

HOSPITAL AND HEALTHCARE

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HEALTHCARE TECHNOLOGY SUPPLIERS GUIDE 2023

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METAVERSE**

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Welcome to the Healthcare Technology Suppliers Guide 2023

The global digital health market is predicted to reach \$1.43 trillion by 2030, according to Research and Markets' latest report. Rise in adoption of remote patient monitoring and telehealth services, increased virtual care options and growing incidence rate of chronic diseases are some of the key driving factors.

Closer to home, the use of technology within the healthcare ecosystem has grown significantly across the country. This special edition features exciting projects and developments, including health in the metaverse, AI-related initiatives as well as information on new products, tools, technology and solutions that could help you improve processes and deliver better patient outcomes.

This year, yet again, we would like to extend a special thanks to the Australian Institute of Digital Health, for their support on the project. As the leading industry body supporting the advancement of

digital health services and technology, AIDH is an ideal partner for this project. Following a highly successful Digital Health Summit in 2022, the AIDH team is excitedly gearing up for MedInfo 2023, the 19th World Congress on Medical and Health Informatics, a five-day digital health event to be held from 8-12 July in Sydney.

Thanks to all the leading digital health organisations and industry professionals who have supported this special edition. We hope this resource helps you when you're making important tech-related planning and buying decisions in 2023 and beyond.!

Mansi Gandhi

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CONTENTS



4
Reimagining healthcare experiences in the metaverse



6
It's time to shift the dial on digital health



10
Solution can track, predict ICU patients' consciousness



34
Workforce in focus at MEDINFO23



79

Company listings

79

Product listings



Reimagining healthcare experiences in the metaverse

Melissa Witheriff, Regional Innovation Lead, Australia, Avanade

As the metaverse shifts from hype to reality, organisations and individuals are excited to experiment with these cutting-edge technologies. Gartner predicts that by 2026, one in four people will spend at least an hour a day in the metaverse. Powered by emerging technologies such as digital twins and edge computing, almost one in three organisations will have metaverse-ready products and services.

As the metaverse matures, the new technology is already reimagining how essential services like healthcare operate. While still in its nascent stage, it could

potentially redefine how healthcare services are delivered to patients. Especially in Australia, the strain on health care has never been more evident.

The federal health minister declared that primary care is “in worse shape than it’s been in the entire Medicare era” and has made it his top priority. The metaverse holds the potential to be the game changer we need to alleviate the national healthcare crisis. This convergence of technologies is giving rise to a new environment where the industry can accelerate learning, create collaborative experiences and connect from anywhere.

Transforming the patient experience

People today are savvy consumers of digital content and social media. Can we leverage familiarity with digital technologies to enable the population to take control of their health, without compromising the quality of care? The short answer? Yes.

Patient interactions with their doctors will always be the hallmark of patient care and should remain so in the metaverse. Through technologies such as augmented reality (AR) and virtual reality (VR), we can improve patient health experience and



outcomes, as well as employee experiences in the metaverse. In fact, 81% of healthcare executives expect the metaverse to have a positive impact on the industry.

By traversing physical and digital spaces, the metaverse allows for collaboration and exchange of value through shared interactions and experiences. Firstly, it creates a community. Not only can patients check in with loved ones virtually, but it also connects them to fellow patients experiencing similar health conditions. Secondly, the gamification aspect that the metaverse lends can significantly increase

patient and employee motivation to grow their knowledge and engagement.

More importantly, the metaverse creates a sense of presence. With what Microsoft refers to as 'holoportation', patients are projected as holograms in front of their healthcare provider. This enables interaction and even allows doctors to make diagnoses as if the patient was physically in the room. Not to mention, in the metaverse, the digital twin could even be the patient themselves. From understanding individual reactions to medication to predicting recovery from surgery, the possibilities are endless. The

technology could prove to be critical in managing patient expectations on health outcomes, pain management and patient satisfaction as they're able to easily interact with their doctors.

Enhance learning with experiential education

The medical profession is constantly evolving and leveraging new technologies to deliver advanced healthcare services to patients. We're seeing breakthroughs every single day, and in most recent memory, the breakneck speed that COVID-19 vaccines were developed and rolled out.

The opportunities that the metaverse presents for the delivery of health care are immense. The metaverse also unlocks a powerful platform that can be used to train clinicians, patients and families regardless of their location. The learning experience can be made more captivating with the ability to create a virtual human body and participate in real-life simulations with 360° full-scale views, which can help doctors prep for surgery. The enhanced learning experience can improve interactions and aids the retention of knowledge and the development of key skills.

As collaborations between healthcare providers and third-party companies increase, the metaverse can serve as a conduit and shorten the time needed for essential, lifesaving innovation to reach the masses.

Health care from anywhere

The metaverse will redefine remote operations — with opportunities for humans-in-the-loop to work from anywhere and continue to collaborate with their colleagues or chat with their patients. On top of that, there is the ability to connect with key people in the patient journey — from care teams to peers and, of course, the patient — from anywhere.

Providers can create an entire network of healthcare professionals across disciplines to provide advice on different health conditions. Patients would be able to walk into virtual clinics to receive medical attention or even participate in hybrid clinical trials. Similarly, a patient with disabilities will be able to meet their doctor with ease from the comfort of their home.

While there are still a few hurdles that we'll need to overcome before we can harness the potential of the metaverse, it is becoming increasingly clear that this needs to be the future of health care. As we learned from the pandemic, being able to connect from anywhere, globally, will be crucial. By making the world a 'smaller' place, we can exchange best practices, solutions and innovations that are saving lives across the world.

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It's time to shift the dial on digital health

Khaled Chakli,
Director of Leadership & Policy,
Australasian Institute of Digital Health



It is the right of every Australian to expect a consumer-centric, connected and digitally capable healthcare system. Australia's pandemic response proved that it's possible.

Digital enablement could define twenty-first century health care.

For decades, there have been calls for the integration and use of technology in health care, its enablement, and its delivery.

Despite this, progress has been frustratingly slow.

Many may argue that this slow progress is a measure of the scale of the challenge — not the willingness or need in the community.

However, over the last 24 months, we've witnessed the expedited adoption and scaling of digital health solutions across the Australian healthcare landscape.

This willingness to propagate the pervasion of ICT throughout the healthcare system, and to digitally enable consumer-centric health services is proof that it can be done.

But to maintain this momentum, there's much we need to do.

Shifting the dial

The COVID-19 pandemic heralded a new era of quasi-technocratic governance. The scientific and health advice of experts was placed at the centre of government pandemic-response decision-making.

However, this approach is beginning to wane, and the voices of experts are being eclipsed by political messaging.

This risks the knowledge and insight gained from the rapid adoption and scaling of digital health technologies not being adequately considered in the current discourse on the future of Australian health care.

That's why, through extensive consultation of AIDH constituent units over the last six months, the AIDH has developed Shifting the Dial — a high-level strategy to focus and amplify the institute's leadership and advocacy efforts.

Shifting the Dial aims to ensure that the digital health sector has a voice at the table, and that the expertise of our Fellows and members is duly heard and considered now, and into the future.

Built on the foundation of the quadruple aim: enhanced consumer experience; improved population health and health equity; reduced costs and better value care; and an improved work-life for healthcare professionals, the strategy has three pillars — each with three focus areas.

These pillars and focus areas are designed to focus our efforts on the areas of greatest need: to lead, elevate and move the national conversation on health and health care; and to achieve the most significant impact towards 'Shifting the Dial' on our transition to a digital health future.

The first step in further developing the Shifting the Dial strategy was the establishment of Expert Advisory Groups (EAGs), which will be the driving force behind the continual refinement and delivery of the strategy.

There are three EAGs, each corresponding to a pillar of Shifting the Dial.

1. New business models of health care

The first expert advisory group will lead the conversation for change, for a sustainable health system that is accessible, consumer-centric, and designed to engage consumers and patients. The expert advisors will explore new ideas and models around healthcare delivery and funding.

2. Building trust and confidence in health and data

This group will look at issues confronting many Australians such as using and sharing data for the benefit of individuals and the health system more broadly. In today's digital world, trust is everything. We know patients and health consumers need to be brought along the digital journey if we are to leverage all the benefits of a connected health system.

3. Building the digital health workforce

This group will advocate for the advancement of digital health skills and capabilities in the health workforce. As Australia's peak body for digital health professionals, the Institute has made digital health workforce development a strategic focus for many years, and already has strong collaborative ties with numerous clinical and industry bodies.

The Institute is looking forward to working with its expert advisors, Fellows and members during 2023 on its leadership and advocacy agenda.

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The state of digitalised healthcare in 2023

Health tech investment boomed when the pandemic struck, with new online infrastructure formed practically overnight, and telehealth and video consultations becoming the norm. With the peak of the pandemic past, this has since slowed, however, the promise of a digital future for healthcare still lives on.

As we enter 2023, the digitalisation of the Australian healthcare system will continue to accelerate. Leaders in healthcare are being urged to invest in modern technologies to support clinician burnout and help bridge the skills gap, particularly in rural areas.

Doctors and patients are demanding better conditions, with a focus on improving the digital patient experience and clinician satisfaction. Next year, healthcare organisations will need to ensure that the technologies they're investing in benefit the people they're supposed to, being healthcare professionals and patients.

Investment in modern technologies to improve clinician well-being

Tackling the ongoing burnout crisis among healthcare professionals continues to be a priority. The impact of the pandemic still rages on as backlogs continue and staff shortages increase. The pressure to see, treat and discharge more patients at a quicker rate is as present as ever.

As a result, burnout among clinicians is at an all-time high, putting both patients and those who are treating them at risk. In fact, overworked clinicians are far more likely to be involved in incidents where patient safety is compromised.

