

Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.



ELECTRICITY OFFER **POWERSHOP**LITE DISTRIBUTOR **ENDEAVOUR ENERGY**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating

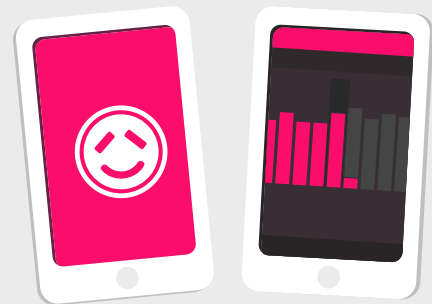


Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This is a simple set and forget offer with no discounts, just a great rate. You get access to the Powershop app to manage your bills and energy usage.



Need Help?

Visit our help centre:
powershop.com.au/help

Call us on:
1800 462 668


The following pages have been created by the Energy Made Easy Government website.


Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit
powershop.com.au/basic-plan-information



PowershopLITE




 No contract term

 Single rate tariff

 Call 1800 462 668








 www.powershop.com.au

Estimated price

 1 person	LOW 9.3 kWh/day	\$ 1,190 with discounts \$1,190 per year
 2 to 3 people	MEDIUM 14.3 kWh/day	\$ 1,650 with discounts \$1,650 per year
 4 to 5+ people	HIGH 19.2 kWh/day	\$ 2,100 with discounts \$2,100 per year

All prices listed are inclusive of GST except where indicated.

Plan features

-  Monthly billing option
-  10 day cooling off period
-  No credit card fees
-  No exit fees
-  No fees for paper bills
-  No move in fee
-  Plan prices are not fixed

Fees and charges

Disconnection fee **\$67.87**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	93.40 cents/day
	General usage rates	25.05 cents/kWh
Solar feed-in	10.2 cents/kWh exported	
Green power	10% to 100% options available	

Contract details

Effective from	1 Jul 2019
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Endeavour

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Disconnection fee

\$67.87

A disconnection fee may apply

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice as soon as reasonably practicable – usually by email and no later than 5 business days before the variation is to take place.

General usage charges

Usage rates (at all times)

- Usage at all times
25.05 cents/kWh

Solar feed-in

Voluntary FIT 10.2 cents/kWh exported

GreenPower

Usage	Charge	
100%	\$0.06 per unit of usage	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
50%	\$0.03 per unit of usage	50% GreenPower for 2.75c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
25%	\$0.01 per unit of usage	25% GreenPower for 1.38c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
10%	\$0.01 per unit of usage	10% GreenPower for 0.55c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.

Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/prices

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details

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PowershopLITE

- No contract term
- Single rate with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$ 1,140 with discounts \$1,140 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$ 1,560 with discounts \$1,560 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$ 1,970 with discounts \$1,970 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee **\$67.87**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	93.40 cents/day
	General usage rates	25.05 cents/kWh
Controlled load	Daily supply charge	5.09 cents/day
	Controlled load usage	14.65 cents/kWh
Solar feed-in	10.2 cents/kWh exported	
Green power	10% to 100% options available	

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Fees and charges

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Billing and pricing details

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Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice as soon as reasonably practicable – usually by email and no later than 5 business days before the variation is to take place.

General usage charges

Usage rates (at all times)

- Usage at all times
25.05 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 14.65 cents/kWh	5.09 cents/day	

Solar feed-in

Voluntary FIT 10.2 cents/kWh exported

GreenPower

Usage	Charge	
100%	\$0.06 per unit of usage	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
50%	\$0.03 per unit of usage	50% GreenPower for 2.75c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
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PowershopLITE

- No contract term
- Single rate with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$ 1,160 with discounts \$1,160 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$ 1,590 with discounts \$1,590 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$ 2,000 with discounts \$2,000 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee **\$67.87**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	93.40 cents/day
	General usage rates	25.05 cents/kWh
Controlled load	Daily supply charge	5.09 cents/day
	Controlled load usage	17.16 cents/kWh
Solar feed-in	10.2 cents/kWh exported	
Green power	10% to 100% options available	

Contract details

Effective from	1 Jul 2019
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Endeavour

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Disconnection fee

\$67.87

A disconnection fee may apply

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice as soon as reasonably practicable – usually by email and no later than 5 business days before the variation is to take place.

