Plant & Equipment	25% - 67%
Motor Vehicles	30%
Website	50%
Artwork	0%

Depreciation methods, useful lives and residual values are reviewed at each reporting date and are adjusted if there is a change in the expected pattern of consumption of the future economic benefits or service potential embodied in the asset.

4.10 Leases

Payments on operating lease agreements, where the lessor retains substantially the risk and rewards of ownership of an asset, are recognised as an expense on a straight-line basis over the lease term.



Notes to the Financial Statements For the year ended 30 June 2018



4.11 Significant Judgements and Estimates

In preparing the financial statements, the Trustees are required to make judgements, estimates and assumptions that affect the reported amounts of revenue, expenses, assets and liabilities and the disclosure of contingent liabilities, as at balance date. The uncertainty from these assumptions and estimates could result in outcomes that may result in a material adjustment to the carrying amount of the asset or liability.

The Trust bases its assumptions and estimates on parameters when the financial statements are prepared. However, existing circumstances and assumptions about future developments may change due to market changes or circumstances arising beyond the control of the Trust.

The Trustees have determined that there are no significant estimates that will impact on the financial statements in this financial year.

4.12 Income Tax

Due to its charitable status, the Trust is exempt from income tax.

4.13 Goods and Services Tax

These financial statements have been prepared on a GST exclusive basis with the exception of accounts receivable and accounts payable which are shown inclusive.

4.14 Going Concern

These financial statements have been prepared on a going concern basis. The Trust is reliant on continued funding from the government and it is the belief of the Trustees that the funding contracts will be successfully re-negotiated with the funding organisations.

The Te Puni Kokiri Outcome Agreement is in place until 30 June 2020.

5. CASH AND CASH EQUIVALENTS

Cash and cash equivalents include the following components:

	2018	2017
	\$	\$
Cash at Bank	426,540	85,432
Petty Cash	253	525
Total	426,793	85,957

The accompanying notes form part of these financial statements. These financial statements should be read in conjunction with the attached Audit Report



Notes to the Financial Statements For the year ended 30 June 2018



6. INVESTMENT PROPERTIES

	2018 \$000	2017 \$000
Opening Balance	1,359	-
Additions/Disposals	(1,359)	1,359
Total		1,359

The Trust purchased a property in the 2017 financial year and it is leased out to a third party. During 2018, the company sold the property to Pasifika Medical Association Trust, the parent trust, as part of a group restructure. As disclosed in note 4.9 the property is measured at cost, including transaction costs and will only be remeasured to fair value if the investment property is impaired.

No contingent rent is charged on the investment property.

7. PROPERTY, PLANT AND EQUIPMENT

The table below details the Trust's Property, Plant & Equipment balances as at 30 June 2017:

2017	Land & Buildings \$000	Computer Equipment \$000	Furniture & Fittings \$000	Plant & Equipment \$000	Motor Vehicles \$000	Website \$000	Artwork \$000	Total \$000
Cost	211	100	71	92	264	3	17	758
Accumulated Depreciation	(26)	(46)	(19)	(62)	(124)	(2)	-	(279)
Net Book Value	185	54	52	30	140	1	17	479



Notes to the Financial Statements For the year ended 30 June 2018



The table below details the Trust's Property, Plant & Equipment balances as at 30 June 2018:

2018	Land & Buildings \$000	Computer Equipment \$000	Furniture & Fittings \$000	Plant & Equipment \$000	Motor Vehicles \$000	Website \$000	Artwork \$000	Total \$000
Cost	221	149	102	107	265	3	57	904
Accumulated Depreciation	-45	-86	-31	-81	-190	-3	0	-436
Net Book Value	176	63	71	26	75	0	57	468

The table below details the Trust's Property, Plant and Equipment reconciliation of the carrying amount at the beginning and end of the year:

2018	Land & Buildings \$000	Computer Equipment \$000	Furniture & Fittings \$000	Plant & Equipment \$000	Motor Vehicles \$000	Website \$000	Artwork \$000	Total \$000
Opening Balance	185	54	52	30	140	1	17	479
Additions	8	48	31	16	1	0	40	144
Disposals	0	0	0	0	0	0	0	0
Depreciation	-17	-39	-12	-20	-66	-1	0	-155
Net Book Value	176	63	71	26	75	0	57	468

8. RELATED PARTY TRANSACTIONS

Controlling Entities

Pasifika Futures Trust, is controlled by Pasifika Medical Association Trust, on the basis that 100% of its corporate trustee's shares are owned by Pasifika Medical Association Ltd, Pasifika Medical Association Trust's corporate trustee and Pasifika Medical Association Trust has the power to govern the operations and financing activities of the subsidiary.

