A MINI KEEPS
IT’S WORD.
MINI SUPPLEMENTARY
WARRANTY.
MINI SUPPLEMENTARY WARRANTY.

Effective to all new MINI vehicles first registered (or delivered to first purchaser if not registered) on or after September 1, 2011 and to all Genuine MINI Parts or Accessories fitted (by BMW or an authorized MINI Garage) or purchased on or after September 1, 2011.

The BMW Australia Ltd (“BMW”) Supplementary Warranty Conditions are contained in this handbook. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This MINI Supplementary Warranty applies in addition to any statutory rights or remedies that you may have, including under the Australian Consumer Law.

This MINI Supplementary Warranty does not exclude, restrict, limit or modify those rights or remedies, except to the extent that their application may be lawfully excluded, restricted, limited or modified.

Repairs conducted on a vehicle may result in the loss of user generated data electronically stored within the vehicle such as data, songs or files stored on the vehicle’s hard drive. You are advised to retain a copy of such material on an alternative media device before delivering the vehicle for any repair.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.
NEW VEHICLE.  
SUPPLEMENTARY WARRANTY.  

BMW warrants in respect of each new MINI vehicle sold by BMW or an authorized MINI Garage that for a period of 3 years without distance stipulation (except as detailed in this MINI Supplementary Warranty) from the date of first registration of such vehicle, or, in the case of the sale of an unregistered vehicle, from the date of delivery of the vehicle to the first purchaser it will repair or replace, free of charge, any part of that vehicle found to be defective in materials or workmanship, save where that defect is, in BMW’s reasonable opinion, a result of the vehicle having not been properly and reasonably used in accordance with normal expectations considering its design.

You may have the normal periodic maintenance performed by an outlet not authorised by BMW. However, BMW can only recommend authorised MINI Garages, as it has control of the equipment, spare parts and training standards of those Garages. Therefore, this MINI (New Vehicle) Supplementary Warranty will not cover a claim to the extent to which it has been caused by poor servicing performed by an outlet not authorised by BMW.

All repairs and/or replacements performed under this MINI (New Vehicle) Supplementary Warranty must be carried out by or through an authorised MINI Garage for that repair or replacement to be covered under this MINI (New Vehicle) Supplementary Warranty.

This MINI (New Vehicle) Supplementary Warranty only covers vehicles used for hire or reward (including but not limited to limousines), self drive hire, driving schools or any form of instruction for a period of 3 years from the date of first registration of such vehicle (or, in the case of the sale of an unregistered vehicle, from the date of delivery of the vehicle to the first purchaser) or 150,000 kilometres, whichever comes first.

This MINI (New Vehicle) Supplementary Warranty covers only those items sold as and forming part of the original MINI vehicle as manufactured. Rattles and squeaks are covered for 12 months from the date of first registration of the vehicle, (or, in the case of the sale of an unregistered vehicle, from the date of delivery of the vehicle to the first purchaser).

The conditions of this MINI Supplementary Warranty are subject to any statutory rights and remedies that are available to you, including under the Australian Consumer Law. Those statutory rights and remedies may be pursued in addition to those conferred under this MINI Supplementary Warranty.
BODY RUST PERFORATION.
SUPPLEMENTARY WARRANTY.

Under this MINI (Body Rust Perforation) Supplementary Warranty, BMW additionally warrants in respect of each new MINI vehicle sold by BMW or an authorised MINI Garage that for a period of 12 years from the date of first registration of such vehicle, (or, in the case of the sale of an unregistered vehicle, from the date of delivery of the vehicle to the first purchaser) it will repair or replace, free of charge, any body panels perforated by rust from either the inside face of the panel or from the underside of the vehicle.

This additional MINI (Body Rust Perforation) Supplementary Warranty is granted under the conditions that:

1. Any repair or replacement performed under this MINI (Body Rust Perforation) Supplementary Warranty is carried out by or through an authorised MINI Garage.
2. Rust perforation must not be due to external influences such as battery acid, accident damage, stone chips, bird droppings, industrial fallout and other unusual environmental factors.
3. The vehicle body and floor assembly must be inspected by an authorised Garage at each vehicle check for vehicles with Condition Based Servicing and at the annual check for vehicles with the Service Interval System. These checks occur approximately at 12 month intervals. Any damage found, due to external factors or poor maintenance, must be promptly and properly repaired or rectified and the name and address of the authorised MINI Garage, together with a statement of any repairs performed under this MINI (Body Rust Perforation) Supplementary Warranty, shall be entered into the MINI owner’s manual with a note of the date on which the inspection and/or repair was carried out.

The painted surface of each new MINI vehicle sold by BMW or an authorised MINI Garage is also provided with a 3 year warranty cover from the date of first registration of such vehicle, (or, in the case of the sale of an unregistered vehicle, from the date of delivery of the vehicle to the first purchaser). This excludes any damage to the painted surface by external or environmental influences.

The conditions of this MINI Supplementary Warranty are subject to any statutory rights and remedies that are available to you, including under the Australian Consumer Law. Those statutory rights and remedies may be pursued in addition to those conferred under this MINI Supplementary Warranty.

