

**Townsville
Hospital
and Health
Service**



Accommodation near Townsville University Hospital

Social Work Department, Townsville University Hospital

100 Angus Smith Drive, Townsville QLD 4814

Phone: (07) 4433 2170

Monday - Friday, 8:00am - 4:30pm

Email: TSV-TUH-Socialwork@health.qld.gov.au



PLEASE NOTE:

The accuracy of this information, and the suitability of the accommodation for your needs is NOT guaranteed by its listing in this guide.

Prior to booking the accommodation you should make your own enquiries directly with the accommodation provider to confirm cost and suitability for your needs.

Costs and distances are approximate.

Introduction

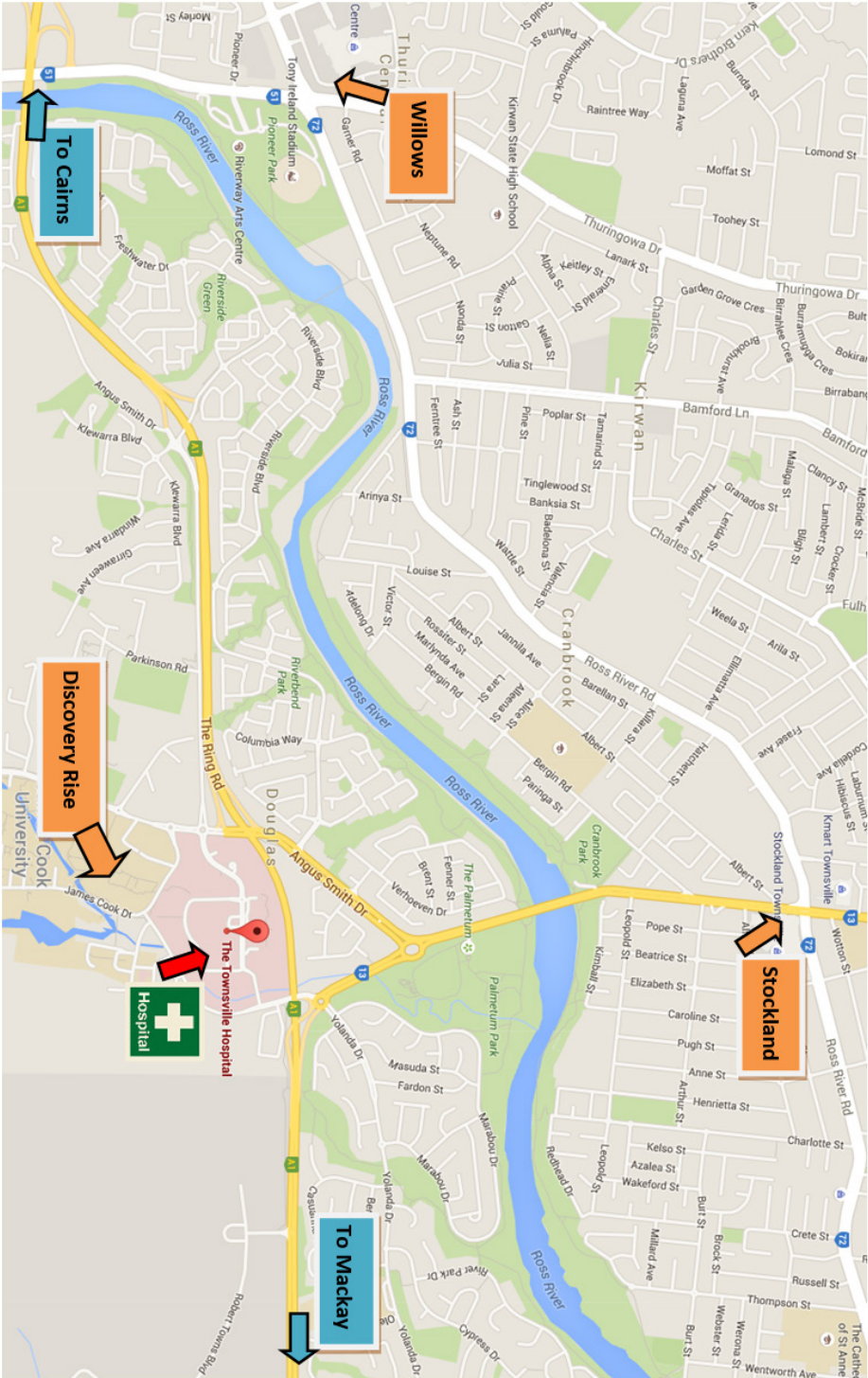
Townsville University Hospital is a tertiary referral hospital located in the suburb of Douglas, Townsville. It is approximately 10km from the Townsville Airport and 12km from the city centre. Here, we treat patients from across northern Queensland, as far north as Cape York Peninsula and the Torres Strait Islands, and west to Mount Isa and the Gulf of Carpentaria.

Because many patients and their families travel long distances to get to the hospital, this guide has been developed to provide patients and their families with information about some of the accommodation and services within short driving distance of the hospital.