Moving forward, technology investments will accelerate to help alleviate some of the strain being placed on clinicians. Recent research from the RACGP (The Royal Australian College of General Practitioners) revealed that 73% of Australian GPs have experienced feelings of burnout over the past 12 months. To address this, there is an opportunity to leverage speech recognition solutions that can reduce the administrative pressure on clinical professionals and enable them to work smarter and more effectively. These technologies are designed to recognise and record passages of speech, converting them into detailed clinical notes, regardless of how quickly they're delivered. They enhance the quality of patient notes and afford clinicians more time to do what they spent years training for, treating patients. Following the adoption of Dragon Medical One in Mackay Base Hospital in Queensland, the emergency department experienced a 30% decrease in time spent on documentation and therefore gained approximately two minutes back per patient.

Closing the skills gap, especially in rural Australia

Closing the skills shortage will remain an area of focus for government and medical leaders,

particularly in rural areas across the country that are greatly impacted.

According to the most recent statistics, around 7 million people — or 28% of the Australian population — live in rural and remote areas. Traditionally, it has been harder for these Australians to access healthcare services due to a shortage of healthcare professionals. Next year, we will likely see the government continuing to try and lure doctors and nurses to work in these areas. It's a strategy that is already well underway, with the Albanese government announcing earlier this year that medical professionals who live and work in the most remote parts of Australia will have their HELP debt erased. This incentive is expected to attract around 850 doctors and nurse practitioners each year.

Australian healthcare leaders will hope to build on this, and we'll likely see increasingly creative initiatives being introduced in an effort to close the skills gap and make healthcare more accessible to all. Further digitisation in the industry will be unavoidable and investing in modern technologies — especially those designed to alleviate the pressures on clinicians and other medical professionals — will be front of mind.



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Dr Andrew Brier, FACEM,
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Emergency Physician

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Pieter Nel, Chief Digital Director
Medical Services

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Krishna Epari, Upper GI,
BariatricEndoscopic and
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*average documentation time per patient of state-wide users of Cerner LightsOn network



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Dragon Medical One named 2022 and 2021 Best in KLAS: Software & Services award winner, earning praise from clinicians for helping them deliver and document better patient care.

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Solution can track, predict ICU patients' consciousness

A new algorithm can accurately track patients' level of consciousness based on simple physiological markers that are already routinely monitored in hospital settings.

Though still in its early stages, the work by researchers at Stevens Institute of Technology could help ease the strain on medical staff and could also provide vital new data to guide clinical decisions and enable the development of new treatments.

To develop their algorithm, Kleinberg and her PhD student Louis A Gomez partnered with Jan Claassen, director of Critical Care Neurology at Columbia University, to collect data from a range of ICU sensors — from simple heart rate monitors up to sophisticated devices that measure brain temperature — and used it to forecast

the results of a clinician's assessment of a patient's level of consciousness.

The results were startling: using only the simplest physiological data, the algorithm proved as accurate as a trained clinical examiner, and only slightly less accurate than tests conducted with expensive imaging equipment such as fMRI machines.

"Consciousness isn't a light switch that's either on or off — it's more like a dimmer switch, with degrees of consciousness that change over the course of the day," said Samantha Kleinberg, an associate professor in Stevens' department of Computer Science.

"If you only check patients once per day, you just get one data point. With our algorithm, you could track consciousness continuously, giving you a far clearer picture."

This tool could potentially be deployed in virtually any hospital setting — not just neurological ICUs where they have more sophisticated technology, Kleinberg said.

The algorithm could be installed as a simple software module on existing bedside patient-monitoring systems, she noted, making it relatively cheap and easy to roll out at scale.

Besides giving doctors better clinical information and patients' families a clearer idea of their loved ones' prognoses, continuous monitoring could help to drive new research and ultimately improve patient outcomes.

More work will be needed before the team's algorithm can be rolled out in clinical settings. The team's algorithm was trained based on data collected immediately prior to a clinician's assessment, and further development will be needed to show that it can accurately track consciousness around the clock. Additional data will also be required to train the algorithm for use in other clinical settings such as paediatric ICUs.

Kleinberg also hopes to improve the algorithm's accuracy by cross-referencing different kinds of physiological data, and studying the way they coincide or lag one another over time. Some such relationships are known to correlate with consciousness, potentially making it possible to validate the algorithm's consciousness ratings during periods when assessments by human clinicians aren't available.

Findings of the study have been published in *Neurocritical Care*.

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We all know digital technology is rapidly transforming clinical care, from robotic surgery and the latest wearable devices to diagnosing diseases with AI.

Our healthcare sector, though, is a different story. While the medical profession has long been using digital tools to deliver better outcomes, healthcare organisations still have some way to go.

Processes that drive the core business of delivering quality care can be inefficient and vulnerable to error, with limited capacity for sharing information. This puts providers at risk of missing out on creating the best outcomes for their business and the clients they care for.

Organisational change is possible with technology

Recent advances in intelligent software are rapidly changing things by helping providers operationally transform across their entire healthcare organisation. Other industries,

such as the financial services sector, have already walked this path, with digital offerings like online banking and contactless payment revolutionising the way institutions meet their customers' needs.

The healthcare industry is on the cusp of a similar transformation. COVID-19 has accelerated the demand for digitally enabled healthcare services, while the global digital health market is estimated to have a compound annual growth rate (CAGR) of 27.9% from 2020 to 2027, when it will reach over \$550b¹.

Closer to home, the Australian Government is investing over \$107m to strengthen primary health care through digital enablement². This includes funding for new digital services



to streamline interactions with Medicare, creating a single view of the essential services Australians rely on daily.

With change upon us, healthcare organisations can lead the way by using intelligent software to achieve organisational transformation. This isn't about adopting the latest technology for technology's sake but harnessing its power so businesses can be more productive, sustainable and client-centred. Conversely, digital innovation can inspire change by making new things possible and helping our industry reach its future state faster.

Here are some ways healthcare businesses can organisationally transform themselves through the power of care management software, like Lumary.

Building business sustainability

Lumary is a leading healthcare software provider and technology service partner for Australian healthcare organisations. Providers can use advanced care management technology, such as Lumary, to reduce errors, minimise revenue leakage and scale growth. By making every piece of data count, executives have greater insight into making decisions and designing new services. Providers can also get ahead of the shift towards consumer-directed care. Technology is already giving health professionals and customers a 360-degree view of the entire care journey, enabling services to be integrated into the community.

Boosting productivity and performance

Intuitive care management software removes the obstacles that hamper productivity in healthcare. Digitisation reduces time-consuming admin tasks like manual data entry, while a single flow of information streamlines the processes involved in client care. This frees up staff to focus on high-value activities so that they can care for people more effectively.

Engage and retain employees

The healthcare sector is not immune to the current talent shortage in Australia, which makes being an employer of choice more important than ever. The right software can help businesses create a positive working environment by helping staff do their job better, with fewer frustrations. Digitisation also better supports an increasingly hybrid workforce, which improves job satisfaction.

As digital technology in the healthcare sector leads to better care for people, it's up to organisations to keep pace. By organisationally transforming themselves with intelligent software, businesses are best placed to provide quality services well into the future.

Lumary is a leading digital platform that brings together the entire healthcare ecosystem, focussing on innovation and transformation. For more information about how to create a sustainable healthcare business with intelligent care management software, head to www.lumary.com.

1. Precedence Research, June 30 2021, Global Newswire<
2. How the 2022-23 Budget is investing in digital health - Budget 2022-22 fact sheet, Australian Government Department of Health



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For more information visit
www.lumary.com

Featured Products

Keep up with the latest industry innovations

Electronic traceability solution

Getinge Australia's T-DOC Electronic Traceability solution helps deliver sterile goods with quality assurance.

Tracking reusable medical devices is not only critical in preventing the spread of healthcare-associated infections, it is a requirement.¹ The T-DOC electronic instrument traceability solution is designed to ensure complete traceability, optimised instrument and device use, and just-in-time delivery for surgeries, facilitating optimal care for patients. It enables efficient utilisation of resources and helps users make data-driven decisions, offering automation and integration with the hospital's IT infrastructure.

The T-DOC 2000 solution is a comprehensive instrument tracking system. It supports the sterile supply workflow of instruments, consumables and implants, from reprocessing, inventory and logistics to use. It provides clear and easy-to-read labelling and on-screen instructions, helping reduce the risk of human errors and facilitate accurate inventory.

An optimised sterile supply workflow provides the hospital with improved resource utilisation related to staffing, instrumentation, accurate prioritisation and reprocessing equipment. Providing staff with instant access to valuable tools, alerts and reports, T-DOC helps to improve the sterile supply workflow throughout the entire hospital.

T-DOC allows for complete inventory control by managing multiple stocks from one location. Users can maintain accurate stock levels, streamline order processes and enable transparency across departments. Hospital stocks can represent a high value, so full visibility of purchase and expiration dates is important. T-DOC manages this, and provides relevant data for purchasing; to know exactly what, when and how much to purchase.

When it launched 25 years ago, Getinge's sterile supply management solution T-DOC was claimed to be the first solution worldwide offering healthcare facilities the opportunity to move from paper-based to fully electronic surgical instrument traceability. Although T-DOC has been consistently developed throughout the years, the core concept remains: easy and efficient to use.

1 AS/NZS 4187:2014 Reprocessing of reusable medical devices in health service organisations

Getinge Australia Pty Ltd
www.getinge.com/anz



Hand sanitiser

Preventing infection transmission shouldn't mean dry skin. Sanitising hands to prevent infection spread is crucial, but it doesn't need to mean that dry, irritated skin is the result.

Bactol Blue was developed to leave hands feeling soft when are sanitised. It was developed in compliance with EN1500 testing standard for alcohol-based hand rubs. It is formulated with an alcohol concentration of 70% Ethanol v/v, as recommended by WHO for maximum efficacy.*

Bactol Blue is enriched with macadamia oil, a natural emollient designed to maintain skin integrity and prevent moisture loss.

