

Great Queensland Getaway Terms and Conditions

1. A valid Great Queensland Getaway Promo Code is required for claiming the discount on our website.
2. You will receive 50% off your booking up to a maximum of \$200. If your total booking is valued less than \$400 you are not eligible to use the whole \$200 – 50% discount applies.
3. Only one valid promo code can be used per booking and must match the name registered.
4. Bookings are not confirmed until your Promo Code can be validated.
5. If at the time of booking our staff are unable to validate your Promo Code your booking will be cancelled, or you will be required to pay the originally discounted amount.
6. Bookings can be cancelled but you will only receive a refund or credit for the amount physically paid.
7. Rescheduled bookings must be completed by the 23rd of January. Any tours rescheduled after this date will not receive the discount.
8. The promo codes are not transferrable – they are available for use by the registrant only. The name on the registration must match the name on the booking, and the promo code holder must be one of the parties booked. These details must be validated at check-in.
9. The promo code is valid for one use only, up to a maximum of \$200 (inc. GST). If the full amount isn't spent, any remaining value is forfeited and can't be used with another experience or operator participating in the campaign.
10. Townsville North Queensland reserves the right to cancel any bookings that do not have a validated promo code attached.
11. Standard Cancellation Policies apply to all bookings.
12. A \$2.75 Non Refundable Booking Fee is added to all bookings.