Before leaving home, patients/families should make their accommodation booking directly with the accommodation facility of their choice, unless the booking has been made in advance on behalf of the patient or their carer by the patient's regional referring hospital.

When you come to Townsville University Hospital it is important to remember to bring:

- Identification
- Medicare Card
- Bank Card
- Pension/Health Care Card
- Drivers Licence
- Prescriptions
- Medications
- Clothing and toiletries
- Money (for phone calls, food, transport etc)
- Nappies and formula (if your baby is travelling with you)



To Airport & City Centre

Willows

Stockland

Discovery Rise

Hospital

The Townsville Hospital

To Cairns

To Mackay

Patient Travel Subsidy Scheme (PTSS)

The Queensland Government supports patients who need to travel, particularly rural and remote patients, to access specialist medical services through the Patient Travel Subsidy Scheme (PTSS). The scheme provides financial assistance to eligible patients (and approved escorts) who are required to travel more than 50 kilometres from their local public hospital to access specialist medical services.

Assistance can only be provided when your application has been approved before you travel, except in special circumstances.

Assistance may be provided towards your travel and accommodation costs. Travel subsidies will be provided for the most clinically appropriate and cost-effective mode of transport (air, rail or bus travel or travel by private motor vehicle).

Generally, the cheapest form of public transport will be subsidised unless you are approved for a more expensive mode of transport. You may also be eligible for subsidies for an approved escort (i.e. family member or friend) to travel with you.

PTSS subsidies paid directly to patients and escorts do not include GST.

Travel subsidies

Commercial – Air, bus or rail

Fully paid at lowest available discount fare

Private vehicle

\$0.30 per kilometre

Accommodation subsidies

Commercial

Up to \$60 per person per night

Private (family or friends)

\$10 per person per night

Patients and approved escorts are required to pay the first four nights of accommodation per financial year. Patients who hold a nominated concession card or patients under 17 years of age are exempt from this requirement and are eligible to receive the accommodation subsidy from the first night. This exemption does not include the patients approved escort.

It is important to note that:

- PTSS only provides a subsidy and does not cover all costs such as meals, taxi fare to the airport etc
- you are responsible for paying any costs that the subsidy amount does not cover
- if you choose a more expensive mode of transport than what is approved, you must pay the additional costs
- accommodation and escorts subsidies will only be provided for the minimum period required for your treatment to be effective.

To be eligible for PTSS, you must be:

- A Queensland resident or a patient with no fixed address, residing in Queensland
- Eligible for Medicare
- Accessing a specialist medical service that is:
 - recommended as medically necessary by a doctor
 - listed as an essential specialist medical service (www.qld.gov.au/health/services/travel/subsidies)
 - not available within 50 kilometres of your nearest public hospital
 - the closest service of its type.

Local Services

Transport and parking

Public car parking is available at the front of the hospital on Angus Smith Drive. Disabled car parks are also available.

Cost - \$5 for a 24 hour period or \$10 per week.

www.townsville.health.qld.gov.au/patients-and-visitors/coming-to-hospital/parking-at-townsville-university-hospital

Bus stops are located near the main entrance at the front of the hospital on Angus Smith Drive. Timetables are available from the volunteers desk in the main foyer.

Taxi rank is located near the main entrance at the front of the hospital on Angus Smith Drive. During standard working hours, a taxi from the airport to Townsville University Hospital costs about \$38 one way (not including booking fees or surcharges).

Car rental is available at the airport through various providers. Organise this at the airport or through your preferred provider's website.

Hospital airport transfer service (or the airport shuttle) collects passengers from the airport and can provide a door-to-door direct service to the hospital.

This is a pay per service and needs to be booked in advance.

Phone: 4728 8666

Email: acalimo@acacialimousine.com.au

Fax: 4799 2522

Website: www.acacialimousine.com.au

Contacts

Air		
QANTAS	131 313	www.qantas.com
Jetstar	136 789	www.jetstar.com.au
Virgin Australia	131 538	www.virginaustralia.com
Virgin Australia	131 538	www.townsvilleairport.com.au
Bus		
Sunbus (Townsville)	4725 8482	www.sunbus.com.au
Sealink Breakwater Terminal	4726 0800	www.sealinkqld.com.au
Greyhound Australia	1300 473 946	www.greyhound.com.au
Premier Motor Service	133 410	www.premierms.com.au/ne-whome/home
Douglas' Coaches	4787 1830	www.douglascoaches.com.au
Taxi		
Townsville Taxis	131 008	www.tsvtaxi.com.au
Checker Cabs	131 974	www.checkercabs.com.au
Airport Shuttle	4728 8666	www.acacialimousine.com.au
Rail		
Queensland Rail	131 617	www.queenslandrail.com.au

Banks, food and shopping centres

Banking

There is an ATM (Queensland Country Credit Union) located on the ground floor of the hospital near the main entrance, near central admissions.

All major shopping centres have ATMs and most major supermarkets have withdrawal options via eftpos.

