

# Netball NSW Membership FAQs



## ***How do I register to be a Member?***

You will need to contact a Club or Association to pay your registration. If this is your first time playing netball, you can use the [Club Finder](#) to locate your nearest Club and obtain their contact information.

## ***What is my registration made up of?***

The fees you pay are split into two or three components. A Netball NSW fee, an Association fee and if you register with a Club, an additional Club fee.

## ***Why do I have a Membership with Netball NSW?***

By registering with a Club or Association in NSW affiliated with Netball NSW, you automatically become a Member of Netball NSW. This ensures you are covered for basic insurance and Member Protection and you are able to access exclusive member only benefits.

## ***How do I receive my membership card?***

Members with a valid email address will receive a personalised member welcome email with their MyNetball ID number and unique Digital Membership E-Card download link. Members without an email but with a mobile number will receive a text message with their unique link to download the Membership E-Card.

## ***What is an E-Card?***

An E-Card is an electronic member card which can be viewed on your mobile phone. Rather than loose cards in wallets, Netball NSW has embraced the opportunity to create a Membership E-Card which is downloaded into your mobile phone for members to easily access when needed.

## ***Why do I need a Membership E-Card?***

The Membership E-Card contains your MyNetball ID to take with you on your netball journey. Having this card on your handheld device will give you easy access to:

- ✓ Claim unique member offers from our partners
- ✓ Confirm your registration status for insurance purposes
- ✓ View your registration number if required by Associations/Clubs
- ✓ Check your registration details are correct and [login](#) to update quickly

## ***How long does my Netball NSW Membership last for?***

Your membership is valid from 1 January to 31 December in each calendar year.

## ***Do I need to download my Membership E-Card each year?***

Your Membership E-Card covers you for the period of the membership. Netball NSW will send out an updated E-Card each year.

## ***What if a member does not have a smart phone?***

If the member has an email address in their record they will still receive a member welcome email with a unique link where the pass can be displayed on a desktop or laptop screen. However to download the pass a smartphone is required.



### ***What is my Netball NSW Membership number?***

Netball NSW use an online database called MyNetball and your ID number is a MyNetball ID number. You can locate this on your member welcome email or your Membership E-Card, however if you have lost or misplaced this, you can recover your login details via [login reset](#).

### ***Do I get a new registration number each year?***

Your MyNetball ID remains the same each year and is a unique number no matter which Associations or Clubs you play with. Keep this safe for future registrations.

### ***If I play in more than one competition will I have multiple registration numbers?***

You will only need to pay the Netball NSW fee once in the calendar year, no matter how many Clubs or Competitions you play under and you should only have one MyNetball ID. The Association/Club may charge an additional cost for each competition at their discretion.

### ***Who do I contact if I have any questions?***

You should first contact your Association/Club as they will be able to answer most of your questions. If your query is related to your Netball NSW Membership specifically you can contact us.

### ***Who can help me to download the card if I can't make it work?***

The member welcome email you receive will have step by step instructions to guide you through the download process if you get stuck. If you need any further support contact Netball NSW on the details below.

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