

# Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **SHOPPER**DISTRIBUTOR **AUSGRID**

## About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

**OVER 200,000**  
app downloads



Get the best service from our award winning Customer Team

**93%** average  
customer  
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

**OVER 1.8 Million**  
tonnes of carbon offset  
thanks to Powershop customers

## About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.



## Need Help?

Visit our help centre:  
[powershop.com.au/help](https://powershop.com.au/help)

Call us on:  
**1800 462 668**

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit  
[powershop.com.au/basic-plan-information](https://powershop.com.au/basic-plan-information)



## Shopper Market Offer

- No contract term
- Single rate tariff

Call 1800 462 668

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	LOW 9.3 kWh/day	<b>\$ 1,130</b> with discounts \$1,330 per year
2 to 3 people	MEDIUM 14.3 kWh/day	<b>\$ 1,550</b> with discounts \$1,830 per year
4 to 5+ people	HIGH 19.2 kWh/day	<b>\$ 1,970</b> with discounts \$2,320 per year

All prices listed are inclusive of GST except where indicated.

### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

### Fees and charges

Disconnection fee **\$11.96**

### Discounts

Mega Pack **15%**

Access up to a 15% discount if you buy specials (avg. of 15% off the reference rate) – see [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

General charges	Daily supply charge	109.70 cents/day
	General usage rates	27.35 cents/kWh
Solar feed-in	10.2 cents/kWh exported	
Green power	100% option available	

### Contract details

Effective from	1 Jul 2019
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Ausgrid

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

## Fees and charges

### Disconnection fee

\$11.96

A disconnection fee may apply

## Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice as soon as reasonably practicable – usually by email and no later than 5 business days before the variation is to take place.

## General usage charges

Usage rates (at all times)

- Usage at all times  
27.35 cents/kWh

## Solar feed-in

Voluntary FIT 10.2 cents/kWh exported

## GreenPower

Usage Charge

100% \$0.06 per unit of usage 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/prices](http://powershop.com.au/prices)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](http://powershop.com.au/fees).

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## Shopper Market Offer

- No contract term
- Single rate with controlled load tariff

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### Estimated price

 1 person	LOW 9.3 kWh/day	<b>\$ 1,080</b> with discounts \$1,270 per year
 2 to 3 people	MEDIUM 14.3 kWh/day	<b>\$ 1,460</b> with discounts \$1,720 per year
 4 to 5+ people	HIGH 19.2 kWh/day	<b>\$ 1,840</b> with discounts \$2,160 per year

All prices listed are inclusive of GST except where indicated.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

### Fees and charges

Disconnection fee **\$11.96**

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All rates are GST inclusive

General charges	Daily supply charge	109.70 cents/day
	General usage rates	27.35 cents/kWh
Controlled load	Daily supply charge	9.24 cents/day
	Controlled load usage	13.64 cents/kWh
Solar feed-in	10.2 cents/kWh exported	
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## Fees and charges

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## General usage charges

Usage rates (at all times)

- Usage at all times  
27.35 cents/kWh

## Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 13.64 cents/kWh	9.24 cents/day	

## Solar feed-in

Voluntary FIT	10.2 cents/kWh exported
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## GreenPower

Usage Charge

100%	\$0.06 per unit of usage	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.
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## Shopper Market Offer

- No contract term
- Single rate with controlled load tariff

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### Estimated price

1 person	LOW 9.3 kWh/day	<b>\$ 1,110</b> with discounts \$1,300 per year
2 to 3 people	MEDIUM 14.3 kWh/day	<b>\$ 1,490</b> with discounts \$1,750 per year
4 to 5+ people	HIGH 19.2 kWh/day	<b>\$ 1,860</b> with discounts \$2,190 per year

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### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
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### Fees and charges

Disconnection fee **\$11.96**

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All rates are GST inclusive

General charges	Daily supply charge	109.70 cents/day
	General usage rates	27.35 cents/kWh
Controlled load	Daily supply charge	18.03 cents/day
	Controlled load usage	13.64 cents/kWh
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## Fees and charges

### Disconnection fee

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## General usage charges

Usage rates (at all times)

- Usage at all times  
27.35 cents/kWh

## Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load Two	● All usage 13.64 cents/kWh	18.03 cents/day	

## Solar feed-in

Voluntary FIT 10.2 cents/kWh exported

## GreenPower

Usage Charge

100% \$0.06 per unit of usage 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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## Shopper Market Offer

-  No contract term
-  Time of use tariff

 Call 1800 462 668








 [www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

 1 person	LOW 9.3 kWh/day	<b>\$ 1,080</b> with discounts \$1,270 per year
 2 to 3 people	MEDIUM 14.3 kWh/day	<b>\$ 1,470</b> with discounts \$1,730 per year
 4 to 5+ people	HIGH 19.2 kWh/day	<b>\$ 1,840</b> with discounts \$2,160 per year

All prices listed are inclusive of GST except where indicated.