Food

Supernatural is a cafe located on the ground floor of Townsville University Hospital, near the main entrance.

Medilink is a small retail centre near the helipad and Red Cross Blood Bank. There is also a private dental surgery, newsagency (which also stocks limited personal care items) and various eateries.

Townsville Hospital Foundation Volunteers stand also sells small snack items and some books. Mondays to Fridays the volunteers can be found in yellow shirts in the main corridor. All proceeds go to the Townsville Hospital Foundation (www.thfoundation.org.au).

Shopping Centres

The closest Supermarket is IGA at Discovery Rise (a short 2 minute walk from the hospital). It is located in the James Cook University campus at the rear of the hospital.

The nearest shopping centres are:

Stockland (Myer, Woolworths, Coles, Kmart and 205 other stores)

Cnr Nathan St and Ross River Rd, Aitkenvale (either side of the lights)

Phone: 4779 6033

www.shoppingcentres.stockland.com.au/shopping-centres/stockland-townsville

Annandale Central (Coles and 16 other stores)

Marabou Drive, Annandale

Phone: 4728 5528

www.coles.com.au/store-locator/stores/qld/annandale-4563

Willows Shopping Centre (Coles, Woolworths, Big W, Target and 130 other stores)

Phone: 4799 9100

Cnr Thuringowa Drive and Ross River Rd, Kirwan

www.willowsshoppingcentre.com.au

Helpful Contacts

Workcover QLD www.workcoverqld.com.au	
	1300 362 128
Centrelink 213 Ross River Rd, Aitkenvale and Kern Bros Dr, Kirwan	
Employment Services	132 850
Students	132 490
Disabilities and Sickness	132 717
Families	136 150
Retirement	132 300
Carers	132 717
Childcare (facilities close to The Townsville Hospital)	
Child Care Access Hotline	1800 670 305
Goodstart Early Learning Douglas (on hospital grounds)	1800 222 543
Goodstart Early Learning Riverside Gardens	1800 222 543
Unicare and Unicampus Kids (on University grounds)	4781 5633
Medicare www.humanservices.gov.au/customer/subjects/medicare-services	
Enquiries	13 20 11
Police Service	
Emergency calls (all hours)	000
Non-urgent police matters	131 444
GP Services near the hospital	
JCU Health (Mon-Fri only) Located at Discovery Rise, a short 2 minute walk from the hospital. Some bulk billing appointments	4781 4495
After Hours GP Services www.housecalldoctor.com.au	

ACCOMODATION

Accommodation on hospital grounds

Leukaemia House

Phone: 4727 8000

Fax: 4755 0046

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor units: Yes

For patients or relatives/carers of patients with leukaemia requiring medical treatment.

The Queensland Freemasons Village is an 18-unit complex built amid landscaped gardens, adjacent to Townsville University Hospital. Within the village, covered walkways provide easy access to the comfortable two-bedroom and three-bedroom, fully self-contained units. Eight units are located at ground level with private courtyards, while the remaining ten units are located upstairs with large balconies. Residents have full access to the common room with tea/coffee making facilities, television, library, and board games.

Ronald McDonald House

Phone: 4775 5600

Fax: 4775 5700

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor units: Yes

For family/carers of children requiring medical treatment

There are 24 rooms including 4 self-contained units. There are three guest laundries and two fully equipped communal kitchens which include fridge and pantry spaces. There are dining areas, multiple lounge rooms, indoor and outdoor play areas, a games room and a BBQ area.

Townsville Wellbeing Centre (Red Cross House)

Phone: 4759 6111

Fax: 4759 6161

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor units: Yes

For patients or relatives/carers of patients, in Townsville for medical treatment.

There are 20 rooms that have shared accommodation. The centre also hosts a spacious outdoor and recreation area, kitchen, TV room and BBQ facilities and a variety of wellbeing activities and services.

Weekend office hours are 7.00am - 9.00am and 4.00pm - 6.00pm.

Other Accommodation

Patients/families should make their accommodation booking directly with the accommodation facility of their choice before leaving home, unless the booking has been made in advance on behalf of the patient or their carer by a patient's regional referring hospital.

Alabaster House

Various locations in Kirwan

Phone: 4723 8060 or **Mobile:** 0408 729 093

Fax: 4755 1479

Email: inquiries@alabasterhouse.com

www.alabasterhouse.com

Distance from hospital: 7.1km (9 minutes)

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor units: Yes

Provides a diverse range of accommodation for singles, couples and families visiting Townsville for medical or recreational reasons. For this purpose we have Studio, 1, 2 and 3 bedroom units (self contained) accommodation and single and double rooms with shared facilities. Facilities include Fully equipped kitchens, Air-conditioned bedrooms and living areas, Television, Linen provided, Laundry facilities and off street parking. Guests are responsible for their own food.