Whiteley has designed a universal bracket for the Bactol Blue 500 mL pump bottle to be wall or bed mounted at the point of care. Bactol is also available in 80 mL packsize or 1 L pods for use in Whiteley wall dispensers.

Always read the label. Use only as directed.

*WHO guidelines on hand hygiene in healthcare, World Health Organisation, 2009

Whiteley
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Smart glasses

The Agili8 eXtended Reality, Artificial Intelligence and Computer Vision (XRAI Vision) smart glasses with deep learning capabilities are designed to reduce human errors, time delays and knowledge gaps.

The lightweight smart glasses connect frontliners via a mobile app to a secured platform where specialists can see, zoom, draw and highlight on frontliners' vision. AI assistance is activated when no human or internet is available.

Other benefits include: document management, quality assurance and compliance to corporate, OHSE and legal standards, checklists and SOPs Agile Command Centre; full visibility of GPS location; detect dangers and track their health and safety out in the field for tactical and emergency responses; use voice and gesture commands to retrieve patient information; superimpose images and get remote specialist and AI decision support for complex procedures; saves human errors with 3D visualisation, eXtended reality augmented models before actual decision, production or surgical procedures; AutoScribe allows users to work totally hands-free and paper-free.

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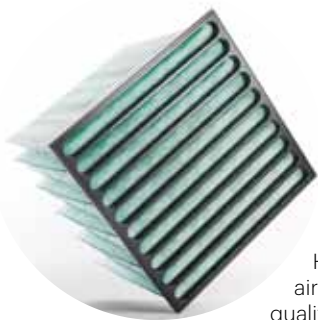
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Featured Products



Air cleaner

Camfil launched the Hi-Flo bag filter range in 1969 and now introduces the Next Generation.

Hi-Flo bag filters are designed to suit all kinds of commercial and industrial HVAC applications. They clean the air of particles and improve indoor air quality and workplace conditions.

The Hi-Flo bag filter series is focused around providing efficient and sustainable clean air solutions to customers. The Next Generation range continues this legacy with a specific focus on improving the ePM1 60% and ePM10 60% range.

Camfil's Hi-Flo Next Generation bag filter offers a reduction in energy consumption of 12% when compared to the old Hi-Flo series products, and up to 30% lower energy consumption than the industry average.

When air flows as freely as possible through the pockets of an air filter, with low resistance, the filter will perform better. The Hi-Flo bag filter achieves this with conical pockets and a developed seam design and stitching technique, distributing air over the entire filter surface for maximum use of the filter media.

The Hi-Flo bag filter series is tested according to ISO 16890 and certified by Eurovent for optimal filter and system performance.

Camfil Australia Pty Limited
www.camfil.com/en-au

Handsfree point of use mixer

The CliniMix Lead Safe CMV2 Handsfree POU Thermostatic Mixer is a high-performance valve designed to deliver safe water temperatures for handwashing. Manufactured to a high standard, the CMV2 has AS4032.4 approval and is compliant with modern healthcare requirements.

The product design, including its hygiene flush feature, thermal disinfection and smooth tubular spout, makes it easy to clean and minimises bacteria growth both internally and externally.

Whether it be with glass or chrome faceplate finish, CliniMix Lead Safe CMV2 can be delivered with a wave on/off or proximity sensor activation. The inclusion of a temperature monitoring system provides 24/7 monitoring of water flow and temperature with high-speed wireless communications managed through a personalised cloud-based dashboard.



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Ride-on scrubbing machine

The C85 is a ride-on scrubbing machine characterised by its robust design and intelligent operation and aims to revolutionise the traditional idea of commercial cleaning. Thanks to the implementation of onboard innovative technologies, the C85 offers a heightened user experience, in turn optimising operation times and reducing costs. In addition, these technologies allow for optimal performance and increased safety.



The Working Program Selector enables the selection of the type of activity to be carried out eg, scrubbing and drying, scrubbing and drying with the moving brush head and scrubbing or drying only.

In addition, the touchscreen colour display makes it even easier and more intuitive for the operator to use the machine. Comfort is a key consideration with a driving position that is inspired by automotive design, meaning the user can work in a position that offers full visibility and convenient entry and exit.

The highly versatile C range is suitable for working in large spaces to clean any kind of dirt and in any environment, including production sites, warehouses, shopping centres, supermarkets and logistics centres.

For more information on the company's range of commercial cleaning machines, please contact the friendly team of experts at Godfreys Commercial.

Godfreys
www.godfreyscommercial.com.au

Featured Products

Power management system

DC PLUS is designed to be a safe, high-powered and self-contained long-lasting power management system designed to run computers and peripherals on workstations on wheels. The modular battery cell pack allows for easy onsite maintenance, upgrade or renewal of end-of-life systems.

The system has a run time of up to 28 hours and uses space-age cell matching and balancing algorithms to ensure cells charge and discharge evenly to provide long cell life and management. The DC:DC technology saves up to 30% of battery capacity to extend runtime and battery life and reduce charging and environmental impact.

The system can be front or rear mounted and upgrading an existing GCX or Humanscale workstation on wheels to the DC PLUS Battery System can be done on site in half an hour. The system's efficiency, long capacity warranty, modularity and cell pack exchangeability are said to add up to a significant system cost saving over a cart life.

Hospital Products Australia

hpaust.com/



Airflow control valves

Antec Controls' precision airflow control devices are designed to ensure critical spaces remain properly pressurised, containing airborne pathogens and keeping occupants safe.

With two different valve options, the products can suit the needs of any critical space application. Though both valves accomplish the same goal of precision airflow control, they use different technologies and mechanics to ensure laboratories, isolation rooms, operating rooms and pharmacies are properly and efficiently pressurised.

Available through Holyoake Industries, Antec Controls' Venturi Valves are mechanically pressure independent airflow control valves designed specifically for room pressure and fume hood control applications. Features include: characterised using accredited airflow stations, medium- or low-pressure operation and operating pressure feedback.

The Venturi FX is designed specifically for room pressure control and laboratory applications. Paired with the maintenance-free, high-accuracy Antec Controls Pressure Transducer (PTX) and an actuator, the VFX is designed to achieve precise airflow measurement and control for critical environments. During operation, the Venturi FX measures flow using ports installed non-invasive to the airflow stream, greatly reducing the risk of lint or other airborne particulates interfering with the control or accuracy of the valve. In addition, the Venturi FX operates at low pressure drop while achieving a 10:1 turndown ratio. Each valve is factory verified on NVLAP accredited airflow calibration stations (NVLAP Lab Code 201067-0 complying with ISO/IEC 17025:2005) using N.I.S.T traceable equipment for dependable and repeatable valve accuracy.

Price Holyoake (AU) Pty Limited

www.holyoake.com



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Featured Products

Pain assessment tool

PainChek has developed a smartphone-based pain assessment and monitoring application that uses artificial intelligence and facial recognition to detect pain in those who cannot self-report.

The app gives a voice to those who cannot verbalise pain, while also driving objectivity and consistency in all assessments. For those who can self-report, PainChek Universal also includes access to the Numerical Rating Scale, a well-established standard used to document pain levels. PainChek Universal supports pain assessment using both tools at the point of care, for those people whose ability to communicate fluctuates.

Under the agreement, PainChek is using InterSystems IRIS for Health to integrate its application with electronic medical record (EMR) systems — including the InterSystems TrakCare unified healthcare information system. More than one billion health records worldwide are managed using InterSystems technology. PainChek's software-as-a-service (SaaS), artificial intelligence (AI) platform uses smart devices with cameras to evaluate patients' pain levels.

PainChek has regulatory clearance as a medical device in Australia, the UK, Europe, Singapore, Canada and New Zealand. An application to the US FDA is currently in progress.

PainChek

www.painchek.com



Room status monitor

The Series RSME Room Status Monitor is designed for low differential pressure applications that require stringent pressure monitoring and alarming.

It can be configured to monitor positive or negative pressure in clean rooms, hospital isolation rooms, laboratories and vivariums. The RSME is a complete system with a touchscreen graphical user interface which enables access to pressure, humidity, temperature, air change, security, door status, calibration and alarm set-up.

The graphical display colour changes allow a clear determination of when the parameters are operating within the acceptable range (green), caution range (yellow) or have gone outside the acceptable operating range (red). The RSME room status monitor comes standard with BACnet MS/TP and Modbus RTU communications.

Each RSME includes a factory calibration certificate. The monitor is suitable for use in hospital isolation rooms, pharmaceutical facilities, dental offices and school nurse offices.

Dwyer Instruments (Aust) Pty Ltd

www.dwyer-inst.com.au

Washer-disinfectors

The Getinge 86-series Washer-Disinfectors were engineered in cooperation with central sterile supply department (CSSD) managers with the intention to create an intuitive and efficient system that will help to reduce the risk of human error. The washer-disinfecter can also optimise load capacity, improve throughput and reduce downtime for cleaning.

Benefits include: reduced energy consumption — uses efficient methods for water heating and air drying; better use of space — the high-capacity washer-disinfecter makes efficient use of floor space in the CSSD; optimised efficiency — pre-programmed cycles designed to ensure maximum efficiency without any wasted time or resources; hands-free loading and unloading; optional automatic loaders and unloaders can improve efficiency and lessen ergonomic strain.

Hospitals are facing the cost pressure of doing more, doing it better, doing it safely and doing it sustainably. Sustainability examines various ways to reduce energy use and waste, encouraging your staff to participate actively in environmental decisions. A washer-disinfecter is an integral part of any CSSD, which plays a pivotal role in ensuring that the most sustainable choice is made.

