

# ISUZU SERVICE AGREEMENTS

## COMPREHENSIVE COVER FOR AUSTRALIAN TRUCK OWNERS

### INTRODUCTION

For any business that uses a truck in daily operations, having it perform efficiently and reliably over the long-term is critical to business running smoothly.

Isuzu service agreement packages are designed to provide comprehensive coverage for Isuzu trucks, with pre-planned maintenance schedules.

With several different levels of cover to choose from and options for both new and older truck models, businesses have the flexibility to match what best suits their needs.

The key benefit of an Isuzu service agreement is a predictable monthly payment or upfront fee, which flattens-out maintenance costs and allows operators to better understand their total cost of ownership (or TCO) for the vehicle.

### MADE WITH CARE

Under an Isuzu Service Agreement, all labour and repairs are conducted by highly skilled, factory-trained technicians using Isuzu genuine and approved parts. This means trucks are maintained according to manufacturer-documented standards, assisting with Chain of Responsibility and compliance obligations.

With the convenience of over 70 locations, comprising the largest Dealer Network of any truck manufacturer in the country, service bookings can be made at any Isuzu Dealership or Authorised Parts and Service Outlet (ASPO) at a time that works best for the business.



### ISUZU ESSENTIALS

Isuzu Essentials is a no fuss, stress-free option for customers buying new Isuzu trucks, covering the first critical years of truck maintenance.

The Isuzu Essentials package covers the first six regular services up to 72 months, with an upfront cost paid at the time of truck purchase or monthly instalments.

Isuzu Essentials includes Genuine Isuzu Parts replacement as per manufacturer requirements, Genuine Isuzu oils and lubricants and all labour, amongst other inclusions (refer to table).

### ISUZU ESSENTIALS PLUS

A level up from Isuzu Essentials, Isuzu Essentials Plus has been designed for businesses looking for unsurpassed up-time and a premium level of product support.

Isuzu Essentials Plus is available on new trucks or trucks currently in use, offering a range of additional inclusions (refer to table).

### ISUZU TOTAL

Isuzu Total is Isuzu's most comprehensive Service Agreement, available for newly purchased trucks.

Isuzu Total offers truck owners ultimate coverage with engine, transmission, driveline, brakes, suspension and electrical componentry replacement (refer to table). It also comes with a range of optional extras such as after-hours servicing, extended roadside assistance and towing.

### ISUZU HERITAGE

Isuzu Heritage caters to customers with Isuzu trucks that are currently in use between three and 15 years old, offered on a monthly payment plan.

Isuzu Heritage covers service basics such as lubricants, valve adjustments, wheel bearing repack and fault code checks, also giving access to Isuzu's unbeatable Best Value Parts range.

**Afterhours Service - 0447 911 757**

**Afterhours Parts - 0437 961 142**

**Suttons Trucks Arncliffe Pty Ltd**

93 Princes Highway, Arncliffe NSW 2205

Licensed Motor Dealer - MD 33

Licensed Vehicle Repairer - MVRL5064 MVRLM43651

**Stuart Williams** Service Manager - **0411 694 114**

**Brett Marney** Assistant Service Manager - **0416 225 957**

**Dave Gregory** Retail Manager - **0417 533 551**

**Matt McKenna** Sales Manager - **0404 892 441**

Inclusions	Isuzu Essentials	Isuzu Essentials Plus	Isuzu Total	Isuzu Heritage
	Available on new trucks only and paid upfront - up to 72 months or the first 6 scheduled services	Available on new trucks and trucks currently in use - up to 72 months old	For new trucks only, Isuzu Total is our most comprehensive service package	Available on trucks in current use that are between 3 - 15 years old.
Genuine Filters & Lubricants	✓ <sup>^</sup>	✓	✓	✓ <sup>#</sup>
Check and Report Fault Codes*	✓ <sup>*</sup>	✓	✓	✓
Wheel Bearing Re-pack	✓ <sup>*</sup>	✓	✓	✓
Lubricating All Joints	✓	✓	✓	✓
Globes - Stop, Tail, Number Plate, Indicator, Headlight, Interior		✓	✓	
Wiper Blades		✓	✓	
Relays & Fuses		✓	✓	
Fan Belts & Coolant Hoses		✓	✓	
Washer Fluids	✓	✓	✓	✓
Engine Components			✓	
Transmission Components			✓	
Brake Components			✓	
Suspension Components			✓	
Electrical Components			✓	
Labour	✓	✓	✓	✓
Best Value Parts				✓
BVP Filters				✓
Valve Adjustments	✓	✓	✓	✓
Consumables	✓	✓	✓	✓
Environmental	✓	✓	✓	✓
AVAILABLE EXTENDED OPTIONS <sup>†</sup>	<input type="checkbox"/> Extended Care <input type="checkbox"/> Extended Assist	<input type="checkbox"/> After-Hours Servicing <input type="checkbox"/> Glass Coverage	<input type="checkbox"/> Fuel Card <input type="checkbox"/> Pick Up & Drop Off	

EXCLUSIONS: Tyres and associated equipment, wheel alignments, trailers and associated equipment, ancillary electronics, panel beating or repairs, warranty claims, paint work, registration, insurance or taxes, damage caused by accident, abuse or neglect, aftermarket fitted equipment, cleaning of vehicle, acid cleaning of radiators due to litter contaminates, accessories fitted hydraulic, mechanical, pneumatic brake system, costs to work due to aftermarket fitted equipment. \*F Series only. ^Does not include air filters. #Only genuine lubricants. †Excludes Isuzu Heritage.

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