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This Privacy Policy has been developed by Netball Australia Limited

## **1 Protecting Privacy and application of the Privacy Policy**

- 1.1 Netball Australia Limited (Netball Australia) is the governing body of netball in Australia. Netball Australia manages and promotes various netball programs, events and activities.
- 1.2 In its role as the governing body of Netball in Australia, Netball Australia is committed to the protection of your personal information in accordance with the National Privacy Principles, and from 12 March 2014, the Australian Privacy Principles, set out in the Privacy Act 1988 (Cth).
- 1.3 In Australia, Netball programs, events and activities are implemented and conducted by a number of different netball organisations across the country. Accordingly, Netball Australia has developed this privacy policy to apply to each Australian Netball Organisation (ANO).
- 1.4 For the purpose of this policy, each of the following is an ANO:
  - a) Netball Australia,
  - b) Netball World Cup Sydney 2015
  - c) Member Associations, being the governing body of netball in each Australian State and Territory known as Netball ACT, Netball Victoria, Netball NSW, Netball Queensland, Netball NT, Netball WA, Netball SA and Netball Tasmania,
  - d) Affiliated Organisations, being those organisations (other than Member Associations, Regional Associations and Affiliated Clubs) which are affiliated to Netball Australia from time to time in accordance with its constitution,
  - e) Regional Associations, means those regional or metropolitan netball associations which are members of, or affiliated to, a Member Association,
  - f) Affiliated Clubs, being those netball clubs, which are a member of or affiliated to a Regional Association and/or Member Association,if they are required to have a privacy policy under Australian privacy laws, and they have not chosen to adopt a separate privacy policy.
- 1.5 This privacy policy describes the manner in which ANO's may collect, hold and use personal information. By providing your personal information to an ANO, you consent to its use, storage and disclosure in accordance with this privacy policy.
- 1.6 It is important to note that only netball organisations that are affiliated with Netball Australia can be an ANO. If you choose to deal with a non-affiliated netball organisation, this privacy policy will not apply.
- 1.7 Netball Australia may, from time to time, review and update this privacy policy to adapt to changing business practises, and to take into account new laws and technology. The use, storage and disclosure of all personal information held by an ANO will be governed by the most recent privacy policy, posted on the [www.netball.asn.au](http://www.netball.asn.au) website.

## **2 What is personal information?**

- 2.1 "Personal information" means information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about an individual whose identity is apparent, or can reasonably be ascertained, from the information or opinion.

## **3 How is personal information collected?**

- 3.1 Generally, an ANO will collect personal information directly from you. You may decide to provide your personal information to an ANO for a range of different reasons. By way of example:
  - a) you may be a netball player;
  - b) you may wish to attend a netball activity or event;
  - c) you may wish to purchase a ticket or a corporate hospitality package to a netball event;

- d) you may attend a netball event and elect to provide your personal information while at the event;
- e) you may wish to apply for employment at, or volunteer for, an ANO;
- f) you may wish to provide services to an ANO; or
- g) you may enter a competition or promotion being conducted by an ANO.

3.2 Personal information can be collected by an ANO in a number of ways and through a number of mediums. By way of example, personal information can be collected:

- a) when you provide your personal information, or agree to your personal information being provided via one of Netball Australia's websites, including without limitation <http://www.netball.asn.au>, or a website managed by another ANO (Websites).
- b) when you enter your personal information, or agree to your personal information being entered into one of Netball Australia's online IT systems including, without limitation, My Netball, or a system managed by another ANO (IT Systems).
- c) when you email an ANO or contact an ANO by telephone or mail;
- d) when you engage with an ANO via social media;
- e) when you elect to receive Netball related newsletters or other information;
- f) when you enter a competition that is being conducted by, or on behalf of, an ANO;
- g) when you purchase tickets to a Netball event from an ANO or an authorised agent or licensee;
- h) when you purchase merchandise from an ANO or an authorised agent or licensee;
- i) when you purchase other products or services from an ANO or an authorised agent or licensee; and/or
- j) when you provide an ANO with information in an application or consent form, survey, feedback form or incident report.

3.3 An ANO may collect personal information regarding a child from the parent or other 'responsible person' associated with that child. At times an ANO may collect personal information regarding an adult from another 'responsible person' associated with that adult.

3.4 An ANO may also collect and use personal information that is given to it by another ANO or a third party in the course of its business, if that collection is reasonably necessary for an ANO's or the third party's legitimate functions or activities. Examples of such third parties could include, without limitation, the INF, The Australian Institute of Sport, the Australian Olympics Committee, non-affiliated netball organisations, schools who partake in Netball Australia programs or Law enforcement bodies.

3.5 An ANO may, at times, collect information on publicly maintained records, if that collection is reasonably necessary for the ANO's legitimate functions or activities.

