

Signature Events Terms & Conditions

By choosing to participate in a Youngcare event, you will be supporting young people with complex physical disabilities to live with more choice, independence, and dignity.

As an event attendee, you hereby agree to participate in the event based on the following terms & conditions

Definitions:

"Event" means the event or activity you have purchased a ticket for

"Youngcare" means Youngcare Ltd ABN: 17 113 923 032 Address: 76 Ernest Street, South Brisbane, QLD, 4101, Phone: (07) 3041 3400, Website: www.youngcare.com.au

"You"/"Your"/"Attendee" means a person who has registered/purchased a ticket online to participate in the event or has purchased tickets on behalf of a person/group

1. Tickets & Payment

- 1.1 All payments are in AUD and include GST.
- 1.2 Full payment of Your ticket to the Event must be made by (a) credit card when You submit Your registration online for the Event, or (b) via invoice if requested via email (events@youngcare.com.au)
- 1.3 Tickets are not confirmed until full payment has been made to Youngcare. Youngcare have the right to cancel/deny your entry to an Event, should Your ticket payment not be made within the invoice payment terms.
- 1.4 Tickets are non-refundable if the Event is cancelled due to the reasons beyond Youngcares reasonable control, including due to weather or safety concerns
- 1.5 Tickets are non-refundable should You not attend the Event for any reason
- 1.6 Refunds are available up to 14 days prior to the Event. After this date, cancellations will receive a transferable ticket to the same Event, or another Youngcare signature Event (plus/less the price difference and booking fee). Alternatively You can transfer Your ticket to someone else
- 1.7 Any modifications or cancellations must be communicated to Youngcare directly via email (events@youngcare.com.au)
- 1.8 In the event of postponement, all entries and associated fees will be transferred to a new date that is deemed appropriate by Youngcare.
- 1.9 For group/table bookings, You are responsible for notifying Youngcare of all attendee names and any dietary requirements 14 days prior to the Event

2. Attendance at the Event

Youngcare reserves the right to refuse entry to, or to remove from, the Event any Attendees who:

- 2.1** is in breach of, or refuses to comply with, these Terms;
- 2.2** refuses to comply with reasonable requests from Youngcare, or or any of their respective agents and representatives;
- 2.3** has not complied with the relevant directions of the Queensland Government Chief Health Officer's under the Public Health Act 2005 (Qld) or are showing signs of illness;
- 2.4** in the opinion of Youngcare, are offensively attired or whose attire may cause a hazard or compromise safety;
- 2.5** are drunk or disorderly;
- 2.6** engage in any conduct, act towards or speak to any person in a manner (whether through the use of language, gestures or otherwise) which is likely to offend, insult, humiliate, intimidate, threaten, disparage or vilify that other person on the basis of a personal attribute of that other person, including, but not limited to, that other person's sex, gender, age, race, religion, culture, political belief or activity, sexual orientation, disability or impairment, gender identity, descent or national or ethnic origin;
- 2.7** are conducting themselves in a manner that is unlawful or offensive or otherwise exhibiting behaviour that is considered unacceptable by Youngcare or the venue operator.

3. Force majeure

- 3.1** Youngcare are not responsible for either the partial or total non-execution of the contract in the event of accident, an act caused by a third party, such as Acts of God including, without limitation, credible threats of natural disaster in the geographic vicinity of the hotel, war, curtailment or interruption of transportation facilities, threats or acts of terrorism or similar acts, governmental travel advisory, a governmental elevation of the terrorism alert level, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause comparable events or disaster beyond the parties' control which prevents the venue from accommodating the Attendees of Youngcare for the Event or if for the same reasons the Event is cancelled by Youngcare.

4. Variations to events

- 4.1** Youngcare reserve the right to add, withdraw and reschedule advertised programs, prices, venues and seating arrangements of the Event.

5. In Case of Emergency

5.1 As an attendee, you consent to receiving any medical treatment including ambulance transportation that first aid officers and/or event organisers think desirable during or after the Event.

6. Security

6.1 Attendees are responsible for the security of their own personal belongings at the Event.

6.2 Youngcare are not liable for damaged or lost/stolen items at the Event.

7. Service of alcohol

7.1 Alcohol may be served at a licensed venue as part of the Event. Youngcare supports the responsible service of alcohol and Attendees agree to take full responsibility for any decision to consume alcohol at any time.

7.2 Any Attendee under the age of 18, must not consume any alcohol during the event. The venue reserves the right to check the identification of any person who wishes to purchase alcoholic beverages.

7.3 Any Attendees behaving inappropriately or in a manner such as to cause disturbance or annoyance to other Attendees may be asked to leave and will be ejected from the premises if they refuse to do so.

8. Smoking

8.1 Smoking (including the use of electronic cigarettes, or similar devices that are designed to simulate smoking) are prohibited at the Event except in designated areas.

9. Catering

9.1 It is the responsibility of the Attendee to notify Youngcare at least 7 days prior to the Event of any food allergies/intolerances so this can be passed onto the venue. It is advisable that Attendees communicate any food allergies/intolerances with catering staff onsite at the Event.

10. Photography/Video

10.1 Photographs and video footage may be taken during the Event and reproduced for promotional purposes by Youngcare.

10.2 You acknowledge and consent to photographs and electronic images being taken before, during and after the Event by or on behalf of a Youngcare representative and permission for the free use of Your name, performance, voice or picture in any broadcast, telecast, advertising, promotion or other account of the Event, including promoting future events and advertising, in any form of media.

10.3 You acknowledge and agree that any photographs and electronic images taken by or on behalf of Youngcare are owned by Youngcare.

10.4 Youngcare are not responsible for photographs, electronic images or other recordings taken by a person who is not an official representative of Youngcare.

11. Privacy

11.1 By providing Your contact details and email address, You agree and acknowledge that Youngcare may use Your personal information for the purpose of conducting the event, in connection with Youngcare's charitable operations and for marketing purposes. Should You not consent to these terms, please notify Youngcare

11.2 Youngcare has an ongoing commitment to protect Your personal information and to meet legislative and consumer expectations with regard to privacy. Any information that You provide Youngcare will be treated confidentially according to [Youngcare's Privacy Policy](#)

12. Amendment of Terms

12.1 Attendees acknowledge and accept that these Terms of Entry may be amended by Youngcare at any time.