The accompanying notes form part of these financial statements.

These financial statements should be read in conjunction with the attached Audit Report



Notes to the Financial Statements For the year ended 30 June 2018



		2018 2017
Pasifika Medical Association Inc	Purchases Sales IP License Fee Payments Lease Payments Sponsorship Management Fee Revenue Interest Received Loan receivable	2,157 - 9,686 - 124,152 - 526,562 - 22,408 - 111,410 26,800 17,859 83,431 3,012 14,842 300,000
Pasifika Medical Association Ltd	Accounts Payable Accounts Receivable IP License Fee Payments Lease Payments Sponsorship Management Fee Revenue	- 8,540 36,170 - 456,538 - 96,092 - 53,577
Etu	Accounts Payable Accounts Receivable	- 58,008 - 13,948 1,282 -
Pasifika Medical Association Members Ltd	Accounts Receivable Telephone Rent	1,860 - 1,345 3,500
Total		- 647,132 - 872,918

Related Party Transactions

Transactions with related parties during the reporting period are as follows:

Pasifika Medical Association Limited is a related party as it holds 100% of the shares of the corporate trustee. All transactions are entered into on an "arms length" basis. The following agreements in place between Pasifika Futures Limited and Pasifika Medical Association Limited are:

- Intellectual Property License is for 15% of gross operating income received from Te Puni Kokiri. The term of the agreement is in line with the contract from the Funding Agency.
- Lease of Premises (Mezzanine Floor 173 Montreal Street, Christchurch) \$22,500 per annum, plus property outgoings. The term of the agreement is 39 months ending 30 June 2020. There is a three year right of renewal.
- The corporate trustee has a management contract with Pasifika Medical Association Limited. The term of the agreement is for twelve months ending 30 June 2018.

The accompanying notes form part of these financial statements. These financial statements should be read in conjunction with the attached Audit Report



Notes to the Financial Statements For the year ended 30 June 2018



Dr T Maoate and Dr F Agnew are board members of Pasifika Medical Association Trust. Dr S Sinclair is a board member of Pasifika Medical Association Members Trust

Etu Pasifika Limited is a related party as 100% of its shares are owned by Pasifika Medical Association Limited. All transactions are entered into on an "arms length" basis. The Company has a contract with Etu Pasifika Limited to deliver Whanau Ora, Personal and Mental Health and Smoking Cessation services to Pacific Families in the Canterbury region. Etu Pasifika Limited received 6% of total commissioning in the FY18 year (2017: 8%).

Key Management Personnel

The key management personnel, as defined by PBE IPSAS 20 Related Party Disclosures, are the Trust and Company Directors and the Executive Team of Pasifika Futures Limited.

Remuneration is paid to the Board of Directors. The aggregate remuneration of the key management personnel and the number of individuals, determined on a full time equivalent basis receiving remuneration is as follows:

	2010	2017
Board Members	110,000	\$110,000
Number of Persons	4	4
Senior Management Team	979,905	\$896,716
Number of Persons	6.4	7
Total remuneration	\$1,089,905	\$1,006,716

Remuneration and compensation provided to close family members of key management personnel

During the reporting period, total remuneration and compensation of \$89,719 (2017: \$44,084) was provided by the corporate trustee to employees who are close family members of key management personnel.