Angelwaters

152 Mitchell Street, North Ward

Phone: 4772 6011

Fax: 4771 4152

E-mail: info@palmwaters.com.au

www.angelwaters.com.au

Distance from hospital: 12.4km (22 minutes)

PTSS bulk billing: Yes

Disabled access: No

Ground floor units: Yes

Self-contained, fully air-conditioned, one and two bedroom apartments with outdoor swimming pool, BBQ area and undercover parking. The units are conveniently located just 4 minutes walk from The Strand Rock Pool.

Anna's Accommodation

5 Cargillea Ave, Annandale

Mobile: 0419 201 432

www.annasaccommodation.com.au

Distance from hospital: 1.5km (3 minutes)

PTSS bulk billing: Yes

Ground floor: Yes

Open plan, self-contained unit sleeps four (4) people comfortably with a queen bed and trundle.

Banjo Patterson Motor Inn

72 Bowen Road, Rosslea

Phone: 4725 2333

Fax: 4725 1079

www.banjopaterson.net.au

Distance from hospital: 8.6km (11 minutes)

PTSS bulk billing: Yes

Disabled access: No – Portable ramps available for wheelchairs

Ground floor units: Yes

Twin and double rooms. Semi self-contained family rooms available that can sleep 4 - 6 guests.

Facilities include an outdoor swimming pool, restaurant, bar and lounge, room service, BBQ area, onsite laundry, free Wi-Fi and parking, along with air-conditioning, self-catering and tea and coffee amenities. Pet friendly rooms available

Billabong Lodge Motel

96 Bowen Road, Rosslea

Phone: 1800 023 966

Fax: 4779 1140

www.goldenchain.com.au/properties/QLD/Townsville/Billabong-Lodge-Motel

Distance from hospital: 8.6km (11 minutes)

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor Units: Yes

Self-catering rooms with satellite TV, air conditioning, fan, bathroom with hairdryer, kitchenette facilities and ironing facilities. The patio features outdoor furniture and pool/garden views. Facilities include

a swimming pool with spa pool and waterslide, shared laundry and BBQ facilities, as well as luggage storage facilities. The restaurant serves breakfast each morning.

Bright Hearts Accommodation

94 Bamford Lane, Kirwan and 6 Cabarita St, Cranbrook

Phone: 0474 748 105

Email: info@brightheartsaccommodation.com.au

Distance from hospital: Kirwan - 10km (10 minutes)
Cranbrook - 3km (5 minutes)

PTSS bulk billing: Yes

Disabled access: No

Ground floor units: Yes

Bright Hearts offers a variety of fully furnished and self-contained accommodation to suit singles, doubles or family groups.

All accommodation options are conveniently located close to shopping centres and public transport. For your comfort and enjoyment our accommodation includes air-conditioning, off-street parking, garden/outdoor areas, fully equipped kitchen, television, all linen and laundry facilities, pet-friendly options and 24/7 self check-in option. Pet friendly accommodation

Cascade Motel in Townsville

100 Bowen Road, Rosslea

Phone: 4775 4444

Fax: 4775 4002

www.motelintownsville.com.au

Distance from hospital: 8km (10 minutes)

PTSS bulk billing: Yes with form

Disabled access: Yes

Ground floor units: Yes

A variety of 3½ and 4 star, non-smoking, split system air conditioned rooms with a choice of queen or king sized beds. Two bedroom units for families are also available. Facilities include outdoor swimming pool, undercover onsite parking, restaurant for breakfast and dinner, flat screen TV with free Foxtel, free WiFi and guest laundry.

Castle Crest Motel

2 Rose Street, North Ward

Phone: 4721 2290

www.castlecrestmotel.com

Distance from hospital: 12km (20 minutes)

PTSS Bulk Billing: Yes

Disabled access: Yes

Ground floor units: Yes

A variety of motel and self-contained, air conditioned accommodation. Family rooms and a disabled room are also available. Facilities include swimming pool, onsite parking, free WiFi, large flat screen TVs and guest laundry.

Cedar Lodge Motel

214 Nathan Street, Aitkenvale

Phone: 4775 7800

Fax: 4775 7357

E-mail: enquiries@cedarlodge.com.au

www.cedarlodge.com.au

Distance from hospital: 3km (5 minutes)

PTSS bulk billing: Yes

Disabled access: Some access

Ground floor units: Yes

Room types are available to suit the single person up to and including

family groups. Beds in all units are queen or a combination of single and queen. All units are en-suited except two in the group facility accommodation. Facilities include free Foxtel, split system air conditioning, free WiFi, digital flat screen TVs, outdoor seating areas and a swimming pool, cooking facilities to assist in keeping accommodation costs affordable, free parking, suitable on street parking for trucks, coach and caravans.

Central Kensington Apartments and Central Holborn Apartments

Kingsway Pl, Townsville

Phone: 4724 3378

www.vivoproperty.com.au

Distance from hospital: 10.9km (16 minutes)

PTSS bulk billing: TBC

Disabled access: No

Ground floor units: No

Two serviced apartment complexes offering a variety of hotel rooms, spacious one bedroom and two bedroom fully self-contained apartments. Features include free unlimited Wi-Fi, complimentary secure parking, and free use of pool and BBQ facilities.

