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Townsville Rentals welcomes your application and any queries you may have.
 The following information and checklist will assist you to complete your Tenancy Application so it can be processed as quickly as possible.

ALL SECTIONS OF THE APPLICATION MUST BE COMPLETED AND at least 100 POINTS OF ID MUST BE SUPPLIED OTHERWISE YOUR APPLICATION WILL NOT BE ACCEPTED

Please read prior to completing your application:

- I acknowledge that Townsville rentals has the authority to communicate with me electronically, i.e. SMS or email
- One application per person over the age of 18 that will be residing at the property
- Applicants are required to supply 100 points of Identification as outlined below

IDENTIFICATION

IMPORTANT: At least one form of Photo Identification **MUST** be supplied

70 Points – Mandatory (1)

| | | |
|----------|------------------------|-------------------------|
| Passport | Full Birth Certificate | Citizenship Certificate |
|----------|------------------------|-------------------------|

40 Points – Mandatory (1)

| | | |
|----------------------------|-----------------------------------|------------------------------|
| Australian Drivers Licence | Student Photo ID | Dept of Veteran Affairs Card |
| Proof of Age Card | State/Federal Government Photo ID | Any other form of Photo ID |

25 Points

| | | |
|------------------------|----------------------|----------------------------|
| Medicare Card | Council Rates Notice | Motor Vehicle Registration |
| Telephone Bill | Electricity Bill | Gas Bill |
| Tenancy History Ledger | Bank Statement | Credit Card Statement |
| Last 4 Rent Receipts | Centrelink Card | Previous Tenancy Agreement |

PLEASE NOTE: If you are not an Australian Resident or Citizen please supply a copy of your Visa Details

PROOF OF INCOME

You are also required to supply Townsville Rentals with your Proof of Income upon submission of your application

- Employed: Last TWO payslips - MUST BE CURRENT
 Self Employed: Bank Statement, Group Certificate, Tax Return or Accountants Letter
 Not Employed: Centrelink Statement or Bank Statements

I INSPECTED THE PROPERTY AT _____
 BOTH INTERNALLY AND EXTERNALLY ON THE ___/___/___

THE PROPERTY WAS FOUND TO BE IN A SATISFACTORY CONDITION Y / N

IF “NO” PLEASE INDICATE WHAT ITEMS NEED TO BE ATTENDED TO:

| |
|--|
| LAWNS REQUIRED TO BE MOWED |
| PROPERTY NEEDS A WIPE OVER CLEAN |
| POOL REQUIRES A SERVICE (IF APPLICABLE) |
| FOLLOWING MAINTENANCE NEEDS TO BE ATTENDED TO: |

WARNING !!!!!

Before placing this application with Townsville Rentals there are a few things we would like to advise you of.

In this office, here's how we ask all our tenants to pay rent...

Payment methods:

1. **BPAY** – pay via your internet banking profile \$0.85 per transaction charged to your nominated account after transaction is processed - *Complete the form overleaf*



2. **'Set & Forget' Automatic Payments** – payments processed automatically when due., 0.5% on transaction value for Bank Account, 1.32% for Visa and Mastercard and 2.65% for premium cards. All original set ups include \$1.51 test fee - \$15.00 dishonour fee may apply when insufficient funds occur - *Complete the form overleaf*



3. **SMS or Email 'Rent Reminders'** – receive reminder & just reply "YES" to pay 0.5% on transaction value for Bank Account, 1.32% for Visa and Mastercard and 2.65% for premium cards. All original set ups include \$1.51 test fee - \$15.00 dishonour fee may apply when insufficient funds occur - *Complete the form overleaf*



4. **On Line Credit Card Payments** – Payment can be made by logging onto – ***pay.rentalrewards.com.au/townrent*** – Transaction fees 1.45% for Visa and Mastercard and 2.65% for Premium Cards. No need to complete form. Please ensure you use reference number on top of form.