By optimising sustainability using efficient methods for water heating and air drying, the better use of space and with pre-programmed cycles, the smart technology that governs the 86-Series Washer-Disinfectors allows for reduced energy consumption. Getinge also offers a comprehensive range of environmentally sustainable detergents to support the cleaning process. This is the complete package designed to help to improve the operational quality of a CSSD unit. Getinge is committed to become a CO₂-neutral company by 2025.

Getinge Australia Pty Ltd

www.getinge.com/anz



Clinical documentation tools

Designed for hospital executives, health information managers, clinical coders and auditors, and clinical documentation specialists, Code Focus provides tools for a successful clinical documentation improvement (CDI) program.

Clinical documentation specialists can access the inpatient episode summary and begin building out the episode data by logging informal queries with clinicians, and identifying and finding missing or incomplete documentation, as well as suggesting codes to eliminate double handling by the coder.

Benefits include: real-time updates as episodes are coded; cloud-based program that can be accessed anywhere, anytime; multiple configurable reports at your fingertips; manage queries, track progress and status through to completion, all in one place; running total of the ABF budget vs actual budget; uncover funding that was unable to be determined at the time of coding; continuous education through the coder-auditor feedback loop; track impact of CDI program.

Code Focus

codefocus.com.au/

Featured Products

Digital wayfinding app

Vertel's digital wayfinding solution, powered by Purple, allows staff and patients to navigate indoor and outdoor healthcare facilities using blue dot navigation quickly and efficiently with an accuracy of about one metre and specific turn-by-turn directions.

The wayfinding mobile app includes route planning, location-based messaging and incident reporting using a hybrid technology of Bluetooth low energy beacons, Wi-Fi and geomagnetic positioning. This hybrid approach means a simple operational environment, creating a solution with a seamless transition between floors and buildings. As a result, hospitals are set to provide a leading-edge service, staff are efficient with their time and patients can have an enhanced experience.

Vertel

www.vertel.com.au



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Featured Products

Storage and management solution

MonikaPrime is a mobile, cloud-based tool that enables safe storage and management of food and medicines in hospital, foodservice and clinical settings.

With live equipment temperature sensors and mobile task-based devices streaming data live to the cloud, managers can keep on top of compliance across their operations.

MonikaPrime's real-time monitoring and alerts help ensure valuable stock is safe and staff are accountable for food safety activities. The solution allows users to reduce food and medicine wastage, avoid manual record-keeping and maintain data integrity as records cannot be falsified or completed retrospectively.

Flexible task-management software and configurable temperature limits provide control and peace of mind. Remote access to live records and reporting tools means managers can act fast to rescue stock, reduce safety risks and demonstrate due diligence in the event of a claim or audit.

Monika Pty Ltd
www.monika.com.au



Patient monitoring system

The cura¹ ENSIGN patient care system combines the latest embedded sensor technology with existing wireless infrastructure to enhance patient comfort and safety as well as caregiver productivity.

The system provides caregivers with important information about the resident like: heart and respiratory rate, in/out of bed confirmation, excessive movement, turn-over etc.

ENSIGN provides ongoing, non-intrusive monitoring of residents whenever they are in bed. The parameters for monitoring are customisable to every resident, allowing personalisation of care.

It provides carers an overview of every bed, in every ward and the total facility to significantly increase resident safety, workforce utilisation and deployment — effectively reducing staff time spent on monitoring and increasing the time that can be spent on direct care.

The system can be accessed on personal computers or smart mobile devices all day, every day. Data and events are recorded and stored, and can be exported in compliance with relevant standards. The system enables timely detection of change in a resident's condition, thereby reducing risks.

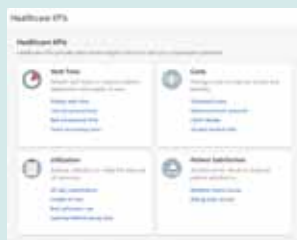
Cura1
www.ensign.cura1.com/



Guided analysis tools

Minitab aims to help healthcare organisations improve quality of care, ensure safety and maximise cost savings using data analysis and smart process management. Created with healthcare professionals in mind, Minitab's Healthcare Module provides guided data analysis in commonly used and understood healthcare terms.

Health professionals can shift their focus to improving key performance indicators (KPIs) like wait time, costs, utilisation, patient safety and patient satisfaction without worrying about which analysis to use.



After years in school and training, learning statistics might not be on the top of any healthcare professional's to-do list. However, Minitab is with them every step of their analysis. Information icons connect users to support pages written in healthcare terminology with specific healthcare examples, while industry-leading technical support team is available via phone or email to help as needed.

Minitab Pty Ltd
www.minitab.com.au

Featured Products

Fall detection and activity solution

Digital Angel by Alpha Global is a fall detection and activity solution for aged-care and hospital enterprises.

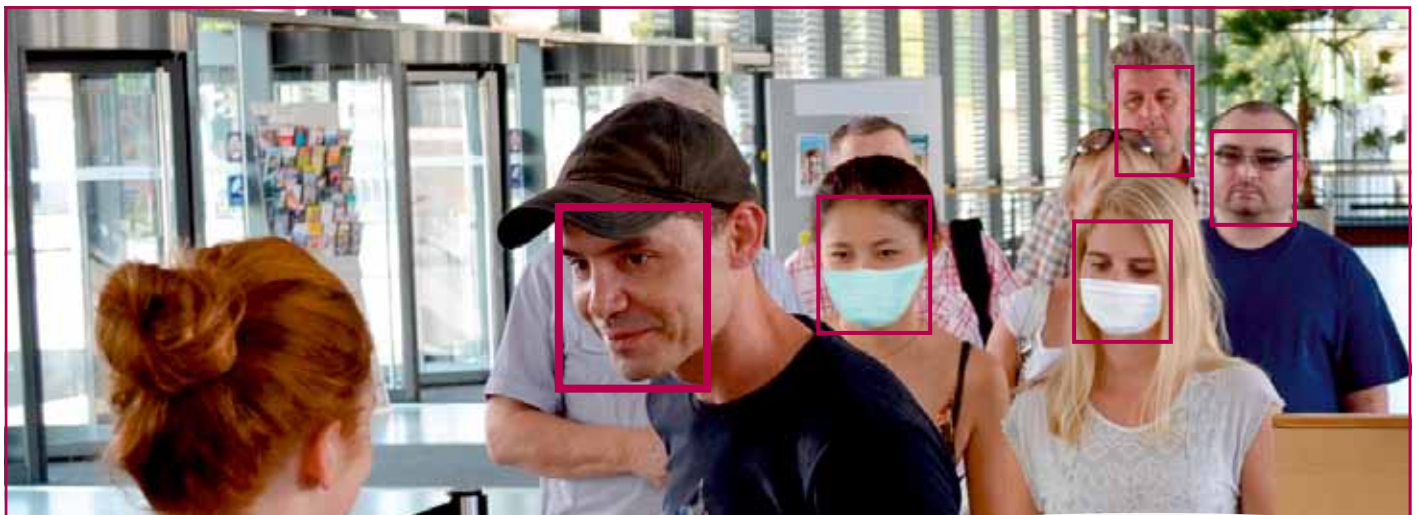
Built on artificial intelligence (AI), the machine learning capability allows users to program and add multiple scenarios into the platform. This means we can monitor and tailor for different risk profiles for resident care.

Using optical sensors, the Digital Angel software will identify human activity to alert support staff when falls and other events occur. This system allows for 24/7 in-room monitoring to ensure incidents are swiftly responded to. For example, when an event, such as movement in an at-risk resident room or a fall in an en suite occurs, an alarm is triggered and an alert is sent to the care team platform to enable assessment and appropriate action to be taken.

Although Digital Angel is not a surveillance system in the typical sense, it does come under the privacy laws. As optical sensors are used to achieve 24/7 human activity monitoring, consent must be obtained from the residents and or family in order to use this technology.

Other features and benefits include: customised to each resident and care requirements; scalable — it can be activated in all or just selected rooms; common areas can also be covered if required; staff have no on-demand access to cameras.


Alpha Global
www.alpha.global



Troublemaker? Banned? Staff? Patient?

Face recognition solutions scan faces of visitors, compare them to watch lists and instantly alert security staff to known persons. The software can verify authorized staff to enter specific facilities and high-risk areas, and authenticate patients during registration and entrance processes.

How can face recognition benefit your facility? Let's start the conversation: sales@cognitec.com



Featured Products

Communication interface

The LINAK Communication Interface (LCi) is a communication protocol designed to unlock the digital potential of healthcare businesses. It offers advanced communication with LINAK OpenBus control boxes.

Original equipment manufacturers (OEMs) of medical devices can now develop flexible solutions with LINAK systems to optimise the healthcare workflows and improve the lives of nurses, doctors and service technicians.

Key benefits include the ability for OEMs to pull information from and send commands to LINAK control boxes over a wired or wireless interface.

Plus, OEMs can easily pull live system status information to quickly identify systems that require troubleshooting, cleaning, servicing or have notifications such as low battery — or pair to Bluetooth to allow authorised users to access vital information.

OEMs have the flexibility with LCi to develop their own system commands, allowing further customisable actuator control.

LCi is the framework for communication with LINAK control boxes, thus OEMs have full control over the customisation of their integration allowing them to develop the right tool or product.

LINAK Australia Pty Ltd
www.linak.com.au



Customer communications management solutions

Cincom Eloquence: Intuitive Customer Communications Management Solutions provide healthcare organisations tools to design, deploy and deliver documents.

The solutions allow users to create a better customer experience while reducing risk, time and costs associated with CCM processes, improving an organisation's brand image and increasing revenue along the way. It helps organisations manage both traditional print and digital communications through a multitude of channels and devices.