9. LEASES

Lease Expenses

As at the reporting date, the Trustees have entered into the following operating lease commitments:

	2018 \$	2017 \$
No later than one year	193,889	196,311
Later than one year and no later than five years	144,647	338,564
Total	338,536	534,875

The accompanying notes form part of these financial statements. These financial statements should be read in conjunction with the attached Audit Report

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Notes to the Financial Statements For the year ended 30 June 2018

Audit

The trust leases the mezzanine floor of offices at 173 Montreal Street, Christchurch for \$22,500 per annum. The term of the agreement is from April 2017 to June 2020. There is a three year right of renewal.

The trust leases offices at 195 Main Highway, Ellerslie, Auckland for \$96,000 per annum, plus property outgoings. The term of the agreement is from July 2017 to June 2020. There is a three year right of renewal.

The trust leases offices at 24 Garden Place, Hamilton for \$20,209 per annum. The term of the agreement is from July 2017 to June 2019. There is a two year right of renewal.

The trust leases offices at 69 The Terrace, Wellington for \$47,184 per annum. The term of the agreement is from October 2016 to September 2019. There is a three year right of renewal.

The trust leases a photocopier for \$7,189 per annum and the term of the lease is from March 2017 to July 2021.

The trust leases a telephone system for \$3,228 per annum and the term of the lease is from October 2015 to October 2018.

Lease Income

Lease income was earned from Unit K, 195 Main Highway, Ellerslie, Auckland. As the building was sold to Pasifika Medical Trust during the year there is no lease income to report:

	2018	2017
	\$	\$
No later than one year	0,000	85,838
Later than one year and no later than five years	0,000	7,153
Total	0,000	92,991

10. CATEGORIES OF FINANCIAL ASSETS AND LIABILITIES

	2018 \$	2017 \$
Financial Assets		
Cash and cash equivalents	426,793	85,956
Short-term investments	302,306	-
Receivables from exchange transactions	121,946	225,100
Loans receivable	_	300,000
Total	851,045	611,056

The accompanying notes form part of these financial statements. These financial statements should be read in conjunction with the attached Audit Report

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Notes to the Financial Statements For the year ended 30 June 2018



Financial liabilities		
Trade and other creditors	128,508	184,121
Accrued Expenses	42,621	
Employee entitlements	246,047	89,252
Borrowings		569,648
Total	417,176	843,021

11. CAPITAL COMMITMENTS

There are no capital commitments at the reporting date (2017: \$Nil).

12. CONTINGENT ASSETS AND LIABILITIES

There are no contingent assets or liabilities at the reporting date (2017: \$Nil).

13. EVENTS AFTER THE REPORTING DATE

The Board members and management are not aware of any other matters or circumstances since the end of the reporting period, not otherwise dealt with in these financial statements that have significantly or may significantly affect the operations of Pasifika Futures Trust (2017: \$Nil).

From 1 July 2018, all managerial operational functions of the corporate trustee are being transferred to Pasifika Medical Association Limited, the corporate trustee for Pasifika Medical Association Trust.





INDEPENDENT AUDITOR'S REPORT To the Trustees of Pasifika Futures Trust

Opinion

We have audited the financial statements of Pasifika Futures Trust on pages 2 to 19, which comprise the statement of financial position as at 30 June 2018, and the statement of comprehensive revenue and expenses, statement of changes in net assets and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of Pasifika Futures Trust as at 30 June 2018, and its financial performance and its cash flows for the year then ended in accordance with Public Benefit Entity Standards Reduced Disclosure Regime issued by the New Zealand Accounting Standards Board.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)). Our responsibilities under those standards are further described in the Auditor's Responsibilities section of our report. We are independent of Pasifika Medical Association Trust in accordance with Professional and Ethical Standard 1 (Revised) Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than, in our capacity as auditor we have no relationship with, or interests in, Pasifika Futures Trust.

Restriction on Responsibility

This report is made solely to the Trustees, as a body, in accordance with section 42F of the Charities Act 2005. Our audit work has been undertaken so that we might state to the Trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Trustees as a body, for our audit work, for this report, or for the opinions, we have formed.