5. **Other payments** – We will also accept Cheque or Money order to our office.

I am aware of the Fees associated with Rental Rewards

Sign: _____ Date: _____

I am aware that I will be charged a \$15 dishonour fee if I default on my rental payment

Sign: _____ Date: _____

If you would like more information about **Rental Rewards**, please feel free to ask our friendly staff, call **02 9556 7556** or visit <https://www.rentalrewards.com.au/>

Routine Inspections

Inspections are conducted every 3- 4 months, these inspections are per property not per tenant, so it may mean that your first inspection could be earlier than the 3-4 month period.

Sign: _____ Date: _____



Tenant Information

TICA is the Largest Tenant Screening Service in Australia. Over 6,500 members access TICA's databases to enquire on tenancy applicants.

TICA allows Debt Collection Agencies and related persons for the purpose of locating individuals.

TICA members may report tenants to our Tenancy History Database (subject to State legislation). TICA complies with the Australian Privacy Principles.

A favourable tenancy history and a good track record is one of the most important references an individual can have in the renting sector. It stands to reason that each individual is responsible for their own actions. Individuals can dictate their own future by their past actions.

Property managers assess a tenancy application on the applicants ability to pay and maintain the rental property they are applying for. Favourable references are given to tenants who follow some of these simple rules:

Hints for conducting your tenancy

- Pay your rent on or before the due date, and always remain in advance.
- Maintain the property in a clean state so when routine inspections are conducted by the agents they can provide a good report to the landlord.
- Keep in contact with your agent if you get into difficult situations.
- Co-operate with your property manager on periodic inspections.
- Report faults with the property promptly and in the manner which, the property manager has advised.
- Avoid being abusive even if a property manager can't see your point of view.
- Do not sub-let without your property managers appropriate written approval.
- Provide the adequate and proper notice when vacating the property in accordance with the Residential Tenancies Act of your state.
- Avoid confrontations with neighbours.
- Avoid loud and disruptive parties.
- Abide by the terms and conditions of your tenancy agreement.
- Keep all documentation in relation to the rental such as - rental receipts, tenancy agreements, rental bond claims, condition reports and any other information that may be required in the future.

Hints on vacating a property

- At the end of every tenancy make sure you receive a full bond refund.
- Leave the property in as good condition or better than what it was when you first took possession of it.
- Pay particular attention to carpets, stove, oven, window coverings and gardens.
- Make sure all rent is paid till the date you vacate.

How to Access Information That TICA Holds?

Tenants can access their information by either Fax, Phone or Mail (See tabs above).

Information you receive from Accessing TICA

- Personal information being your full name, date of birth, drivers license number, passport number (except Australian Passport).
- The reason at the time of listing.
- The Contact details for the listing member.
- The date the information was lodged on the database.

Who are TICA members?

TICA members include Real Estate Agents, Resident Unit Managers, Caravan Parks, Private landlords, Government Departments, Crisis Centres, Insurance companies, Boarding houses, Self Storage companies, Hotel, Motels, Marinas, Mercantile agents and related persons. This list may vary in the future due to TICA's possible business ventures.

In what circumstances will TICA alter or remove a tenant's name?

- If proof is offered of wrongful use of identity.
- If proof is offered that false information has been supplied.
- If a member can not verify a listing.
- Where a listing has been registered against an approved occupant.
- When a member fails to submit evidence as a result of an investigation by TICA. The member is allowed 7 days to obtain the file and provide the evidence to TICA.
- If a listing is not allowed under state legislation.

Documentation and Official Paperwork

Please note that it is TICA's policy that any legal documentation and or official paperwork that is to be sent to TICA must be the original copies and must be posted to P.O. Box 120, Concord NSW 2137.

TICA will NOT accept photocopies, faxes or emails of any legal documentation or official paperwork supplied by a tenant.