Features and benefits include: more efficiently produce and deliver communications; more capably handle bulk volume of communications; greater flexibility for personalisation through data-driven logic; more secure and compliant communications; enhanced customer engagement, digital experience and brand image; centrally manage and maintain communication templates; improved bottom-line results through operational efficiencies and customer growth.

Cincom Systems' Cincom Eloquence CCM suite provides a range of options to suit various organisational needs.

Cincom Systems of Australia Pty Ltd
www.cincom.com/au

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Featured Products

Liver retraction device

The LiVac Retractor is a single-use soft silicone device which attaches to regulated suction in order to create a vacuum that joins the liver and diaphragm.

The device is inserted through a laparoscopic incision or port and placed between either lobe of the patient's liver and diaphragm. The suction tubing exits the patient's abdomen alongside a laparoscopic port and is attached to standard suction tubing, connected to regulated wall suction.

The tubing is clamped until the retractor is in position, then released. The suction creates a vacuum which joins the liver and diaphragm together, thereby retracting either the right or left lobes of liver.

Other benefits include: no extra incisions required as the tubing passes out alongside existing ports; suction causes the liver to cohere to the diaphragm thereby allowing access to the organs below, minimising trauma to the liver; the surgeon's usual technique for the intended surgery is barely changed — no liver congestion; does not cause compression or congestion of the liver parenchyma as it is the only retractor which attaches from above; as the liver is held up, the plane of dissection between the gallbladder and liver opens up more easily than the alternative approach; and no surgical assistant required for laparoscopic cholecystectomy, other than a holder for the laparoscope.

Livac Pty Ltd

<http://www.livac.com.au>



Wideband adapters

Cradlepoint's W-Series 5G Wideband Adapters offer an Ethernet-removable 5G modem and antenna system with deployment flexibility.

Customers can pair an adapter with a Cradlepoint or third-party router and achieve good 5G reception anywhere using standard Power Over Ethernet (PoE) cabling.

Cradlepoint NetCloud Service powers every Cradlepoint wireless edge solution and enables customers to build and manage wireless WANs with complete lifecycle management, true zero-touch deployment, robust security, and SD-WAN traffic management for optimal application performance and reliability.

Where a 5G signal is acquirable indoors, the W2000 5G Wideband Adapter (indoor unit) allows simultaneous 5G and LTE network connections. Cloud-managed for ease of deployment, remote management and reporting, it offers zero-touch deployment and day-1 broadband without onsite IT staff. When paired with a Cradlepoint 5G Ready router, the remote W-Series modems appear and function within NetCloud Manager like an integrated modem, simplifying deployment and management while reducing licensing costs for the pair.

The W2005 5G Wideband Adapter (outdoor unit) gives more flexibility in deploying 5G capacity-layer connectivity for buildings and fixed sites.

Cradlepoint Australia Pty Ltd

www.cradlepoint.com/au

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Featured Products

Hand hygiene compliance calculator



The Whiteley McLaws Hand Hygiene Compliance Calculator has been developed by renowned epidemiologist Professor Mary-Louise McLaws to improve hand hygiene compliance in hospitals.

This simple calculator is designed to assess how many hand hygiene moments healthcare staff are performing daily and estimates the amount of hand hygiene product usage that is required to meet recommended compliance levels.

The McLaws Hand Hygiene Calculator is designed to: improve hand hygiene compliance within healthcare facilities; determine healthcare facilities' current compliance vs target compliance; remove audit bias; and alert infection prevention teams about performance and training requirements.

Whiteley
www.whiteley.com.au

IPS diagnostic monitor

The LG 31HN713D IPS Diagnostic Monitor is designed to deliver accurate, efficient and convenient information, specifically for mammography. As diagnostic monitors often need to be connected to various modalities, all with differing resolutions, LG's new monitor enables the user to adjust the resolution to optimise the connected device via Multi-resolution Mode.

The monitor includes Focus View Mode which allows users to review a specific part of the medical image more closely. This allows professionals to focus fully on the important part of the image for a more accurate and efficient diagnosis.

The product features hot keys, which make changing between screen modes easier and more intuitive than operation through an onscreen menu. The keys are fast and easy to operate while working, allowing users to change mode, screen resolution and lighting settings without disrupting workflow.



Furthermore, the IPS display reproduces true-to-life colour, critical for healthcare professionals to make more accurate diagnoses. Additionally, a front sensor allows for automatic self-calibration without the need for additional measuring equipment, improving the quality and consistency of medical images to maintain accurate values.

LG Business Solutions
<https://www.lg.com/au/business>

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www.aimsoftware.com.au

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Alcidion

www.alcidion.com/

Alcidion aims to transform healthcare delivery globally with smart, intuitive technology. The company's solutions align with clinical workflows to deliver clinical decision support at the point of care. Alcidion's flagship product, Miya Precision, an event-based technology platform, supports a flexible modular approach.

Alpha Global

alpha.global/

Alpha Global is a leading provider of AI-powered solutions that helps businesses find suitable technology solutions based on their requirements. The company is on a mission to deploy innovative technology solutions that deliver immediate and long-term results to the health sector in Australia.

Altera Digital Health

au.alterahealth.com

A global healthcare IT innovator, Altera Digital Health develops and elevates technology to connect and inspire healthier communities. The company's platform approach to its solutions is said to be changing the way health care is delivered.

Ambu Australia Pty. Ltd

www.ambuaustralia.com.au

Ambu specialises in single-use endoscopy, anaesthesia and patient monitoring & diagnostics solutions. The Ambu Bag resuscitator is claimed to be the world's first single-use flexible endoscope. The company

offers a convenient endoscopy solution across bronchoscopy, ENT, cystoscopy and GI.

Anaeron Pty Ltd

www.anaeron.com.au

Anaeron distributes leading medical accessories and consumable products aimed at combating the spread of infection.

The company supplies hygiene, cleaning validation, infection control and prevention solutions, including S-7XTRA, probe storage, leakage testers and a range of ultrasound and medical consumables.

Ascom

www.ascom.com.au

Ascom is a global solutions provider focused on healthcare ICT and mobile workflow solutions. Ascom aims to close digital information gaps allowing for the best possible decisions — anytime and anywhere.

Aspect Insurance

aspectinsurance.com.au/

Aspect Insurance provides busy SME businesses — digital and physical — with easy access to tailored insurance. The group sees itself as risk managers that understand SMEs, digital risk and the unique risks faced by businesses in the health sector.

Bizcaps Software

www.bizcaps.com

Bizcaps Software assists healthcare organisations, government agencies, hospitals and health services to resolve their data management challenges through cloud-based software solutions and specialist support services. Bizcaps Software provides services in compliance with global data standards and is 100% Australian made and owned.

Blue Mirror

www.bluemirror.ai/

Blue Mirror provides virtual donning and doffing training to help teams stay safe through effective PPE

use. Blue Mirror is an extendable resource used to train staff on donning and doffing. Powerful dashboards and admin logins allow you to manage your own PPE protocols with the click of a button.

Brother International Aust Pty Ltd

corpsolutions.brother.com.au/

Brother understands that providing patient value is at the heart of care delivery. To support this goal, technology must meet standards of reliability and efficiency while ensuring patient privacy. Brother's at-your-side philosophy guides the company to create products and solutions the healthcare industry can rely on.

Caire Australia

www.caireaustralia.com.au/

CAIRE Inc. is a leading global oxygen supply manufacturer, providing customers with the most innovative and effective oxygen generators, therapy and concentrator products and services for home care, hospitals and long-term care.

Camfil Australia

www.camfil.com.au

As a leading manufacturer of premium clean air solutions, Camfil provides commercial and industrial systems for air filtration that benefit and protect human health and the environment. Camfil supports customers in a variety of industries, including health care, pharmaceutical, food and beverage, and much more.

CarePage

carepage.business/

CarePage is a software company committed to social good by providing happy experiences for your clients and employees. Care Page offers quality compliance tools designed specifically for aged care, disability, home care and retirement.

CFT International

www.cft.com.au/

CFT is a leading provider of nationally accredited compulsory food safety to the healthcare industry throughout Australia.

Cincom Systems of Australia

www.cincom.com/au

Cincom is a global organisation building software solutions aimed at helping businesses succeed. The company's configure-price-quote (CPQ), customer communications management (CCM), business application solutions are designed to enhance organisation's capabilities, optimise processes and deliver a better customer experience.

Code Focus

codefocus.com.au/

Code Focus allows users to ensure optimisation of funding, data quality and workforce efficiency with one view of health information management activities. Code Focus receives real-time updates as episodes are coded, giving you instant access to your hospital's performance position.

Cognitec Systems

www.cognitec.com/

Cognitec develops face recognition technologies for enterprise and government customers around the world. The company's portfolio includes products for facial image database search, recorded video investigation, real-time video screening and people analytics, border control and biometric photo capturing.

COMBITEL

www.combitel.com.au

CombiTel has a proven track record of delivering patient entertainment and signage solutions. The company's flagship product, Omniscreen Pilot, is made in Australia and deployed by leading healthcare and aged care providers. CombiTel offers flexibility, local support, integration and many content options.

CommScope

www.commscope.com

From future-ready copper and fibre structured cabling to super-efficient Wi-Fi networks to 5G-ready in-building cellular platforms, CommScope's end-to-end portfolio delivers the network that both public and private healthcare organisations need, so you can deliver the care your patients need.

Connected Health Powered by Wavelink

www.connected-health.com.au/

The Wavelink Connected Health solutions use technology to enable healthcare workers to deliver improved patient outcomes. By combining purpose-built multifunction smart devices with healthcare specific applications, the company lets healthcare workers carry out their duties safely, securely and effectively.

DB Results

dbresults.com.au

DB Results is a digital business consulting and technology company. As digital business specialists, the company empowers customers along every step of their journey from strategy to reality. The company services a range of industry sectors including financial services, health, energy and utilities, government, etc.