Cluden Park Motor Inn

147-149 Stuart Drive, Wulguru

Phone: 4778 4555

Fax: 4778 2154

www.discoveryholidayparks.com.au/Cluden/Motor_Inn

Distance from hospital: 6.2km (7 minutes)

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor units: Yes

Double, twin share, family, self-contained and superior rooms available. All rooms are equipped with a flat screen TV, bar fridge, tea and coffee making facilities, split air conditioning and Foxtel. 24-hour check-in, guest laundry with bus stop and taxi rank close by the motel.

Cockatoo Lodge

11 Wotton St, Aitkenvale

Phone: 4700 1312 or **Mobile** (Lisa) 0428 189 389

Email: cockatoolodge@hotmail.com

Distance from hospital: 4.3km (9 minutes)

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor: Yes

Single and shared rooms with meals included.

Spacious serviced rooms, with air conditioning. Two TV lounges and outdoor areas. Level 3 accommodation service.

Colonial Rose Motel

23 Bowen Road, Rosslea

Phone: 4725 1422

Fax: 4779 9837

www.colonialrosemotel.com.au

Distance from hospital: 8.8km (11 minutes)

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor units: Yes

Double, twin or triple rooms available with tea and coffee making facilities, fridge, microwave, toaster, fans and air conditioning. Also available are modern executive rooms, wheel chair friendly room (1),

a fully self contained 2 bedroom family unit with separate lounge area including sofa bed and family rooms with 2 bedrooms accommodating up to 5 people. Facilities include BBQ and pool facilities, conference room, and licensed restaurant and bar, off street parking.

Coolabah Motel

75 Bowen Road, Rosslea

Phone: 4779 2084

Fax: 4779 2087

www.coolabahmotel.com.au

Distance from hospital: 8.2km (10 minutes)

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor units: Yes

Studio, superior and family rooms available with air-conditioning, wall-mounted 32" LCD TV and basic cooking facilities. Facilities include pool, laundry with washing machine and hanging area, on site car parking, gym, free WiFi and BBQ area.

Coral Coast Tourist Park

547 Ingham Road, Mt St John

Phone: 4774 5205

Reservations only: 1800 008 531

Fax: 4774 5741

www.coralcoastpark.com.au

Email: bookings@coralcoastpark.com.au

Distance from hospital: 19.4km (18 minutes)

PTSS bulk billing: Yes

Disabled access: Partial

Ground floor: Yes

Accommodation includes cabins, units, villas and powered caravan

sites. Facilities include pool with children's area, TV room, campers kitchen, laundry. Pet friendly caravan sites and cabins are available.

Discovery Parks Townsville

6 University Road, Wulguru

Phone: 4778 2480

Fax: 4778 2640

www.discoveryholidayparks.com.au/caravan-parks/queensland

Distance from hospital: 6.4km (7 minutes)

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor units: Yes

Discovery Parks offers a variety of accommodation from large two-bedroom ensuite villas to smaller ones, and caters for those on a budget. Caravan and camping sites are also available. Facilities include resort styled pool with children's wading area and spa, jumping pillow playground and hire pedal go-karts, camp kitchen with wireless hot spot and free wireless internet.

Douglas Place 1

9 Brent Street, DOUGLAS

Phone: 4725 3399

Mobile: 0409 273 824 (Peter) or 0427 235 395 (Wendy)

Email: douglasplace@bigpond.com

www.facebook.com/DouglasPlaceAccommodation

Distance from hospital: 1.9km (4 minutes)

PTSS bulk billing: Yes

Disabled access: No

Ground floor: Yes

2 Bedroom fully furnished self-contained air-conditioned low set house - Pet friendly accommodation

Douglas Place 2

27 Burnett Crescent, WULGURU

Phone: 4725 3399

Mobile: 0409 273 824 (Peter) or 0427 235 395 (Wendy)

Email: douglasplace@bigpond.com

www.facebook.com/DouglasPlaceAccommodation

Distance from hospital: 6.7km (8 minutes)

PTSS bulk billing: Yes

Disabled access: No

Ground floor: No

3 Bedroom fully furnished self-contained high set house (2 queen and 2 single beds). Pet friendly accommodation.

Douglas Place 3

429 Ross River Road, CRANBROOK

Phone: 4725 3399

Mobile: 0409 273 824 (Peter) or 0427 235 395 (Wendy)

Email: douglasplace@bigpond.com

www.facebook.com/DouglasPlaceAccommodation

Distance from hospital: 4km (7 minutes)

PTSS bulk billing: Yes

Disabled access: No

Ground floor: Yes

3 Bedroom fully furnished self-contained air-conditioned low set house with a bus stop directly outside

Gluyas Rotary Lodge

24 Warburton Street, North Ward

Phone: 4796 8400

Fax: 3259 8507

www.cancerqld.org.au

Distance from hospital: 12.2km (20 minutes)

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor units: Yes

Air conditioned, self contained units.