For more information please visit www.tica.com.au

Applicants Name: _____

Signature: _____ Date: _____

BEFORE SUBMITTING YOUR APPLICATION

It is important that you understand the following:

- You are applying for the property in its current condition as viewed when inspecting the property. Requests for any changes to be done to the property must be received in writing upon receiving the application. Should you not make this request at this time nor put it in writing, your requests may not be accepted by the owner if you are approved for the property.
- Any approved pets (Dogs/Cats) or specialty pet is an outside pet ONLY unless agreed otherwise by the owner in writing

There is NO SMOKING permitted inside the property

RENT PAYMENTS - Cash or Direct Transfers are not accepted by our office

For Rent Payments during your Tenancy our office recommendation is **Rental Rewards**. Rental Rewards offers 4 different ways to pay your rent.

- **BPAY** – pay via your internet banking profile \$0.85 per transaction charged to your nominated account after transaction is processed
- **Set & Forget' Automatic Payments** – payments processed automatically when due., 0.5% on transaction value for Bank Account, 1.32% for Visa and Mastercard and 2.65% for premium cards. All original set ups include \$1.51 test fee - \$15.00 dishonour fee may apply when insufficient funds occur
- **SMS or Email 'Rent Reminders'** – receive reminder & just reply "YES" to pay 0.5% on transaction value for Bank Account, 1.32% for Visa and Mastercard and 2.65% for premium cards. All original set ups include \$1.51 test fee - \$15.00 dishonour fee may apply when insufficient funds occur
- **On Line Credit Card Payments** – Payment can be made by logging onto – **pay.rentalrewards.com.au/townsrent** – Transaction fees 1.45% for Visa and Mastercard and 2.65% for Premium Cards.

The other payments also accepted by our office include

- Bank Cheque
- Money Order

BOND

Please note we DO NOT accept Bond Transfers from other Agents or Landlords.

Our Office does accept bond loans, if you will be obtaining a Bond Loan, please make sure you have Pre-Approval when applying for the property.

SUCCESSFUL APPLICANTS

Once approved for the Property the 2 weeks rent in advance MUST repaid within 24hrs of the approval being given. If this is not received within that time frame, the property may be given to someone else.

IF the applicant accepts the property and the 2 weeks rent is paid, the applicant will forfeit the 2 weeks rent if they decide they no longer want to go ahead with the property they have been approved for.

PLEASE NOTE: Keys will not be given out unless the Bond (or Bond Loan) and 2 weeks rent has been received in full by the time of your Lease Start Date, however the tenant will be charged rent from this date.

I understand that if this Application is approved by Townsville Rentals;

- Arrangements will be made for all approved applicants to sign the General Tenancy Agreement within 48 hours of approval
- That 4 weeks bond and 2 weeks rent are required to be paid within 24 hours of being approved – please discuss if needed

BOND AND RENT CALCULATION BELOW ARE TO BE PAID BY - BANK CHEQUE, EFTPOS, BANK TRANSFER

Rent per week amount \$ _____

| ITEM | CALCULATION | MONEY PAYABLE | IMPORTANT NOTES |
|----------------------|---------------|---------------|---|
| Rent – First 2 Weeks | 2 x \$ = | \$ | This is to be paid within the first 24hrs of being approved |
| Bond (4 weeks rent) | 4 x \$ = | \$ | Must be paid in Full by lease commencement date |
| | Total Costs = | \$ | Must be paid by Lease Commencement Date |

PRIVACY ACT ACKNOWLEDGEMENT FOR TENANTS & OCCUPANTS

Townsville Rentals Pty Ltd
21-25 Sturt Street, Townsville QLD 4810

I, the applicant, agree that I will not be entitled to occupation of the premises until:

1. vacant possession is provided by the current occupant of the premises; available dates subject to change
2. (ii) the tenancy agreement is signed by the applicant; and
3. (iii) the payment of two (2) weeks rent and the full bond being four (4) weeks rent has been received into Townsville Rentals trust account.

