



TEi Services Pty Ltd

COMPANY PROFILE



COMPLETE ENGINEERED SOLUTIONS

TEi Services works with leading companies to provide quality assured engineered solutions for

- Structural Steel, Platework & Piping
- Mechanical Asset Maintenance, Reliability & Support
- Civil Works Building & Earthworks
- Steel Trommels
- Steel Tanks

COMPANY PROFILE

Company Particulars

Registered Company Name	TEi Services Pty Ltd
Trading Name	TEi Services Pty Ltd
Australian Business Number (ABN)	89 009 782 530
Australian Company Number (CAN)	009 782 530
Company Incorporation	August 1968
Registered Office	24 - 34 Enterprise Street Bohle QLD 4818
Business Address	24 - 34 Enterprise Street Bohle, Townsville
Directors	Richard Parker Adam Packer Jarrod Casey
Postal Address	PO Box 7662 Garbutt, Queensland 4814, Australia
Building License Number	QBSA 12353 – Open Builder
Phone	Australia 07 4774 5811 International. + 617 4774 5811
Email Address	tei@tei.com.au
Website	www.tei.com.au
Accountant	PVW Partners
Bank	Westpac Banking Corporation
Insurance Brokers	AON Insurance
Registration & Affiliations	Australian Industry Group Membership No Q4261670

COMPANY PROFILE

Business Profile - Who We Are

TEi Services is a locally and privately owned engineering and construction company headquartered at our 5500sq.m manufacturing facility in the Bohle Industrial Estate of Townsville, North Queensland.

We Leverage 50+ years experience in the industry; our management team has a combined 100+ years of industry experience.

Since our incorporation in 1968, we have delivered a diverse range of engineered solutions, from architectural structural projects through to industrial warehouses, complex mechanical agriculture and transport assets, government and mining capital infrastructure and mineral processing equipment. Our company holds a **QBSA Open Builders** licence and operates a Third Party Accredited **ISO9001:2015 Quality Management System and ISO3834.2 Comprehensive Welding Quality**. Our Safety and Environmental Systems is consistent with ISO14001 & ISO45001.

TEi has an extensive local client base mainly associated with the resources and local government infrastructure sectors. TEi support and deliver products and services locally and continue to grow our client base in this region. We comply with international and Australian Standards and client defined specifications. TEi are committed to a culture of continual improvement and utilising the latest advancements in the industry to help us achieve this commitment.

We approach our business relationships with a view for long-term and ongoing business that offers high quality, support, reliability and value for money. We value partnerships and build on relationships. Customer relationships are critical to our business strategy for business sustainability.



AS/NZS ISO 3834 Part 2

Certificate No. 042

Why TEi Services?

TEi Services appreciates and focuses on ensuring their projects are delivered on time, on budget, safely and with the highest quality.

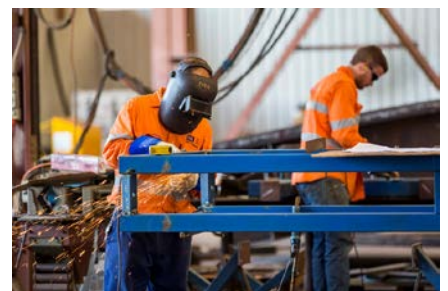
Contracts with Commitment and Life Long Support

We have a whole of life commitment to our projects with on-going support and maintenance backed by equipment, facilities, sound engineering standards and experienced technical staff. This commitment and a combination of experienced staff and the latest engineering technology see us as a leading supplier of engineering services.

Business History

In 1968, a Canadian Marine engineer Mr. Anthony (Tony) Rock established and registered General Engineers & Agents Pty Ltd (GEA) a small jobbing shop business. From this humble beginning, Mr Rock developed GEA into a capable manufacturer of steelwork for sugar mills, the mining industry and the state government railways as the main customer base. In 1990, keeping with his views of the future Mr Rock changed the name of the company to Townsville Engineering Industries Pty Ltd (TEi) and our TEi brand was born.

Throughout our history, we have continuously upgraded our production capabilities and improved quality outcomes across our business.