For cancer patients and their family/carer who are in Townsville for cancer medical treatment.

The Gulls Apartments

30 Rose Street, North Ward

Phone: 4772 1381

E-mail: info@thegulls.com.au

www.thegulls.com.au

Distance from hospital: 11.7km (18 minutes)

PTSS bulk billing: Yes

Disabled access: No

Ground floor units: Yes

Quiet, comfortable 2 bedroom self-contained apartments, sleeps up to 5 guests. Washing machine, free WiFi, close to bus stop, free parking just outside your apartment.

Hotel Allen

Cnr Gregory and Eyre St, North Ward

Phone: 4771 5656

Fax: 4721 4129

www.ourhotels.com.au/hotelallen

Distance from hospital: 13km (20 minutes)

PTSS bulk billing: TBC at time of booking

Disabled access: Yes

Ground floor units: Yes

The Hotel Allen has 52 motel/hotel rooms, catering for the budget. All rooms have ensuites, air conditioning, TV with Austar, bar fridges and tea and coffee making facilities.

Iris Clay Hostel

261-269 Sturt Street, Townsville

Phone: 3151 8720

Fax: 4721 1364

Distance from hospital: 11.7km (18minutes)

PTSS bulk billing: Yes

Disabled access: Wheelchair access only

Ground floor units: Yes

Hostel caters for Indigenous people who need to be away from home to access medical treatment. Rates include meals.

Itara and Jacana Apartments

1-14 Sporting Drive, Thuringowa Central

Phone: 4723 4644

Fax: 4723 4633

E-mail: stay@itara.com.au

www.itara-jacana.com.au

Distance from hospital: 6.2km (7 minutes)

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor units: Yes

Choice of 1, 2 or 3 bedroom fully self contained apartments with river views. Facilities include on site parking.

Monte Carlo Motor Inn

45 Bowen Road, Rosslea

Phone: 4725 2555

Fax: 4725 1842

E-mail: stop@monte-carlo.com.au

www.monte-carlo.com.au

Distance from hospital: 8.5km (11 minutes)

PTSS bulk billing: Yes

Ground floor units: Yes

Disabled access: There is wheelchair access but not in the showers (shower chair available)

A range of fully serviced accommodation from single, double, twin, kitchenettes and self contained units for short or long term stay accommodation in Townsville. Facilities include restaurant, pool, BBQ, off street parking and complimentary WiFi.

Palm Waters Holiday Villas

Cnr Cook and Landsborough St, North Ward

Phone: 4772 6011 or **Mobile:** 0418 862 746

Fax: 4771 4152

E-mail: info@palmwaters.com.au

www.palmwaters.com.au

Distance from hospital: 11.8km (20 minutes)

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor units: Yes

Fully self-contained one and two bedroom apartments catering for twin share, couples or families. Facilities include undercover parking, Pay TV, swimming pool, free wifi, BBQ facilities. Located in the middle of The Strand precinct and within walking distance to The Strand waterfront.

Also Available: Klewarra Holiday Home is a fully self-contained 5 bedroom house located at Riverside Ridge just a few minutes from the Townsville General Hospital and James Cook University. Klewarra house is fully air conditioned and just a short drive to major shopping centres.

Parkview Place

11 Parkview Court, Cranbrook

Phone: 4723 2022 or **Mobile:** 0408 182 116

www.facebook.com/ParkviewPopePlace

Distance from hospital: 3.7km (7 minutes)

PTSS bulk billing: Yes

Disabled access: No

Ground floor units: Yes

One 2 bedroom unit and one studio unit – both are self-contained, fully furnished and located in close proximity to Townsville University Hospital and Stockland Shopping Centre. Both units have air-conditioning and ceiling fans throughout with carport, security screens, private courtyard, swimming pool and outdoor areas. Facilities in both units include fully equipped kitchen and laundry with all linen provided, television and DVD player.

Pope Place

12 Pope Street, Aitkenvale (Unit 4 La Casa Mia)

Phone: 4723 2022 or **Mobile:** 0408 182 116

www.facebook.com/ParkviewPopePlace

Distance from hospital: 2.7km (5 minutes)

PTSS bulk billing: Yes

Disabled access: No

Ground floor units: Yes

A 2 bedroom self-contained fully furnished unit located in close proximity to Townsville University Hospital, Stockland Shopping

Centre and bus stop. The unit has air-conditioning and ceiling fans throughout with carport, security screens, private courtyard and outdoor areas. Facilities include fully equipped kitchen and laundry with all linen provided, television and DVD player.

