

Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

 **ELECTRICITY** OFFER **POWERSHOPLITE** DISTRIBUTOR **ENERGEX**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This is a simple set and forget offer with no discounts, just a great rate. You get access to the Powershop app to manage your bills and energy usage.



Need Help?

Visit our help centre:
powershop.com.au/help

Call us on:
1800 462 668

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit
powershop.com.au/basic-plan-information



PowershopLITE

- No contract term
- Single rate tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 8.8 kWh/day	\$ 1,090 with discounts \$1,090 per year
2 to 3 people	MEDIUM 12.9 kWh/day	\$ 1,420 with discounts \$1,420 per year
4 to 5+ people	HIGH 17.1 kWh/day	\$ 1,770 with discounts \$1,770 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Pricing

All rates are GST inclusive

General charges	Daily supply charge	100.33 cents/day
	General usage rates	22.55 cents/kWh
Solar feed-in	9.5 cents/kWh exported	
Green power	10% to 100% options available	

Contract details

Effective from	1 Jul 2019
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Energex

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice - usually by email and no later than 5 business days before the variation takes place, or 10 business days if the variation is an increase.

General usage charges

Usage rates (at all times)
● Usage at all times
22.55 cents/kWh

Solar feed-in

Voluntary FIT 9.5 cents/kWh exported

Government feed-in tariffs available for eligible customers. Contact retailer for details

GreenPower

Usage	Charge	
100%	\$0.06 per unit of usage	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
50%	\$0.03 per unit of usage	50% GreenPower for 2.75c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
25%	\$0.01 per unit of usage	25% GreenPower for 1.38c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
10%	\$0.01 per unit of usage	10% GreenPower for 0.55c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.

Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/prices

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details



Powershop

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PowershopLITE

- No contract term
- Single rate with controlled load tariff

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Estimated price

1 person	LOW 8.8 kWh/day	\$ 1,080 with discounts \$1,080 per year
2 to 3 people	MEDIUM 12.9 kWh/day	\$ 1,400 with discounts \$1,400 per year
4 to 5+ people	HIGH 17.1 kWh/day	\$ 1,740 with discounts \$1,740 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Pricing

All rates are GST inclusive

General charges	Daily supply charge	100.33 cents/day
	General usage rates	22.55 cents/kWh
Controlled load	Daily supply charge	3.38 cents/day
	Controlled load usage	18.73 cents/kWh
Solar feed-in	9.5 cents/kWh exported	
Green power	10% to 100% options available	

Contract details

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Fees and charges

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice - usually by email and no later than 5 business days before the variation takes place, or 10 business days if the variation is an increase.

General usage charges

Usage rates (at all times)
● Usage at all times 22.55 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 18.73 cents/kWh	3.38 cents/day	

Solar feed-in

Voluntary FIT	9.5 cents/kWh exported
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Government feed-in tariffs available for eligible customers. Contact retailer for details

GreenPower

Usage	Charge	
100%	\$0.06 per unit of usage	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
50%	\$0.03 per unit of usage	50% GreenPower for 2.75c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
25%	\$0.01 per unit of usage	25% GreenPower for 1.38c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
10%	\$0.01 per unit of usage	10% GreenPower for 0.55c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.

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PowershopLITE

- No contract term
- Single rate with controlled load tariff

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Estimated price

1 person	LOW 8.8 kWh/day	\$ 1,090 with discounts \$1,090 per year
2 to 3 people	MEDIUM 12.9 kWh/day	\$ 1,420 with discounts \$1,420 per year
4 to 5+ people	HIGH 17.1 kWh/day	\$ 1,750 with discounts \$1,750 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Pricing

All rates are GST inclusive

General charges	Daily supply charge	100.33 cents/day
	General usage rates	22.55 cents/kWh
Controlled load	Daily supply charge	3.38 cents/day
	Controlled load usage	20.19 cents/kWh
Solar feed-in	9.5 cents/kWh exported	
Green power	10% to 100% options available	

Contract details

Effective from	1 Jul 2019
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Energex

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice - usually by email and no later than 5 business days before the variation takes place, or 10 business days if the variation is an increase.

General usage charges

Usage rates (at all times)
● Usage at all times
22.55 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load Two	● All usage 20.19 cents/kWh	3.38 cents/day	

Solar feed-in

Voluntary FIT 9.5 cents/kWh exported

Government feed-in tariffs available for eligible customers. Contact retailer for details

GreenPower

Usage	Charge	
100%	\$0.06 per unit of usage	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
50%	\$0.03 per unit of usage	50% GreenPower for 2.75c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
25%	\$0.01 per unit of usage	25% GreenPower for 1.38c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
10%	\$0.01 per unit of usage	10% GreenPower for 0.55c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.

