



Certificate III in Cleaning Operations

CPP30316

MTC
AUSTRALIA

This course is available to employers within the property services industry and employees who work in roles such as Room Attendant or Commercial Cleaner. Trainees may be new entrant or existing workers.

Course structure

MTC offers this course as a Traineeship, which combines workplace training and assessment with distance-based learning. Training support is provided throughout to ensure students have the greatest chance of successful completion.

This course takes 12 months to complete and requires students to complete 14 units of competency as per the Training Package. It is comprised of 5 core and 9 elective units.

Core units

UNIT CODE	UNIT NAME
CPPCLO3003	Clean using safe work practices
CPPCLO3005	Confirm and apply privacy and security requirements for cleaning work

CPPCLO3019	Remove waste and recyclable materials
CPPCLO3035	Maintain cleaning storage areas
CPPCMN3006	Provide effective client service

Elective units*

*Elective selection may vary according to customer requirements

UNIT CODE	UNIT NAME
CPPCLO3001	Maintain hard floor surfaces
CPPCLO3004	Maintain carpeted floor
CPPCLO3006	Clean carpets
CPPCLO3009	Clean glass surfaces
CPPCLO3011	Clean using environmentally suitable work practices
CPPCLO3038	Clean food-handling areas
CPPCLO3043	Clean using microfibre and chemical-free techniques
HLTINF001	Comply with infection prevention and control policies and procedures
CPPCMN3004	Respond to enquiries and complaints

How to enrol in this course



To apply or find out more, phone MTC Australia on 1300 232 663 or go to mtcaustralia.com.au

Is this course for you?

There are no entry requirements for this course MTC recommends that students have language, literacy and numeracy skills at ACSF Level 2.

This course is available to all students under the Smart and Skilled initiative of NSW State Training. To be eligible for funding, you must:

- Be an Australian citizen, permanent resident or humanitarian visa holder
- Be aged 15 years or older
- Live or work in New South Wales
- Have left school and have no previous qualifications at Certificate IV or higher

For more information on your eligibility please contact your MTC Australia consultant or visit: smartandskilled.nsw.gov.au

Why choose this course?

Practical Skills

Students will learn skills relevant to current cleaning industry workplaces, including maintaining carpeted floors, cleaning food handling areas and cleaning glass surfaces.

Proven Results

Since 2001, we have delivered training to more than 15,000 people, empowering them to unlock their potential and create new career and life opportunities.

Recognition of Prior Learning (RPL)

MTC Australia has processes for recognising any prior knowledge and skills acquired through previous training, education and experience. Students can apply for RPL to be assessed and gain credit for their prior learning.

Flexible Learning

Our flexible, blended delivery model allows students to fit their study in around other commitments.



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What we do

MTC is the social enterprise that gives people the inspiration, capability and opportunity to create a fulfilling life. We deliver high impact employment, training and youth programs that help more than 15,000 people every year to gain skills for employment and entrepreneurship, build self-worth, and enable possibilities for transformative change.