

What are 'Opt-In Notifications'?

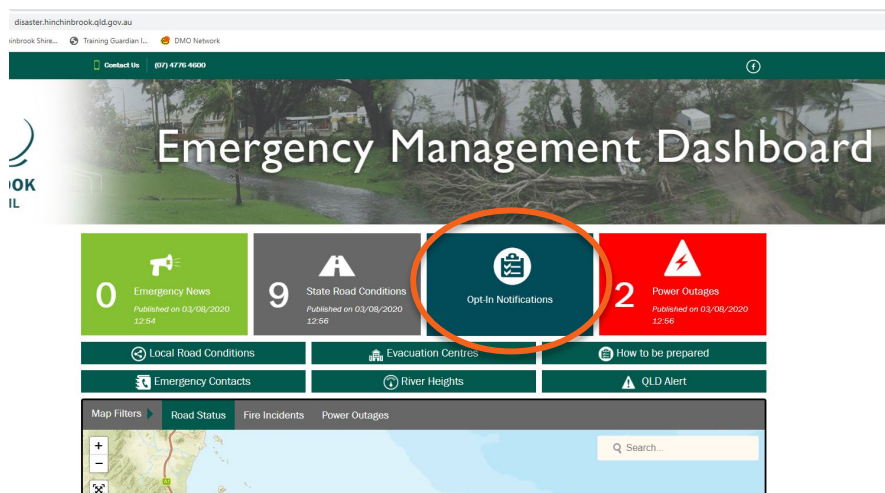
The Hinchinbrook Disaster Dashboard Opt-In Notifications allows members of the public to subscribe to information broadcasts via email. The options currently available include:

- ☒ Weather warnings (including location options)
- ☒ Emergency news
- ☒ River flood notifications including –
 - ☒ River/Station
 - ☒ Notification level (Minor, Moderate, Major)

How to subscribe

1. Open Website

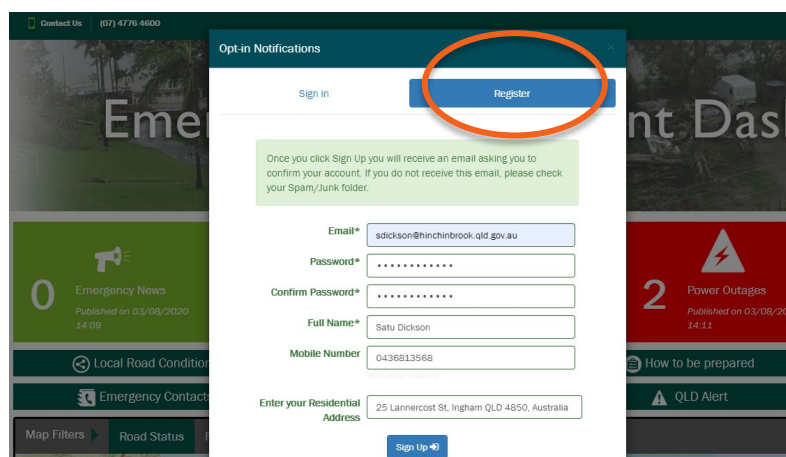
<http://disaster.hinchinbrook.qld.gov.au/> and click on Opt-In Notifications



2. Click 'Register'

Complete your details and click 'Sign Up'

- * Please note the disclaimer at the beginning of the Opt-In Notification subscription process.



Opt-in Notifications

Sign in **Register**

Once you click Sign Up you will receive an email asking you to confirm your account. If you do not receive this email, please check your Spam/Junk folder.

Email*

Password*

Confirm Password*

Full Name*

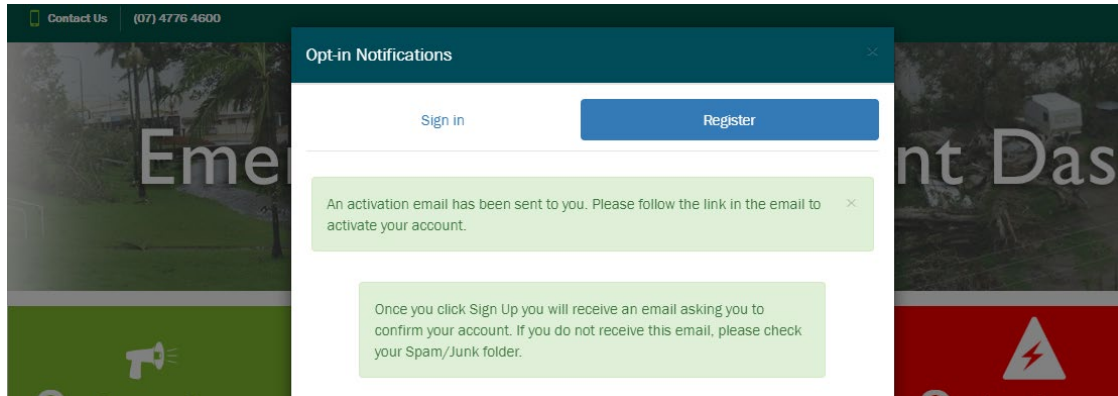
Mobile Number

Enter your Residential Address

Sign Up

3. Check your Email

An activation email will be sent to you. Follow the link in the email to activate your account.