Trustees' Responsibility for the Financial Statements

The Trustees are responsible on behalf of the entity for the preparation and fair presentation of the financial statements in accordance with Public Benefit Entity Standards Reduced Disclosure Regime, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible on behalf of the entity for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the entity or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in







the aggregate, they could reasonably be expected to influence the decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (NZ), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether
 due to fraud or error, design and perform audit procedures responsive to those risks, and
 obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The
 risk of not detecting a material misstatement resulting from fraud is higher than for one
 resulting from error, as fraud may involve collusion, forgery, intentional omissions,
 misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit
 procedures that are appropriate in the circumstances, but not for expressing an opinion on
 the effectiveness of the entity's internal control.
- Conclude on the appropriateness of the use of the going concern basis of accounting by the
 board and, based on the audit evidence obtained, whether a material uncertainty exists
 related to events or conditions that may cast significant doubt on the entity's ability to
 continue as a going concern. If we conclude that a material uncertainty exists, we are required
 to draw attention in our auditor's report to the related disclosures in the financial statements
 or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on
 the audit evidence obtained up to the date of our auditor's report. However, future events or
 conditions may cause the entity to cease to continue as a going concern.
- Evaluate the appropriateness of accounting policies used and the reasonableness of
 accounting estimates and related disclosures made by management. We communicate with
 the board regarding, among other matters, the planned scope and timing of the audit and
 significant audit findings, including any significant deficiencies in internal control that we
 identify during our audit.

We communicate with the Trustees regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

9 November 2018 McGregor Bailey Ponsonby, Auckland

Mc Graper Bailey

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APPENDIX





1. Increase in Pacific Families (MAST measures)

OMAIN.	Salf Assessments		Initial			Progress		
DOMAIN	Self-Assessments	Num	Denom	%	Num	Denom	%	
	Earn over \$40k	875	3128	28%	1444	3128	46%	
	Ability to meet basic living costs	703	3128	22%	1452	3128	46%	
	Saving more than 5% of income	192	3128	6%	348	3128	11%	
M	Owning their own home	136	3128	4%	178	3128	6%	
ECONOMIC	Describe themselves as financially independent	115	3128	4%	441	3128	14%	
	With all or most family members employed or owning their own business	303	3128	10%	610	3128	20%	
	Using electronic banking	1246	3128	40%	2275	3128	73%	
	Meeting or exceeding age related standards at school	1184	2484	48%	2032	2478	82%	
	Supporting their children's learning	1089	2412	45%	1940	2383	81%	
Z	Completing Tertiary, trades or training	1190	3128	38%	1944	3128	62%	
ATIC	Literate in English	854	3128	27%	1475	3128	47%	
EDUCATION	Describe themselves as educationally successful	379	3128	12%	843	3128	27%	
	School leavers engaged in education, employment, or training	651	1580	41%	1081	1398	77%	
	All ECE aged children enrolled in ECE	485	1560	31%	1076	1513	71%	
	Smokefree	209	2012	10%	476	1814	26%	
	Engaging in regular physical activity and making healthy eating choices	274	3128	9%	1124	3128	36%	
	All members are up to date with cancer screenings	447	3128	14%	982	3128	31%	
НЕАГТН	Those with long term conditions are managing their health with health professionals	782	2054	38%	1348	1699	79%	
_	Describe themselves as healthy	827	3128	26%	1630	3128	52%	
	All members are enrolled with a primary care practice	1366	3128	44%	2085	3128	67%	
	All members are fully immunized	1139	3128	36%	1754	3128	56%	
	Those with a disability, achieving their aspirations and accessing services	143	1372	10%	396	1106	36%	
	Resolve conflict non-violently	1834	3128	59%	2462	3128	79%	
SOCIAL & COMMUNITY	Living in a safe and supportive environment	1801	3128	58%	2515	3128	80%	
	Elderly are safe, healthy, connected and independent	546	1392	39%	939	1248	75%	
L&C	Describe themselves as strong and safe	900	3128	29%	1550	3128	50%	
SOCIA	Ability to have a cnoversation in their Pacific language	1236	3128	40%	1933	3128	62%	
	Connected to the community	1695	3128	54%	2547	3128	81%	



