



Do you live in a remote community and need support to improve outcomes for families, children and young people?

Centacare NQ is here for you.

“ Enhancing wellbeing and resilience through respect, dignity and service excellence ”



Contact us



FREE CALL: 1300 672 273



410 Ross River Road,
Townsville 5 Miles Street,
Mount Isa



centacarenq.org.au
facebook.com/centacarenq

Centacare North Queensland acknowledges the Traditional Owners of the land on which we live and work, and recognises their continuing connection to land, waters and community. We pay our respects to their Elders, past, present, and emerging.

CENTACARE NQ
Proudly
supporting
N Q region



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CENTACARE NQ
SUPPORT SERVICE

RAIFSS
Remote Area Integrated Family
Support Service



1300 672 273
centacarenq.org.au

RAIFSS is part of a broader family support systems that aims to provide assistance to families whose children are at risk but not currently subject to statutory intervention. We provide an integrated approach that is flexible and responsive to support those in remote areas.

RAIFSS offers outreach services that works with families in Normanton, Karumba and Cloncurry. Visitation may vary based on demand, staffing resources and environmental factors.

To be eligible for this program you must meet the entry criteria:

- At least one member of the family is a child under the age of eighteen years old
- The child and family are in need of parenting support to improve family functioning
- No members of the family are currently being case managed by the Department of Youth Justice.
- A willingness to actively participate and engage with the program

RAIFSS offers:

- Case management to assess and develop an individualised support plan with a focus on the challenges of accessing services in remote areas
- Education and support to empower and develop parenting skills
- Protective Behaviours
- Budgeting and household management strategies
- Collaborating and partnering with other services providers to ensure a holistic approach to family support
- Culturally appropriate family support

Accessing the Program

This is a voluntary program. Families can self refer or consent to a third party referral by another service provider. All you need to do is call Centacare NQ on 1300 672 273 or complete an online intake via the Centacare NQ website.

RAIFSS is funded by the Department of Children, Youth Justice and Multicultural Affairs.

There are no fees for accessing this service.



How can RAIFSS assist?

- A strengths based family approach
- Enhancing family dynamics and promoting healthy relationships
- Working with the family to develop a safe and supportive home environment
- Working closely with local communities to identify needs and deliver relevant services

“CentacareNQ cares
about the wellbeing of you”



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