4. Email Confirmation

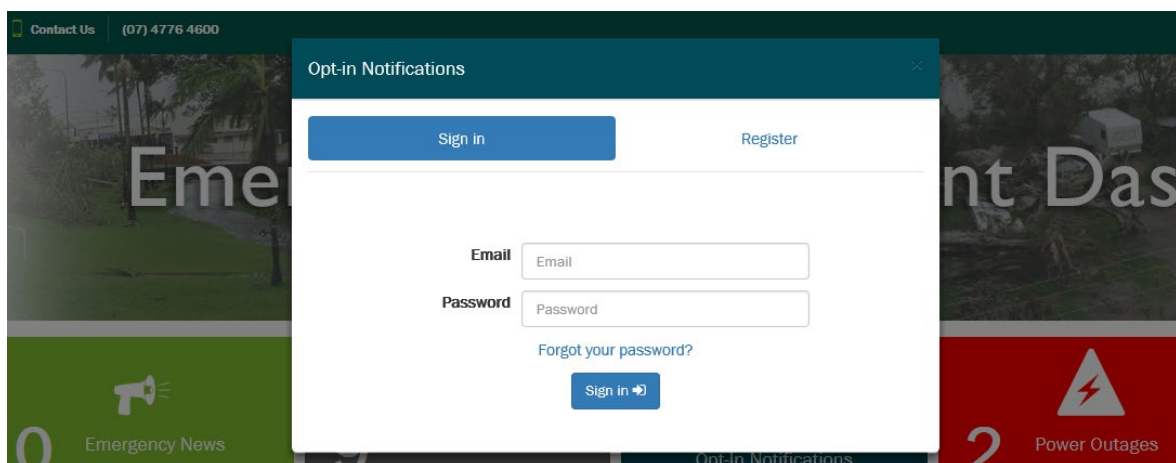
Once your email is confirmed, you will be asked to login to the Dashboard.



Email has been confirmed.
Please click this [link](#) to login to dashboard.

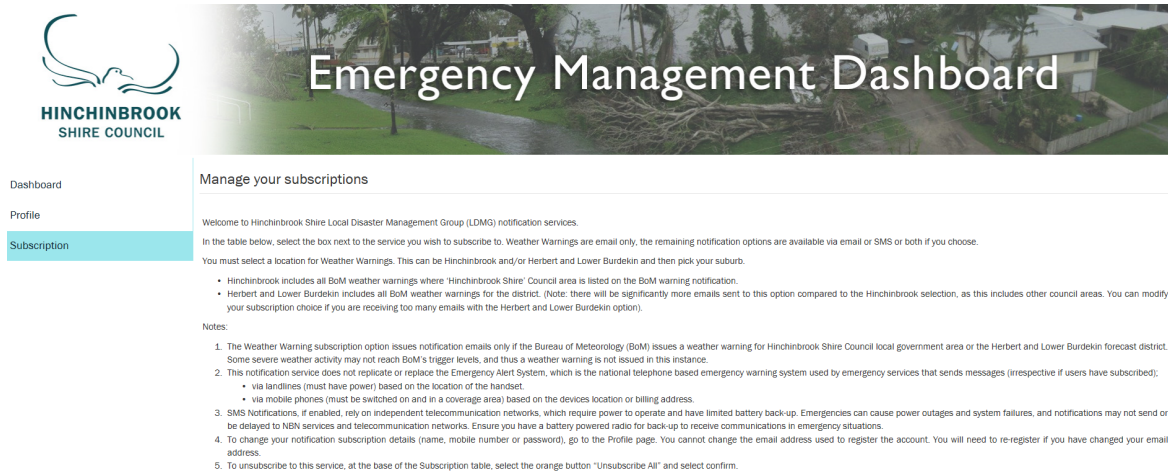
5. Sign In

Use your new login details to sign in to the Dashboard.



6. Manage your Subscriptions

Please read the information regarding notification services. Only email is currently available.



Emergency Management Dashboard

Manage your subscriptions

Welcome to Hinchinbrook Shire Local Disaster Management Group (LDMG) notification services.

In the table below, select the box next to the service you wish to subscribe to. Weather Warnings are email only, the remaining notification options are available via email or SMS or both if you choose.

You must select a location for Weather Warnings. This can be Hinchinbrook and/or Herbert and Lower Burdekin and then pick your suburb.