2. Core Outcomes KPIs 2017/18

Outcome Area	Indicator	Indicator Definition	Numerator/ Denominator	Results	Target 2017-2018	
	Families that have prioritised debt reduction AND have	Numerator: Number of families that have completed debt assessment and financial plans or budgets	1611			
mily Debt	completed debt assessment and financial plans or budgets	Denominator: Number of families that have prioritised debt reduction	2194	73%	80%	
Financial Literacy and Family Debt	Families that have prioritised debt reduction AND have	Numerator: Number of families that have reduced their total level of debt (by 5 % or more)	1488	68%	50%	
	begun to reduce their debts	Denominator: Number of families that have prioritised debt reduction	2194			
	Families with a goal and a pathway to increase their income, that have started on	Numerator: Number of families that have started on their proposed pathway (i.e. business/ employment courses, skills training, tertiary study etc)	1382		35%	
	their pathway	Denominator: Number of families with a goal and pathway to increase their income	2532	2532		
	All families with children aged 5 and under, know about the range of ECE options available	Numerator: Number of families that know about the range of ECE options available to them	1692 83%		80%	
c		Denominator: Number of families with children aged 5 and under	2033			
ucatio	All families with children aged 5 and under that have a plan to enrol them into ECE	Numerator: Number of families that have a plan to enroll their children into ECE	1034		80%	
Early Childhood Education		Denominator: Number of families with children aged 5 and under, who are not enrolled in ECE at registration	1270	81%		
	Increasing number of families enrolling their children	Numerator: Number of engaged families with children aged 3-5 – who at registration had children who were not enrolled in ECE who are now enrolled	1384	770/	500/	
		Denominator: Number of engaged families with children aged 3-5 – who at initial engagement had children who were not enrolled in ECE	1801	77%	50%	
	Families have a health plan	Numerator: Number of families with a family health plan	3011	020/	80%	
Healthy Families		Denominator: Number of families, who have prioritised health	3691	82%	80%	
althy F.	Smoke Free Families	Numerator: Total number of families who are now smoke free	829		30%	
Hea		Denominator: Total number of families with 1 or more smokers (including those who were smokers that are now smoke free)	2272	36%		
ure	Number of families participating in	Numerator: Number of families participating in cultural and language programmes	1183	070/	000/	
Culture	cultural and language programmes	Denominator: Total number of families, who have prioritised culture and or language	1365	87%	80%	
ounity	Families not	Numerator: Number of Families that are now connected to a community group (i.e. church, sports club, village organisation, school etc)	914	700/	700/	
Community Networks	connected are now connected	Denominator: Families that were not connected to community at initial engagement and have prioritised connection	1155	79%	70%	



3. Demographic Data for Core Providers

		NUM	DENOM	%
	Individuals	21143	21143	100%
	Families	5766	5766	100%
POPULATION	Families with Children U18	3121	5766	54%
	Children U18	8124	21143	38%
GENDER	Male	8782	21143	42%
	Female	12345	21143	58%
	Other	7	21143	0%
	Not Supplied	9	21143	0%
	Ages 0-2	730	21143	3%
	Ages 3-5	1566	21143	7%
	Ages 6-12	3554	21143	17%
165	Ages 13-18	2715	21143	13%
AGE	Ages 19-30	3488	21143	16%
	Ages 31-65	6277	21143	30%
	Ages 66+	974	21143	5%
	Inaccurate/Not Supplied	1839	21143	9%
	Auckland	11953	21143	57%
DECION	Other North Island	7015	21143	33%
REGION	South Island	2170	21143	10%
	Not Supplied	5	21143	0%
	Samoan	7564	21143	36%
	Cook Island	2325	21143	11%
	Tongan	6332	21143	30%
	Niuean	79	21143	0.4%
	Fijian	279	21143	1%
LANGUAGES	Tokelauan	287	21143	1%
LANGUAGES	Tuvaluan	187	21143	1%
	Kiribati	347	21143	2%
	Maori	171	21143	1%
	Other Pacific	0	21143	0%
	Other	66	21143	0.3%
	Not Supplied	39	21143	0.2%
	Samoan	9120	21143	43%
	Cook Island	3852	21143	18%
	Tongan	5752	21143	27%
	Niuean	250	21143	1%
ETHNICITY	Fijian	495	21143	2%
	Maori	48	21143	0.2%
	Other Pacific	376	21143	2%
	Other	5	21143	0%
	Not Supplied	164	21143	1%