Privacy Statement

It is agreed that acceptance of this application is subject to a satisfactory report as to the tenant's creditworthiness. I understand that you as Townsville Rentals are bound by the Privacy Act and the National Privacy Principles and authority is hereby given to the agent to check credit references, employment details, previous rental references, database agencies, personal references and any other searches that may verify the information provided by me.

I also authorise the Townsville Rentals to give information to the lessor of the property, credit providers, insurance providers, other agents, salespeople, database agencies, references named in this application or any other third party who would have a beneficial interest relating to a tenancy matter and understand this can include information about my tenancy, creditworthiness, credit standing, credit history or credit capacity. Once a tenancy agreement has been entered into the tenant agrees that should they fail to comply with their obligations under the agreement, the failure to comply may be disclosed to third-party operators of tenant default registry agents and/or other agents or next of kin nominees.

Tenancy Databases that Townsville Rentals subscribe to – www.tica.com.au and www.barclaymis.com.au

Marketing Consent

I understand that Townsville Rentals may need to contact me about Property related information e.g. properties for rent or for sale or other services which may interest me. I am the telephone account holder or nominated person by the account holder and agree Townsville Rentals to use the phone details provided below to contact me for marketing purposes until I advise otherwise.

Electronic Transmission

It is agreed by signing below, consent is given to receive any documentation relevant to the Tenancy by electronic communication methods such as email or facsimile and the method of receiving advice or notification by SMS is accepted.

Declarations – Applicant to complete and provide details as necessary

Have you previously been evicted by a lessor or agent?

Yes No

Are you in debt to another Lessor or Agent?

Yes No

Was your bond at your last address refunded in full?

Yes No, why? _____

Was the property in a satisfactory condition when you inspected it?

Yes No, Why? _____

I declare that all information provided within this application and any enclosed documents is true and correct. I consent to verify details via Tenancy Information Centre. I declare that I am no bankrupt or an undischarged bankrupt.

I, the applicant, accept that if the application is rejected, the agent is not legally obliged to give a reason. If the application is declined, we may hold your details for a period of two weeks. Following this period all details held will be securely disposed of.

Applicants Name: _____

Signature: _____ **Date:** _____

Residential Tenancy Application Form

PLEASE NOTE: Your application will not be accepted or processed if all information and identification documents are not supplied and signed.

1 application per applicant - not including dependants.

How did you find out about this property? (Please circle one)

Realestate.com.au / Townsville Rentals Website / Facebook Domain.com.au / rentfind.com.au / word of mouth

Property Address: _____ Suburb: _____

Lease Start Date: ____ / ____ / ____ Lease Term: 6 Months / 12 Months

Rent per Week: \$ _____ Rental Bond Amount: \$ _____

Full Name: _____

Home Phone No: _____ Mobile Phone No: _____

Date of Birth: _____

Email: _____

Drivers Licence No: _____ Licenced State: _____

No of cars to be kept at property: _____ Are all cars registered? No / Yes

Will any pets be kept at the property? No / Yes - **Please complete a Pet Application Form!**

Names of all occupants: _____ DOB: _____

(Including children) _____ DOB: _____

And Relationship _____ DOB: _____

Are you a smoker? **Yes / No**

Current Address Details (Mandatory)

Address: _____

Rent per week: _____

Agent/Owner: _____

Phone No: _____ Contact Name: _____

Length of Stay: _____

Reason for Leaving: _____

Previous Address Details (Mandatory)

Address: _____

Rent per week: _____

Agent/Owner: _____

Phone No: _____ Contact Name: _____

Length of Stay: _____

Reason for Leaving: _____

Employment Details (Mandatory)

Please circle one: Full-time / Part-time / Contract / Casual / Self-Employed

| | | |
|---------------------|---------------|--|
| Occupation: | | |
| Nett weekly income: | | |
| Employer: | | |
| Phone No: | Contact Name: | |
| Employment Period: | | |

Self-employed (if applicable)

| | |
|-------------------------------------|--|
| If self-employed – Accountants Name | |
| Accountants Contact Number | |