### Plan features

-  Monthly billing option
-  10 day cooling off period
-  No credit card fees
-  No exit fees
-  No fees for paper bills
-  No move in fee
-  Plan prices are not fixed

### Fees and charges

Disconnection fee **\$11.96**

### Discounts

Mega Pack **15%**

Access up to a 15% discount if you buy specials (avg. of 15% off the reference rate) – see [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

General charges	Daily supply charge	120.47 cents/day
	Time of use usage rates	18.10 to 39.60 cents/kWh
Solar feed-in	10.2 cents/kWh exported	
Green power	100% option available	

### Contract details

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# Fees and charges

## Disconnection fee

\$11.96

A disconnection fee may apply

## Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice as soon as reasonably practicable – usually by email and no later than 5 business days before the variation is to take place.

## Time of use charges

Winter | 1 Jun - 31 Aug | Mon-Fri

● Peak 1700 to 2059 39.60 cents/kWh	● Shoulder 0700 to 1659 21.59 cents/kWh	● Shoulder 2100 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Winter | 1 Jun - 31 Aug | Weekends

● Shoulder 0700 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Other | 1 Sep - 31 Oct | Mon-Fri

● Peak 1400 to 1959 21.59 cents/kWh	● Shoulder 0700 to 1359 21.59 cents/kWh	● Shoulder 2000 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Other | 1 Sep - 31 Oct | Weekends

● Shoulder 0700 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Summer | 1 Nov - 31 Mar | Mon-Fri

● Peak 1400 to 1959 39.60 cents/kWh	● Shoulder 0700 to 1359 21.59 cents/kWh	● Shoulder 2000 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Summer | 1 Nov - 31 Mar | Weekends

● Shoulder 0700 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Other | 1 Apr - 31 May | Mon-Fri

● Peak 1400 to 1959 21.59 cents/kWh	● Shoulder 0700 to 1359 21.59 cents/kWh	● Shoulder 2000 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Other | 1 Apr - 31 May | Weekends

● Shoulder 0700 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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## Solar feed-in

Voluntary FIT 10.2 cents/kWh exported

## GreenPower

Usage Charge

100% \$0.06 per unit of usage 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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## Shopper Market Offer

- No contract term
- Time of use with controlled load tariff

Call 1800 462 668

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	LOW 9.3 kWh/day	<b>\$ 1,040</b> with discounts \$1,230 per year
2 to 3 people	MEDIUM 14.3 kWh/day	<b>\$ 1,390</b> with discounts \$1,640 per year
4 to 5+ people	HIGH 19.2 kWh/day	<b>\$ 1,730</b> with discounts \$2,030 per year

All prices listed are inclusive of GST except where indicated.

### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

### Fees and charges

Disconnection fee **\$11.96**

### Discounts

Mega Pack **15%**

Access up to a 15% discount if you buy specials (avg. of 15% off the reference rate) – see [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

General charges	Daily supply charge	120.47 cents/day
	Time of use usage rates	18.10 to 39.60 cents/kWh
Controlled load	Daily supply charge	9.24 cents/day
	Controlled load usage	13.64 cents/kWh
Solar feed-in	10.2 cents/kWh exported	
Green power	100% option available	

### Contract details

Effective from	1 Jul 2019
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Ausgrid

Estimated prices are based on typical usage in your area, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

## Fees and charges

### Disconnection fee

\$11.96

A disconnection fee may apply

## Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice as soon as reasonably practicable – usually by email and no later than 5 business days before the variation is to take place.

## Time of use charges

Winter | 1 Jun - 31 Aug | Mon-Fri

● Peak 1700 to 2059 39.60 cents/kWh	● Shoulder 0700 to 1659 21.59 cents/kWh	● Shoulder 2100 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Winter | 1 Jun - 31 Aug | Weekends

● Shoulder 0700 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Other | 1 Sep - 31 Oct | Mon-Fri

● Peak 1400 to 1959 21.59 cents/kWh	● Shoulder 0700 to 1359 21.59 cents/kWh	● Shoulder 2000 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Other | 1 Sep - 31 Oct | Weekends

● Shoulder 0700 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Summer | 1 Nov - 31 Mar | Mon-Fri

● Peak 1400 to 1959 39.60 cents/kWh	● Shoulder 0700 to 1359 21.59 cents/kWh	● Shoulder 2000 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Summer | 1 Nov - 31 Mar | Weekends

● Shoulder 0700 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Other | 1 Apr - 31 May | Mon-Fri

● Peak 1400 to 1959 21.59 cents/kWh	● Shoulder 0700 to 1359 21.59 cents/kWh	● Shoulder 2000 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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Other | 1 Apr - 31 May | Weekends