General usage charges

Usage rates (at all times)

- Usage at all times
25.05 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load Two	● All usage 17.16 cents/kWh	5.09 cents/day	

Solar feed-in

Voluntary FIT 10.2 cents/kWh exported

GreenPower

Usage	Charge	
100%	\$0.06 per unit of usage	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
50%	\$0.03 per unit of usage	50% GreenPower for 2.75c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
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PowershopLITE

- No contract term
- Time of use tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$ 1,270 with discounts \$1,270 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$ 1,750 with discounts \$1,750 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$ 2,210 with discounts \$2,210 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee **\$67.87**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	105.25 cents/day
	Time of use usage rates	22.42 to 29.89 cents/kWh
Solar feed-in	10.2 cents/kWh exported	
Green power	10% to 100% options available	

Contract details

Effective from	1 Jul 2019
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Endeavour

Estimated prices are based on typical usage in your area, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Disconnection fee

\$67.87

A disconnection fee may apply

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice as soon as reasonably practicable – usually by email and no later than 5 business days before the variation is to take place.

Time of use charges

General Usage | 1 Jul - 30 Jun | Mon-Fri

● Peak 1300 to 1959
29.89 cents/kWh

● Shoulder 0700 to 1259
25.64 cents/kWh

● Shoulder 2000 to 2159
25.64 cents/kWh

● Off-Peak 2200 to 0659
22.42 cents/kWh

General Usage | 1 Jul - 30 Jun | Weekends

● Shoulder 0700 to 2159
25.64 cents/kWh

● Off-Peak 2200 to 0659
22.42 cents/kWh

Solar feed-in

Voluntary FIT

10.2 cents/kWh exported

GreenPower

Usage	Charge	
100%	\$0.06 per unit of usage	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
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PowershopLITE

- No contract term
- Time of use with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$ 1,210 with discounts \$1,210 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$ 1,640 with discounts \$1,640 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$ 2,070 with discounts \$2,070 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee **\$67.87**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	105.25 cents/day
	Time of use usage rates	22.42 to 29.89 cents/kWh
Controlled load	Daily supply charge	5.09 cents/day
	Controlled load usage	14.65 cents/kWh
Solar feed-in	10.2 cents/kWh exported	
Green power	10% to 100% options available	

Contract details

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Fees and charges

Disconnection fee

\$67.87

A disconnection fee may apply

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice as soon as reasonably practicable – usually by email and no later than 5 business days before the variation is to take place.

Time of use charges

General Usage | 1 Jul - 30 Jun | Mon-Fri

● Peak 1300 to 1959
29.89 cents/kWh

● Shoulder 0700 to 1259
25.64 cents/kWh

● Shoulder 2000 to 2159
25.64 cents/kWh

● Off-Peak 2200 to 0659
22.42 cents/kWh

General Usage | 1 Jul - 30 Jun | Weekends

● Shoulder 0700 to 2159
25.64 cents/kWh

● Off-Peak 2200 to 0659
22.42 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 14.65 cents/kWh	5.09 cents/day	

Solar feed-in

Voluntary FIT 10.2 cents/kWh exported

GreenPower

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PowershopLITE

- No contract term
- Time of use with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$ 1,220 with discounts \$1,220 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$ 1,670 with discounts \$1,670 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$ 2,100 with discounts \$2,100 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee **\$67.87**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	105.25 cents/day
	Time of use usage rates	22.42 to 29.89 cents/kWh
Controlled load	Daily supply charge	5.09 cents/day
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General Usage | 1 Jul - 30 Jun | Weekends

● Shoulder 0700 to 2159
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Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load Two	● All usage 17.16 cents/kWh	5.09 cents/day	

Solar feed-in

Voluntary FIT 10.2 cents/kWh exported

GreenPower

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