ENGINEERED SOLUTIONS

TEi Services is a leading multi discipline engineering and construction company in Australia providing engineered solutions to the Government, Construction, Sugar, Mining, Marine and Mineral Processing industries worldwide providing:

Structural Steel, Platework & Piping

- General Steelwork Fabrication
- Plate Steel Fabrication (Tanks, Hoppers and Chutes etc)
- Specialised Metals Fabrication (Stainless Steels, Cr/Mo Alloys, High Strength Alloys)
- Mechanical Steelwork Manufacture (Drive Frames, Conveyor Structures etc)
- Site Construction and Erection of Structures
- Specialised Equipment Installation and Commissioning
- High and Low Pressure Piping with Certified Welding Requirements
- Protective Coatings
- Welding MIG/TIG
- Turnkey Project Co-ordination with Subcontractors

Mechanical Asset Maintenance, Reliability & Support

- Condition Monitoring and Preventative Maintenance
- Refurbishments and Reclamation Work
- Gearbox Inspection and Refurbishment Specialists
- Mechanical Design Optimisation and Recertification
- Heavy Machining Capabilities
- Mid-Life Asset Inspections, Non-Destructive Examinations and Engineering Re-Certifications

Civil Works Building & Earthworks

- Building infrastructure & maintenance
- Earthworks, roadworks, pipework

Steel Trommels

- Unique, custom designed trommel screening solutions
- Low Initial Capital Cost to Greenfield Projects
- Reduced Time and Cost of Operational Maintenance
- Improved Screening Performance
- Improved Asset Availability through Robust, Long Wearing design and materials
- Ongoing Design Optimisation and Technical Support for life of Operation

Steel Tanks

- Storage tanks, bins, hoppers, thickeners
- Carbon & S/S
- Automated Welding

Accreditation

TEi key personnel have a combined industry experience exceeding 100+ years including:

- Environmental Licence #ER4A/0253
- Quality Assurance #1323 to AS/NZS/ISO 9001:2015
- Welding Certification IIW #042 to AS/NZS ISO3834 Part 2
- PQC #1629 Level 2
- Main Roads MRTS 78 Level 1
- QR Prequalified

Expertise

- Welding Supervision & Inspection (WTIA IWS and IWI-S qualifications)
- Protective Coatings Inspection (NACE Level 1 & 2 qualifications)
- Internal Auditors
- Accredited Rehabilitation & Return to Work Coordinator
- Trade Qualified & Ticketed Employees
- Professional Engineers
- Steelwork Fabrication over 50 years
- Expertise Plate Steel Fabrication (Tanks, Hoppers and Chutes etc)
- Specialised Metals Fabrication (Stainless Steels, Cr/Mo Alloys, High Strength Alloys)
- Heavy Machining Capabilities if required
- Project Management and Site Construction
- High and Low Pressure Piping with Certified Welding Requirements
- Turnkey Project Co-ordination with Subcontractors
- Engineering Design and Performance Assessment Services
- Mid-Life Asset Inspections, Non-Destructive Examinations and Engineering Re-Certifications

Workshop & Machinery

- 5500m2 workshop, plus additional 2.3Ha site currently under development
- 1000T Heavy Brake Press, 4m wide plate rollers, 3m wide CNC 4 roll plate rollers
- 400A CNC Plasma Cutter
- Precision Laser Alignment
- Balancing and Thermography
- In house abrasive Blasting & Painting Facilities
- MR and HC Trucks, 80T Hydraulic All-Terrain Crane, 14T Franna articulated crane

Workshop Capabilities and Equipment

Turning Between Centres	8 meters length x 5 meters diameter
Milling (Under the Tool)	6 meters length x 4 meters wide x 2.5 meters High
Deep Boring	6 meters x 300mm diameter
Vertical Boring	8 meters x 2.5 meters High
Heavy Duty Horizontal Plate Roller	Up to 32mm thick X 3.6m wide
Heavy Duty Vertical Plate Roller	Up to 16mm thick X 3m wide
Heavy Pressing	400T Table Press for heavy jobbing services
Brake Pressing	Heavy Duty 1000t capacity
Heavy Welding Rotators	Swings up to 2m
Plasma Cutting	Medium to plate up to 40mm, single heavy duty head computer programmed
Profile Cutting	Medium to heavy plate; up 400mm thick x 4m long
Submerge Arc Welding	Medium to heavy; flat and round
Metal Spraying	Shafts, Casing Housing, Gears, Sprockets
Section Rolling	Rounds, Angles, Flats up 4"
Surface grinding	Components and Plates 500mm wide X up to 3m Long
Rollers	3000mm wide up to 60mm thick