Centrelink Payments (if applicable)

Are you currently receiving Centrelink payments? Yes / No

| | |
|-------------------------|--|
| Description of payments | |
| Total Income (per week) | |

Student Information (if applicable)

| | | | |
|------------------------------|--|------------------------|--|
| Place of Study: | | | |
| Name of Course: | | | |
| Student No: | | | |
| Length of Course: | | | |
| Are you an Overseas Student? | | If yes, Visa EXP date: | |

Next of Kin Details in case of emergency

Please ensure next of kin are not living in the intended rental property and that their full name, full address, relationship and contact number are provided. Failure to provide the below requested information will result in a delay in processing your application.

Name:

FULL Address:

Relationship: Phone No:

Name:

FULL Address:

Relationship: Phone No:

Personal Referee – Not related to you (Mandatory)

Name:

Relationship:

Home Phone No:

Mobile Phone No:

Professional Referee – Work Colleague/Employer (Mandatory)

Name:

Relationship:

Home Phone No:

Mobile Phone No:

PET APPLICATION AND AGREEMENT

PROPERTY ADDRESS

TENANT NAME

RESIDENTIAL

Use this form only for Properties where the Lessor has indicated that pet/s may be accepted. If unsure please contact our Agency prior to completing this application form.

PET DETAILS

If more than 2 pets, you will require an additional pet application and agreement

| ITEM | PET 1 | PET 2 |
|----------------|--------------------------|--------------------------|
| TYPE OF PET/S | | |
| BREED | | |
| NAME/S | | |
| AGE | | |
| DESEXED | YES / NO | YES / NO |
| COUNCIL REG # | | |
| DESCRIPTION | | |
| COLOUR | | |
| PHOTO PROVIDED | YES (copy for file) / NO | YES (copy for file) / NO |

EMERGENCY PET CARER

The Tenant provides the following information for use in the case of an emergency.

Name

Address

Phone Number

Work Number

Mobile Number

VETERINARIAN

The Tenant provides the following information for use in the case of an emergency.

Name

Address

Phone Number

Fax Number

After Hours Number

TERMS AND CONDITIONS

The Tenant acknowledges and agrees to the following terms:

1. The Lessor has agreed to permit pet/s at the Premises as specified in the General Tenancy Agreement and this Pet Agreement.
2. Any pet/s other than the approved pet/s specified in the General Tenancy Agreement and this Pet Agreement must first be requested by the Tenant in writing via a separate Pet Application giving full details and then be approved in writing by the Lessor PRIOR to the pet/s being allowed onto the Premises. Pet approval may be subject to specific criteria and must be complied with. Approval is NOT guaranteed.
3. The Tenant shall be liable for any damage or injury whatsoever caused by the pet/s on the Property, whether they are the Tenant's pets or their guests pets and regardless of their approval status.
4. The Tenant accepts full responsibility and indemnifies the Lessor for any claims by or injuries to third parties or their Property caused by, or as result of actions by their pet/s or their guests pet/s, and regardless of their approval status.
5. The Tenant agrees to arrange for Flea Fumigation at the end of the Tenancy or at a time during the Tenancy as required or requested by the Lessor / Lessor's Agent to be carried out by a Company complying with Australian Standards.
6. The pet/s are to be outside at all times, unless specified otherwise in the General Tenancy Agreement or this Pet Agreement. Guide dogs are an exception.
7. If the pet is a dog, the Tenant agrees to restrain or remove the dog from the premises for the duration of inspections arranged by the Agent with the required notice given.
8. By signing below you are only asking for approval of the above-mentioned pet/s to be accepted at the Property for which you are applying.
9. If approved, you are required to, at the time of signing the General Tenancy Agreement and associated paperwork, sign the Tenant Agreement section.

