



# MEDIA RELEASE

## **MTC Australia Achieves Certification to International Standards ISO 9001:2015 and 27001:2013.**

30 November 2018 – For immediate release

MTC Australia is pleased to announce that its Head Office has achieved certification to quality management standard ISO 9001:2015 and information security management standard ISO 27001:2013. The certification and audit process was conducted by [BSI](#).

This is a significant milestone for MTC, providing a solid foundation and framework for developing and improving service delivery and information security management.

MTC's Head Office has now joined the Employment Services, Education and Training, Youth and Community, and MTC Recruitment divisions in certification to ISO 9001:2015.

Having these certifications provides assurance to both current and potential customers, as well as the government departments that MTC deals with, that its processes and systems have been designed and implemented to meet customer, statutory and regulatory requirements and are managing and controlling the risks associated with its service delivery.

“MTC Australia is now quality certified to ISO 9001 across the entire business; from the Head Office leadership and support services through to the operational divisions which directly service our clients and customers,” said MTC Australia CEO Colin Lloyd. “Our organisation is very proud to be recognised for our continuous improvements to our processes.

“At MTC, we aim to cultivate a high-performance culture and a commitment to quality in everything we do.”

When it comes to achieving ISO 27001:2013 certification in particular, MTC is honoured to be one of the pioneer organisations in the social enterprise sector.

“We regard the achievement of ISO 27001 certification as a significant milestone for MTC Australia, which provides a solid foundation and framework for developing and improving our information security to meet all our stakeholders' expectations,” said Mr. Lloyd.

Chris Meehan, General Manager – Operations and Training at BSI Group Australia said, “In an increasingly competitive business environment, organisations who want to get ahead need to stand out from the crowd. Achieving certification to both these revised standards is a credit to everyone at MTC Australia and clearly demonstrates their commitment to being a sustainable organisation that places customer satisfaction at the heart of their business.”

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## **About MTC Australia**

MTC is the social enterprise that gives people the inspiration, capability and opportunity to create a fulfilling life. We deliver high impact employment, training and youth programs that help more than 15,000 people every year to gain skills for employment and entrepreneurship, build self-worth, and enable possibilities for transformative change.

We deliver a range of proven programs, including government initiatives such as the New Enterprise Incentive Scheme (NEIS), Disability Employment Services (DES), jobactive and Skills for Education and Employment (SEE). We also deliver nationally accredited training courses and innovative youth programs, and offer specialist recruitment services through MTC Recruitment. As a social enterprise, we continue to support and empower at-risk Australians, by reinvesting surplus back into innovative social impact initiatives like Warakirri College, an independent high school for students who need an alternative to mainstream education.

## **About BSI**

BSI is the business improvement company that enables organisations to turn standards of best practice into habits of excellence. For over a century BSI has championed what good looks like and driven best practice in organisations around the world. Working with over 86,000 clients across 193 countries, it is a truly international business with skills and experience across a number of sectors including aerospace, automotive, built environment, food, and healthcare. Through its expertise in Standards Development and Knowledge Solutions, Assurance and Professional Services, BSI improves business performance to help clients grow sustainably, manage risk and ultimately be more resilient. To learn more, please visit: [www.bsigroup.com](http://www.bsigroup.com)