

Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **STANDING**DISTRIBUTOR **ENDEAVOUR ENERGY**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This is a Standing Offer which we're required to have by the Australian Energy Regulator (AER).

We have other offers which are generally more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

Need Help?

Visit our help centre:
powershop.com.au/help

Call us on:
1800 462 668

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit
powershop.com.au/basic-plan-information



Standing Offer

- No contract term
- Single rate tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$ 1,310 with discounts \$1,310 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$ 1,810 with discounts \$1,810 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$ 2,290 with discounts \$2,290 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee **\$67.87**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	105.26 cents/day
	General usage rates	27.26 cents/kWh

Contract details

Effective from	1 Jul 2019
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Endeavour

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Disconnection fee

\$67.87

A disconnection fee may apply

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may updated your tariff from time to time to reflect market changes and economic conditions, no more than once every six months. We will always notify you of any tariff change.

General usage charges

Usage rates (at all times)

- Usage at all times
27.26 cents/kWh

Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/prices

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details

Powershop



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Standing Offer

- No contract term
- Single rate with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$ 1,250 with discounts \$1,250 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$ 1,710 with discounts \$1,710 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$ 2,150 with discounts \$2,150 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee **\$67.87**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	105.26 cents/day
	General usage rates	27.26 cents/kWh
Controlled load	Daily supply charge	6.39 cents/day
	Controlled load usage	15.35 cents/kWh

Contract details

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Contract expiry	This Powershop offer has no exit fees or lock-in contracts
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General usage charges

Usage rates (at all times)

- Usage at all times
27.26 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 15.35 cents/kWh	6.39 cents/day	

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Plan features

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Fees and charges

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Pricing

All rates are GST inclusive

General charges	Daily supply charge	105.26 cents/day
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Controlled load	Daily supply charge	6.39 cents/day
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General usage charges

Usage rates (at all times)

- Usage at all times
27.26 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load Two	● All usage 15.5 cents/kWh	6.39 cents/day	

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Standing Offer

- No contract term
- Time of use tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$ 1,320 with discounts \$1,320 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$ 1,790 with discounts \$1,790 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$ 2,260 with discounts \$2,260 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee **\$67.87**

Pricing

All rates are GST inclusive

General charges	Daily supply charge	120.08 cents/day
	Time of use usage rates	16.97 to 34.21 cents/kWh

Contract details

Effective from	1 Jul 2019
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Endeavour

Estimated prices are based on typical usage in your area, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Disconnection fee

\$67.87

A disconnection fee may apply

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may updated your tariff from time to time to reflect market changes and economic conditions, no more than once every six months. We will always notify you of any tariff change.

Time of use charges

General Usage | 1 Jul - 30 Jun | Mon-Fri

● Peak 1300 to 1959
34.21 cents/kWh

● Shoulder 0700 to 1259
25.65 cents/kWh

● Shoulder 2000 to 2159
25.65 cents/kWh

● Off-Peak 2200 to 0659
16.97 cents/kWh

General Usage | 1 Jul - 30 Jun | Weekends

● Shoulder 0700 to 2159
25.65 cents/kWh

● Off-Peak 2200 to 0659
16.97 cents/kWh

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Standing Offer

- No contract term
- Time of use with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$ 1,260 with discounts \$1,260 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$ 1,700 with discounts \$1,700 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$ 2,120 with discounts \$2,120 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee **\$67.87**

Pricing

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General charges	Daily supply charge	120.08 cents/day
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Controlled load	Daily supply charge	6.39 cents/day
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Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 15.35 cents/kWh	6.39 cents/day	

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