QCWA Accommodation

Kissing Point:

116 The Strand, North Ward

Phone: 4771 4718

PTSS bulk billing: Yes

Disabled access: 1 unit partial (wheelchair access)

Ground floor units: Yes

Self contained 1 and 2 bedroom units

Denham Street:

134 Denham St, Townsville City

Phone: 4724 4200

PTSS bulk billing: Yes

Disabled access: 1 unit

Semi-self contained air conditioned units

Q Express Motel

36 Bowen Road, Rosslea

Phone: 4779 2179

Fax: 4779 2661

www.qexpress.com.au

Distance from hospital: 6.7km (11 minutes)

PTSS bulk billing: No

Disabled access: No

Ground floor units: Yes

Motel accommodation offers guest rooms with free WIFI, air conditioning, ceiling fans, radio, private ensuite bathroom, flat screen TV, free cable TV, refrigerator, tea/ coffee making facilities and ironing facilities. Facilities include BBQ, pool, laundry service, luggage storage and car parking.

Raintree Motel

12 Bowen Road, Rosslea

Phone: 4775 3066

Fax: 4775 3120

www.raintreemotel.com.au

Distance from hospital: 7km (12 minutes)

PTSS bulk billing: Yes

Disabled access: 1 unit partial

Ground floor units: Yes

Double, twin and rooms for the larger family (up to 4) equipped with TV, complimentary WiFi, cable, air conditioning, tea and coffee making facilities. Facilities include pool, BBQ, bar and continental breakfast menu available.

Ridgemont Motel

15-19 Victoria St, Townsville City

Phone: 4771 2164

www.ridgemont.com.au

PTSS bulk billing: Yes

Disabled access: No

Ground floor units: Yes

Motel rooms and self contained units. All rooms are equipped with a 40" LCD TV, bar fridge, microwave oven, tea and coffee making facilities, split air conditioning. Facilities include pool, spa, BBQ, self service laundry facilities, 24-hour front desk, luggage storage, restaurant, bar and lounge.

Riverside Convention Centre

55 Leopold Street, Aitkenvale

Phone: 4779 6708

Fax: 4779 7408

Email: admin@riverscc.com.au

www.riverscc.com.au

Distance from hospital: 2.6km (5 minutes)

PTSS bulk billing: Yes

Disabled access: Yes (1 bedroom unit)

Ground floor units: Yes

The centre has a variety of accommodation including cabins, motel rooms, 2 bedroom self contained units and grassed caravan and camping sites.

Riverview Tavern

247-251 Riverside Boulevard, Douglas

Phone: 4775 5005

Fax: 4775 3855

www.riverviewtavern.com.au

Distance from hospital: 3.1km (5 minutes)

PTSS bulk billing: No

Disabled access: No

Ground floor units: No

Semi self contained rooms with en suite, air conditioning, ceiling fans, colour TV, fridge, microwave, kettle, iron and ironing board and dial-up Internet (with your own account).

RSL Anzac Lodge

139 Charters Towers Road, Hermit Park

Phone: 4759 9500

Fax: 4772 4176

www.townsvillersl.com.au/sub_branch/anzac_lodge

Distance from hospital: 7.9km (13 minutes)

PTSS bulk billing: Yes with form

Disabled access: Yes

Ground floor units: Yes

The purpose of these units is to provide accommodation for out of town returned and services personnel and their families who have a requirement to stay in Townsville to receive medical treatment and/or welfare purposes. It is with this in mind that priority for accommodation is given to financial members of the Returned and Services League of Australia who have a need for accommodation in Townsville for medical and/or welfare purposes. All units are furnished and fully self-contained. Units are air-conditioned and also have ceiling fans. There is an individual covered, shaded patio outside each unit.

Secure Lifestyles - Magnetic Gateway Holiday Village

88 Minehane Street, Cluden

Phone: 4778 2412

Fax: 4778 4944

Distance from hospital: 8.8km (12 minutes)

PTSS bulk billing: No

Disabled access: No

Ground floor units: Yes

One bedroom cabins with ensuite sleeps up to 4 people. Budget cabins with ensuite sleeps up to 4 people. Sites include both powered and un-powered grass and slab sites. Pet friendly on sites only.

Shoredrive Motel

117 The Strand, North Ward

Phone: 4771 6851

Fax: 4772 6311

www.shoredrive.com.au

Distance from hospital: 12.1km (20 minutes)

PTSS bulk billing: No

Disabled access: Yes

Ground floor units: Yes

Budget, standard, ocean view and premiums rooms with en suite, TV, Foxtel, air-conditioning, ceiling fan, wireless internet access, fridge, tea and coffee making facilities, iron and board. Self contained accommodation is also available. Facilities include pool, BBQ, laundry, luggage storage, restaurant and onsite parking.

Stuart Motel/Hotel

322 Stuart Drive, Wulguru

Phone: 4778 1804

Fax: 4778 1896

www.stuarthotel.com.au/accommodation

Distance from hospital: 7.7km (9 minutes)

PTSS bulk billing: No

Disabled access: No

Ground floor units: Yes

Rooms with airconditioning, TV, a queen size bed, microwave, bathroom, tea and coffee facilities. A laundromat is located on site and cots available. Ample space for truck/van parking. All accommodation has undercover parking available for cars located in front of each room.