NOTE: This MINI (Body Rust Perforation) Supplementary Warranty also covers, during the warranty period, any new Genuine MINI Body or Floor assembly panels which have been installed in the vehicle following an accident or other damage, on the condition that the replacement has been carried out by or through an authorised MINI Garage in a proper manner and the parts have been protected against rust (according to the manufacturer’s or BMW’s instructions). The MINI (Body Rust Perforation) Supplementary Warranty period for such parts will expire at the time of expiry of the MINI (New Vehicle) Supplementary Warranty for the vehicle, regardless of when the part (parts) has (have) been installed.
**GENUINE PARTS.**

**SUPPLEMENTARY WARRANTY.**

BMW additionally warrants that any Genuine MINI Part or Accessory installed to a vehicle at any time by either BMW or an authorised MINI Garage found to be defective in material or workmanship within a period of 24 months from the time of such fitting will be repaired or replaced entirely free of charge.

Should a Genuine MINI Part or Accessory be purchased from BMW or an authorised MINI Garage, but not fitted to a vehicle by BMW or an authorised MINI Garage, this MINI GENUINE Part/S Supplementary Warranty will commence from the date of purchase and will not cover any defects to the extent that they are caused by the fitting of the part or accessory by you or a third party.

Equipment for Protection of the Environment fitted to MINI vehicles are designed to comply with all relevant emissions laws applicable in the country at the time of the manufacture of the vehicle. The equipment is an integral part of the vehicle design and should not be interfered with. Any person breaching this requirement could be guilty of an offence under the regulations as could the owner of the vehicle.

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**CUSTOMER ASSURANCE PROGRAM.**

**BMW AUSTRALIA LTD.**

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Vehicles used for hire or reward (including but not limited to limousines), self drive hire, driving schools or any form of instruction.

The conditions of this MINI Supplementary Warranty are subject to any statutory rights and remedies that are available to you, including under the Australian Consumer Law. Those statutory rights and remedies may be pursued in addition to those conferred under this MINI Supplementary Warranty.
WHAT DOES THE MINI SUPPLEMENTARY WARRANTY MEAN?

PURCHASER'S RESPONSIBILITY.
To maintain, operate and use the vehicle in accordance with the manufacturer's instructions and within the specified operating limitations.

Items not covered by this MINI Supplementary Warranty:
- Loss, damage or defects which arise from or are caused by accident, fire, flood, Acts of God, war, acts of terrorism or any other cause beyond the reasonable control of BMW or caused by misfueling, water entry, misuse or exceeding any of the manufacturer's specified maximum speeds, revolutions or load capacities;
- Non-BMW supplied options, parts, accessories and/or other items fitted to the vehicle at any time;
- Any defect to any non-genuine part or accessory and any loss, damage or defect to the vehicle which arises from or is caused by any non-genuine part or accessory;
- Labour, parts and service items (including but not limited to lubricants, oils, gaskets, wheel balancing and wheel alignment) utilised during normal maintenance services;
- Normal “wear and tear” parts (including but not limited to spark plugs, wiper blades, filters, brake pads and linings, clutch linings and tyres) are considered to be regular replacement items and are not covered under this MINI Supplementary Warranty unless such parts are found to be defective due to a manufacturing or assembly fault;
- Normal maintenance or other adjustments which become necessary throughout the life of the vehicle, or adjustments which may become necessary due to abnormal usage;
- Modifications or adjustments which may be required due to alterations in local legislation or conditions after the original registration of the vehicle are beyond the control of BMW and are, therefore, not acceptable as a claim against this MINI Supplementary Warranty.
- Any component, assembly or associated component damaged as a result of continued operation of the vehicle after it has become or ought to have become apparent to the driver that some fault exists in the vehicle.
- Interference from high frequency radio signals. For further information in relation to possible interference see vehicle radio operation section of the owner’s manual.

MAKING A CLAIM UNDER THIS MINI SUPPLEMENTARY WARRANTY.
Every possible care has been taken during the production of your MINI vehicle. Nevertheless, should a difficulty be experienced, there are procedures established which are designed to have it attended to quickly and with as little inconvenience to you as possible.

All repairs and/or replacements performed under this MINI Supplementary Warranty will be free of charge and must be carried out by or through an authorised MINI Garage for that repair or replacement to be covered under this MINI Supplementary Warranty.

You should firstly contact the Service Manager of your selling authorised MINI Garage and follow instructions given. If you are in transit at the time, you should contact the Service Manager of the closest authorised MINI Garage (see back page). All valid warranty claims will be processed directly by the authorised MINI Garage.

BMW provides a continuous development program to support its authorised MINI Garage network which includes:
- Supply of Genuine MINI Parts
- Personnel Training
- Specialist Tooling and Equipment
- Technical Information and Advice
- Repair Procedures and Techniques

These systems and programs represent a big investment by your authorised MINI Garage to ensure your needs are met promptly and efficiently. They are keen to improve their service and welcome your comment. Where necessary, additional support is available from BMW.

The MINI Supplementary Warranty is given by:
BMW Australia Ltd
ACN 004 675 129
783 Springvale Road
(PO Box 745)
Mulgrave, VICTORIA 3170
Freecall: 1800 813 299
Facsimile: 1800 350 528
Email: info@bmw.com.au

BMW Australia Ltd
ACL 004 675 129
783 Springvale Road
(PO Box 745)
Mulgrave, VICTORIA 3170
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