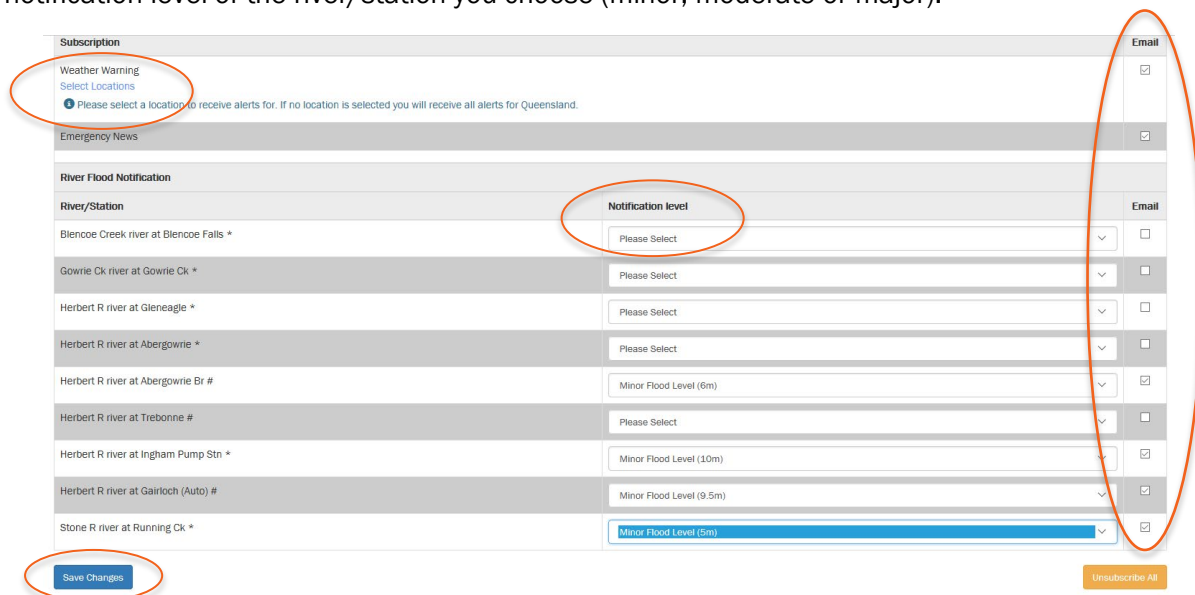
- Hinchinbrook includes all BoM weather warnings where 'Hinchinbrook Shire' Council area is listed on the BoM warning notification.
- Herbert and Lower Burdekin includes all BoM weather warnings for the district. (Note: there will be significantly more emails sent to this option compared to the Hinchinbrook selection, as this includes other council areas. You can modify your subscription choice if you are receiving too many emails with the Herbert and Lower Burdekin option).

Notes:

- The Weather Warning subscription option issues notification emails only if the Bureau of Meteorology (BoM) issues a weather warning for Hinchinbrook Shire Council local government area or the Herbert and Lower Burdekin forecast district. Some severe weather activity may not reach BoM's trigger levels, and thus a weather warning is not issued in this instance.
- This notification service does not replicate or replace the Emergency Alert System, which is the national telephone based emergency warning system used by emergency services that sends messages (irrespective if users have subscribed);
 - via landlines (must have power) based on the location of the handset.
 - via mobile phones (must be switched on and in a coverage area) based on the device location or billing address.
- SMS Notifications, if enabled, rely on independent telecommunication networks, which require power to operate and have limited battery back-up. Emergencies can cause power outages and system failures, and notifications may not send or be delayed to NBN services and telecommunication networks. Ensure you have a battery powered radio for back-up to receive communications in emergency situations.
- To change your notification subscription details (name, mobile number or password), go to the Profile page. You cannot change the email address used to register the account. You will need to re-register if you have changed your email address.
- To unsubscribe to this service, at the base of the Subscription table, select the orange button "Unsubscribe All" and select confirm.

7. Choose Notifications

Choose the notifications you would like to receive by clicking the checkbox under 'Email' on the right. You will be required to choose the location of weather warnings you would like to receive, as well as the notification level of the river/station you choose (minor, moderate or major).