Tonky Logan Hostel

20 Bernarra Street , Rasmussen

Phone: 4789 1462

Fax: 4789 0126

Distance from hospital: 7.6km (9 minutes)

PTSS bulk billing: Yes

Disabled access: Yes

Ground floor units: Yes

Hostel caters specifically for Indigenous people who need to be away from home to access medical treatment. Rates include meals.

Townsville Serviced Apartments (3 locations)

Caroline Street, Aitkenvale

Phone: 0400 119 155

Distance from hospital: 3km (3 minutes)

www.TownsvilleServicedApartments.com.au

Patrick Street, Aitkenvale

Distance from hospital: 3.3km (6 minutes)

Hughes Street, Hermit Park

Distance from hospital: 8.1km (14 minutes)

PTSS bulk billing: No

Disabled access: No

Ground floor units: Yes

Townsville Serviced Apartments have 8 fully self contained, serviced apartments in the Aitkenvale and Hermit Park areas of Townsville. Accommodation is located close to shops, transport, hospitals and the university.

The Vale Hotel/ Motel

222 Ross River Road, Aitkenvale

Phone: 4779 0100

Distance from hospital: 8.1km (11 minutes)

Fax: 4725 1417

www.thevalehotel.com.au/accommodation

PTSS bulk billing: Mount Isa hospital only

Disabled access: No

Ground floor units: Yes

Two suites on the ground floor each sleeping up to 6 people and 26 rooms that sleep up to 4 people (located both on the ground floor and upstairs) with air conditioning, TV with limited Foxtel channels, bar fridge and tea and coffee making facilities. Motel facilities include self service laundry facilities, on-site undercover parking and bistro with children's playground.

Useful websites - accommodation

www.whereis.com.au

www.booking.com.au

www.tripadvisor.com.au

www.expedia.com.au

www.wotif.com.au

www.needitnow.com.au

www.quickbeds.com.au

www.travelmate.com.au

www.racq.com.au

www.mynrma.com.au

www.not1night.com.au

Phone: 1300 858 607

Fax: +613 9525 3694

Email: sales@not1night.com.au

Accommodation Booking Service - assisting in finding accommodation for clients with special needs, for families in crisis situations, under budget and where this is very little or nothing online.

Please note: please confirm eligibility for PTSS prior to booking accommodation.

Distance from hospital (sorted by shortest) * Distances and times are approximate			
Name	Suburb	Distance (km)	Time (Min)
Anna's Accommodation	Annandale	1.5	3
Douglas Place 1	Douglas	1.9	4
Riverside Convention Centre	Aitkenvale	2.6	5
Pope Place	Aitkenvale	2.7	5
Cedar Lodge	Aitkenvale	3	5
Townsville Serviced Apartments - Caroline St	Aitkenvale	3	6
Riverview Tavern	Douglas	3.1	5
Townsville Serviced Apartments - Patrick St	Aitkenvale	3.3	6
Parkview Place	Cranbrook	3.7	7
Cockatoo Lodge	Aitkenvale	4.3	9
Cluden Park Motor Inn	Wulguru	6.2	7
Itara and Jacana Apartments	Thuringowa	6.2	7
Walkabout Palms Caravan Park	Wulguru	6.4	7
Douglas Place 2	Wulguru	6.7	8
Q Express Motel	Rosslea	6.7	11
Raintree Motel	Rosslea	7	12
Alabaster House	Kirwan	7.1	9
Tonky Logan Hostel	Rasmussen	7.6	9
Stuart Motel/Hotel	Wulguru	7.7	9
RSL Anzac Lodge	Hermit Park	7.9	13
Cascade Motel in Townsville	Rosslea	8	10
The Vale Hotel/ Motel	Aitkenvale	8.1	11
Townsville Serviced Apartments - Hughes St	Hermit Park	8.1	14
Coolabah Motel	Rosslea	8.2	10

Distance from hospital (sorted by shortest)

* Distances and times are approximate

Name	Suburb	Distance (km)	Time (Min)
Monte Carlo Motor Inn	Rosslea	8.5	11
Banjo Patterson Motor Inn	Rosslea	8.6	11
Billabong Lodge Motel	Rosslea	8.6	11
Colonial Rose Motel	Rosslea	8.8	11
Magnetic Gateway Holiday Village	Cluden	8.8	12
Bright Hearts Accommodation	Kirwan	10	10
Central Kensington & Central Holborn Apartments	Townsville	10.9	16
Iris Clay Hostel	Townsville	11.7	18
The Gulls Apartments	North Ward	11.7	18
Palm Waters Holiday Villas	North Ward	11.8	20
Castle Crest Motel	North Ward	20	20
Angelwaters	North Ward	12.4	22
QCWA Denham St	Townsville	12.4	22
Shoredrive Motel	North Ward	12.1	20
Gluyas Rotary Lodge	North Ward	12.2	20
QCWA The Strand	North Ward	12.6	22
Ridgemont Motel	Townsville	12.4	22
Hotel Allen	North Ward	13	20
Coral Coast Tourist Park	Mt St John	19.4	18

Townsville University Hospital
PO Box 670, Townsville QLD 4810
Ph: 07 4433 1111

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