Design + Industry

www.design-industry.com.au/

Design + Industry is an ISO 13485:2016 certified product design and development consultancy, with 70+ specialist designers and engineers in our studios. For 35 years, the company has been delivering design and innovation in Australia, providing leading solutions, products and user experiences.

Ergotron, Inc.

www.ergotron.com/en-au/

Ergotron moves caregivers and patients forward with ergonomic products that enhance workflows and drive positive patient experiences and engagement. Driven by the goal to remove constraints inhibiting patient-focused energy, the company's products are designed for caregivers to help them thrive.

FM Essentials

www.fmessentials.com.au

FM Essentials are facility management providers and offer clients a unique combination of: specialist FM consulting and workplace operations; building management, facility management and maintenance management services; asset and maintenance management software. Our award-winning business was formed 20 years ago.

Galvin Engineering

www.galvinengineering.com.au

Getinge Australia Pty Ltd

www.getinge.com/anz

With a firm belief that everyone should have access to the best possible care, Getinge provides healthcare institutions the ability to improve clinical results and optimise workflows. Our offering includes products and solutions for intensive care, cardiovascular, operating rooms, sterile reprocessing and life science.

GS1 Australia

www.gs1au.org

A non-profit, global data standards organisation that enables visibility and traceability across health care. The company's work supports the adoption and implementation of interoperable global data standards within the Australian healthcare sector to enhance patient safety, and operational and supply chain efficiencies.

Hippo

myhippo.com.au

Hippo's global team of healthcare professionals, technologists, experienced designers and innovators' mission is to serve patients and those who care for them by leading the transformation to virtual care and expanding access to clinical expertise and technologies to improve the quality of health care and health education.

HPA



hpaust.com/

HPA provides solutions that support medical staff to save and enhance lives. The company works as part of the client's team to advise, supply and manage all the equipment you need to care for patients — ICT and carts, patient monitoring and life support, surgical solutions and infrastructure.

HSI APAC Pty Ltd



www.donesafe.com

Human Centred Innovations

mymatilda.com.au

Human Centres Innovations designs and deploys evidence-based intelligent social robots like Matilda (Australian Innovation) with holistic support services for older

people and people with disability in a variety of settings including hospital to home care, dementia support, lifestyle programs, daily living, palliative care, social connect, telehealth.

INDIGO CARE

www.indigocare.com.au

INDIGO CARE conducts research, designs and manufactures nurse call peripherals and fall prevention devices that can be stand alone or integrate into most nurse call systems for aged care facilities and hospitals. Aged care is the group's business and it aims to provide easy-to-use, quality products to every customer.

IntraSpace

www.intraspace.com.au

IntraSpace provides effective and efficient storage and office furniture as part of its custom healthcare storage solutions. The company designs high-quality, compliant retrofits, upgrades or new fit-outs that function seamlessly within the everyday demands of space. The company helps users get storage right the first time.

IOS Technologies

www.info-organiser.com.au

Since 1999, Information Organiser Solutions is said to have been at the forefront of Australian electronic office software development. Its latest version includes email filing workflows, enhanced security and VERS certified records management automations. Organise a free online demo at www.info-organiser.com.au.

Jands



www.jands.com.au/

Jands provides professional audio, lighting and video solutions throughout Australia and New

Zealand. The company believes in delivering top-tier products and providing innovative solutions to customers. Jands' professional team can assist with every step, from technical specification and design, through to implementation.

Kofax Australia

www.kofax.com

Kofax's Intelligent Automation Platform helps organisations transform information-intensive business processes, reduce manual work and errors, minimise costs and improve customer engagement. The company combines RPA, cognitive capture, process orchestration, mobility, engagement and analytics to deliver results.

Leica Microsystems

www.leica-microsystems.com/

Leica globally stands for setting new standards in the precision of optics, in resolution as well as in image reproduction and analysis. Microscopes and scientific instruments by Leica Microsystems provide researchers, engineers and surgeons clear images of the microscopic world.

LogRhythm

www.logrhythm.com

The LogRhythm SIEM platform helps security teams protect critical information from emerging threats. The company's comprehensive platform offers log management; security analytics; network detection and response (NDR); user and entity behaviour analytics (UEBA); and security orchestration, automation, and response (SOAR).

Lumary



www.lumary.com

Lumary is an Australian healthtech company delivering software solutions to the global health market. Lumary

CM, the care management platform purpose-built for disability and in-home aged care providers in Australia, supports smaller and enterprise-level organisations to manage their entire care delivery business.

Med-X Healthcare Solutions

www.med-xsolutions.com.au/

Med-X is an experienced service provider in clinical and related waste disposal and management. The Med-X Sharps Solution incorporates a complete range of Australian Standard compliant sharps containers, as well as safe, secure collection and disposal of sharps waste. Med-X also offer washroom, hygiene and sanitary services.

MEDELEQ PTY LTD

www.medeleg.com.au

MEDELEQ has been supplying medical equipment to the Australian healthcare industry for 42 years. The company is ISO-accredited, has distributors in all states and has products listed with the TGA. Many are on various government contracts and the company's financial stability has enabled good stockholdings.

MePACS Personal Alarms

mepacs.com.au

MePACS offer a 24/7 personal and duress alarm service that is responded to by trained professionals. The company has more than 50,000 clients and 30+ years' experience in emergency response. MePACS offer a simple, sleek device that has one-button activation, GPS, fall detection and fast charging.

Miracle Electronics

miracle-electronics.com/

Miracle Electronics is a leading nurse call and resident assistance solution provider for hospitals, retirement villages and rest homes.

Modeus

www.modeus.com.au/

Modeus is a leading supplier of electronic controlled drug register software, servicing over 5500 customers across multiple industries including pharmacy, veterinary, aged care, hospital, paramedic services, and medication warehousing and distribution.

Moveability Australia

www.moveabilityaus.com.au

Moveability Australia is a family-owned business committed to delivering customer service excellence with 15 years' experience in the specialised health, mobility and lifestyle equipment industry. The company's goal is to be the leader in services and equipment that will improve the quality of life for individuals.

MTA Australasia Pty Ltd

www.mta-au.com/

MTA is a European-based manufacturer and global supplier of commercial and industrial water chillers for both HVAC and industrial process applications, including medical applications such as MRIs, Linac, PET, etc. Offering cooling only and reversible heat pump configurations with a cooling range of 1.7 to 1934 kW.

MyHealth1st

myhealth1st.com.au/practices

MyHealth1st allows users to connect, manage and engage with new or existing patients at every step of their healthcare journey with the digital convenience they want and expect. The tool helps practices gain a clearer understanding of their patients and help them to put their health first.

Nuance



australia.nuance.com/healthcare

Nuance is a leading provider of conversational AI and ambient

intelligence solutions. Designed to cut documentation time, improve clinician satisfaction and reduce clinician burnout, the solutions allow clinicians to use their voice to instantly dictate into the EMR instead of typing.

NWI Group

www.nwigroup.com.au

A family-run Australian business, NWI Group is committed to providing a service of quality in the sale, calibration and service of weighing and measuring equipment used in hospital and other healthcare facilities. The product range covers fine precision measuring equipment to wheelchair and handrail scales and more.

Olinqua

olinqua.com

Olinqua's powerful interoperability platform, with Connected Workforce and Connected Environment technology, optimises communication and data exchange right across hospitals. It allows users to replace six applications — messaging, tasks, media exchange, incidents, asset tracking and environment monitoring — with one, integrated solution.

Peacock Bros.



www.peacocks.com.au

Peacock Bros. provides healthcare solutions to medical facilities and associations in the ANZ region. Specialists in digital healthcare solutions, they provide medical-grade barcode scanners, mobile computing, all-in-one PCs, ergonomic carts, printers and consumables, and patient ID solutions.

Personify Care

personifycare.com/

Personify Care believe people deserve the best possible care, even when they are not in the hospital or clinic.

The company provides software that helps healthcare teams reach patients when they need it most, by digitising care pathways. It helps remove repetitive paper forms and phone calls throughout the entire patient journey.

Philips

<http://philips.com.au/healthcare>

Philips is a leading health technology company focused on improving people's health and enabling better outcomes across the health continuum — from healthy living and prevention, to diagnosis, treatment and home care.

Pitney Bowes

pitneybowes.com/au

Pitney Bowes delivers technology that helps clients automate manual business processes to streamline operations, improve productivity, save time and reduce cost. The company offers a range of mailing and shipping products, and digital visitor and contractor access management solutions to Australian healthcare organisations.

Powertec Wireless Technology

www.powertec.com.au

Powertec is a national wireless technology company with a team of over 90 permanent staff, supported by a network of over 100 telecommunications field contractors, and 1000 local distributors and dealers spanning Australia and internationally. Powertec delivers turnkey wireless and communication systems.

Price Holyoake

HOLYOAKE
AIR MANAGEMENT SOLUTIONS | by price

www.holyoake.com/

Antec controls by Price Holyoake design and manufacture a diverse range of products to create safe and cost-effective solutions that ensure occupant safety and limit energy usage in critical spaces.

Procell



www.procell.com

Procell is a premium primary battery brand owned by Duracell, exclusively serving the professional market and designed to reduce overall costs and drive the profitability for corporate. Estimate your battery related savings when using Procell, please visit our website to learn more.

Propell Pty Ltd

www.propellhealth.com.au

Propell is the Australian distributor of iHealth — patient-focused mobile health devices. This includes: Bluetooth-connected blood pressure monitors, pulse oximeters, thermometers, scales and blood glucose monitors.

Prospection

www.prospection.com/

Prospection provides real-world SaaS insights, with a mission to advance precision medicine through real-world evidence. Using real-world data, the company unearths health journey and treatment insights by analysing longitudinal data for hundreds of millions of patients to see how drug treatments are used after the clinical trial.