● Shoulder 0700 to 2159 21.59 cents/kWh	● Off-Peak 2200 to 0659 18.10 cents/kWh
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## Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 13.64 cents/kWh	9.24 cents/day	

## Solar feed-in

Voluntary FIT	10.2 cents/kWh exported
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## GreenPower

Usage	Charge
100%	\$0.06 per unit of usage 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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## Shopper Market Offer

- No contract term
- Time of use with controlled load tariff

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### Estimated price

1 person	LOW 9.3 kWh/day	<b>\$ 1,070</b> with discounts \$1,260 per year
2 to 3 people	MEDIUM 14.3 kWh/day	<b>\$ 1,420</b> with discounts \$1,670 per year
4 to 5+ people	HIGH 19.2 kWh/day	<b>\$ 1,760</b> with discounts \$2,070 per year

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### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
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Disconnection fee **\$11.96**

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General charges	Daily supply charge	120.47 cents/day
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Controlled load	Daily supply charge	18.03 cents/day
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## Fees and charges

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## Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load Two	● All usage 13.64 cents/kWh	18.03 cents/day	

## Solar feed-in

Voluntary FIT 10.2 cents/kWh exported

## GreenPower

Usage	Charge
100%	\$0.06 per unit of usage 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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## Time of use charges

Winter | 1 Jun - 31 Aug | Mon-Fri

- Peak 1700 to 2059  
27.35 cents/kWh
- Shoulder 0700 to 1659  
27.35 cents/kWh
- Shoulder 2100 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Winter | 1 Jun - 31 Aug | Weekends

- Shoulder 0700 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Other | 1 Sep - 31 Oct | Mon-Fri

- Peak 1400 to 1959  
27.35 cents/kWh
- Shoulder 0700 to 1359  
27.35 cents/kWh
- Shoulder 2000 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Other | 1 Sep - 31 Oct | Weekends

- Shoulder 0700 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Summer | 1 Nov - 31 Mar | Mon-Fri

- Peak 1400 to 1959  
27.35 cents/kWh
- Shoulder 0700 to 1359  
27.35 cents/kWh
- Shoulder 2000 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Summer | 1 Nov - 31 Mar | Weekends

- Shoulder 0700 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Other | 1 Apr - 31 May | Mon-Fri

- Peak 1400 to 1959  
27.35 cents/kWh
- Shoulder 0700 to 1359  
27.35 cents/kWh
- Shoulder 2000 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Other | 1 Apr - 31 May | Weekends

- Shoulder 0700 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

## Solar feed-in

Voluntary FIT 10.2 cents/kWh exported

## GreenPower

Usage Charge

100% \$0.06 per unit of usage 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/prices](http://powershop.com.au/prices)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](http://powershop.com.au/fees).

## Contact details

## Powershop



-  Call [1800 462 668](tel:1800462668)
-  [www.powershop.com.au](http://www.powershop.com.au)

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit Energy Made Easy at [energymadeeasy.gov.au](http://energymadeeasy.gov.au)





## Shopper Market Offer

- No contract term
- Time of use with controlled load tariff

Call 1800 462 668

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	LOW 9.3 kWh/day	<b>\$ 1,080</b> with discounts \$1,270 per year
2 to 3 people	MEDIUM 14.3 kWh/day	<b>\$ 1,460</b> with discounts \$1,720 per year
4 to 5+ people	HIGH 19.2 kWh/day	<b>\$ 1,840</b> with discounts \$2,160 per year

All prices listed are inclusive of GST except where indicated.

### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

### Fees and charges

**Disconnection fee** **\$11.96**

### Discounts

**Mega Pack** **15%**

Access up to a 15% discount if you buy specials (avg. of 15% off the reference rate) – see [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

General charges	Daily supply charge	109.70 cents/day
	Time of use usage rates	27.35 cents/kWh
Controlled load	Daily supply charge	9.24 cents/day
	Controlled load usage	13.64 cents/kWh
Solar feed-in	10.2 cents/kWh exported	
Green power	100% option available	

### Contract details

Effective from	1 Jul 2019
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Ausgrid

Estimated prices are based on typical usage in your area, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

# Fees and charges

## Disconnection fee

\$11.96

A disconnection fee may apply

## Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice as soon as reasonably practicable – usually by email and no later than 5 business days before the variation is to take place.