Demographic Definitions

The demographic data is based on all core families that have ever been engaged in whanau ora. Families counted in this data must have an initial MAST completed with a level of need between high, medium, low. The difference in demographics observed in this year's (2018) report compared to last year's (2017) annual report is due to the difference in definitions used. Below are the definitions across each demographic variable:

1. Individuals Each individual member of a core family that has ever been engaged with whanau ora (i.e. completed an initial MAST and has an level of need)

Total = 21,143 Individuals

2. Families – Families who been engaged with whanau ora (i.e. completed an initial MAST and has an level of need). This includes families that have exited the programme.

Total = 5,766 Families

- **3. Gender** Count of all male, female, and other individuals of a core family that has ever been engaged with whanau ora (i.e. completed an initial MAST and has an level of need)
- **4.** Age Count of a core family member individuals that has ever been engaged with whanau ora (i.e. completed an initial MAST and has an level of need) by age groups.
- **5. Region** Count of a core family member individuals that have ever been engaged with whanau ora (i.e. completed an initial MAST and has an level of need) **by the region they live in.**
- **6. Languages** Count of a core family member individuals that have been engaged with whanau ora (i.e. completed an initial MAST and has an level of need) **by language they speak.**
- **7. Ethnicity** Count of a core family member individuals that have been engaged with whanau ora (i.e. completed an initial MAST and has an level of need) by the FIRST ethnicity they identify with.



4. Summary of Key Outcome Results by Domain¹

Domain	Outcome Area	Core	Innovation ² & Communities	Total Numerator Result	Denominator	Percentage Result
ECONOMIC	Families have reduced their debt by 5% or more	1488	198	1686		
	Business Start-Ups created	NA	26	26		
	Families on a savings plan to own their home	NA	208	208		
	Jobs created or secured	NA	77	77		
	Families on a pathway to increased income	1382	703	2085		
	Families have completed financial plans	1611	740	2351		
	Families who were not enrolled have now enrolled their children into ECE	1384	NA	1384	1801	77%
z	Number of Pacific students achieving STEM NCEA Level 2	NA	63	63	72	87.5%
ATIO	Number of Pacific students achieving STEM NCEA Level 3	NA	53	53	64	83%
EDUCATION	Number of Pacific students achieving STEM University Entrance	NA	26	26	64	40.6%
	Pacific students taking STEM subjects at Level 3 2014	NA	NA	23	NA	NA
	Pacific students taking STEM subjects at Level 3 2018	NA	NA	76	NA	NA
	Families who had a smoker in the family are now smokefree	829	12	841		
	Families have completed a a health plan	3011	52	3063		
E	Families engaging in regular physical activity and making healthy eating choices	1124	NA	1124	3128	36%
НЕАСТН	Families up to date with their immunisations	1754	NA	1754	3128	56%
_	Family members with a disability achieving their aspirations and accessing services	396	NA	396	1106	36%
	Family members with a long-term condition are managing their health with a health professional	1348	NA	1348	1699	79%
	Families that can have a conversation in their Pacific Language	1933	NA	1933	3128	62%
CULTURE, LEADERSHIP & COMMUNITY	Families participating in culture and language programmes	1183	533 ³	1716		
CULTURE, EADERSHIP & COMMUNITY	Families now describe home as safe and supportive	2515	NA	2515	3128	80%
S E E	Elderly are safe, healthy, connected and independent	939	NA	939	1248	75%
	Families now connected to a community group	914	NA	914	1155	79%

¹These results are a combination of our current data from core MAST results, core KPI results, and Innovation KPI results. For sections with 'NA' this data is currently not collected at this level or not applicable.

² The results of innovation displayed are either from one provider i.e Otahuhu College for all STEM results or a combination of partners. For example debt reduction includes data from CIDANZ and Vaka Tautua.

³This includes 206 Innovation families and 327 Communities











amili magafaoa _I putangata

--fāmili kāiga vuvale