Rubbermaid Commercial Products

rubbermaidcommercial.com.au

Rubbermaid is committed to creating durable and innovative solutions. The company's products are designed to protect staff from injury and reduce the unnecessary waste created by cheaper, less durable alternatives.

SATEC (Australia) Pty Ltd

www.satec-global.com.au

SEKO

www.seko.com

SEKO's cleaning and hygiene solutions include chemical dilution and dispensing units, wall-mounted spray stations and the award-nominated Wash Series on-premise laundry systems which bring IoT-enabled remote management to set a new standard of operational efficiency.

Service Central (Aust) Pty Ltd

www.eaco.systems

Within the health and allied health services sector, The Eaco System (Eaco) is a suite of software that enables you to easily collaborate in real time with the key stakeholders in your network. It serves as a powerful works management platform to drive efficiency, transparency and productivity.

Sleeptite

www.sleeptite.com.au

Sleeptite is designed to improve the wellbeing and health outcomes for older Australians — achieved through innovative sensor technology and real-time feedback on a user's state of health and sleep. The company aims to improve the healthcare sector through innovative, non-invasive medical-grade resident monitoring systems.

Smartrak

www.smartrak.com

Smartrak understands the need for organisations to increase productivity from their vehicles and assets. Without access to data, organisations cannot make informed decisions. Councils, government organisations and utility companies use these tools to manage their fleets.

Soter Analytics

soteranalytics.com/

Soter Analytics is a global safety solutions company that develops

a tailored approach to workplace safety for their partners. Soter incorporates advanced AI-driven wearables, sensor-free video processing and a suite of health professionals specialising in leading data metrics.

Spotto

www.spotto.io

Spotto's simple-to-install, cost-effective real-time asset visibility and tracking enables hospitals and aged care facilities to dramatically reduce the time wasted by nurses searching for equipment and improves response times when you need things urgently.

Telstra Health

www.telstrahealth.com/

Telstra Health works to improve lives through digitally enabled care for our community. The group's purpose drives its work, as it strives to realise a connected and improved digital health experience for all.

The Clinician

<http://theclinician.com/>

The Clinician is a global digital health company helping providers and payers transition to more digitally enabled and patient-centred care. Their digital health platform, ZEDOC, enables care teams to digitally monitor, inform and empower patients on their own devices, wherever they are.

Training Online Food Safety

www.trainingonlinefs.edu.au

Training Online Food Safety are specialists in nationally accredited online food safety training for food safety supervisors and all staff handling food.

Tristel Pty Ltd

tristel.com/au-en/

Tristel manufactures infection control products utilising patented chlorine dioxide chemistry; for device, surface

and water disinfection. Within technology, Tristel 3T delivers digital traceability for devices, and Tristel's Rinse Assure provides a simple solution for bacteria-free, compliant rinse water in endoscopy.

Trotec Laser

www.troteclaser.com/en-au/

Trotec is a global leader in laser technology and software. Austrian designed and engineered, Trotec manufactures a diverse range of laser solutions, designed for marking medical instruments to provide traceability and meet all medical marking standards. Trotec is an Associate Alliance Partner of GS1 Australia.

ULA Group

www.ulagroup.com/

ULA group is part of a global network, working alongside leading medical experts to develop innovative technology, providing solutions for health management and disease prevention, with a main focus to reduce the spread of infectious disease and bacteria.

uPaged

www.uPaged.com

uPaged solves healthcare workforce shortages by matching hospitals, aged care facilities, nurses and doctors so that on-demand shifts and term contracts are filled by the right person, at the right time, and at the right price. uPaged saves time, cost, quality and compliance issues.

Vidversity

www.vidversity.com

VidVersity is an Australian platform enabling the creation of online, interactive video learning. Suitable for software training, induction, training in medical procedures and technology. A complete solution from video capture, fast editing to online module creation. The solution is secure and works with or without an LMS.

Virtualcare

www.virtual-care.com.au

Virtual care at scale can improve efficiency of care delivery, reduce costs and improve patient experience. With an end-to-end virtual care platform, the company automates manual workflows to streamline care delivery. The Virtualcare platform enables remote care across Australia — providing care everywhere.

Visionflex



visionflex.com

Visionflex is a leading provider of clinical virtual care technology, providing access to quality healthcare services anywhere, anytime. Using software and hardware products, the company's range of advanced telehealth solutions facilitates remote clinical examinations between healthcare professionals and remote patients.

WHITECAT

www.whitecat.com.au

WHITECAT offers scalable surgical instrument tracking solutions that deliver visibility to the instrument level for cost- and quality-conscious healthcare facilities in ANZ that want to improve their workflows when the growth in aging population requires safer and greater surgical interventions.

3D Modelling

- Design + Industry

Access Control

- Cognitec Systems
- Peacock Bros.
- Pitney Bowes
- Smartrak

Advanced Molecular Imaging

- Philips

Aged Care Software

- AIM Software Pty Ltd
- Alpha Global
- CarePage
- Cincom Systems of Australia
- COMBITEL
- Connected Health Powered by Wavelink
- FM Essentials
- Lumary
- Modeus
- Peacock Bros.
- Philips
- Rubbermaid Commercial Products
- Spotto
- Telstra Health
- Vidversity
- Visionflex

Alarm Management

- Olinqua
- Philips
- Price Holyoake

Alarm Systems

- ActivTec Solutions
- Design + Industry
- MePACS Personal Alarms
- Miracle Electronics
- Olinqua
- Philips

Allied Health Software

- Alcidion
- Hippo
- MyHealth1st
- Nuance
- Peacock Bros.
- Spotto
- Telstra Health
- Vidversity
- Visionflex

Artificial Intelligence

- Alcidion
- Blue Mirror
- Human Centred Innovations
- Kofax Australia
- Nuance
- Olinqua
- Philips
- Soter Analytics

Audiovisual

- COMBITEL
- Design + Industry
- Jands
- Price Holyoake
- ULA Group

Batteries and Power Supplies

- ActivTec Solutions
- Design + Industry
- Peacock Bros.
- Philips

Bed/Chair Tech

- Design + Industry
- Miracle Electronics
- Sleepite

Billing Software

- Lumary
- Telstra Health

Call Systems

- ActivTec Solutions
- Alpha Global
- Ascom
- INDIGO CARE
- Miracle Electronics
- Olinqua
- Price Holyoake

Care Planning Software

- Alcidion
- Cincom Systems of Australia
- Human Centred Innovations
- Lumary
- Philips
- Telstra Health
- The Clinician
- Virtualcare

Cloud Computing

- Alcidion
- Nuance
- Olinqua
- Personify Care
- Pitney Bowes

Continuous Improvement

- CarePage
- CFT International
- GS1 Australia
- Human Centred Innovations
- Philips
- Pitney Bowes
- Rubbermaid Commercial Products

Contract Management

- Bizcaps Software
- FM Essentials
- IOS Technologies

Cybersecurity

- Connected Health Powered by Wavelink
- DB Results
- Olinqua
- Philips

Data Analysis

- Alcidion
- Bizcaps Software
- Olinqua
- Philips
- Prospection
- Soter Analytics
- Telstra Health

Data Centres

- CommScope
- MTA Australasia Pty Ltd
- Philips

Data Management/Storage

- Bizcaps Software
- Hippo
- IOS Technologies
- Lumary
- Miracle Electronics
- Olinqua
- Peacock Bros.
- Philips

Diagnostic Informatics

- Leica Microsystems
- Philips

Digital Health

- Altera Digital Health
- Connected Health Powered by Wavelink
- DB Results
- Design + Industry
- GS1 Australia
- Hippo
- HPA
- Human Centred Innovations
- Leica Microsystems
- MyHealth1st
- Nuance
- Peacock Bros.
- Personify Care
- Philips
- Sleepite
- Telstra Health
- The Clinician
- Visionflex

Digital Transformation

- Alcidion
- Brother International Aust Pty Ltd
- CarePage
- Cincom Systems of Australia
- Connected Health Powered by Wavelink
- DB Results
- Design + Industry
- GS1 Australia
- Hippo
- Kofax Australia
- Lumary
- MyHealth1st
- Nuance
- Olinqua
- Peacock Bros.
- Personify Care
- Philips
- Pitney Bowes
- Propell Pty Ltd
- Spotto
- Telstra Health
- The Clinician
- Tristel Pty Ltd
- Vidversity
- Virtualcare

Digital Workplace Training

- Blue Mirror
- CFT International
- Code Focus

- Hippo
- Training Online
- Food Safety
- Vidiversity

Disability Software

- CarePage
- DB Results
- Lumary

Discharge Summaries

- Alcidion
- Nuance
- Telstra Health

Education Software

- Alpha Global
- Blue Mirror
- Hippo
- Training Online
- Food Safety
- Vidiversity

Electronic Claiming

- Lumary

Electronic Medical Record

- Altera Digital Health
- Ergotron, Inc.
- Nuance
- Philips
- Telstra Health

Entertainment Systems

- COMBITEL
- Design + Industry
- Jands
- ULA Group

Fintech Solutions

- Cincom Systems of Australia

GP Software

- MyHealth1st
- Nuance
- Telstra Health

Hardware

- Brother International
- Aust Pty Ltd
- COMBITEL
- Connected Health
- Powered by Wavelink
- Design + Industry
- Hippo
- HPA
- Peacock Bros.
- Powertec Wireless Technology
- Price Holyoake
- Propell Pty Ltd
- Tristel Pty Ltd
- Visionflex

Healthcare Education

- Blue Mirror
- CFT International
- Hippo
- Leica Microsystems
- Philips
- Training Online Food Safety
- uPaged
- Vidiversity

Healthcare Recruitment Technology

- Human Centred Innovations
- uPaged

Home Virtual Care

- DB Results
- Hippo
- Human Centred Innovations
- Personify Care
- Philips
- Telstra Health
- The Clinician
- Visionflex

Hospital Software

- Alcidion
- Alpha Global
- Altera Digital Health
- Code Focus
- FM Essentials
- Getinge Australia Pty Ltd
- Hippo
- IOS Technologies
- Leica Microsystems
- Modeus
- Nuance
- MyHealth1st
- Olinqua
- Peacock Bros.
- Personify Care
- Philips
- Spotto
- Telstra Health
- Vidiversity
- Virtualcare

Hospital Virtual Care

- DB Results
- Ergotron, Inc.
- Hippo
- Jands
- Nuance
- Peacock Bros.
- Personify Care
- Telstra Health
- Visionflex

Identity Management

- Bizcaps Software
- Brother International Aust Pty Ltd
- Cognitec Systems
- DB Results
- Peacock Bros.