Project Planning and Management

TEi Services over many years of project delivery have developed methodology, plans and systems to manage projects. In conjunction with the client, a project management and reporting system is implemented to deliver mandatory record keeping and reporting. A sample of TEi project management would include the following:

- Work Health, Safety & Environmental Management
- Scheduling and Planning
- Coordination with Principal, Subcontractors and Community
- Progress Reporting/Monitoring
- Quality A Records
- Inspection Coordination
- Construction Management
- Regulatory Approvals
- Contract Administration
- Subcontracting Work
- Contract Review – Commercial/Legal

External Consultants & Alliances

TEi utilize a broad range of external consultants for specific projects. We have a number of Alliances Partners in Australian and overseas that complement our capabilities for project work.

Employee Training, Recruitment

TEi embraces training to support safety, productivity and the community. Each year school leavers are recruited to join the company as engineering apprentices. In this field some will become Boilermakers, others Fitters or Machinists. Engineering Cadetships in the form of Associate Diploma in Engineering (Civil) and Degree Courses are offered and sponsored as and when the opportunities arise. In keeping with our policy of training our employees, the majority of our permanent staff are multi skilled. TEi promotes the employment of women and promotes Equal Opportunity within our company. TEi supports and recruits Indigenous Australians and promotes an anti-discrimination environment.

Corporate Standards

Vision

To be a national and international engineering services leader, delivering customised and innovative solutions.

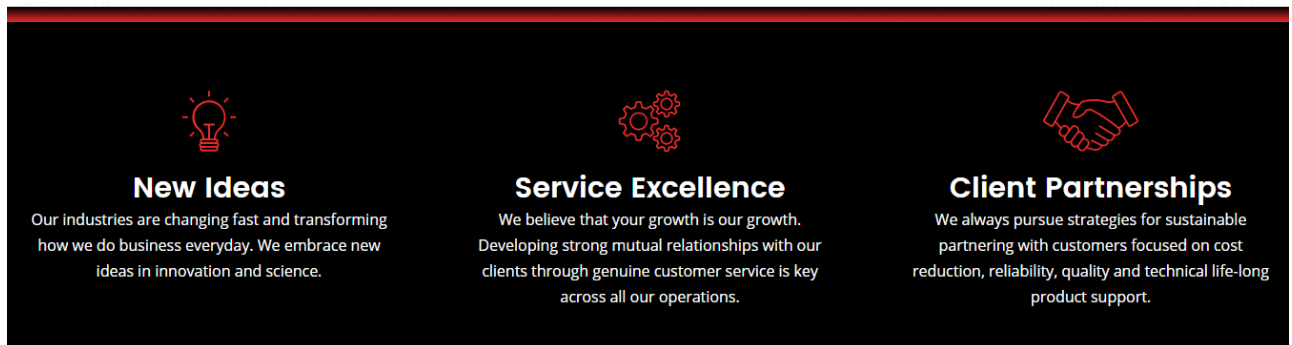
Mission




At TEi our mission is to operate a sustainable, modern and profitable business while adhering to our responsibilities of sound ethical values. To achieve this mission TEi will,

- Identify and pursue new products and opportunities
- Identify, research, develop and adopt new technologies
- Develop and train our workforce
- Develop and maintain our assets
- Focus on relationships and delivering high quality engineered solutions for our clients.

In doing this we will improve the quality of life for our owners, workers and our community.

Values



 New Ideas Our industries are changing fast and transforming how we do business everyday. We embrace new ideas in innovation and science.	 Service Excellence We believe that your growth is our growth. Developing strong mutual relationships with our clients through genuine customer service is key across all our operations.	 Client Partnerships We always pursue strategies for sustainable partnering with customers focused on cost reduction, reliability, quality and technical life-long product support.
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Code of Conduct -Ethics

TEi and its employees will conduct all business with integrity. All transactions will comply with the legal requirements and traceability will be maintained for transactions. All dealings between employees and public organizations and private company officials will be conducted in a manner that will not compromise the integrity, or place in question the reputation of TEi or its employees. All transactions between TEi and its clients, will be maintained to reflect an accurate record of the work performed and the value paid for the work.

Conflict of Interests

TEi is a privately owned company that maintains the highest level of professional conduct. In the event a conflict of interest exists, the conflict shall be fully disclosed.