ACKNOWLEDGEMENT/AGREEMENT OF TERMS BY APPLICANT

Applicant Name

Signature

Date

Applicant Name

Signature

Date

OFFICE USE ONLY

APPLICATION RESULT

- Application for Pet/s – **DECLINED**
- Application for Pet/s – **APPROVED**

The above mentioned pet/s is/are approved by the Lessor of the Property stated in this Agreement. This Agreement now forms part of the General Tenancy Agreement which includes additional terms related to the pet/s and the Tenant are now bound by the Agreement set out in the Application above as well as the General Tenancy Agreement.

HOW TO PAY YOUR RENT

Your Tenant Reference:
8 Numbers provided by you agent



In this office, here's how we ask all our Tenants to pay rent.

Payment methods:

1. **BPAY** – pay via your internet banking profile \$0.85 per transaction charged to your nominated account after transaction is processed - Complete the form overleaf



2. 'Set & Forget' Automatic Payments – payments processed automatically when due., 0.5% on transaction value for Bank Account, 1.32% for Visa and Mastercard and 2.65% for premium cards. All original set ups include \$1.51 test fee - \$15.00 dishonour fee may apply when insufficient funds occur - Complete the form overleaf



Bank Account Fee per week



Visa & Mastercard Fee per week



3. SMS or Email 'Rent Reminders' – receive reminder & just reply "YES" to pay 0.5% on transaction value for Bank Account, 1.32% for Visa and Mastercard and 2.65% for premium cards. All original set ups include \$1.51 test fee - \$15.00 dishonour fee may apply when insufficient funds occur - Complete the form overleaf



4. On Line Credit Card Payments – Payment can be made by logging onto – pay.rentalrewards.com.au/townrent – Transaction fees 1.45% for Visa and Mastercard and 2.65% for Premium Cards. No need to complete form. Please ensure you use reference number on top of form.

5. Other payments – We will also accept Cheque or Money order to our office.

How much & when to pay:

- See your lease for your rent amount and frequency details.
- Regardless of which payment method you select, always set up your payments for 3 days before your rent is due to allow for bank clearance times, weekends and public holidays.

Setting up payments by



1. Complete the 'Rent Payment Set Up Form' overleaf:
 - o Enter a 'Next Rent Due' date 3 days before your rent is due to allow funds to clear from your account.
 - o Give the completed form to your Property Manager or send to Rental Rewards.
2. Set up:
 - o You will receive a confirmation email and you can access your rent payment info online.
3. Payments processed:
 - o Your payments will be processed as per your payment options.

Direct Debit Service Agreement: Drawing arrangements:

We will advise you, in writing, the details of the direct debit drawing arrangements (amount, frequency, commencement date) at least 1 calendar day prior to the first drawing (via your lease). Where the due date falls on a non-business day, we may draw the amount on the next business day. We will not change the amount or frequency of drawing arrangements without prior advice or approval. We reserve the right to cancel the direct debit drawing arrangements if two or more drawings are returned unpaid by your nominated Financial Institution & to arrange with you an alternative payment method. We will keep all information pertaining to your nominated Financial Institution account private and confidential. Your rights: You may terminate the drawing arrangements or stop payment of a drawing at any time by giving notice to us, which should be received by us at least 5 business days prior to the due date. You may request change to the drawing amount and/or frequency of drawings by contacting us and advising your requirements no less than 5 business days prior to the due date. Where you consider that a drawing has been initiated incorrectly, you should take the matter up directly with us. Your responsibilities: It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date. It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by your Financial Institution. It is your responsibility to advise us if the account nominated by you to receive drawings is transferred or closed and to arrange with us a suitable alternative payment method if the drawing arrangements are cancelled either by you or your Financial Institution.



