

An overview of real estate services in Victoria

Commercial & Residential Property

Effective 23 November 2020

Inspections for a potential lease or sale

- Inspection by appointment only (*any advertisements must explicitly state this*)
- Maximum 20 people from multiple households, subject to density quotient
 - Infants under 1 year of age are not included in the total
 - Excludes owners, residents and the minimum number of people required to conduct the inspection
- Density quotient must be considered, [details here](#).
- People can travel between Metro and Regional Victoria for inspections

Inspections for pre-settlement, commencement or end of lease services

- Permitted with COVIDSafe measures in place

Routine inspections

- If the agent/ landlord believes that a physical inspection is necessary and cannot be undertaken virtually, then such inspections can go ahead
- Where possible, the tenant should exit the property for the duration of the inspection.
- If the tenant wishes to remain in the property during a routine inspection all COVIDSafe measures (mask wearing and record keeping etc) should be practiced.

Auctions

- Must be held outdoors
- Maximum 50 people from multiple households, subject to density quotient
 - Infants under 1 year of age are not included in the total
 - Excludes owners, residents and the minimum number of people required to conduct the auction
- Density quotient must be considered, [details here](#)
- People can now travel between Metro and Regional Victoria to attend auctions
- Avoid using flags, A-frames, bells etc. to discourage walk-ins

Reviewed: 23 November 2020

Please note: The information in this guide is of a general nature only and is not a substitute for any advice provided by a government agency or qualified medical entity. While care has been taken to ensure that the information contained here is true and correct at the time of the publication, changes in circumstances may impact the accuracy of this information



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Real estate offices – **Effective 30 November 2020**

- Businesses working from home can start to return up to 25 per cent of their staff to their workplace, subject to density quotients
- Businesses with fewer than 40 staff can have up to 10 staff on-site, subject to density quotients
- The limits are per worksite, any visitors will count towards the maximum number permitted on that site
- COVIDSafe Plans must be in place
- Permitted worker permits are not required

Overall

Ensure your business has a **COVIDSafe plan**

- Ensure physical distancing
- Wear a face mask**
- Practise good hygiene
- Keep records and act quickly if workers become unwell
- Avoid interactions in enclosed spaces
- Create workforce bubbles

****Indoors** - Face masks must be worn.

Outdoors - You are not required to wear a face mask outdoors if you can ensure physical distancing. It is recommended that you wear one when talking to clients outdoors, as maintaining a safe distance in conversation may not always be possible.

Ensure when conducting an inspection or auction you extend the COVIDSafe plan to those attending. Records requirements can be found in the Workplace Directions.

Please ensure you continually check the **DHHS website** for the latest Directions. The relevant and most important Directions to refer to are the

- Stay Safe Directions
- Restricted Activity Directions
- Workplace Directions

Information and tools from **Business Victoria** can be **found here**.

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