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PowershopLITE

- No contract term
- Time of use tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 8.8 kWh/day	\$ 1,130 with discounts \$1,130 per year
2 to 3 people	MEDIUM 12.9 kWh/day	\$ 1,480 with discounts \$1,480 per year
4 to 5+ people	HIGH 17.1 kWh/day	\$ 1,850 with discounts \$1,850 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Pricing

All rates are GST inclusive

General charges	Daily supply charge	100.33 cents/day
	Time of use usage rates	19.11 to 29.85 cents/kWh
Solar feed-in	9.5 cents/kWh exported	
Green power	10% to 100% options available	

Contract details

Effective from	1 Jul 2019
Cooling off period	10 business days
Contract expiry	This Powershop offer has no exit fees or lock-in contracts
Distributor	Energex

Estimated prices are based on typical usage in your area, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Fees and charges

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice - usually by email and no later than 5 business days before the variation takes place, or 10 business days if the variation is an increase.

Time of use charges

General Usage | 1 Jul - 30 Jun | Mon-Fri

● Peak 1600 to 1959 29.85 cents/kWh	● Shoulder 0700 to 1559 22.10 cents/kWh	● Shoulder 2000 to 2159 22.10 cents/kWh	● Off-Peak 2200 to 0659 19.11 cents/kWh
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General Usage | 1 Jul - 30 Jun | Weekends

● Shoulder 0700 to 2159 22.10 cents/kWh	● Off-Peak 2200 to 0659 19.11 cents/kWh
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Solar feed-in

Voluntary FIT	9.5 cents/kWh exported
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Government feed-in tariffs available for eligible customers. Contact retailer for details

GreenPower

Usage	Charge	
100%	\$0.06 per unit of usage	100% GreenPower for 5.5c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
50%	\$0.03 per unit of usage	50% GreenPower for 2.75c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
25%	\$0.01 per unit of usage	25% GreenPower for 1.38c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
10%	\$0.01 per unit of usage	10% GreenPower for 0.55c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.

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PowershopLITE

- No contract term
- Time of use with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 8.8 kWh/day	\$ 1,110 with discounts \$1,110 per year
2 to 3 people	MEDIUM 12.9 kWh/day	\$ 1,440 with discounts \$1,440 per year
4 to 5+ people	HIGH 17.1 kWh/day	\$ 1,790 with discounts \$1,790 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Pricing

All rates are GST inclusive

General charges	Daily supply charge	100.33 cents/day
	Time of use usage rates	19.11 to 29.85 cents/kWh
Controlled load	Daily supply charge	3.38 cents/day
	Controlled load usage	18.73 cents/kWh
Solar feed-in	9.5 cents/kWh exported	
Green power	10% to 100% options available	

Contract details

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Fees and charges

Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice - usually by email and no later than 5 business days before the variation to takes place, or 10 business days if the variation is an increase.

Time of use charges

General Usage | 1 Jul - 30 Jun | Mon-Fri

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General Usage | 1 Jul - 30 Jun | Weekends

● Shoulder 0700 to 2159 22.10 cents/kWh	● Off-Peak 2200 to 0659 19.11 cents/kWh
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Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 18.73 cents/kWh	3.38 cents/day	

Solar feed-in

Voluntary FIT 9.5 cents/kWh exported

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GreenPower

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PowershopLITE

- No contract term
- Time of use with controlled load tariff

Call 1800 462 668

www.powershop.com.au

Estimated price

1 person	LOW 8.8 kWh/day	\$ 1,120 with discounts \$1,120 per year
2 to 3 people	MEDIUM 12.9 kWh/day	\$ 1,460 with discounts \$1,460 per year
4 to 5+ people	HIGH 17.1 kWh/day	\$ 1,810 with discounts \$1,810 per year

All prices listed are inclusive of GST except where indicated.

Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
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- No move in fee
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Fees and charges

Pricing

All rates are GST inclusive

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General Usage | 1 Jul - 30 Jun | Weekends

● Shoulder 0700 to 2159 22.10 cents/kWh	● Off-Peak 2200 to 0659 19.11 cents/kWh
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Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load Two	● All usage 20.19 cents/kWh	3.38 cents/day	

Solar feed-in

Voluntary FIT	9.5 cents/kWh exported
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GreenPower

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