

Netball SA & Adelaide Thunderbirds Volunteer Usher Coordinator Position Description



Title:	Area:	Reporting to:
Usher Coordinator	Priceline Stadium	Game Day Event Coordinator
<p>Primary Role:</p> <ul style="list-style-type: none"> • Oversee the movement of people to and from their seating in the venue • Responsible for controlling access around the Field of Play where spectators have to move around the FOP to their seating • Coordinate usher workforce 		
Co-ordinate with:	<ul style="list-style-type: none"> • Game Day Event Coordinator • FOP Supervisor • Ushers • Security Personnel 	
Availability	This role requires the successful applicant to be available 2 hours prior to the match start time for all Thunderbirds Home Matches in 2016	
Key Tasks	Description	
1.	Familiarize yourself with the venue and seating arrangements; i.e. allocated, general admission, restricted and corporate hospitality seating etc	
2.	Ensure an adequate number of ushers are assigned to the various seating stands and have copies of the seating plan	
3.	Ensure ushers are familiar with the venue's evacuation process and all exit points	
4.	Liaise with Corporate Hospitality hosts regarding timing of guests moving from hospitality area to allocated seating	
5.	Assist ticketing agents and the Game Day Event Coordinator with any seating allocations discrepancies	
6.	Liaise with Security Personnel and FOP Supervisor to ensure access is controlled to and from the Field of Play; i.e. when spectators have to move around the FOP to their seating	
7.	Liaise with Security Personnel to ensure clear access on all stairwells and venue exit points	
8.	Liaise with FOP Supervisor and Security Personnel to ensure FOP is secured from spectators at the end of the Match	
9.	Liaise with security and support them to ensure adequate ushers are positioned at all breaks in game (start, quarter time, half time and three quarter time) along Western Stand walkway, especially near team benches to keep fans clear of railings and allow teams and media adequate space.	
10.	Ensure ushers position fans at the conclusion of the game to keep clear from team benches while team stretches. Monitor and assist security to keep fans moving once they have their autograph to ensure more fans get the opportunity	