#### **4 What personal information may be collected about you?**

4.1 The kinds of personal information that an ANO collects about you will depend on the primary purpose for which such information was collected. An ANO may collect and store various kinds of information about you in connection with its legitimate functions and activities, including, without limitation:

- a) 'contact information', such as your name, phone numbers, address details, email address and social media details;
- b) your date of birth, age, gender, Netball rankings and results;
- c) details of Netball programs that you have participated in and the organisations that you have participated with;
- d) details of a disability you may suffer, if you elect to provide that information to allow the ANO to provide you with relevant services and information;

- e) details of your cultural background, nationality, and language(s) spoken, if you elect to provide that information to allow the ANO to provide you with culturally sensitive information and services;
- f) copies of communications between an ANO and you;
- g) information regarding any outstanding payments owed by you to an ANO;
- h) other personal information provided voluntarily by you. For example, this could be information provided in response to surveys or competitions;
- i) payment details, if you apply for membership, purchase of goods or services from, or make other payments to, an ANO or their agents, licensees or contactors;
- j) details of your academic qualifications, results, professional interests, reference checks, car registration and drivers licence details (if applicable), if you apply for employment or volunteer positions with an ANO;
- k) background checks, including reference checks, police checks, working with children checks and completed member protection declarations and related documents. This information may be obtained and retained about you if:
  - i. you apply for, and/or obtain employment or volunteer positions;
  - ii. you apply for and/or obtain Netball Australia Coach or Umpire Accreditation;
  - iii. you are proposing to, or provide certain services to an ANO;
  - iv. you apply for and/or obtain accreditation at a Netball event;
  - v. you are a Netball player participating in one of our programs or a netball tournament, competition or event; or
  - vi. the ANO otherwise considers it appropriate to obtain background checks in relation to you before entering into contracts, arrangements or understandings with you, or entities related to you;
- l) medical information and emergency contact details. For example, this information may be held about you if you are a netball player and/or have elected to participate in fitness or sporting activities, such as cardio Netball;
- m) non-personally identifiable information, such as your IP address, browser type, web pages visited etc.; and/or
- n) other personal information that is relevant to the conduct of the ANO's legitimate activities.

4.2 Some of the information that you give to an ANO may be required. Other information may be optional. If you do not give an ANO some of, or all, the personal information that it requests, it may affect the ANO's ability to communicate with you. It may also affect the ANO's ability to provide products or services to you and it may affect your ability to participate in programs conducted by an ANO or apply for employment or volunteer positions with an ANO. If it is impracticable for an ANO to deal with you in circumstances where you have not provided the information or consents that it has requested, it may decline to do so

## 5 How can an ANO use and disclose personal information it collects about you?

- 5.1 An ANO may use and disclose your personal information for the primary purpose for which it was collected and secondary purposes related to the primary purpose. You acknowledge that such primary and secondary purposes may include, without limitation:
- a) to verify your identity and reduce the likelihood of duplications in IT Systems and Websites;
  - b) to complete and retain background checks;
  - c) to provide you with products or services you have requested;
  - d) to provide you with information about relevant activities and opportunities;
  - e) to assist other ANO's;
  - f) to develop, run, and administer existing and new competitions, programs, activities and other events;

- g) to share relevant player information with the INF, Australian Olympics Committee and other relevant bodies;
- h) to organise medical treatment for players;
- i) to administer, manage and improve the Websites and IT Systems and to provide you with access to those Websites and IT Systems;
- j) to manage your relationship with ANO's;
- k) to disclose to other ANO's relevant information regarding your financial standing with an ANO, including whether or not you are a financial member;
- l) to disclose to an ANO's professional advisors, including accountants, auditors and lawyers, or insurers or insurance brokers, when considered necessary or appropriate;
- m) to assist law enforcement bodies, when considered necessary or appropriate;
- n) for direct marketing communications from an ANO in relation to products, services, event tickets, merchandise and special offers made available by either the same or another ANO or their respective corporate partners, licensees, sponsors, suppliers and broadcasters (who may, at times be outside Australia), where you have consented to receive such communications or would reasonably expect to receive such communications, and have not requested not to receive such communications. You will be able to opt-out of direct marketing at any time if you so choose, by utilising the unsubscribe feature on electronic marketing communications, or in the case of other direct marketing materials contacting the ATO in accordance with Item 7 below; and
- o) where permitted by an ANO, to enable third party corporate partners, licensees, sponsors, suppliers and broadcasters who have a relationship with an ANO (and who may, at times be outside Australia), to market and promote their products and services to you where you have consented to receive such communications or would reasonably expect to receive such communications, and have not requested not to receive such communications. You will be able to opt-out of direct marketing at any time if you so choose, by utilising the unsubscribe feature on electronic marketing communications, or in the case of other direct marketing materials contacting the ANO in accordance with Item 7 below.

5.2 An ANO may have contractual relationships with a number of third party suppliers and IT System administrators who assist the ANO, for example IT vendors who develop, test and maintain IT Systems and Websites or medical consultants who provide medical services at Events. At times, the third party suppliers and IT System administrators may have access to your personal information in the course of supplying products and services to the ANO. At times these third party suppliers and IT System administrators may be located outside Australia. These third party suppliers and IT System administrators will be required to protect your personal information on the terms set out in their contract with the ANO.

## 6 How to correct and access personal information

- 6.1 If you provided your personal information via an IT System or Website, you can update your personal information in that IT System or Website at any time by logging onto the relevant IT System or Website and submitting the updated information. Alternatively you can contact an ANO in accordance with Item 7 to request that they update the personal information they hold about you.
- 6.2 You may be entitled to access personal information that an ANO holds about you. You can request access to the personal information by contacting that ANO in accordance with Item 7. The ANO may charge a reasonable fee where access is provided.

## 7 Who to contact about privacy matters

7.1 Each ANO is responsible for protecting the personal information that it holds about you in accordance with this privacy policy. If you have any queries you should contact the relevant responsible ANO directly:

Member Services Coordinator

Email: [info@netballwa.com.au](mailto:info@netballwa.com.au)

In writing: Netball WA, PO Box 930, Subiaco, 6904

Or, you contact Netball Australia either by:

Email: [inonet@netball.asn.au](mailto:inonet@netball.asn.au);

In writing to: Head of Finance and Corporate Services, Netball Australia, PO Box 13285  
Law Courts VIC 8010.