Image-Guided Therapy

- MTA Australasia Pty Ltd
- Philips

IoT Devices

- CarePage
- Connected Health
- Powered by Wavelink
- Design + Industry
- Galvin Engineering
- Human Centred Innovations
- Olinqua
- Peacock Bros.
- Propell Pty Ltd
- SATEC (Australia) Pty Ltd
- SEKO
- Service Central (Aust) Pty Ltd
- Sleepite

- Smartrak
- Soter Analytics
- Spotto

Labelling and Asset Management

- GS1 Australia
- HPA
- Peacock Bros.
- Trotec Laser

Location Services

- Bizcaps Software
- Peacock Bros.
- Service Central (Aust) Pty Ltd
- Smartrak

Medical Apps

- Alcidion
- DB Results
- Leica Microsystems
- Olinqua
- Philips
- Propell Pty Ltd
- Telstra Health
- Tristel Pty Ltd
- Visionflex

Medical Devices

- ActivTec Solutions
- Ambu Australia Pty. Ltd
- Anaeron Pty Ltd
- Design + Industry
- GS1 Australia
- Hippo
- HPA
- INDIGO CARE
- Leica Microsystems
- Getinge Australia Pty Ltd
- MEDELEQ PTY LTD
- NWI Group
- Peacock Bros.
- Philips
- Propell Pty Ltd
- Sleepite
- Tristel Pty Ltd
- Visionflex
- WHITECAT

Medical Imaging

- Leica Microsystems
- MTA Australasia Pty Ltd
- Philips

Medication Management

- Alcidion
- Altera Digital Health
- GS1 Australia
- IntraSpace
- Modeus
- Peacock Bros.
- Telstra Health

Message Integration

- Ascom
- Bizcaps Software
- Olinqua
- Peacock Bros.

Mobile Device Management

- Connected Health
- Powered by Wavelink
- Ergotron, Inc.

- Olinqua
- Peacock Bros.

Network Infrastructure

- COMBITEL
- CommScope
- Connected Health
Powered by Wavelink
- Galvin Engineering
- Peacock Bros.
- Powertec Wireless Technology

Neurology

- Ambu Australia Pty. Ltd
- Leica Microsystems
- Philips

Online Appointments

- MyHealth1st
- Olinqua

Operational Planning Management

- Galvin Engineering
- Med-X Healthcare Solutions
- Philips
- Rubbermaid Commercial Products

Paging

- Ascom
- Jands
- Miracle Electronics
- Olinqua
- Peacock Bros.

Palliative Care Software

- Human Centred Innovations
- Lumary
- Nuance

Pathology Software

- Leica Microsystems
- Nuance
- Philips

Patient Identification

- Cognitec Systems
- GS1 Australia
- HPA
- Peacock Bros.

Patient Monitoring

- Alpha Global
- Ambu Australia Pty. Ltd
- DB Results
- Design + Industry
- Hippo
- HPA
- MEDELEQ PTY LTD
- Peacock Bros.
- Personify Care
- Philips
- Sleeptite
- Telstra Health
- The Clinician
- Visionflex

Pharmacy Software

- Leica Microsystems
- Modeus
- Philips
- Telstra Health

Power Protection and UPS

- Design + Industry

Product Information Management

- Bizcaps Software
- GS1 Australia

Radiology Software

- Leica Microsystems
- Philips

Real-Time Equipment Tracking

- Design + Industry
- HPA
- Miracle Electronics
- Olinqua
- Peacock Bros.
- Service Central (Aust) Pty Ltd
- WHITECAT

Records Management

- IOS Technologies
- Peacock Bros.
- Telstra Health

Remote Help Desk Services

- FM Essentials
- Hippo

Remote Monitoring

- Alcidion
- Alpha Global
- DB Results
- Design + Industry
- Ergotron, Inc.
- Galvin Engineering
- Hippo
- Human Centred Innovations
- Olinqua
- Peacock Bros.
- Personify Care
- Philips
- Propell Pty Ltd
- Sleeptite
- Telstra Health
- The Clinician
- Virtualcare

Safety Tech

- Alcidion
- Design + Industry
- Galvin Engineering
- Hippo
- MePACS Personal Alarms
- Olinqua
- Price Holyoake
- Soter Analytics

Scanning and Access

- Design + Industry
- HPA
- IOS Technologies
- Peacock Bros.
- Philips

Secure Message Delivery

- Ascom
- Olinqua
- Peacock Bros.
- Personify Care
- Telstra Health

Shared Health Records

- Alcidion
- Altera Digital Health
- Olinqua
- Philips
- Telstra Health

Specialist Software

- Cognitec Systems
- IOS Technologies
- Lumary
- MyHealth1st
- Peacock Bros.
- Smartrak
- Telstra Health
- Vidversity

Supply Chain Solutions

- Bizcaps Software
- Peacock Bros.
- Service Central (Aust) Pty Ltd

Telecommunications

- Ascom
- Connected Health
Powered by Wavelink
- Design + Industry
- Hippo
- Jands
- Olinqua
- Peacock Bros.
- Personify Care
- Powertec Wireless Technology
- Virtualcare
- Visionflex

Telehealth

- COMBITEL
- DB Results
- Ergotron, Inc.
- Hippo
- HPA
- Human Centred Innovations
- Jands
- Nuance
- Peacock Bros.
- Personify Care
- Philips
- Propell Pty Ltd
- Telstra Health
- Virtualcare
- Visionflex

Virtual Reality

- Hippo
- Price Holyoake

Visitor Management System


- Cognitec Systems
- Peacock Bros.
- Pitney Bowes

Wi-Fi

- COMBITEL
- CommScope
- Connected Health
Powered by Wavelink
- Design + Industry
- Olinqua
- Peacock Bros.

Workflow Terminals

- Peacock Bros.
- Service Central (Aust) Pty Ltd



Workforce in focus at MEDINFO23

MEDINFO23, the 19th congress on medical and health informatics, will be held in Sydney from 8–12 July 2023.

Presented by the Australasian Institute of Digital Health (AIDH), an industry body for digital health representing a united and influential single voice for health informatics and digital health leaders and practitioners, on behalf of the International Medical Informatics, the conference will be held at the International Convention Centre (ICC) in Sydney, Australia.

The conference, supported by the NSW Government and Business Events Sydney, will bring together thousands of digital health leaders and practitioners at the forefront of health care and is considered a landmark event on the global calendar.

Themed ‘the future is accessible’, the conference puts the focus on building a health sector where data is not locked in silos and where both clinicians and consumers can work together in true partnership towards the vision of the AIDH — ‘healthier lives, digitally enabled’.

Early bird registrations close 7 April 2023 and delegates can purchase one-, three- or five-day passes at medinfo2023.org.

One of the hot topics for the congress is the strategic imperative to digitally enable the health workforce. The challenges confronting the global healthcare workforce, and the link to our digital future, will be addressed by keynote speakers, workshops and presentations.

Australia’s health system faces an aging population, increasing consumer expectations and continuing pressures on Australia’s health workforce. In the face of these challenges, digital health is transforming the way that many patients manage their health and driving change in the delivery of health services.

The Australian Digital Health Agency and AIDH announced in late 2022 they would be working in partnership with key stakeholders from across the health ecosystem on the Capability Action Plan (CAP), designed to support Australia’s health workforce to continue to develop the skills they need to deliver the best care for Australians in an increasingly digital world.

The CAP sets out priority actions that are required across the workforce to respond to the needs of consumers, now and in the future. Under the CAP, the Agency and AIDH will work together over the next two years to support healthcare workers to deliver virtual and connected care to Australians by equipping them with the tools and capabilities that they need to operate as effectively as possible in this rapidly evolving environment.

AIDH CEO Dr Louise Schaper said the Institute’s primary focus for the last four years has been advancing the digital capability of the health workforce.

“The Institute, its Fellows and Members already work with many health professions on workforce advancement, through

accreditation and training, with programs that start with the basics of digital health to more advanced workforce-based programs.

“The nursing and midwifery workforce has started to upskill by assessing capability in public and private sectors and creating a starting point to build programs for education and training. It’s time to take this to all health professions on a larger scale,” she said.

The CAP, which can be found at digitalhealth.gov.au/about-us/strategies-and-plans, is a two-year program of work that sets out the initiatives including working towards standard capability frameworks, guidelines, resources and tools identified through previous work, planning and ongoing sector consultation to equip Australia’s health workforce for a connected, digitally enabled future.

The AIDH is inviting healthcare professionals to become members of the peak body. Fellows and Members of the AIDH represent a diverse range of professions involved in delivering health and social care. This includes health informaticians, clinicians, researchers, healthcare managers and executives, data analysts, designers, project managers, business analysts, technologists and innovators.

As a leading member of the global health informatics and digital health community, the Institute is also the forum for sharing international best practice, digital healthcare trends and health system innovation.

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