

Netball SA & Adelaide Thunderbirds Volunteer Usher Coordinator Position Description



Title:	Area:	Reporting to:
Game Day Ushers	Priceline Stadium	Game Day Event Coordinator
Primary Role: <ul style="list-style-type: none"> Oversee the movement of people to and from their seating in the venue Responsible for controlling access around the Field of Play where spectators have to move around the FOP to their seating Help with directions to seating and stand locations for stadium guests 		
Co-ordinate with:	<ul style="list-style-type: none"> Game Day Event Coordinator Usher Co-ordinator Security Personnel 	
Availability	This role requires the successful applicants to be available 2 hours prior to the match start time for all Thunderbirds Home Matches in 2016	
Key Tasks	Description	
1.	Familiarize yourself with the venue and seating arrangements; i.e. allocated, general admission, restricted and corporate hospitality seating etc	
2.	Ensure you have adequate understanding of your assigned stand and have a clear copy of the seating plan	
3.	Familiarisation of the venue's evacuation process and all exit points	
4.	Notify Usher Co-ordinator, ticketing agents or Game Day Event Coordinator of any seating allocations discrepancies	
5.	Liaise with Security Personnel and FOP Supervisor to ensure access is controlled to and from the Field of Play; i.e. when spectators have to move around the FOP to their seating	
6.	Ensure clear access on all stairwells and venue exit points are maintained	
7.	Assist Security Personnel as directed by Usher Co-ordinator to ensure FOP is secured from spectators at the end of the Match	
8.	Assist security and support them as directed by Usher Co-ordinator or NSA staff to ensure if allocated to Western Stand you are positioned at all breaks in game (start, quarter time, half time and three quarter time) along Western Stand walkway, especially near team benches to keep fans clear of railings and allow teams and media adequate space	
9.	Assist in positioning fans at the conclusion of game to keep clear from team benches while team cools down. Assist security as directed to keep fans moving once they have their autograph to ensure more fans get the opportunity	