Rent Payment Set Up Form



| | | | | |
|--|--|-------|----------------|-----------|
| Agent Name | Townsville Rentals | | Agent ID | TOWNSRENT |
| Tenant Name | | | | |
| Address | | | | |
| Suburb | | State | Postcode | |
| Email | | | | |
| Mobile Phone <i>Required for SMS Rent Reminders</i> | 04 | | Contact Number | 0 - |
| Date of Birth <i>For ID purposes</i> | | | | |
| Qantas Frequent Flyer Number | Earn 1,000 Qantas Frequent Flyer points [^] with your first payment and every year. | | | |

ENTER YOUR PAYMENT DETAILS:

| | | | |
|--|---|----------------|--|
| Next Rent Due* | <input type="text"/> | Rent Amount* | \$ <input type="text"/> |
| | <i>To ensure your rent is received on time, pre-date by 3 days to allow time for funds to clear your account</i> | | |
| Rent Frequency* | <input type="checkbox"/> Monthly <input type="checkbox"/> Fortnightly <input type="checkbox"/> Weekly | Lease End Date | <input type="text"/> |
| | | | <i>For information only - payments continue until cancelled.</i> |
| Payment Method <i>Choose a payment method</i> | *Set & Forget*: <input type="checkbox"/> Automatic payments every time rent is due. *Rent Reminders*: SMS <input type="checkbox"/> or EMAIL <input type="checkbox"/> Receive reminder & simply reply "YES" to pay. *BPAY*: <input type="checkbox"/> Process payments using your internet banking. | | |

CHOOSE A PAYMENT OPTION:

| | | |
|--|----------------------|----------------------|
| Credit Card / Debit Card <i>Earn reward points and utilise interest free days.</i> | Card Number: | <input type="text"/> |
| | Expiry Date: | <input type="text"/> |
| | Name on Card: | |
| BANK ACCOUNT <i>Not as rewarding as paying by card.</i> | BSB: | <input type="text"/> |
| | Account Number: | <input type="text"/> |
| | Account Holder Name: | |
| BPAY <i>BPAY details will be in your welcome email. Processing fee is charged to your bank a/c when you pay.</i> | BSB: | <input type="text"/> |
| | Account Number: | <input type="text"/> |
| | Account Holder Name: | |

DECLARATION & SIGNATURE:

DECLARATION: I hereby register with Rental Rewards ACN 056881942 (RR) & authorise RR or my Agent to process payments from my nominated account including the convenience fee (incl. GST) of \$0.85 per BPAY Transaction OR 0.5% of transaction value for Bank Account transactions OR 1.32% of the transaction value for MasterCard / Visa OR 2.65% of transaction value for premium and overseas cards in accordance with this Tenant Registration Form (TRF), Direct Debit Service Agreement (DDSA) & the Terms & Conditions (TC) at www.rentalrewards.com.au. A \$1.51 fee is applicable to set up & confirm the legitimacy of payment details. Other fees may apply including for failed payments - see full TC for details. By signing this TRF, I confirm the information above is true & correct, that I have read, understand & agree to be bound by the TRF, DDSA & TC. I understand that this arrangement will remain in place until such time as it is cancelled by me, my Agent or by RR. Transactions will appear on your bank statement as: "REAL ESTATE PAYMENT-RR, AUSTRALIA"

Direct Debit Request: I/we hereby request and authorise that moneys due in terms of the repayment arrangements covered by this document be drawn by Rental Rewards Pty Ltd (User id: 470911) under the Direct Debit System from my/our account stated above. I/we acknowledge that this Direct Debitting arrangement is governed by the terms of the Direct Debit Service Agreement received from you.

| | | | |
|--|-------------------------------------|-------|----------------------|
| Account Holder Signature | <input checked="" type="checkbox"/> | Date: | <input type="text"/> |
| <i>Are 2 signatures required for joint accounts?</i> | <input checked="" type="checkbox"/> | | |

| | |
|-------------------------|---------------|
| OFFICE USE ONLY | |
| Tenant ID / Reference*: | SOURCE: AGENT |

RETURN FORM TO:
 Your Agent OR Scan & Email: forms@rentalrewards.com.au

* Recommend Agent to pre-fill marked fields.