## Time of use charges

Winter | 1 Jun - 31 Aug | Mon-Fri

- Peak 1700 to 2059  
27.35 cents/kWh
- Shoulder 0700 to 1659  
27.35 cents/kWh
- Shoulder 2100 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Winter | 1 Jun - 31 Aug | Weekends

- Shoulder 0700 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Other | 1 Sep - 31 Oct | Mon-Fri

- Peak 1400 to 1959  
27.35 cents/kWh
- Shoulder 0700 to 1359  
27.35 cents/kWh
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27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Other | 1 Sep - 31 Oct | Weekends

- Shoulder 0700 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Summer | 1 Nov - 31 Mar | Mon-Fri

- Peak 1400 to 1959  
27.35 cents/kWh
- Shoulder 0700 to 1359  
27.35 cents/kWh
- Shoulder 2000 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Summer | 1 Nov - 31 Mar | Weekends

- Shoulder 0700 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Other | 1 Apr - 31 May | Mon-Fri

- Peak 1400 to 1959  
27.35 cents/kWh
- Shoulder 0700 to 1359  
27.35 cents/kWh
- Shoulder 2000 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

Other | 1 Apr - 31 May | Weekends

- Shoulder 0700 to 2159  
27.35 cents/kWh
- Off-Peak 2200 to 0659  
27.35 cents/kWh

## Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 13.64 cents/kWh	9.24 cents/day	

## Solar feed-in

Voluntary FIT 10.2 cents/kWh exported

## GreenPower

Usage	Charge
100%	\$0.06 per unit of usage 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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## Terms and conditions

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## Shopper Market Offer

- No contract term
- Time of use with controlled load tariff

Call 1800 462 668

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	LOW 9.3 kWh/day	<b>\$ 1,110</b> with discounts \$1,300 per year
2 to 3 people	MEDIUM 14.3 kWh/day	<b>\$ 1,490</b> with discounts \$1,750 per year
4 to 5+ people	HIGH 19.2 kWh/day	<b>\$ 1,860</b> with discounts \$2,190 per year

All prices listed are inclusive of GST except where indicated.

### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

### Fees and charges

Disconnection fee **\$11.96**

### Discounts

Mega Pack **15%**

Access up to a 15% discount if you buy specials (avg. of 15% off the reference rate) – see [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

General charges	Daily supply charge	109.70 cents/day
	Time of use usage rates	27.35 cents/kWh
Controlled load	Daily supply charge	18.03 cents/day
	Controlled load usage	13.64 cents/kWh
Solar feed-in	10.2 cents/kWh exported	
Green power	100% option available	

### Contract details

Effective from	1 Jul 2019
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Ausgrid

Estimated prices are based on typical usage in your area, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

## Fees and charges

### Disconnection fee

\$11.96

A disconnection fee may apply

## Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice as soon as reasonably practicable – usually by email and no later than 5 business days before the variation is to take place.

## Time of use charges

Winter | 1 Jun - 31 Aug | Mon-Fri

● Peak 1700 to 2059 27.35 cents/kWh	● Shoulder 0700 to 1659 27.35 cents/kWh	● Shoulder 2100 to 2159 27.35 cents/kWh	● Off-Peak 2200 to 0659 27.35 cents/kWh
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Winter | 1 Jun - 31 Aug | Weekends

● Shoulder 0700 to 2159 27.35 cents/kWh	● Off-Peak 2200 to 0659 27.35 cents/kWh
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Other | 1 Sep - 31 Oct | Mon-Fri

● Peak 1400 to 1959 27.35 cents/kWh	● Shoulder 0700 to 1359 27.35 cents/kWh	● Shoulder 2000 to 2159 27.35 cents/kWh	● Off-Peak 2200 to 0659 27.35 cents/kWh
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Other | 1 Sep - 31 Oct | Weekends

● Shoulder 0700 to 2159 27.35 cents/kWh	● Off-Peak 2200 to 0659 27.35 cents/kWh
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Summer | 1 Nov - 31 Mar | Mon-Fri

● Peak 1400 to 1959 27.35 cents/kWh	● Shoulder 0700 to 1359 27.35 cents/kWh	● Shoulder 2000 to 2159 27.35 cents/kWh	● Off-Peak 2200 to 0659 27.35 cents/kWh
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Summer | 1 Nov - 31 Mar | Weekends

● Shoulder 0700 to 2159 27.35 cents/kWh	● Off-Peak 2200 to 0659 27.35 cents/kWh
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Other | 1 Apr - 31 May | Mon-Fri

● Peak 1400 to 1959 27.35 cents/kWh	● Shoulder 0700 to 1359 27.35 cents/kWh	● Shoulder 2000 to 2159 27.35 cents/kWh	● Off-Peak 2200 to 0659 27.35 cents/kWh
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Other | 1 Apr - 31 May | Weekends

● Shoulder 0700 to 2159 27.35 cents/kWh	● Off-Peak 2200 to 0659 27.35 cents/kWh
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## Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load Two	● All usage 13.64 cents/kWh	18.03 cents/day	

## Solar feed-in

Voluntary FIT	10.2 cents/kWh exported
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## GreenPower

Usage	Charge
100%	\$0.06 per unit of usage 100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.



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