Subscription	River/Station	Notification level	Email
Weather Warning Select Locations Please select a location to receive alerts for. If no location is selected you will receive all alerts for Queensland.			<input checked="" type="checkbox"/>
Emergency News			<input checked="" type="checkbox"/>
River Flood Notification			
	Blencoe Creek river at Blencoe Falls *	Please Select	<input type="checkbox"/>
	Gowrie Ck river at Gowrie Ck *	Please Select	<input type="checkbox"/>
	Herbert R river at Gleneagle *	Please Select	<input type="checkbox"/>
	Herbert R river at Abergowie *	Please Select	<input type="checkbox"/>
	Herbert R river at Abergowie Br #	Minor Flood Level (6m)	<input checked="" type="checkbox"/>
	Herbert R river at Trebonne #	Please Select	<input type="checkbox"/>
	Herbert R river at Ingham Pump Stn *	Minor Flood Level (10m)	<input checked="" type="checkbox"/>
	Herbert R river at Gairloch (Auto) #	Minor Flood Level (9.5m)	<input checked="" type="checkbox"/>
	Stone R river at Running Ck *	Minor Flood Level (5m)	<input checked="" type="checkbox"/>

[Save Changes](#) [Unsubscribe All](#)

8. Save Changes

Click on the button 'Save Changes' once you have selected your notifications.



Changes have been saved successfully.

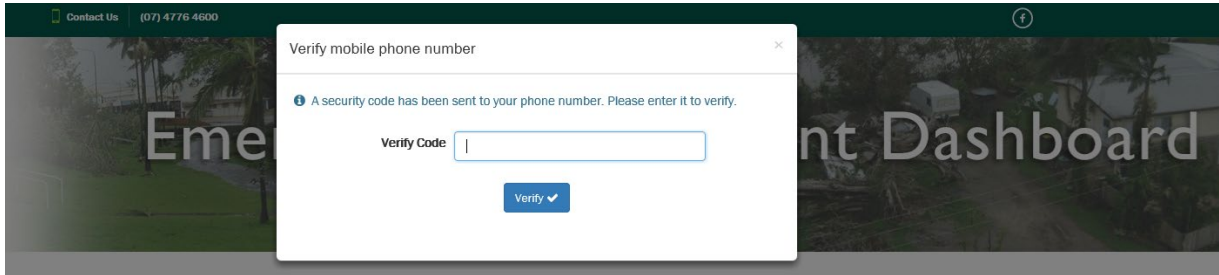
Emergency Management Dashboard

You will see a message pop up in the top right corner confirming changes were saved successfully.

9. Mobile Number Verification (Optional)

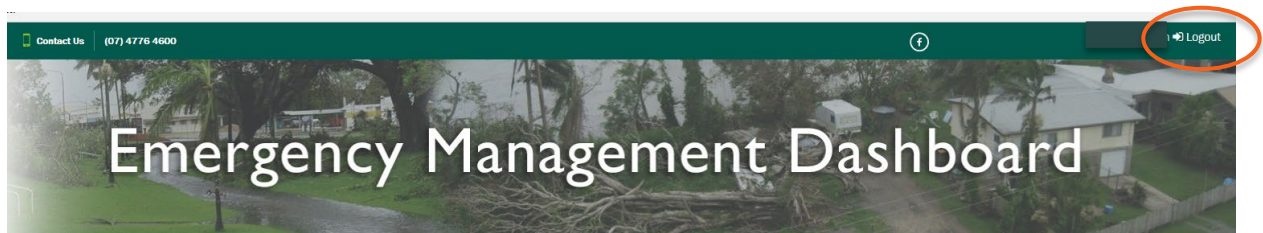
If you choose to verify your mobile number using the 'Verify' link provided, you will receive a security code text message to your mobile phone. Enter it and click 'Verify'.

* Please note you will NOT receive subscribed notifications by SMS at this stage – only email.



10. Logout

Click on 'Logout' in the top right corner of the page to log out.



11. Manage Subscription

In order to change any notification options, please login to the Dashboard (step 5). Follow the procedure to make the desired changes.

If you would like to unsubscribe from all notifications, please click the orange button 'Unsubscribe All' at the bottom right corner of the page.

Subscription		Email
Weather Warning Select Locations <small>Please select a location to receive alerts for. If no location is selected you will receive all alerts for Queensland.</small>		<input checked="" type="checkbox"/>
Emergency News		<input checked="" type="checkbox"/>
River Flood Notification		
River/Station	Notification level	Email
Blencoe Creek river at Blencoe Falls *	Please Select	<input type="checkbox"/>
Gowrie Ck river at Gowrie Ck *	Please Select	<input type="checkbox"/>
Herbert R river at Gleneagle *	Please Select	<input type="checkbox"/>
Herbert R river at Abergowrie *	Please Select	<input type="checkbox"/>
Herbert R river at Abergowrie Br #	Minor Flood Level (6m)	<input checked="" type="checkbox"/>
Herbert R river at Trebonne #	Please Select	<input type="checkbox"/>
Herbert R river at Ingham Pump Stn *	Minor Flood Level (10m)	<input checked="" type="checkbox"/>
Herbert R river at Gairloch (Auto) #	Minor Flood Level (9.5m)	<input checked="" type="checkbox"/>
Stone R river at Running Ck *	Minor Flood Level (5m)	<input checked="" type="checkbox"/>

Save Changes

Unsubscribe All