Equal Opportunity

TEi are an equal opportunity employer and do not discriminate against any sector of the community or industry. TEi actively seeks opportunities to employ or engage with indigenous Australians for the provision of material and services. They must however represent Value for Money (VFM) and be compliant with all aspects of the legislation.

TEi will not compromise quality and Value for Money or increase the WHSE risk, for either subcontractors or staff by employing any enterprise that is not able to meet the strict requirements of TEi quality standards.

TEi promotes the employment of women and promotes Equal Opportunity within our company.

Confidentiality and Intellectual Property

TEi is committed to ensuring confidentiality of each clients work. TEi respects and protects intellectual property ownership of drawings and specifications provided to TEi for the purpose of bidding, project development or manufacture. TEi and its staff are bound by this commitment and no confidential or intellectual property rights information will pass from our offices, workshops or sites to any person, company or organization without the approval of the client in writing.

Compliance with Government Regulations

TEi and its subcontractors will at all times pursue a program of compliance that addresses Statutory and Government Regulations, Health & Workplace Safety, Employee Modern Awards, Site Agreements, Environmental Agreements and standards.

Work Health Safety

TEi has strong commitment to Work Health Safety. Work Health Safety is continually under review and pursued at all levels. New employees are inducted into our work environment and Rehabilitation programs are in place. TEi act to motivate and inspire others to work to the highest standards of Work Health Safety by sending clear and consistent messages about the importance of HSE. TEi welcome feedback from our client, principal and others.

HSE Manual & Plans include:

- Site crew developed JSEA/SWMS/Risk Assessment
- Appointed Site Supervisor
- Site Specific Inductions
- Wearing personal protective equipment when on-site
- Safe operating procedures
- Operating Procedures
- Work Instructions
- Plant Risk Assessments
- Periodic toolbox talks
- Periodic HSEQ Meetings
- Periodic HSEQ audits
- Daily pre-start talks
- Safety messages on notice boards and payslips
- Issue monthly safety statistics
- Appointed and Accredited WHS Representative
- Training, Competency and Skills Matrix
- Task Observations-Take 5
- Identified Hazard & Risk Register
- Ticketed personnel

Quality Assurance

TEi is certified to AS/NZS ISO 9001 through Sci-Qual International, Accreditation Number 1323. In specific cases compliance with specific quality systems to the clients specifications or international standards for the contract can be included.



Environmental Management

TEi workshop facilities are licenced with the local council to perform Heavy Engineering Work and Abrasive Blasting and Painting. TEi maintains an Environmental Management Program that covers our main workshop facility and work sites. We are committed to procedures that assist in reducing waste and the management of waste disposal. Our workforce is directed to ensure compliance with any directive concerning environmental management. For specific projects an Environmental Management Plan that complies with the principals requirements and relevant legislation is developed. On project work sites where we are a sub-contractor our workforce is directed to ensure compliance with any directive concerning environmental management

Our People

Our organisation is nothing without our people – they are the very foundation of our organisation. Our commitment to local economic growth sees TEi Services employ a current workforce of 50 locals. Our investment in our people is key to both their future in the industry and our success as a business. Our people are provided industry training in a range of industry courses, and key personnel who show a long-term commitment to our company’s success are provided with opportunities to undertake further, fully funded training in specialised areas, such as Asset Inspections, Condition Monitoring, Undergraduate Engineering or Business Management.

Our commitment to people has seen TEi Services employ and train in excess of 150 tradespersons through our apprentice intake program. A large number of our apprentices have gone on to hold key positions in mining and other engineering companies, both nationally and internationally. Several have started their own successful businesses, further adding to the strength of the local economy.

TEi Services recognise that the people for our future are a direct product of the education they receive. TEi Services actively engage with local High Schools, providing workplace work placement positions for trade students with an interest in a career in our industry. We also offer on-the-job training for those wishing to take up an administration related role in the business. But our commitment doesn’t stop there.

Through our business engagements, we understand that the best Professional Engineers and designers are those with practical, hands on experience. Our support of various undergraduate student clubs, in areas such as Electronics and Robotics, UAS Technologies and Motorsports allows students with passions in these fields to gain real-life experiences. Our key personnel engage directly with students with guest lecture presentations, vocational placements, and as industry partners in several grant funded research projects and thesis studies.

COMPANY PROFILE

Key Contacts		
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